

Drive Copy[™] 14 Professional

User Manual

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Introduction

Paragon Drive Copy[™] 14 Professional includes latest innovations in migration of Windows OS and data to different environments. With its help you can:

- <u>Move your Windows (any version since XP) from a regular hard disk to a fast SSD (Solid State Drive)</u> even of a smaller capacity, thanks to advanced data exclusion capabilities. Speedy, yet completely indifferent to mechanical impact SSD enables to get the most out of your system with minimal risk.
- <u>Migrate your Windows (any version since XP) to a different hardware platform</u>. When upgrading to newer or just replacing failed hardware use our unique P2P technology to guarantee startup of your system on a dissimilar hardware configuration.
- <u>Transfer your Windows (any version since XP) to a virtual environment</u> of Microsoft Virtual PC, VMware Workstation/Fusion, or Oracle VirtualBox (P2V).

Most functionality of the product is offered through handy intuitive wizards, that's why not only IT pros, but also inexperienced users can find it easy and efficient.

In this manual you will find the answers to many of the technical questions, which might arise while using the program.

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Our company is constantly releasing new versions and updates to its software, that's why images shown in this manual may be different from what you see on your screen.

What's New in Drive Copy 14

- <u>Complete uEFI support</u>. Below you can find only new features introduced in this version:
 - A 64-bit Windows OS system configured to the uEFI boot mode can be adjusted to successfully start up on another hard disk during copy/restore accomplished directly under Windows. Previously the uEFI fixup was only available under WinPE;
 - A 64-bit Windows OS system configured to the uEFI boot mode will successfully start up in a virtual environment after P2V migration;
 - The Linux-based recovery environment supports systems configured to the uEFI boot mode.
- **Copy/Restore to dissimilar sector size**. Previously not allowed, now you can for instance copy or restore contents of a 512-byte hard disk to a 4k hard disk with no additional actions from your side.
- Uplifted Recovery Media Builder. Paragon's Recovery Media Builder, a simple alternative to Boot Media Builder, can help you prepare either Linux or WinPE-based bootable environment on a USB thumb drive or in an ISO file (previously only creation of WinPE images on USB was supported). Unlike Boot Media Builder, it doesn't require to have Windows Assessment and Deployment Kit (ADK) or Automated Installation Kit (WAIK) installed in the system. However, it can only be used under Windows 7 or higher, and its functionality is rather limited.
- **Complete support of Windows Storage Spaces**. Windows 8 has come with a storage management feature called the storage spaces. It enables to easily manage large storage pools. In fact it's an expandable virtual container of defined data size, allowing users to add it as many physical drives as they want until the defined virtual disk's limit is reached. This makes it easy to include additional storage devices without having to set up and manage each attached physical storage drive.

- Uplifted Linux Recovery Environment. Started from HDM 14 the Linux-based recovery environment is based on SuSe 12.3 (more hardware devices supported) and includes:
 - P2P Adjust OS Wizard to successfully migrate a Windows physical system to a different hardware platform (P2P);
 - uEFI fixup to clone, restore, migrate 64-bit Windows systems configured to the uEFI boot mode;
 - ConnectVD to connect a virtual disk as if it were an ordinary physical disk, thus opening up all functionality available for physical disks to virtual.
- Separate x86 and x64 installation packages. Please note that started from HDM 14 installation packages do not include Recovery Media Builder, thus customers can build Linux or WinPE-based recovery media only through special utilities (Recovery Media Builder or Boot Media Builder) obtained from Paragon's website.
- Windows 8.1 support. Our product has been tested to work fine on Windows 8.1 RTM.
- <u>New user-friendly interface</u> that is fully compatible with the Windows 8 streamlined, tile-oriented interface:
 - Metro-style Express Launcher;
 - Ribbon-based full scale launcher.

GUI of the Linux recovery environment has also been uplifted.

Product Components

In order to cope with different tasks, the product contains several components:

- <u>Windows based set of utilities</u> is the crucial part of the product. With the help of an easy to use launcher you may find and run tasks of any complexity in the field of data and system protection, hard disk partitioning and cloning, etc.
- Linux/DOS based recovery environment is a multi-platform bootable media that enables to run utilities under Linux or PTS DOS, and that way to get access to your hard disk for maintenance or recovery purposes. Both platforms have their strong sides, for instance Linux can boast support of FireWire (i.e. IEEE1394) or USB devices. It enables to burn CD/DVD discs. However there can be some difficulties with detecting new hardware. DOS in its turn has no problems of that kind but is limited in features. The Linux/DOS recovery environment requires no installation and can be of great help when the system fails to boot. Besides it offers a Windows XP like environment.
- <u>WinPE based recovery environment</u>. Especially for keen followers of Windows, our product offers the option to prepare a WinPE based bootable media. Unlike the Linux/DOS recovery environment it can boast an excellent hardware support and the same interface as the Windows version can. However its system requirements are much tougher.

Features Overview

This chapter dwells upon key benefits and technical highlights of the product.

Features

Let us list some of the features:

User Friendly Fault Minimizing Interface

• Graphical representation of the data to gain a better understanding.

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- <u>A handy Launcher</u> to easily find and run the required tasks.
- **Comprehensive wizards** to simplify even the most complex operations.
- A context sensitive hint system for all functions of the program.
- Previewing the resulting layout of hard disks before actually executing operations (so-called virtual operations).

Backup Facilities

- Available location for backup images:
 - Backup to local mounted partitions.
 - Backup to local unmounted (without drive letter assigned) partitions.
 - *Backup to an external mounted storage* to provide for a higher level of data protection and system independence.

- *Backup to external media (CD/DVD)* to guarantee a high level of data protection as long as the backup media is kept secure.

- Backup to a network drive to stand a better chance of success in case of a hard disk failure.

• Back up separate partitions or entire disks.

Restore Facilities

- Restore an entire disk, separate partitions or only files you need from the previously created backup image (for PBF and pVHD).
- **Restore with Shrink** to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.
- <u>Adaptive Restore</u> to successfully migrate a Windows physical system to a different hardware platform (P2P) by allowing automatic injection of all required drivers and the other actions crucial for a migration of this kind.



This feature is only available for the bootable recovery environment.

Copy Facilities

- <u>Migrate OS to SSD</u> to move any Windows OS since XP from a regular hard disk to a fast SSD (Solid State Drive) even of a smaller capacity, thanks to advanced data exclusion capabilities.
- <u>Partition/hard disk copy</u> to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability.



Copy functionality can also be used as an alternative way of data protection.

Virtualization Facilities

• <u>Connect VD</u> to connect a virtual disk as if it's an ordinary physical disk, thus opening up all functionality available for physical disks to virtual.

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- <u>P2V Copy</u> to migrate a Windows physical system to a virtual environment in the online mode.
- <u>P2V Adjust</u> to recover the startup ability after unsuccessful virtualization with a 3rd party tool.
- <u>Create VD</u> to create an empty virtual disk or with specific data of one of the supported virtualization vendors.

Virtualization is the latest trend in the system migration, protection, and evaluation.

Partition/Hard Disk Management Facilities

- <u>Basic functions for initializing, partitioning and formatting hard disks</u> (create, format, delete). Instead of the standard Windows disk tools, the program supports all popular file systems.
- Mount a partition (assign a drive letter) of any file system type to make it available for your operating system.
- Modify file system parameters (make active/inactive, hide/unhide, etc.).
- <u>Undelete Partitions Wizard</u> to recover an accidentally deleted partition.

Automatization Facilities

• <u>Task scheduling</u> to automate routine operations. It can be particularly effective when you have to repeat a sequence of actions on a regular basis.



Scheduling is only available for the Windows installation of the program.

<u>Scripting</u> to make the program create a script of any set of operations you need. Besides support of all
operations available in the interactive mode, the unattended mode provides some additional features, such as
conditional execution, subroutines, repeatable iterations, disk/partition properties analysis, errors
management, etc.

Auxiliary Facilities

- <u>Conversion of basic MBR disks to basic GPT</u> to enjoy all benefits of the newest partitioning scheme with minimal effort.
- <u>File Transfer Wizard</u> to make such operations as transferring of files/directories or burning of them to CD/DVD as easy and convenient as possible. Providing access to Paragon backups as regular folders, it may also help to replace corrupted data from a previously created image in case of an operating system failure.
- <u>Volume Explorer</u> is a handy tool when you have different file systems on the disk, whether they contain an
 operating system or just data. Volume Explorer will let you explore a file system of any type and provide access
 to the necessary files and directories regardless of their security attributes.
- <u>Network Configuration Wizard</u> to establish a network connection on a bootable recovery media either to save a backup of a partition/hard disk or just several files on a network computer or retrieve a previously made backup from a network computer for recovery purposes.
- <u>Boot Corrector</u> to fix most of the system boot problems that can be a result of a human factor, program error or a boot virus activity.

Boot Corrector is only available for the bootable recovery environment.

Supported Technologies

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Along with using innovative technologies from outside, Paragon has developed a number of its own original technologies that make its products unique and attractive for customers:

- **Paragon Hot Backup™** technology to back up locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.
- **Paragon Hot Copy™** technology to copy locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.
- **Paragon Power Shield™** technology to provide data consistency in case of a hardware malfunction, power outages or an operating system failure.
- **Paragon UFSD™** technology to browse partitions of any file system including hidden and unmounted, modify and copy files and folders, etc.
- Paragon Restore with Shrink[™] technology to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.
- **Paragon BTE™** technology to set tasks for execution during the system restart, thus saving from the need to use a bootable media when modifying system partitions.
- **Paragon VIM™** (Virtual Image Management) technology that enables Paragon products work with virtual disks as though they are physical hard disks.
- Microsoft Volume Shadow Copy Service (VSS) to provide the copy/backup infrastructure for the Microsoft Windows XP/Vista/7/Server 2003/2008 operating systems. It offers a reliable mechanism to create consistent point-in-time copies of data known as shadow copies. Developed by Microsoft in close cooperation with the leading copy/backup solution vendors on the market, it is based on a snapshot technology concept.
- **Microsoft Dynamic Disk** (simple, spanned, striped, mirrored, RAID-5) to offer more management flexibility without the partition limitation of basic disks. Dynamic storage can be particularly beneficial for large-scale businesses when dealing with many physical hard disks involving complex setup.
- **GUID Partition Table** (GPT). It is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. GPT disks are now supported by Windows Vista/7, Server 2008, Mac OS X and Linux.

Supported Virtualization Software

For direct access to virtual hard drives

- Microsoft Virtual PC 2007
- Microsoft Windows Virtual PC
- Oracle Virtual Box 1.0-4.x
- VMware Player
- VMware Workstation
- VMware Fusion



Snapshot disks of Oracle VirtualBox are not supported.

Supported virtual hard drive types

- VMware Virtual Machine Disk Format (VMDK)
- Microsoft Virtual Hard Disk (VHD)
- Oracle Virtual Desktop Image (VDI)
- Paragon's backups (PBF/pVHD)

Supported virtual machines for P2V scenarios

- Microsoft Virtual PC
- VMware Workstation
- VMware Fusion
- Oracle VirtualBox 4.0

Supported File Systems

- Full read/write access to FAT16/FAT32 partitions.
- Full read/write access to NTFS (Basic Disks) under Windows, Linux and PTS DOS. Compressed NTFS files are also supported.
- Full read/write access to Ext2FS/Ext3FS/Ext4FS partitions.
- Limited read/write access to Apple HFS+ partitions.



Unfortunately, support of non-Roman characters for the HFS+ file system is unavailable at the moment. The company is about to implement it in the nearest future.

Supported Media

- Support of both MBR and GPT hard disks (2.2TB+ disks included)
- IDE, SCSI and SATA hard disks
- SSD (Solid State Drive)
- AFD (Advanced Format Drive)
- Non-512B sector size drives
- CD-R, CD-RW, DVD-R, DVD+R, DVD-RW, DVD+RW, DVD-R, DVD+R double layer and also Blu-ray discs
- FireWire (i.e. IEEE1394), USB 1.0, USB 2.0, USB 3.0 hard disks
- PC card storage devices (MBR and GPT flash memory, etc.)

Getting Started

In this chapter you will find all the information necessary to get the product ready to use.

System Requirements

For the Windows installation package

- Windows XP SP3
- Windows Vista
- Windows 7
- Windows 8
- Windows 8.1

Additional requirements:

• To install and run the product the target OS should have Visual Studio C++ 2010 Runtime Library installed (comes with the installation package – you will be prompted to install it, if it's not been found in the system).

During the installation additional free space (up to 1GB) will be required.

For the Linux bootable environment

- Intel Pentium CPU or its equivalent, with 300 MHz processor clock speed
- 256 MB of RAM
- SVGA video adapter and monitor
- Keyboard
- Mouse

For the WinPE bootable environment

- Intel Pentium III CPU or its equivalent, with 1000 MHz processor clock speed
- At least 1 GB of RAM
- SVGA video adapter and monitor
- Keyboard
- Mouse

Additional requirements

- Network card to send/retrieve data to/from a network computer
- Recordable CD/DVD drive to burn data to compact discs
- External USB hard drive to store data.

Installation

Before the installation, please make sure the <u>systems requirements</u> are met. If everything is OK, please do the following to install the product:



In case there is some previous version of the program installed on the computer, the program will offer the user to uninstall it first.

 Click on the supplied setup file to initiate the installation. First your system will be checked for the presence of Visual Studio C++ 2010 Runtime Library and if not found, you will be prompted to install it (comes with the installation package). Click Install to continue.

Status	Requirement
Pending	Visual C++ 10.0 Runtime - x86 10.0.30319.1
	OK Cancel

- 2. The Welcome page will inform that the application is being installed. Click **Next** to continue.
- 3. Please Read Paragon License Agreement carefully and then select the appropriate option to accept. Otherwise you won't be able to proceed with the installation. By clicking the **Print** button, the license agreement may also be printed out.
- 4. Provide your product key and serial number.
- 5. On the Customer Information page you are to provide the standard customer information, i.e. a user name and an organization. Besides you need to decide whether to make the program available for all users of this computer (if several) or only for the current one.
- On the next page, click Change to install the utility to a different location (by default C:\Program Files\Paragon Software\Paragon Drive Copy 14 Professional Edition\). Otherwise click Next to continue.

Do not install the program on network drives. Do not use Terminal Server sessions to install and run the program. In both cases, the program functionality will be limited.

- 7. On the Ready to Install the Program page click **Install** to start the installation or **Back** to return to any of the previous pages and modify the installation settings.
- 8. The Final page reports the end of the setup process. Click **Finish** to complete the wizard.

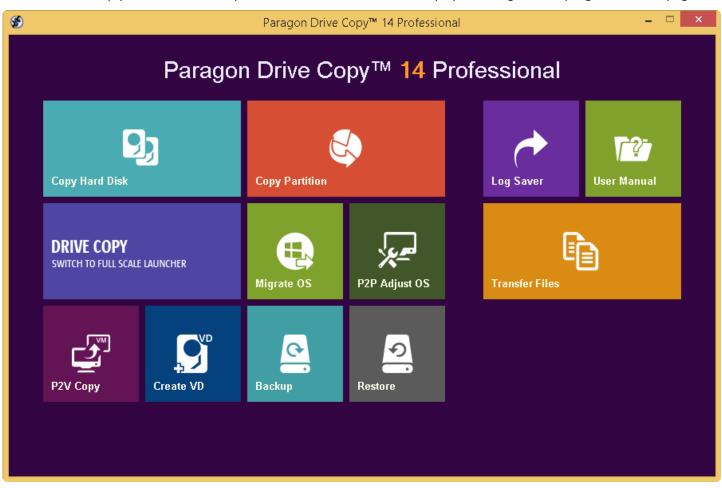
First Start

To start Paragon Drive Copy 14 under Windows, please click the Windows Start button and then select **Programs >** Paragon Drive Copy[™] 14 > Paragon Drive Copy[™].



The program provides wide opportunities in the field of hard disk structure modification, so just to be on the safe side, please make a backup of your data before carrying out any operation.

The first component that will be displayed is called the Express Launcher. Thanks to a well thought-out categorization and hint system, it provides quick and easy access to wizards and utilities that we consider worth using on a regular basis. With its help you can also start up the traditional launcher, the help system or go to the program's home page.



To know more on how to handle the product's interface and accomplish typical operations, please consult the <u>Windows Components</u> chapter.

Building Recovery Media

WinPE- and/or Linux-based recovery environments should be prepared on-site with Paragon's Recovery Media Builder or Boot Media Builder, which you can download from Paragon's web site, the My Account section (<u>www.paragon-software.com/my-account/</u>). To know more on the subject, please consult documentation that comes with these utilities.

Booting from the Linux/DOS Recovery Media

The Linux/DOS recovery environment can be used to boot your computer into Linux or PTS DOS to get access to your hard disk for maintenance or recovery purposes. It also has the PTS DOS safe mode, which may help in a number of non-standard situations such as interfering hardware settings or serious problems on the hardware level. In this case, only basic files and drivers (such as hard disk drivers, a monitor driver, and a keyboard driver) will be loaded.

Startup

To start working with the Linux/DOS recovery environment, please take the following steps:

1. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder or Boot Media Builder to prepare Paragon's recovery environments on CD/DVD, flash, or in an ISO-image. You can get these utilities here: www.paragon-software.com/my-account/.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch a boot mode you need (Normal, Safe, Low-Graphics Safe) in the Boot menu.



- 3. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.
- 4. Consult the help system by pressing **ALT+F1** to know more on the subject.

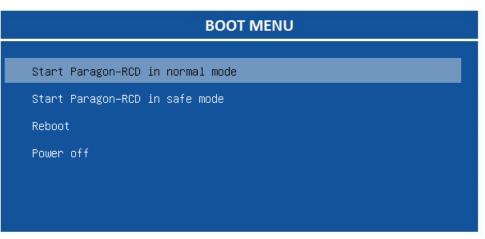
Boot menu

32-bit environment



- Normal Mode. Boot into the Linux normal mode. This mode uses the full set of drivers (recommended);
- Safe Mode. Boot into the PTS DOS mode. This mode can be used as an alternative of the Linux normal mode if it fails to work properly;
- Low-Graphics Safe Mode. Boot into the PTS DOS safe mode. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu;
- Floppy Disk. Reboot the computer from a system floppy disk;
- Hard Disk 0. Boot from the primary hard disk;
- Find OS(s) on your hard disks. The program will scan hard disks of your computer to find any bootable operating system.

64-bit environment



- Normal Mode. Boot into the Linux normal mode. This mode uses the full set of drivers (recommended);
- Safe Mode. Boot into the PTS DOS mode. This mode can be used as an alternative of the Linux normal mode if it fails to work properly;
- **Reboot**. Restart the computer.
- **Power off**. Shut down the computer.

While working with the recovery environment you might experience some inconvenience caused by possible video artifacts. It is just a result of changing video modes and in no way will affect the program functionality. If this is the case, please wait a bit and everything will be OK.

Normal Mode

When the Normal mode is selected, the Linux launch menu appears:

Q:	Paragon Drive Copy™	You can copy an entire hard disk or its partitions to new locations. You can
93	Backup Wizard	also save them as image files for later restoration. Please select the drive, its partition if necessary, and then
	Simple Restore Wizard	activate the 'Hard Disk' or 'Partition' pull-down menu and select the
33	Disk Copy Wizard	operation needed.
Î	Undelete Partition	
P	File Transfer Wizard	
	Boot Corrector	
H.	Network Configurator	
0	Log Saver	
P	Eject CD/DVD	
	Reboot the computer	
		1

- **Drive Copy** (enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration);
- Backup Wizard (helps to protect an entire hard disk or separate volumes);
- Simple Restore Wizard (allows restoring hard disks and partitions);
- Disk Copy Wizard (helps to clone a hard disk);
- Undelete Partition (allows recovery of accidentally deleted partitions);
- File Transfer Wizard (allows coping files/folders to another disk or a partition as well as recording them to CD/DVD);
- Boot Corrector (helps to correct the Windows System Registry without Windows being loaded);
- Network Configurator (enables to establish a network connection under Linux);

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If you are going to use network resources, first launch the Network Configuration Wizard to establish a network connection.

- Log Saver (helps to collect and send the necessary log files to the Technical Support);
- Eject CD/DVD;
- Reboot the computer;
- Power off the computer.

To move within the menu, please use the arrow keys of the computer keyboard.

Safe Mode

When the Safe mode is selected, the PTS DOS launch menu appears. It has nearly the same functionality as for the Normal mode except for the **Network Configurator** and **Log Saver** commands. Besides due to certain limitations of the PTS DOS environment, there is no possibility to burn CD/DVD discs.

Low Graphics Safe Mode

When the Low Graphics mode is selected, the PTS DOS launch menu appears. It has the same functionality and looks similar to the Safe mode but graphically simpler.

🐬 Drive Copy 14	You can create, delete and
🧒 Simple Restore Wizard	format hard disk partitions
🧒 Disk Copy wizard	using this program, which
<u>ग</u> File Transfer Wizard	will start now.
🔚 Boot Corrector	Upon the start, please
	select the drive and one of
🧶 Reboot the computer	its partitions or its free
	space. Then activate the
	'Partition' pull-down menu
	and select one of the
	partitioning operations.

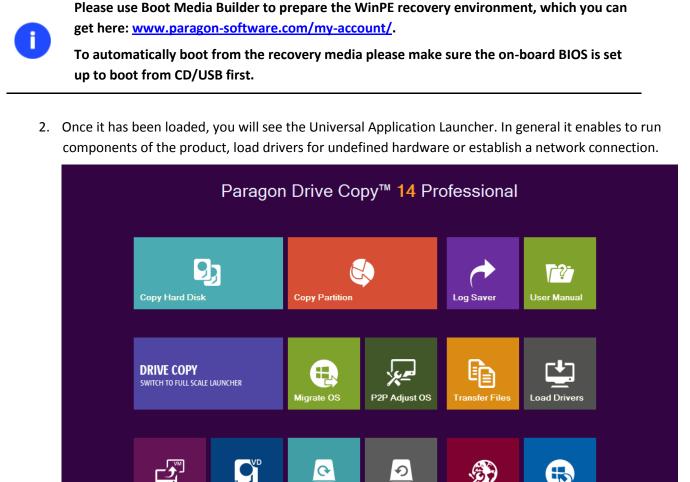
Booting from the WinPE Recovery Media

The WinPE recovery environment can be a real alternative to the Linux/DOS recovery environment. Providing nearly the same level of functionality it offers an excellent hardware support and the same interface as the Windows version does.

Startup

To start working with the WinPE recovery environment, please take the following steps:

1. Start up the computer from the WinPE recovery media.



3. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.

Restore

Boot Correcto

4. Consult the help system by pressing **ALT+F1** to know more on the subject.

Create VD

Backup



The WinPE based recovery environment offers excellent hardware support. However in case it doesn't have a driver for your disk controller, your hard disks will be unavailable. Please consult the <u>Adding specific drivers</u> scenario to know how to tackle this issue.

Restart Shutdown

Basic Concepts

This chapter explains terms and ideas that show how the program works. To understand these helps to obtain a general notion of the operation performance and makes it easier for the user to operate the program.

System and Data Protection

The data protection issue is a growing cause of worrying for more and more people today. Indeed, it is hardly to find a person who will be particularly happy when all precious information on the hard disk is irreversible lost as a result of its malfunction. So how this tragedy can be prevented?

Sector Backup

A sector-based backup operates with an image (or a snapshot) of the whole disk system or its separate partitions. It not only includes the contents of all user-made files, but additionally contains the exact structure of directories, information about file allocation, file attributes and other related data. Thus it enables to successfully process system or encrypted partitions of any file system type, no matter what kind of information they contain.

Backup Storage

Our program supports several techniques of storing backup images. Let's take a closer look at them all to understand what kind of storage is able to provide better security:

- You can place a backup image to a local partition. Despite the fact that it is the most convenient way, try not to use it. You can delete your backup just by accident or lose it as a result of a hardware malfunction, or a virus attack;
- You can place a backup image to an external mounted storage to provide for a higher level of data protection and system independence;
- You can place a backup image to external media (CD/DVD) to guarantee a high level of data protection as long as the backup media is kept secure;
- You can place a backup image to a network drive to stand a better chance of success in case of a hard disk failure. Moreover, by storing it on a special-purpose server you may be pretty sure nothing will happen to it;

Adaptive Restore

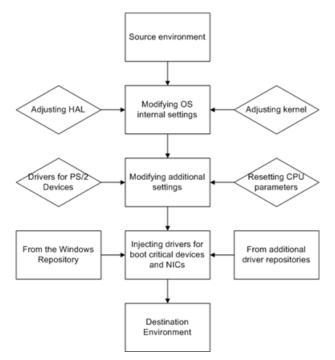
Technology Background

Windows family operating systems are notorious for their excessive sensibility to hardware, especially when it turns to replacement of such a crucial device as HDD controller or motherboard – actually Windows will most likely fail to boot as a result of this operation.

In 2008 our company came with an exclusive technology called Paragon Adaptive Restore[™]. Initially aimed at restore of Windows Vista or Server 2008 from a backup to a different hardware configuration, its current realization, available in the P2P Adjust OS Wizard, enables to make any Windows OS since XP bootable on dissimilar hardware by allowing automatic injection of all required drivers and the other actions crucial for this type of migration.

Technology Concept

Let's take a closer look at how Paragon Adaptive Restore works.



As you see, successful migration of a Windows system to a different hardware platform involves several actions:

- 1. **Change of the Windows kernel settings according to the new configuration**. The program detects the given hardware profile and automatically installs the appropriate Windows HAL and kernel.
- 2. Installation of drivers for boot critical devices. The program detects those without drivers and automatically tries to install lacking drivers from the built-in Windows repository. If there's no driver in the repository, it prompts the user to set a path to an additional driver repository, strongly recommending not to proceed until all drivers for the found boot critical devices are installed. In case drivers for these devices are installed, but disabled, they will be enabled.
- 3. Installation of drivers for a PS/2 mouse and keyboard. This action will only be accomplished for Windows XP/Server 2003.
- 4. **Installation of drivers for network cards**. The program detects those without drivers and automatically tries to install lacking drivers from the built-in Windows repository. If there's no driver in the repository, it prompts the user to set a path to an additional driver repository.

These actions guarantee a Windows system will start up on dissimilar hardware. After the startup, Windows will initiate reconfiguration of all Plug'n'Play devices. It's a standard procedure, so please don't worry and prepare the latest drivers at this step to get the most out of the system.



Though all Windows systems have built-in driver repositories, please be prepared to have additional drivers when dealing with Windows XP/Server 2003, because for these systems they are very modest.

Technology Application

Let's consider a number of situations when the Adaptive Restore technology can help you out:

- If you need to migrate to a different hardware platform with minimal effort
- If you need to upgrade hardware while keeping all programs and settings intact
- If you need to replace failed hardware and cannot find an exact match for original system specifications

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Known Issues

- 1. After transferring Microsoft Vista and later versions to different hardware, you will need to re-activate license of the system. It's normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.
- 2. If you've installed several operating systems on one partition, we can only add drivers to the latest version of OS. Microsoft highly recommends that you install an operating system on a separate partition.
- 3. Please note drivers are not cached during selection. That's why if you select a driver to add to the system, but it's already unavailable during the operation, the program will end the operation with an error.

System Virtualization

With new powerful x86 computers, system virtualization has become extremely popular. It's a software technology that enables to run several virtual machines on one physical machine, providing resources of that single computer are shared across several environments. As a result one and the same physical computer can have multiple OSs and applications operating simultaneously, thus opening up enormous opportunities for both, business and home users, exactly:

- Avoid underutilization of up-to-date powerful computers;
- Increase flexibility of a physical infrastructure;
- Provide for increased availability of hardware and applications;
- Cut expenses on hardware and energy;
- Guarantee smooth and cost saving system migration;
- Enjoy working with old applications you can't launch on your current PC;
- Take advantage of having multiple operating systems on one Windows PC, including Linux, Mac OS X, etc.;
- Forget about hunting for replacement of the failed hardware, and many more...

Known Issues

- 1. You should install integration services (e.g. VMware Tools) on the virtual system yourself. We only guarantee its smooth startup.
- 2. After transferring Microsoft Vista and later versions to a virtual disk, you will need to re-activate license of the system. It's normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.
- 3. If your system hosts several Windows OSes, our program will find them all and automatically patch to run in a virtual environment. However we cannot guarantee smooth startup of all found Windows systems, but the guest OS, for its configuration parameters may be incompatible with the others.

Dynamic Disks

As you probably know, MS-DOS, Microsoft Windows 95/98/Me/NT/2000/XP/Vista/Server 2003/2008 support four primary partitions per physical hard disk, one of which can be extended. Certainly there is the possibility to create logical drives within the extended partition. Such types of disks are called basic. Windows XP Professional, Windows 2000, Windows Vista and Windows Server 2003/2008 follow the same strategy: You can have a maximum of four primary partitions, one of which can be an extended partition with logical drives. However, these operating systems also

introduce a new disk configuration type - dynamic disk - which must be understood to effectively configure and manage hard disks.

Dynamic disk is a physical disk that doesn't use partitions or logical drives. Instead, it contains only dynamic volumes. Regardless of what format you use for the file system, only Win2K computers can access dynamic volumes directly. However, computers that aren't running Win2K can access the dynamic volumes remotely when connected to the shared folders over the network.

Dynamic disks can co-exist on a system with basic disks. The only limitation is that you cannot mix Basic and Dynamic disks on the same hard drive.

There are five types of dynamic volumes: simple (uses free space from a single disk), spanned (created from free disk space that is linked together from multiple disks), striped (a volume the data of which is interleaved across two or more physical disks), mirrored (a fault-tolerant volume the data of which is duplicated on two physical disks, and RAID-5 volumes (a fault-tolerant volume the data of which is striped across an array of three or more disks).

With dynamic storage, you can perform disk and volume management without the need to restart Windows.

Limitations:

- Dynamic disks are not supported on portable computers.
- Dynamic disks are not supported on Windows XP Home Edition-based computers.
- You cannot create mirrored volumes or RAID-5 volumes on Windows XP Home Edition, Windows XP Professional, or Windows XP 64-Bit Edition-based computers.

Thus, the dynamic disk is a new way of looking at hard disk configuration. Dynamic disks offer you more management flexibility without the partition limitation of basic disks. Dynamic disks can contain an unlimited number of volumes, but they cannot contain partitions or logical drives. Dynamic storage can be particularly beneficial for large-scale businesses when dealing with many physical hard disks involving complex setup.

GPT versus MBR

GUID Partition Table (GPT) is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. Being a part of the Extensible Firmware Interface (EFI) standard proposed by Intel to replace the outdated PC BIOS, it offers a number of crucial benefits:

- Up to 128 primary partitions for the Windows implementation (only 4 in MBR);
- The maximum allowed partition size is 18 exabytes (only 2 terabytes in MBR);
- More reliable thanks to replication and cyclic redundancy check (CRC) protection of the partition table;
- A well defined and fully self-identifying partition format (data critical to the platform operation is located in partitions, but not in un-partitioned or hidden sectors as this is the case with MBR)

uEFI Boot Challenges

Introduced back in 2005 by Intel to lift restrictions of the old MBR (Master Boot Record) and PC BIOS (Basic Input/Output System), uEFI (Unified Extensible Firmware Interface) is now a recommended platform for new 64-bit Windows 8 computers. And the reason is easy to catch – besides other unique features impossible for the traditional tandem of BIOS+MBR, only a uEFI-based platform enables to accommodate Windows OS on a partition larger than 2.2TB.

Despite all uEFI advantages however, it has one quite naughty issue: a pretty standard operation with a bootable device for instance involving its connection to another SATA port results in unbootable Windows. You'll get the same result if

trying to boot from a cloned system hard disk or from a restored hard disk. All these problems originate from the way uEFI+GPT bundle is organized.

Microsoft provides how-to guides to tackle this type of problems, but they demand a great deal of experience from the user, involving the use of the **cmd**, **diskpart** and **bcdedit** tools.

Paragon has a better way! Introducing an elegant technology, realized at the user side as one simple option, you can define a system GPT volume you're willing to boot from.

Below is a list of wizards where the uEFI switch boot device option can be found:

- <u>Copy Hard Disk Wizard;</u>
- <u>Copy Partition Wizard</u>;
- <u>Restore Wizard;</u>
- Migrate OS to SSD Wizard;
- <u>Boot Corrector</u>.

The uEFI switch boot device option is only available through the 64-bit WinPE media at the moment.

Apple Boot Camp

Boot Camp is a special utility to help you set up a dual boot system (Mac OS X and 32-bit Windows XP/Vista) on Intelbased Macs. It enables to securely re-partition your hard disk (resize an existing HFS+ partition to create a separate partition for Windows) and then launch the installation process. With Boot Camp all the necessary drivers will be at your disposal. Moreover after Windows has been installed it will serve as a boot manager to choose what operating system to start up.

It is strongly recommended not to modify the hard disk configuration with Windows Disk Manager. Otherwise it may lead to unexpected consequences, right up to BSOD and inability to boot in Windows XP/Vista. Please use our program to correctly update both MBR and GPT.

64-bit Support

The bulk of software today is written for a 32-bit processor. It can meet the requirements of almost any end user. However that is not the case when dealing with servers processing large amounts of data with complex calculations of very large numbers. That is where 64-bit architecture comes into play.

It can boast improved scalability for business applications that enables to support more customer databases and more simultaneous users on each server. Besides a 64-bit kernel can access more system resources, such as memory allocation per user. A 64-bit processor can handle over 4 billion times more memory addresses than a 32-bit processor. With these resources, even a very large database can be cached in memory.

Although many business applications run without problems on 32-bit systems, others have grown so complex that they use up the 4 GB memory limitation of a 32-bit address space. With this large amount of data, fewer memory resources are available to meet memory needs. On a 64-bit server, most queries are able to perform in the buffers available to the database.

Some 32-bit applications make the transition to the 64-bit environment seamlessly others do not. For instance, systemlevel utilities and programs that provide direct hardware access are likely to fail. Our program offers a full-fledged support of the 64-bit architecture providing fault-tolerant work for such system dependent modules as Hot Processing.

Copy Operations

Hard drive duplication nowadays is becoming highly popular among PC users. That is due to some definite advantages it can offer. First of all, many people clone hard disks just to back up data for security reasons. The present day copy utilities enable to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability. In case of a system malfunction, the user can get the system back on track in minutes. No additional configuration is required, what is very convenient.

The second possible application is the upgrade of a hard disk to a new one. The capacity of a modern hard drive doubles every two years, thus opening up new possibilities for software developers. As a result programs become more complicated and require considerable amount of free space. One day the user realizes that there is no more free space left on the hard disk and the only way out is to upgrade. Usually that means that besides purchasing a new hard disk, the user is to face a large re-installation procedure spanning several days of tedious work. But all of this can be avoided just by copying the contents of the old hard disk to a new one proportionally resizing the partitions.

And the last but not least is the copying of hard disks for cloning purposes. It may be of great use when setting up similar computers. There is no need for a system administrator to install an operating system from scratch on every one of them. It is enough just to configure one and then clone it to the others.

Drive Partitioning

As you probably know a hard drive is to be split into one or more partitions, since it cannot hold data until it is carved up and space is set aside for an operating system. Until recently most PCs used to have just one partition, which filled the entire hard disk and contained an OS. The situation has changed however, thanks to new cost-effective high capacity hard drives, thus opening up numerous possibilities for PC users, such as editing video, archiving music, backing up CD images, etc. Huge increase in space is great, but it poses a number of problems, most important of which are effective data organization and speed.

Large drives are always going to take longer to search than smaller volumes, and an operating system is going to have its work cut out both finding and organizing files. It is for this reason that many people decide to invest in multiple hard drives, but there is an easy solution – drive partitioning. Partitioning lets you divide a single physical drive into a number of logical drives, each of which servers as a container with its own drive letter and volume label, thus enabling the operating system to process data more efficiently. Besides partitioning makes it possible to organize data so that it is easy to find and manage. You can set aside, for instance, 40 GB of a 160 GB hard drive for the OS, 70 GB for storing video and another 50 GB for your favorite music collections to provide transparent data storage.

It is also worth mentioning to that with a hard drive properly partitioned, such routine operations as files defragmentation or consistency check will not be that annoying and time-consuming any more.

By detaching the OS from the rest of the data you can tackle one more crucial issue – in case of a system malfunction, you can get the system back on track in minutes by recovering it from a backup image located on the other partition of the hard drive.

But that is not all drive partitioning may be used for. If you are willing to play games in Windows while browsing the Internet in Linux, 100-percent sure that no virus will attack your PC, drive partitioning is a necessity. In order to run several OSs on a single hard drive you are to create a corresponding number of partitions to effectively delineate the boundaries of each OS.

Scheduling

The automation of operations is particularly effective when you have to repeat a sequence of actions on a regular basis. For example, developing a specific project on a day-to-day basis and having to make a backup every evening so as not to lose the valuable data, you will really appreciate, when this kind of routine operations will be carried out automatically without your participation.

Another aspect of any automation process is that it allows an optimization of your computer's work-load. This is especially important when operations require a considerable amount of computer resources – processor time, memory and more. A number of tasks, which can decrease the performance, can be run during the night or whenever the computer has the least work-load to perform.

The program has a special tool for scheduling. You can set out a timetable for any operation and it will start at a specified time without interrupting your current activity.

Windows Components

In the given section you can find all the information necessary to successfully work with the Windows version of the product.

Interface Overview

This chapter introduces the graphical interface of the program. The design of the interface precludes any mistake being made on the part of the user. Most operations are performed through the system of wizards. Buttons and menus are accompanied by easy understandable icons. Nevertheless, any problems that might occur while managing the program can be tackled by reading this very chapter.

General Layout

When you start the program, the first component that is displayed is called the Launcher. It enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration.

The Launcher's window can be conditionally subdivided into several sections that differ in their purpose and functionality:

Processor Schedule Volume Explorer Tool Button Ribbon Panel Partition Partition Partitions Ribbon Panel Basic partitioning Virtual Operations Bar Express Mode Disk map Virtual Operations Bar Express Mode System Reserved Local Disk (C:) 499.6 GB NTFS Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Disk Map	Search commands Condelete Partitions Undate MBR Channe slots Edit/View Sectors Properties
749.9 GB	
Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)	
[Unallocated]	
119.9 GB	Basic MBR Hard Disk 0 (VMwa SCSI Disk Dev) Properties Panel
Disk and Partitions List	Type: Internal Hard Disk Drive Status: Online Total size: 500 GB Sectors per track: 63 Heads: 255 Cylinders: 65270 Status Bar
1. <u>Tool Button</u>	
2. <u>Ribbon Panel</u>	
3. <u>Virtual Operations Bar</u>	
4. <u>Express Mode Button</u>	
5. <u>Disk Map</u>	
6. Disk and Partitions List	
7. <u>Context-sensitive Menu</u>	
8. <u>Properties Panel</u>	
9. <u>Status Bar</u>	

A number of panels offer similar functionality with a synchronized layout. The program enables to conceal some of them to simplify the interface management.

Tool Button

By clicking on this button the user can:

- Launch auxiliary wizards,
- Get access to the program settings,
- Collect and send a log files package to the Support Team,
- Go to Paragon's website to download a free update, register the product, visit Paragon's Knowledge Base, etc.

Ribbon Panel

An area across the top of the program's window is called the Ribbon Panel. It makes almost all the product capabilities available to the user in a single place. A Ribbon Tab is an area on the panel that contains buttons organized in groups by functionality. Each button corresponds to a certain program wizard or dialog.



If you'd like to hide all ribbon tabs, click on the arrow button at the right top corner of the program window.

Virtual Operations Bar

The program supports previewing the resulting layout of hard disks before actually executing operations (so-called virtual mode of execution). In fact, when the virtual mode is enabled, the program does not accomplish operations immediately, but places them on the List of Pending Operations for later execution.

The Virtual Operations Bar enables to manage pending operations.

BUTTON	FUNCTIONALITY
5	Cancel the last virtual operation on the List of Pending Operations
C	Cancel the last undo virtual operation on the List of Pending Operations
Q	Display the List of Pending Operations
~	Launch the real execution of virtual operations
×	Cancel all virtual operations on the List of Pending Operations
	Generate a script out of all pending operations
٩	Schedule pending operations

Virtual mode is an effective way of protection from any troubles, since no operations will be executed until clicking the Apply button for confirmation, thus giving a second chance to weigh all pros and cons of this or that particular operation. The program politely reminds the user that there are unsaved changes by showing the following window:

🛕 You have unsaved changes.

Express Mode Button

By clicking on this button the user can switch to the express mode of operation at any time.

Disk Map

As the name infers, the Disk Map displays the layout of physical and logical disks. Physical disks are represented with rectangle bars that contain small-sized bars. These small-sized bars represent logical disks. Their color depends on the file system of the appropriate partition. By looking at the size of the bar's shaded area it is possible to estimate the used disk space. For the selected at the moment object there's the possibility to call a context-sensitive popup menu with available operations.

Disk map	•
Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	
Local Disk (C:) 499.6 GB NTFS	

Large-sized bars display the following information about physical disks:

- Type (basic or dynamic MBR/GPT),
- Manufacturer,
- Model.

Small-sized bars display the following information about logical disks and blocks of free space:

- Volume label (if exists),
- Drive letter,
- Total size,
- File system.

The Disk Map is synchronized with the <u>Context-sensitive Menu</u> and the <u>Properties Panel</u>. Thus by selecting a disk on the map, the two will automatically display detailed information on it. To know more on the subject, please consult the <u>Viewing Disk Properties</u> chapter.



Since the Disk Map and the Disk and Partitions List have the same purpose, the user is allowed to extend only one at the moment by using a corresponding arrow button.

Disk and Partitions List

The Disk and Partitions List is another helpful tool that helps to get a clear-cut picture on the current state of the system hard disks and partitions. All objects (disks, partitions, or blocks of free space) on the list are sorted according to their starting position. For every item there is the possibility to call a context-sensitive popup menu with available operations.

Disk and partitions list								•
Name	File system	Volume size	Partition size	Used	Free	Volume label	Hidden	Ac
Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)		500 GB						
System Reserved	NTFS	350 MB	350 MB	256.8 MB		System Reserved		Ye
School Disk (C)	NTFS	499.6 GB	499.6 GB	11.7 GB	487.9 GB	[No label]	No	No
Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev) Gr (Unallocated) Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)	Back l	Jp Hard Disk	:D, DVD or BD.		499.9 GB	[No label]	No	No
 Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev) Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev) 		Hard Disk off C	.0,000 01 00.		749.9 GB	[No label]	No	No
(Unallocated)	Restor	re Hard Disk		Bytes	119.9 GB	[No label]	No	No
	Updat	e MBR						
	Conve	ert to GPT hard	d disk					
	🍣 Undel	ete Partitions						
	Wipe	Hard Disk						
	Edit/V	iew Sectors						
	Prope	rties						

The Disk and Partitions List provides detailed information on all hard disks and partitions found in the system including the following properties:

- Name,
- Volume label (if exists),
- Drive letter,
- File system type,
- Volume size,
- Amount of used and unused (free) space,
- Active/Inactive attribute,
- Hidden/Unhidden attribute.

The Disk and Partitions List is synchronized with the <u>Context-sensitive Menu</u> and the <u>Properties Panel</u>. Thus by selecting a disk on the list, the two will automatically display detailed information on it. To know more on the subject, please consult the <u>Viewing Disk Properties</u> chapter.



Since the Disk Map and the Disk and Partitions List have the same purpose, the user is allowed to extend only one at the moment by using a corresponding arrow button.

Context-sensitive Menu

The Context-sensitive Menu shows a list of operations available for an object (disk, partition, or block of free space) selected either on the <u>Disk Map</u> or the <u>Disk and Partitions List</u>. If you click a corresponding record the appropriate wizard or dialog will be started. All default values for the operation parameters will correspond to the object's settings. If there too many items on the list, type in the first word of the required command in the **Search commands** field to filter the list.

	Search commands	×
Back Up Partition		-
Burn Partition on CD, DVD or BD		
Copy Partition		
Restore Partition		
Format Partition		
Delete Partition		
Move/Resize Partition		
Convert File System		
Defragment Partition		
Defragment MFT		
Compact MFT		
Change Volume Label		
Hide Partition		
Mark Partition as Active		-

Properties Panel

The Properties Panel provides information on the object (disk, partition, or block of free space) selected either on the <u>Disk Map</u> or the <u>Disk and Partitions List</u>.

Local Disk (C:)	
Volume letter:	(C:)
Volume label:	[No label]
Туре:	Primary
File system:	NTFS
Root entries:	16
Sectors per boot:	8
Sectors per cluster:	8
Serial number:	948E-4BC1-8E4B-9B1E
Partition ID:	0x07 NTFS, ExFAT, ReFS
NTFS version:	3.01
Volume size:	499.6 GB
Partition size:	499.6 GB
Used space:	11.7 GB
Free space:	487.9 GB
Active:	
Hidden:	No

The Properties Panel helps to obtain the following data:

For a hard disk

- Model,
- Serial number,
- Type of hard disk (basic or dynamic MBR/GPT),
- Total size (in GB),
- Information on geometry of the disk (amount of sectors per track, heads and cylinders).

For a partition

- Drive letter assigned to the disk,
- Volume label (if exists),
- Type of the logical disk,
- File system,
- Root entries,
- Serial number,
- NTFS version,
- Partition ID,
- Total size, used space and free space (in GB), etc.

Besides you can modify practically any partition property by clicking on the required value.

For a block of free space

• Total size (in GB).

Status Bar

This is the bottom part of the main window. The Status Bar displays menu hints, for each item the cursor points to.

Settings Overview

To call the Settings dialog, please click **Tool Button**, then select **Settings**. All the settings are grouped into several sections, which functions are described in the following paragraphs. The list of sections is placed on the left side of the dialog. By selecting a section from the list, you can open a set of options.



To get a detailed description to any setting, control, or field of the program just click the hint button and then the object you need.

General Options



y	General options
	Enable data loss protection
	Choose this option to ensure that no data will be lost if system unexpectedly goes down (because of power shortage etc.)
$\square P$	artition Alignment Mode
	/ista 💽
Δ1	lign partitions according to the rules used in Windows Vista and later OSes

This section contains a set of general options that will be taken into account during any operation carried out with the program:

- Partition Alignment mode. There are three options you can choose from: •
 - Legacy. DOS and Windows OSes before Vista required that partitions had to be aligned to the "disk cylinder" or 63 sectors to address and access sectors correctly. It was OK, until 4K hard drives came into scene. When partitions are aligned this way on this type of disk, each logical cluster is linked to two physical 4K clusters, thus resulting in a double read-write operation.
 - Vista. Since Windows Vista, operating systems do not use the archaic CHS (cylinder/head/sector) addressing scheme, but the Logical Block Addressing (LBA), where sectors are addressed continuously over the whole disk drive. It is optimal for both, 512B and new 4K disk drivers.
 - **Inheritance**. Select the option to disable automatic alignment of partitions.

Backup Image Options

Backup image options
Control archive integrity
Choose this option to allow writing of specific data that will later be used during restore to check the archive integrity. It can slow down the backup operation.
Set image file names automatically Choose this option to automatically name files in complex archive.
Compression level
Normal compression
Good compression. Provides average speed with the reasonable image size.
Enable image splitting Choose this option to enable splitting the archive to several files
Maximum split size: 1 MB 🚖

This section contains a set of options that will be taken into account during backup/restore operations:

- **Control archive integrity**. Mark the checkbox to guarantee that all backup images created with the program are 100 percent flawless. If you decided not to control the archive integrity, the backup operation would take about 3-5% less time.
- Set image file names automatically. Mark the checkbox to make the program automatically set a file name for every volume of a complex backup image. Otherwise you will need to do it manually during the backup operation.
- **Compression level**. From the pull-down list you can select the desired compression level for backup images that will be used by default.
- Enable image splitting. Mark the checkbox to automatically split every backup image to volumes of a particular size.

Splitting images enables to tackle problems caused by a maximum file size limitation of some file systems.

• Maximum split size. With the spinner control you can specify a maximum size for backup volumes.

General Copy and Backup Options

General copy and backup options

- HDD raw processing Copy an entire hard disk sector by sector without taking into account its partition structure.
- Partition raw processing Copy/Backup each partition sector by sector. All sectors will be processed one by one (even unused sectors). Requires more time to complete the operation.
- Skip archive files stored in archive library Choose this option to skip archive files stored in archive library. This will reduce operation time and backup image size.
- 🔽 Automatic BCD update

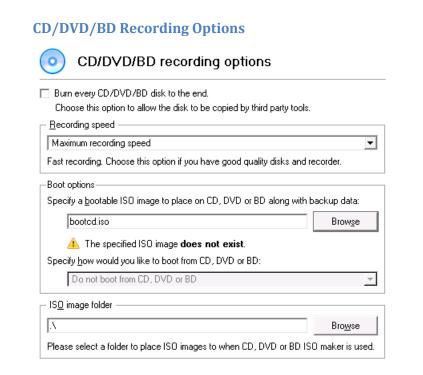
Add boot entry for target partition to BCD hive on copy\restore source partition

This section contains a set of options that will be taken into account during copy and backup operations:

- HDD raw processing. Mark the checkbox to copy/back up a hard disk in the sector-by-sector mode, thus
 ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be
 processed as well). This can help to avoid problems with hidden data created by certain applications or the
 system administrator. However, it will take more time to accomplish the operation.
- **Partition raw processing**. Mark the checkbox to copy a partition in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
- Skip OS auxiliary files. Mark the checkbox to skip OS auxiliary files (like pagefile.sys, hiberfil.sys, etc.), thus reducing the operation time and the resulted size of the backup image.
- Automatic BCD Update. Unmark the checkbox to suppress automatic update of BCD (Boot Configuration Data) after copy/restore operations.



By clicking the link at the bottom of the window you can jump to the <u>Copy/Backup Exclude</u> <u>Options</u>.



This section contains a set of options that will be taken into account during CD/DVD/BD burn operations:

- Burn every CD/DVD/BD to the end. By default, the program does not create ISO 9660 compliant burning
 sessions, as it processes data on-the-fly and can only estimate the resulted session size. That's why no third
 party tool will get access to the recorded data. To tackle the issue, mark the checkbox to make the program
 create a standard Disk-at-Once session. It may slow down the burning process, as every CD/DVD/BD will be
 recorded up to the end, no matter how much actual information to contain.
- **Recording speed**. The user may define how fast a CD/DVD/BD will be recorded (minimum, normal and maximum). Besides there is an automatic mode when the program will set the most appropriate speed for every CD/DVD/BD.
- **Bootable ISO image**. That's the image to be placed together with the backup data. By default, the program offers its own bootable ISO image, which contains a Linux/DOS recovery environment. However, the user is free to use any bootable ISO image.
- **CD/DVD/BD boot capability**. The program enables to choose whether any recorded CD/DVD/BD will be bootable, or only the first one for a session, or without that function at all.
- Folder where the ISO image is to be placed. When the user decides not to physically burn a CD/DVD/BD, but create an ISO image file, this very folder will be used to contain these images.

Hot Processing Options

W Hot processing options	
Enable hot processing	
Unit processing technology	
Microsoft Volume Shadow Copy Service	Ŧ
Microsoft Volume Shadow Copy Service is a reliable technology designed to be up volumes being locked by numerous active transactions of VSS supporting applications. Microsoft VSS technology requires over 300 MB of free space on mounted NTFS volume for temporary data. This technology is provided for Win XP and newest Windows versions, but unavailable for old versions of Windows (98/ME/NT/2000).	any dows
Additional options	
C Always use hot processing	
Use hot processing only when partition is locked	
Hot processing temporary drive:	
Number of attempts to start VSS: 3 🚔	
Timeout between attempts (in seconds): 120 🚔	

Change run during backup options

In this section you may configure the hot processing mode:

- Enable hot processing. Mark the checkbox to enable the so called hot data processing mode that is specially designed to process data without restarting your operating system.
- Hot processing technology. From the pull-down list you can select the required hot processing technology.
- Always use hot processing. Select the option to process partitions without making them locked. Thus you will be able to keep working with them as usual.
- Use hot processing only when partition is locked. Select the option to use the hot processing only when partitions are locked and cannot be processed without restarting the computer. Please keep in mind, that once you start any operation on a partition in this mode, it will automatically be locked by the program, thus you won't be able to keep working with it as usual.
- Hot processing temporary drive. Here you can select a disk drive that will be used to store the temporary hot backup data (by default – C:).
- Attempts to start VSS. Here you can set how many attempts to start Microsoft VSS the program is to do before automatically rebooting the system and accomplishing the operation in a special boot-up mode.
- **Timeout between attempts (in seconds)**. Here you can set a time period between different attempts to start Microsoft VSS.
- Switch between hot processing technologies. Mark the checkbox to automatically switch between Paragon Hot Processing and Microsoft VSS if one of them is unavailable at the moment.

Partitioning Options

Partitioning Options

Confirmations

- Ask for volume label before partition delete
- Ask confirmation when converting FAT16 to FAT32.

This section contains a set of options that will be taken into account during partitioning operations:

- **Request confirmation before partition deletion**. Mark the checkbox to activate an additional security mechanism. Thus when going to delete a partition you will be automatically requested to enter its label.
- Request confirmation when converting FAT16 to FAT32. Mark the checkbox to automatically request confirmation before converting FAT16 to FAT32. There are a number of situations when this kind of conversion is the only way out to accomplish the operation. For instance, you are going to migrate your system to a larger hard disk with the proportional resize of existing partitions, what is very convenient. As a result you can get original FAT16 partitions go beyond the 4GB limit. Thus without conversion to FAT32, this operation will in no way be possible to accomplish. The same goes for any copy hard disk/partition or restore hard disk/partition operation involving an extra upsizing.

E-Mail Options



Specify your e-mail account options:				
Outgoing mail server (SMTP):	Enter a server name here			
<u>U</u> ser e-mail address:	Enter an e-mail address her			
SMTP port number:	0			
My outgoing server requires authentication				
User <u>n</u> ame: Enter an user	name here			
Password: Enter a passw	ord here			
Send test e-mail Click this button to test e-mail account options. The program will send generated e-mail				
message to the address you've specified in User e-mail address field.				

Specify e-mail notification options:

Send E-Mail notification on apply
<u>T</u> o: Enter an e-mail address here
☐ Send mail in <u>H</u> TML format
Send complete report after applying operations
Send graphical view of the disk sub-system before and after apply
Select the operations you would like to be notified about

This section contains a set of options that will be taken into account during the Send log files and Send e-mail notification operations:

- Outgoing mail server (SMTP). To send messages by using the built-in mail client, it is necessary to have access to a computer running an SMTP (Simple Mail Transfer Protocol) server. All outgoing messages are first sent to the SMTP server, which in its turn delivers them to the required recipients. The address may be represented as a traditional Internet host name (e.g.: mail.com) or as an IP numeric address (e.g. xxx.xxx.xxx).
- User e-mail address. Specify an e-mail address that has been assigned by the Internet Service Provider or organization's e-mail administrator.
- **My outgoing server requires authentication**. Activate the option to allow the program to make authentication on the server before sending messages.

- User name. Enter the name that will be used to log in to the e-mail account.

- Password. Enter the password that will be used to access the mail server.

When you're ready with the settings, click on the Send test e-mail button to check if everything is OK.

• Send e-mail notification on apply. Specify an e-mail to send notifications on the carried out operations.

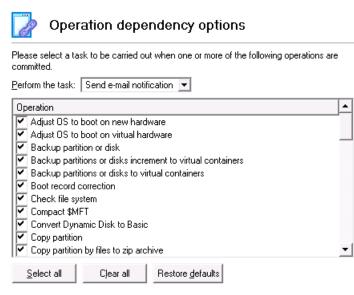
- Send mail in HTML format. Activate the option to create messages in the HTML format instead of plain text.

- **Send complete report after applying operations**. Activate the option to create an in-depth report on the carried out operations and send it after performing the last operation.

- Send graphical view of the disk sub-system before and after apply. Activate the option to allow the program to attach two pictures of the disk layout made before and after the operation is completed.

By clicking the link at the bottom of the window you can jump to the <u>Operation</u> <u>Dependency Options</u>.

Operation Dependency Options



This section contains a set of options that will be taken into account when the Send e-mail notification on apply function is enabled. By marking/unmarking a checkbox opposite the required operation you can choose whether to receive an e-mail notification on its completion or not.



You won't be notified if an operation requires the system restart.

Virtual Mode Options



Virtual mode options

Allow virtual mode Set this option on to carry out all the operations virtually. You will be able to commit the changes or rollback all of them or the last one. If you switch this option off, the	Operations mode
operations will be carried out immediately.	Set this option on to carry out all the operations virtually. You will be able to commit

Close progress dialog automatically

Set this option on to automatically close the progress dialog after committing the changes.

In this section you may configure the virtual mode:

• Allow virtual mode. Mark the checkbox to enable the virtual mode. It is an effective way of protection from any troubles, since no operation will be executed until confirmation, thus giving you a second chance to weigh all pros and cons of this or that particular operation.



We strongly recommend you to enable this mode.

 Close progress dialog automatically. Mark the checkbox to automatically close the progress dialog after accomplishing operations.

File System Conversion Options



Virtual mode options

Operations mode	7
Allow virtual mode Set this option on to carry out all the operations virtually. You will be able to commit the changes or rollback all of them or the last one. If you switch this option off, the operations will be carried out immediately.	

This section contains a set of options that will be taken into account when converting FAT and NTFS file systems. By default, the program takes locale (regional) settings from the system. Problems might occur however because of different standards for file names and file time stamps (Created, Modified and Last Access Time) of NTFS and FATxx file systems.

To tackle problems of that kind you can manually set:

 Time zone to use during the convert operation. NTFS keeps file timestamps in GMT (Greenwich Mean Time) while FAT uses a fixed local date and time. The program takes proper account of these differences and enables to adjust timestamp values.



An incorrectly chosen time zone might lead to inability to launch certain software.

Close progress dialog automatically Set this option on to automatically close the progress dialog after committing the changes.

• Language for file names to use during the convert operation. NTFS stores file names in Unicode while FAT/FAT32 uses ANSI to save short file names (also called the DOS aliases). The codepage information is required for the correct conversion of non-English file names from Unicode to ANSI and vice versa.



An incorrectly chosen codepage will certainly result in corruption of non-English file names.

Request confirmation of settings before NTFS < - > FAT/FAT32 conversion. Mark the checkbox to automatically
display the local settings dialog to check and modify (if necessary) the default parameters before launching the
convert file system operation.

Copy/Backup Exclude Options



Exclude from Copy/Backup

Specify masks for files and folders that must be excluded from copy/backup operations:

Add filter	r Rename category Delete category	
*.wab	Delete filter	
*.pab	Delete filter	
*.oab	Delete filter	
*.pst	Delete filter	
*.ost	Delete filter	
*.dbx	Delete filter	
*.log	Delete filter	
*.r₩z	Delete filter	
*.conta	act <u>Delete filter</u>	
	······································	
	xecutable & Installations (8 filters)	
	xecutable & Installations (8 filters)	
Add filter		
Add filter *.dll D	<u>Rename category</u> Delete category	
Add filter *.dll _D *.exe _D	r <u>Rename category</u> <u>Delete category</u> Delete filter	

Change general backup options

In this section the program enables to specify what data should be automatically ignored during copy and sector-based backup operations. You can filter certain files or folders either by the manual selection or by creating masks, what is more preferable. Thus you will be able to effectively manage contents of your backup images or partition/hard disk copies.

By default, there are no available filters. To create a filter, please click the Add Category... button.

Name:	3
Filter:	Enter a mask or file name here Browse
Description	Enter filter description here
	n use wildcards ? and * as file name mask. Wildcards are not allowed.
	OK Cancel

In the opened dialog the program allows the user to define the following parameters:

- Name. Give to the filter any name you like, but try to use an informative one;
- Filter. Press the Browse button to select files or folders you would like to be excluded or specify a filter mask by using * or ? wildcards;
- **Description**. Add a short description to the filter not to miss it up later.

Click the OK button and you will get a new item on the list of filters. By marking/unmarking a checkbox opposite its name you can choose whether to use it or not.

By clicking the link at the bottom of the window you can jump to the <u>General Copy and</u> <u>Backup Options</u>.

Log Files Options

т

² o _g Log files options	
Logs directory	
Δ	Bro <u>w</u> se
Please select a folder name to place an engine log files (stubact.log	etc.)
🔲 Write logs in Bluescreen	
Choose this option to allow engine operations logging when actions restarted and continued in Bluescreen mode	need to be
C Stubact log file truncation	
Choose a storage life span for the stubact.log file. Please note, once period has been expired, the file will be emptied.	the defined
Infinite	
C Minimal	
○ Custom	
1 📥 hours 💌	
	<u>C</u> lean now

In this section you can set up the program logging engine:

- Logs directory to specify location of program log files. By default, all logs are placed to: C:\Program Files\Paragon Software\product's name\program\
- Write logs in Bluescreen to enable the program logging in a special boot-up mode
- Stubact log file truncation to specify a storage life span for the stubact.log file:
 - Infinite not to empty the file ever;

- Minimal to have the file emptied all the time;
- **Custom** to set a certain storage life span for the file. Please note, once the defined period has been expired, the file will be emptied.



We strongly recommend you not to choose the Minimal option, as in case of having problems with the program, our Support Team won't be able to study operation logs, thus help you out.

Viewing Disk Properties

The <u>Disk Map</u> and the <u>Disk and Partitions List</u> are the main tools to get information on the properties of hard disks and partitions available in the system. To know more on the subject, please consult the corresponding chapters of the <u>Interface Overview</u> chapter.

Viewing Image Properties

General information on backup archives can be obtained with the following tools:

Using the Restore Wizard

• Click the Backup & Restore tab on the Ribbon Panel, then select Restore.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

At first, the wizard displays the Welcome page – simply click the Next button at the foot of the dialog window. The next page refers to Browse for Archive. Here you can find the required image in the browser-like window. (D) ? **Restore Wizard** Browse for Archive Look in: [📴 Local Disk (C:) -👼 💥 星 Name Size Date 🚊 🕞 Local Disk (C:) 🕂 📗 arc_new 10/9/2013 10:34:00 PM ···· 📄 arc_new.pbf 264.5 KB 10/9/2013 10:34:00 PM 💌 Switch to Archive List View Archive File Details Name: Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev) Comment: [No comment is available] Type: Internal Hard Disk Drive Total size: 500 GB File: C:/arc_new/arc_new.pbf To continue, click Next < Back Next > Cancel

The section below (i.e. Archive File Details) displays a short description of the selected image, including:

- Information on a type of the archive contents (whether it is sector-based or file-based),
- Whether the archive is compressed or not,
- Whether the archive is password protected or not,
- The date, when the archive was created.

Moreover, on this page you've got the possibility to create new folders, delete existing files/folders or map network drives by clicking the appropriate buttons.

The next page (i.e. What to restore) displays detailed information about the contents of the archive.

	Re	store Wizard			? ×
What to res	tore				
Please select	one of the object(s) to restore:				
Name		Туре	File system	Size	Used
🚊 🗐 Basic	: MBR Hard Disk 1 (VMware, VMwar	e Internal Hard Disk Drive	!	500 GB	
	lew Volume (E:)	Primary	NTFS	92.4 GB	41.6 MB
	IEW VOLUME (F:)	Primary	FAT32	20.7 GB	80 KB
±	IEW VOLUME	Primary	Linux Ext2	29.1 GB	512.9 MB
	lew Volume	Primary	Apple HFS	22.9 GB	14.7 MB
Archive Det		V011145			
Archive Det	Name: NEW	VOLUME			
Archive Det	Name: NEW Volume label: NEW	/OLUME			
Archive Det	Name: NEW Volume label: NEW File system: Linux E	/OLUME ixt2 Total:		-	
Archive Det	Name: NEW Volume label: NEW	/OLUME ixt2 Total:	size: 29.1 G pace: 28.6 G	-	
	Name: NEW Volume label: NEW File system: Linux E	/OLUME ixt2 Total : MB Free s	pace: 28.6 G	B	29.1 GB
	Name: NEW Volume label: NEW File system: Linux E Used space: 512.91	/OLUME ixt2 Total MB Free s	pace: 28.6 G	B	29.1 GB

If you want to restore the image contents, click the Next button. In order to cancel, click the Cancel button.

Data Backup and Rescue

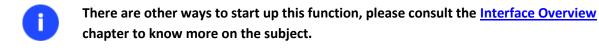
In this chapter you will find all the information necessary to establish a reliable data protection system.

Creating Backup Images

Depending on a type of information you need to protect and the way this information should be processed, the program offers a number of handy backup wizards. To make your job with the program as easy and convenient as possible, all backup wizards share similar work algorithm. By going through steps of the wizard, you configure all the necessary settings to launch the backup operation. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

Backup Wizard Startup

• In the Main Menu: select Wizards > Back up a Disk or Partition...



Backup Wizard Setup

The wizard offers the following steps to accomplish the backup operation:

• The object to back up. You can back up either an entire disk or separate partitions of the disk (primary, extended or logical). In case of backing up an entire disk, you've got the possibility to include into the image such disk elements as the Master Boot Record (MBR) and the first track of the hard disk. This can be very helpful for serious disk recovery procedures.

Name	Туре	Fi_≜
🗄 - 🛃 My Computer	My Computer	
🚊 🔲 🗐 Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive	
🚊 🦳 🚰 First Hard Disk Track	First Track	
🦾 🥅 📴 Master Boot Record	MBR	
🔽 💽 System Reserved	Primary	N
🦾 🥅 💽 Local Disk (C:)	Primary	N
🖶 🥅 🔄 Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive	
🚋 🥅 🚰 First Hard Disk Track	First Track	
🦾 🥅 📴 Master Boot Record	MBR	

• **Backup destination**. The wizard allows saving backup archives to local or network drives, to physical partitions (without drive letters assigned), or burning them to CD/DVDs. You need to select a destination, taking the estimated archive size and available space on the backup destination into account.

There are several ways the Wizard can store your data. Please select how would you like to save the archive:

- Save data to local/network drives.
- C Save data to physical partitions.
- Save data to FTP locations.
- O Burn the data to CD, DVD or BD.
- Name and location of the resulted image. Provide a file name for the new image and its exact location. The program automatically offers an easy to understand name containing the date and the time of the archive creation, which can anyway be modified.

backup data riles will be stored.			
Archive location: E:\arc_test\		5	2
Name		Size	Date
🖕 🔜 My Computer			
🔁 🖻 Local Disk (C:)			
⊞- 📴 New Volume (E:)			
💼 🗐 NEW VOLUME (F:)			
🗄 💾 RecoveryMedia (G:)			
⊞- 🔜 Network			
Archive details			
Archive name: arc_test			
Estimated archive size:	2 MB		
Space available on backup destination:	92.4 GB		

Select a folder where archive should be placed and specify archive name. Archive name will be used as a sub-folder where

0

The program automatically calculates size of the future archive and informs the user about space available on the selected destination.

• Archive Comment. You can add some additional description to the archive that will later help to distinguish it from the others.

Please enter a short comment to describe the archive	
No comment	

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to mark the appropriate option on the second page of the wizard. When it is marked, the next page enables to define:

• Whether the archive integrity will be controlled.

Checking archive integrity enables to guarantee that all backup images created with the program are 100 percent flawless. Nevertheless if you decided not to control the archive integrity, the backup operation would take about 3-5% less time.

- Whether image file names will be set automatically in complex archives.
- Compression level for the backup image (including the No compression variant).
- Whether the archive will be split (if yes, you can set the maximum size for the archive files).

Splitting images enables to tackle issues caused by a file size limitation of some file systems.

- Whether the archive will be protected by password.
- Whether the selected disk (or the selected partition) will be copied in the sector-to-sector mode (including unused sectors as well).
- Whether the OS auxiliary files (pagefile.sys, hyberfil.sys) will be included in the backup image.
- Recording speed when the user wants to burn the backup image onto CD/DVDs.
- ISO image folder where the archive that is to be recorded on a disc, is placed.
- Whether the operation will be performed without rebooting the system. The program needs to reboot the
 system in order to have exclusive access to processing data. In a Windows environment this is difficult to
 achieve because even when all the other applications are closed, the system service programs are still running.
 However, there is a way to avoid rebooting. The mode of processing the backup operation without rebooting is
 named Hot Processing. You can also define specific parameters for the Hot Processing mode.

Result

After the backup operation is completed you receive an image of the selected object. This image is placed into the specified destination, its features defined by the wizard.

Available operation scenarios:

- Backing up a hard disk or partition to external media (CD/DVD)
- Backing up a hard disk or partition to a network drive
- Backing up a dual boot Mac to an external USB drive

Restoring System and Data

The program includes a convenient and reliable restore wizard. With its help you can restore all types of backup images created with the program. It provides easy to understand instructions to configure and perform all the necessary settings. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

Startup

• Click the Backup & Restore tab on the Ribbon Panel, then select Restore.

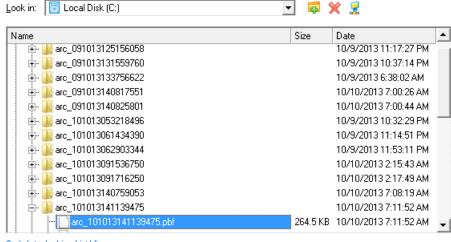


There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Setup

The wizard offers the following steps to accomplish the restore operation:

• A backup image to be restored. The Browse for Archive page enables to find a backup image you need. The section below (i.e. Archive File Details) will also display a short description of the selected image.





Alcrive File Details		
	Name:	Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk
	Comment:	[No comment is available]
	Type:	Internal Hard Disk Drive
	Total size:	120 GB
	File:	C:/arc_101013141139475/arc_101013141139475.pbf

Moreover, on this page you've got the possibility to create new folders, delete existing files/folders or map network drives by clicking the appropriate buttons.



To know more on the subject, please consult the <u>Viewing Image Properties</u> chapter.

File Backup Restore

• **Data to restore**. You've got the option to restore not only the entire archive, but separate items of it (the so called selective restore functionality) by marking checkboxes next to the data items you need.

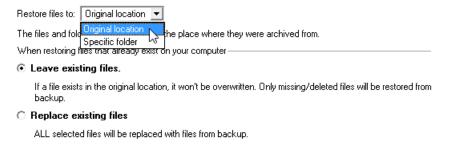
Click the check box next to any file or folder you want to restore from

Name	Туре	Size
id- ☐ FB Archive	File Level Archive	589.5 KB (603,660 Bytes)
ia- ♥		
- Control 140825801.pfi	File	576 KB
🗹 📄 arc_091013140825801.p/m	File	1.5 KB
To continue allali Maria		Data size to exclusive EOO E KD

To continue, click **Next**

Data size to restore: 589.5 KB

• A place to restore. From the pull-down list you can choose whether to restore contents of the backup image to its original location or specify some other one.



Besides if you select the Original location option, you can additionally define whether to replace already existing files during the restore operation (good for recovering presumably corrupted files) or leave them intact (good for recovering accidentally deleted files).

Sector Backup Restore

• Data to restore. You've got the option to restore not only the entire archive, but separate items of it (the so called selective restore functionality) by marking checkboxes next to the data items you need.

Please select one of the object(s) to restore:

Name		Туре	File system	Size	Used
🖮 🗐 Basic MBR Hard Disk	3 (VMware, VMware	Internal Hard Disk Drive		120 GB	
🗄 🔄 🕞 New Volume (G:)		Primary	NTFS	14.2 GB	163.8 MB
🗄 😇 NEW VOLUME (E	3)	Primary	Linux Ext4	8.3 GB	281.9 MB
🗄 🕞 NEW VOLUME (H	l:)	Primary	FAT16	8 MB	0 Bytes
🗄 🔄 🔄 NEW VOLUME (I:)	Primary	FAT 32	5.8 GB	4 KB
Ty	ame: Basic MBR ppe: Internal Hard otal size: 120 GB	Hard Disk 3 (VMware Disk Drive	, VMware V	irtual S S	SCSI Dis

0

If you select separate files or folders to restore, the wizard will continue working as though you've got to do with a file backup.

• A place to restore. Selecting the destination, please note - all contents on the disk selected for restoring purposes will be deleted during the operation.



To help you get a clear-cut picture of the operation outcome, the program allows inspecting the resulted disk layout.

Restoring Partition:

• Size of the restored volume and free space before and after it on the disk.

Ē	eometry Restore Options		
1	concay restore options		
	Please specify the size of the restored partition:	14607 🚔	167 MB - 767990 MB
	Please specify size of free space before the partition:	0 🔺	0 MB - 753383 MB
	Please specify size of free space after the partition:	753383 🜩	0 MB - 753383 MB

• **Drive letter assignment after restore**. The pull-down list contains vacant drive letters that can be associated with the restored partition.

Partition Restore Options		
Assign the following drive letter:	E: 🔽	

• Create new EFI boot entry for destination drive. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.

啄	Create new EFI boot entry for destination drive
h	d Mark the checkbox to create new EFI boot entry called "Windows Boot Manager" for destination
	bard drive.



The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

Restoring Hard Disk:



All contents on the disk selected for restoring purposes will be deleted during the operation.

Your hard disk after the changes:



Hard Disk Restore Options-

Copy data and resize partitions proportionally

In this mode, the Wizard changes the size of partitions in the same proportion, with keeping intact their relative order. This option can be useful in restoring an image of hard disk to a larger one.

Perform surface test

Set this option if you want the Wizard to perform the surface test on the target hard disk. In this case, if the program finds bad and unreliable sectors it will mark them as unusable ones.

- **Copy data and resize partitions proportionally**. If this option is activated, the program proportionally changes the size of partitions keeping their relative order intact. The option can be useful when restoring to a larger hard disk.
- Perform surface test. Define whether the surface test will be accomplished during the operation or not.
- Create new EFI boot entry for destination drive. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS

you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.





The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

Result

The wizard will restore the archived data, and make it available to use in the operating system.



To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Available operation scenarios:

- <u>Restoring a system partition from external media (CD/DVD)</u>
- <u>Restoring a system partition from a network drive</u>
- <u>Restoring a system partition from a local drive</u>
- <u>Restoring a dual boot Mac from an external USB drive</u>
- <u>Restoring separate files and folders from a backup</u>

Copy Tasks

In this chapter you will find all the information necessary to make a copy of a hard disk or a separate partition.

Cloning Hard Disks

You can clone a hard disk of any file system. During the hard disk copying process, the program moves controlling records of used partitioning scheme, the bootstrap code and on-disk partitions. That's why this operation cannot be substituted by simply copying all on-disk partitions.

Copy Hard Disk Wizard

The Copy Hard Disk Wizard is a traditional-like wizard. By going through its steps, you configure all the necessary settings to launch the copy operation. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.



You need at least two hard disks to carry out this operation.

Startup

• Click the Copy & Migration tab on the Ribbon Panel, then select Copy Hard Disk.

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There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Setup

The wizard offers the following steps to accomplish the copy hard disk operation:

• The hard disk to copy. Select a hard disk you want to copy.

On this page, you can choose a hard disk you would like to copy. All partitions from this hard disk will be copied to the destination you will choose on the next page.

[📄 🕐 L	.ocal Disk (C:)	
499.6	GB NTFS	
ic MRR H	ard Diek 1 (VM	ware, VMware Virtual S SCSI Disk Dev
	🚳 DA 📗	🕐 Utils (G:)
9 ·	J DA	Utils (G:) 310.5 GB NTFS

- 🔽 Use exclude masks
- 🔲 Don't estimate size after excludes

Mark this option to save time, needed for migration with excludes operation, if target hard disk is larger than amount of used space in partitions on source disk. Disks of smaller size will not be used as a possible destinations.

- To choose the destination hard disk, click Next
- Use exclude masks. By default the program doesn't take into account exclude filters set in the <u>Settings</u> dialog. If you need to use them, please mark the checkbox and see existing/specify additional filters on the next page of the wizard.
- **Don't estimate size after excludes**. You can save time by suppressing calculation of the resulted amount of data to copy after using excludes. Please note however, if you use this option, drives that smaller in size than the source disk will be unavailable to use as destination.
- The target hard disk. Select a hard disk (if several) where all data of the source disk will be copied to.

Select a target hard disk. All data from the source hard disk will be copied there. During copy operation, target disk content will be **deleted**.

Basic MBR Hard Disk 0 (VM	Aware, VMware Virtual S SCSI Disk Dev)			
Local Disk (C: 499.6 GB NTFS)			
Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)				
New Volume (H:) 312.7 GB NTFS	Backup Capsule 437.2 GB			
Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)				
(Unallocated) 119.9 GB	යි Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)			

• Copy parameters. The wizard enables to specify the following options:

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Choose copy options that suit best your task:

Copy options:

- 🔲 HDD raw copy
- Partitions raw copy
- Perform incremental copy
- Create new EFI boot entry for destination drive

Resize options:

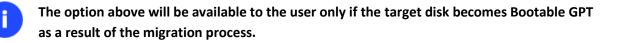
- Remove free blocks between partitions
- Copy data and resize partitions proportionally
- Mark the checkbox to create new EFI boot entry called "Windows Boot Manager" for destination hard drive.

Copy options

- **HDD** raw copy to copy the hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.

- **Partition raw copy** to copy the on-disk partitions in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.

- **Create new EFI boot entry for destination drive**. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.



Resize options

- **Remove free blocks between partitions** not to keep blocks of free space between partitions on the targeted hard disk.

- **Copy data and resize partitions proportionally** to make the program proportionally change the size of partitions keeping their relative order intact. The option can be useful when upgrading the hard disk to a larger one.

Result

After the operation is completed, you receive a fully functional duplicate of the existing hard disk.



To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Available operation scenarios:

Migrating system to a new HDD (up to 2.2TB in size)

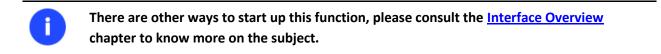
Cloning Partitions

You can duplicate partitions to protect oneself from downtime in case of a system malfunction or for cloning sample partitions. The program enables to duplicate all partition data including files, the exact structure of directories and file system metadata (location of files, security information, access quotas, etc.).

The Copy Partition Wizard will help you copy a partition of any file system. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

Startup

• Click the Copy & Migration tab on the Ribbon Panel, then select Copy Partition.



Setup

The wizard offers the following steps to accomplish the copy partition operation:

• **The partition to copy**. Select a partition you want to copy.

On this page you can choose a volume to copy.

Basic MBR Hard Disk 0 (V	/Mware, VMware Virtual S SCSI Disk Dev)		
Local Disk (I) 499.6 GB NTFS	C:)		
Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)			
Ocal Disk (E:) 171.8 GB FAT32	Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constraint of the second system Image: Constrainto system Image: Constraint o		

• Destination disk. Select a hard disk with enough unallocated space to perform the operation.

The wizard will create a copy of Local Disk (F:) from Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev).

Estimated size of this volume after selected files and folders will be excluded from copy operation 23.3 GB (25,124,719,616 Bytes).

The copy will be created on Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)

Please select where to create a copy:

Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)

119.9 GB



The program enables to copy a partition to a block of free space, which is smaller than the partition itself, taking into account only actual amount of data.

Copy parameters. The wizard enables to specify the following options:

53

Your hard disk after changes:

Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)	
Omega Loc Omega (Unallocated) Omega Omega	
Where to place a copy	
Please specify the size of the new partition: 23962 🚔 76 MB - 122,879 M	B .
Please specify size of free space before the partition: 0 🚊 0 MB - 122,803 MB	
Please specify size of free space after the partition: 98917 🚔 0 MB - 122,802 MB	

- Partition size. Define the size (in Mb) of the copied partition.

- **Free space before**. Define the position (in Mb) of the copied partition relative to the beginning of the available range of disk space.

- **Free space after**. Define the amount of trailing free space (in Mb) at the end of the available range of disk space.

Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map.

- **Create new EFI boot entry for destination drive**. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the following option will become available for you to define what instance of Windows OS you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.



The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

Result

After the operation is completed you receive a fully functional duplicate of the existing partition.



To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Partition Management

In this chapter you will find all the information necessary to carry out partitioning operations supported by the program.

Basic Partitioning Operations

Here you can learn how to accomplish basic partitioning operations (create, format, delete).

Creating Partitions

The program provides the ability to create a new partition within a block of un-partitioned space.

Restrictions

- 1. Do not use the Create Partition function in order to undelete the last deleted partition.
- 2. The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.
- 3. The program cannot create new partitions on Dynamic Disks.

Create Partition Wizard Startup

• Click the Partitioning tab on the Ribbon Panel, then select Create Partition.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Dialog Startup

- 1. Select a block of free space on the Disk Map;
- 2. Call a context menu for the selected object by the right mouse click, then select Create Partition.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Create Partition Wizard Setup

The wizard offers the following steps to accomplish the operation:

• **Partition destination**. Select a hard disk (if the computer has several hard disks) and then choose position for the future partition on the disk: at the end (preferable), at the beginning or somewhere in the middle between other partitions.

On this page you can select hard disk and the place where to create a new partition.

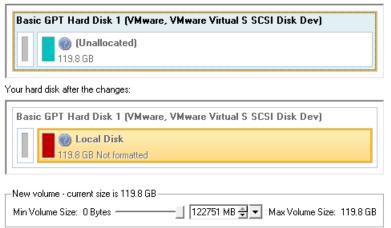
Basic GPT Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)	
Unallocated)	
Basic The partition will be created here ware Virtual S SCSI Disk Dev)	
Local Disk 749.9 GB NTFS	

By default, the program allows you to create a new partition only as the last primary or as the last logical drive within the extended partition. However, by activating the advance mode on the first page of the wizard you can remove this restriction that in its turn might result in some boot problems.

• **Partition size**. There is no restriction on size of the future partition, merely depending on space available on the hard disk.

If there is not enough free space in one block, the wizard enables to redistribute free space, joining all free space blocks together into one united block and moving partitions when necessary. If the total amount of free space is still not enough, it is possible to split a fragment of space from one of the existing partitions, thus resizing it.

Your hard disk before the changes:



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If a partition to resize is locked and cannot be processed, the wizard makes the system reboot to create the partition and then automatically boots the system again. (The rebooting mechanism is different for different versions of Windows.)

You can also choose whether the future partition will be primary or logical by marking the appropriate checkbox.

• **Partition properties**. On the next page of the wizard you can set a number of additional parameters:

Basic GPT Hard Disk 1 (VMware, VMware Virtual S SCSI Disk D	evj
New Volume (E:)	
119.8 GB NTFS	
tition type: 💽 NTFS 🗾 🔽	
ume label: New Volume	

- **Partition type**. From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).

Your hard disk after the changes:

- **Volume label**. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

- **Surface test level**. Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.

Dialog Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.

Are you sure you want to create a new partition on disk 3? You are about to create a new partition in (Unallocated), 119.9 GB area. Please select size, position and file system of the new partition.
Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)
Create new partition as:
Please specify new partition size: 117546 🌻 8 MB - 122,879 MB
Please specify size of free space before the partition: 🛛 🔁 0 MB - 122,870 MB
Please specify size of free space after the partition: 🛛 2782 🌻 0 MB - 122,870 MB
Please select file system for new partition: NTFS
Please enter new volume label: New Volume
Please specify drive letter: H:
More options Yes No

- **Define whether the partition will be Primary, Extended or Logical**. You can choose the desired partition type from the pull-down list. As a matter of fact, the available alternatives fundamentally depend on the selected block of free space within the Logical free space, only Logical partitions can be created; Within the Primary free space, both Primary partitions or the Extended Partition can be created.
- **Partition Size**. Define the size (in Mb) of the new partition.
- Free space before. Define the position (in Mb) of the new partition relative to the beginning of the block of free space.
- Free space after. Define the amount of trailing free space (in Mb) at the end of the new partition.

Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map. The virtual operations are to be available.

• **File system for new partition**. From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).

- Volume label. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.
- **Drive letter assignment**. The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

✓ Use OS built in format routine
Please select number of sectors per cluster:

Restore defaults

- Use OS built-in routine. Mark the option to restrict the available values according to the used OS.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.

Number of available options depends on the selected file system type.

Result

After the operation is completed you receive a fully functional partition.

Formatting Partitions

Any partition should contain some file system to be used for keeping data. The process of installing a file system is commonly known as formatting. A huge variety of file systems have been developed these days.

Supported File Systems

The program provides the ability to format partitions of the following file systems:

- FAT12 & FAT16
- FAT32
- HFS+
- NTFS
- Ext2
- Ext3
- Ext4
- Linux Swap v. 2

Wizard Startup

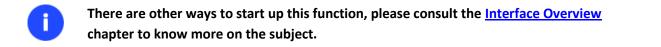
• Click the **Partitioning** tab on the Ribbon Panel, then select **Format Partition**.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Dialog Startup

- 1. Select a partition on the Disk Map;
- 2. Call a context menu for the selected object by the right mouse click, then select Format Partition.

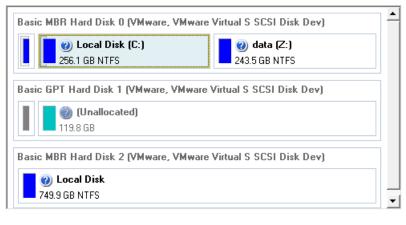


Wizard Setup

The wizard offers the following steps to accomplish the operation:

• **Partition to format**. Select a hard disk (if the computer has several hard disks) and then the required partition to format.

On this page, you can choose a volume you would like to format.

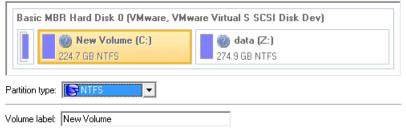


!

As a result of this operation contents of the selected partition will be lost.

• Partition properties. On the next page of the wizard you can set the following partition parameters:

Your hard disk after the changes:



- **Partition type**. From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.

- **Volume label**. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

- **Drive letter assignment**. The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to mark the appropriate option at the foot of the page. When it is marked, the next page enables to define:

Use OS built in format routine Please select sectors per cluster:

- Use OS built-in routine. Mark the checkbox to restrict the available values according to the used OS.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.

Number of available options depends on the selected file system type.

Dialog Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Format button to confirm the operation.

9	want to format volume (F:)? volume (F:) New Volume, NTFS. Your computer ork correctly.
Please select new file system:	FAT16
Please enter new volume label:	New Volume
(😻 More options	Format No

- **File system**. From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.
- Volume label. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

✓ Use OS built in format routine
Please select number of sectors per cluster:

Restore defaults

• Use OS built-in routine. Mark the checkbox to restrict the available values according to the used OS.

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• The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.

Number of available options depends on the selected file system type.

Result

After the operation is completed you receive a fully functional partition formatted to the specified file system.

Deleting Partitions

Wizard Startup

• Click the **Partitioning** tab on the Ribbon Panel, then select **Delete Partition**.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Dialog Startup

In order to start the operation you should take the following steps:

- 1. Select a partition on the Disk Map;
- 2. Call a context menu for the selected object by the right mouse click, then select Create Delete Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Wizard Setup

The wizard offers the following steps to accomplish the operation:

 Partition to delete. Select a hard disk (if the computer has several hard disks) and then the required partition to delete. On this page, you can choose a volume you would like to delete.

Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev) Image: Constraint of the second sec	
Basic GPT Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)	
Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)	
You are about to destroy a partition! All data on this partition will be lost!	



As a result of this operation contents of the selected partition will be lost.

• Merge free blocks. As a result of the operation you may get several blocks of the unallocated space on the hard disk. So choose whether to merge them all and place at the beginning of the disk or at the end by selecting the required operation from the pull-down list.

Г	Merge free blocks options	1
	Do not merge free blocks	
L	Merge free blocks at the end of the disk	
-	Do not merge free blocks	
10	Merge free blocks at the beginning of the disk	

Dialog Setup

Initially the program suggests you just to remove references to the selected partition from the Partition Table.

Are you sure you want to delete volume (F:)? You are about to delete volume (F:) Local Disk, NTFS. Your computer may no longer boot or work correctly.						
Please enter the volume label to confirm deleting:						
☑ Do not ask volume label next time						
S More options	Yes No					

- Enter the volume label to confirm deleting. To confirm deletion of the selected partition, enter its Volume Label. The current volume label is displayed above.
- **Do not ask volume label next time**. Mark the option to inhibit confirmation next time you start the dialog.

Result

By default, the operation takes only a fraction of a second. However, the program waits until Windows completes the modification of the disk layout.

Advanced Partitioning Operations

Here you can learn how to accomplish advanced partitioning operations.

Undeleting Partitions

When simply deleting a partition (without additional wiping) disk management software only removes references to it in the Partition Table, thus leaving the possibility to recover it later.

The program enables to find and recover these partitions. A restored partition will be fully functional, as long as other partitions were not created, moved or exceeded the disk space occupied by that partition. That is why the program offers this function only for blocks of free space.

The operation can be accomplished with the Undelete Partition Wizard.

Startup

• Click the Partitioning tab on the Ribbon Panel, then select Undelete Partitions.



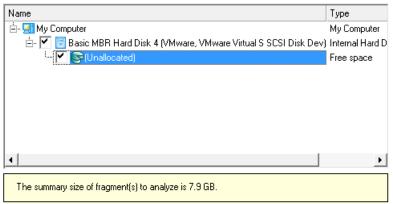
There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Setup

The wizard offers the following steps to accomplish the undelete partition operation:

• Free blocks to scan for lost partitions. Choose a free block from a tree-like list of available hard disks.

Click the check box next to any hard disk drive or free block you want to examine



Search method. By default, the wizard selects the fastest search method for your operating system. In most cases that will do to find any accidentally deleted partition. However if you're under Windows XP for instance (the Conventional Search option is selected), but the deleted partition you're looking for has been created with the Disk Management utility under Vista, the wizard won't be able to find this partition, unless you manually select the appropriate option (Quick Search for Partitions Created by Vista or Later OS). Moreover if the wizard still fails to find the partition you need, you can select the Thorough Search option to scan every single sector in the specified search area to get the most accurate results.

Choose how to look for the deleted partitions:

- O Quick search for partitions, created by Vista or later OS
- Conventional search
- C Thorough search
- Show file systems search options

```
a
```

To know more on the available search methods, please use the context sensitive hint system.

• **File system filter**. By default, the wizard will search for all known file systems. However, by clicking on the appropriate option on the second page of the wizard, you can specify only those file systems you need.

♠ Hide file systems search options

- 🔲 All known file systems
 - 🔲 FAT and FAT32 file systems
 - NTFS file system
 - Linux file systems (Ext2, Ext3 and Ext4)
 - Apple HFS
 - 🔲 Other (unlisted) file system

To begin search, click **Next**

• A partition to undelete (if several). By default, the program searches records of any deleted partition ever existed on the selected block of free space. So you can get several partitions to choose from.

	Search	deleted partition	is from sector: Ox	:0000000000000080	1 to sector 0x0000000000ffffff.	
L						
The follow	wing par	titions have beer	n found:			
File syst	em	Туре	Capacity	Used Space	% Used	
	S	Primary	7.9 GB	38.9 MB	()

Stop search

Most likely the required partition will be found first. If so, you may abort the search operation by pressing the Stop search button.

Result

After the operation is completed you receive a fully functional partition.

Changing Partition Attributes

This chapter explains how you can change partition attributes (Active flag, Hidden flag, Volume Label, etc.).

Mark Partition Active/Inactive

The program enables to set an active/inactive flag for primary partitions of a hard disk. By default, an operating system will boot only if its partition is active or bootable.

In order to mark a partition active/inactive you should take the following steps:

- 1. Select a primary partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select **Mark Partition as Active/Inactive**.

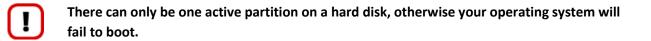
Copyright© 1994-2014 Paragon Software GmbH. All rights reserved.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Are you sure you want to set the volume as active? You are about to set the volume (F:) [No label], NTFS as active. If you already have active volumes, this action might render your system unbootable.	
Yes No	

3. The operation will be performed immediately after confirmation.



Hide/Unhide Partition

The program allows you to hide/unhide primary and logical partitions. By default, an operating system does not mount hidden partitions, thus preventing access to their contents.

In order to hide/unhide a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Hide/Unhide Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.



It is strongly recommended not to hide the system partition. Otherwise your operating system will fail to boot.

Set Label of a Partition

The Partition Label is a small textual field (up to 11 characters) that is located in the partition's boot sector. It is detectable by any partitioning tool and is used for notification purposes only.

In order to change a partition label you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select **Change Volume Label**.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Enter a label for the selected partition.



4. The operation will be performed immediately after confirmation.

Hard Disk Management

In this chapter you will find all the information necessary to carry hard disk operations supported by the program.

Converting Dynamic MBR to Basic

The program allows you to convert a dynamic MBR disk containing simple volumes into a basic one while keeping its contents intact.

In order to convert a dynamic MBR disk into basic you should take the following steps:

- 1. Select a dynamic MBR disk containing simple volumes on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Convert to Basic...
- 3. Set the required number of primary partitions if necessary. According to the DOS partitioning scheme a hard disk can have up to four Primary partitions. If there is an Extended partition on the disk, only three primary partitions are allowed. That is why if a dynamic disk contains several simple volumes the program enables to choose the number of primary partitions. The rest of them if any will automatically be converted to logical disks within the Extended partition.

Convert dynamic hard disk to basic? If the disk has more than four simple volumes, the first three of them will become primary partitions, and the rest will be converted to the logical ones.
rd disk after convert: ic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)
New Volume (H:) 119.9 GB NTFS
ulting basic hard disk can have no more than 1 primary partitions. select how many primary partitions the basic disk should have:
2
s



The program can only process dynamic disks containing solid simple volumes (without extension).

Converting GPT to Basic MBR

The program allows you to convert a basic or a dynamic GPT disk containing simple volumes into a basic MBR disk while keeping its contents intact.

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In order to convert a basic or a dynamic GPT disk into a basic MBR disk you should take the following steps:

- 1. Select a basic or a dynamic GPT disk containing simple volumes on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Convert to Basic MBR Hard Disk...
- 3. Set the required number of primary partitions if necessary. According to the DOS partitioning scheme a hard disk can have up to four Primary partitions. If there is an Extended partition on the disk, only three primary partitions are allowed. That is why if a GPT disk contains several volumes the program enables to choose the number of primary partitions. The rest of them if any will automatically be converted to logical disks within the Extended partition.

Onvert the basic GPT hard disk to a basic MBR hard disk?
If there are more than four volumes on the disk, only the first three may become primary, and the rest - logical.
The hard disk after convert:
Basic MBR Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)
New Volume (H:)
119.8 GB NTFS
The resulted hard disk should have at least 1 primary partition(s). Please select how many primary partitions you need:
2 1
Convert No

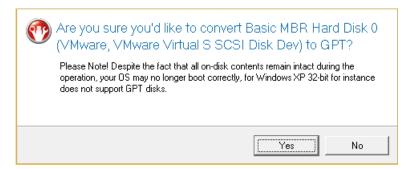
The program can only process dynamic GPT disks containing solid simple volumes (without extension).

Converting Basic MBR to GPT

The program allows you to easily convert a basic MBR disk into a basic GPT disk while keeping its contents intact. The operation is quite safe for the on-disk data, but you should know that only 64-bit Windows OSes since Vista are able to boot from this type of disks. So if you've got a 32-bit Windows OS accommodated on a disk you'd like to convert to GPT, it won't start up after the operation is over.

In order to convert a basic MBR disk to a basic GPT you should take the following steps:

- 1. Select a basic MBR hard disk on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Hard Disk > Convert to GPT hard disk.



3. The operation will be performed immediately after confirmation.



Updating MBR

The program enables to overwrite the current bootable code in the MBR (Master Boot Record) by the standard bootstrap code. This can help to repair a corrupted bootable code of a hard disk resulted from a boot virus attack or a malfunction of boot management software.

In order to update MBR of a hard disk you should take the following steps:

- 1. Select a hard disk on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Update MBR.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

1	Are you sure you want to update master boot record? Current MBR contents for hard disk number 0 will be lost after this operation. Your computer may no longer boot correctly.
	Yes No

3. The operation will be performed immediately after confirmation.

Changing Primary Slot

Different operating systems apply different approaches to enumeration of the primary partitions.

In Linux:

In Linux, every partition has a special symbolic name that encodes a hard disk containing a partition, and a partition itself. Partitions are addressed and accessed by using their symbolic names. Symbolic names are automatically generated by Linux in accordance with the order of hard disks in BIOS and the order of partition records in the Partition Table. Thus changing enumeration of the primary partitions can lead to changing of paths to some important resources. In DOS:

The last versions of MS-DOS use a rather sophisticated algorithm for a drive letter assignment. A drive letter, which is assigned to a partition, depends on the order of records in the Partition Table. Thus changing enumeration of the primary partitions affects the drive letters assignment. In early versions of MS-DOS, it could even lead to the unavailability of a partition.

The program provides the ability to change enumeration of the primary partitions. This feature will allow you to fix problems concerning an inappropriate order of partitions.

In order to modify enumeration of the primary partitions you should take the following steps:

- 1. Select a hard disk on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Change Primary Slot.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

(VMw			Basic MBR Hard Disk 1 Dev]. Your computer may no
Slot No	Object type	File System	Volume label
0	Primary	FAT32	NEW VOLUME
1	Primary	NTFS	New Volume
2 3	Primary Primary	Linux Ext3 Linux Swap2	NEW VOLUME [No label]
	Name:	New Volume	(E-)
			(r.)
	Volume lab	el: New Volume	
(Total size:	3.6 GB	File system: NTFS
	Used space	e: 38.8 MB	Free space: 3.6 GB
	Start sector	r: 5640192	End sector: 13273087
	Start secto		

- 3. In the opened dialog you can see the current enumeration of the primary partitions of the selected hard disk in the Partition Table. To help you distinguish partitions from one another, the program provides the following parameters for every partition:
 - Slot
 - Volume
 - Partition type
 - File system
 - Partition size
 - Volume label

There are two buttons on the right to move the selected partition up and down within the primary part of the Partition Table.

4. The operation will be performed immediately after confirmation.

Task Scheduling

Automation of operations can really help you out when you've got to accomplish certain routine operations on a regular basis as it enables to execute them without your involvement while optimizing your computer's work-load.

Setting a Timetable

Thanks to the embedded Scheduler, you can set a timetable for execution of any operation. It has two categories for time settings (these correspond to appropriate items in the Schedule type menu):

- Initiating the operation by an event:
 - One time only (i.e. the Once item)
 - When the system starts (i.e. the At System Startup item)
 - When the user logs on (i.e. the At Logon item).

• Initiating the operation periodically (i.e. Daily, Weekly, Monthly).

Please specify how and when would you like to perform the task

(\mathbf{k})	Once	•
	Once	
🔽 Dor	At System Startup	Juired
	At Logon	up
[] 0yat	Daily	ар
Run the	Weekly	🗧 11:31 PM 🛛 🚔
	At System Startup At Logon Daily Weekly Monthly	

You need to select one of the variants. Depending on your choice, the scheduler displays a form that enables to set a timetable.

Please specify how and when would you like to perform the task:

Do not reboot if reboot is required								
🔲 System shutd	own after bacl	kup						
Start the task on:	10/09/2010	3 🖶 at 12:00) AM					
Every	1	🚽 week	(s)					
on:	🔽 Monday	🔲 Tuesday	🔲 Wednesday	🔲 Thursday				
	🔲 Friday	🔲 Saturday	🔲 Sunday					
🔲 Do not run th	e task after:	10/0)9/2013 .‡					

Specify user name and password.

0

To run the task in the log-off mode, please specify administering login info by following the appropriate link in the left lower corner of the page.

The Shutdown System on Complete option enables to automatically switch off the computer on the successful accomplishment of the operation.

Managing Tasks

All scheduled tasks are placed in a separate list, which can be retrieved by clicking the Schedule tab on the Ribbon Panel:

Scheduled Tasks	S 8	k 📴						
Name		Script	When to F	}un	Next Run Time	Last Run Time	Last Result	Account
Backup of Local	Disk (C:)	scr_231013132945163.psl	At 6:29:0		1			w630went64en
			l	궁 🛛 Run Now				
				Edit Script				
				Delete Task				
				Refresh List				
				Properties				
			-					

On every task you can get in-depth information, including:

- The task name
- The full path to the generated script of the task
- Scheduled time of launch
- Statistics on the last launch
- Scheduled time of the next launch
- Used account information
- Comments to the task

To easily manage tasks, the program enables to arrange them according to a certain characteristic just by clicking on the required property.

This feature can be particularly beneficial when the Scheduled Tasks list contains too many items.

You can also enable/disable, rename, delete, refresh or modify properties of the selected task.

Task Editor

With the Task Editor you can easily modify properties of scheduled tasks. To do that, you should take the following steps:

- 1. Select a task on the Scheduled Tasks list.
- 2. Click the Properties button on the Scheduled Tasks list.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

General Schedule		
Program: C:\Program Files\Paragon Software\program\scripts.exe		
Script: C:/Program Files/Paragon Software/scripts/scr_23101313	32945163.psl	
	<u>E</u> dit	<u>B</u> rowse
Comments: Backup has been scheduled: 10/23/2013 6:29:45 AM		
Enabled		
ОК	Apply	Cancel

- 3. In the opened dialog window you can see two tabs General and Schedule. Click the General tab to modify:
 - Full path to the macro-command program-interpreter, which describes the scheduled task;
 - Command line for starting the interpreter (i.e. the task described in macro-language)
 - Comments referring to the task
 - The option of enabling/disabling the task.

By clicking the Schedule tab you can modify the task timetable.

In order to apply the changes, you need to click the Apply button at the foot of the dialog.

Creating a Scheduled Task

You can set a timetable for execution of any operation. For backup and copy operations the program offers handy wizards, while all the others can be scheduled with the Save to Scheduler dialog.

To create a scheduled task you should take the following steps:

- 1. Make sure the <u>virtual mode of execution is enabled</u>;
- 2. Carry out with the program all operations you need to schedule;
- 3. Call the Save to Scheduler dialog by clicking its icon on the Virtual Operations Bar;

Schedule virtual operations? All virtual operations you have made will be saved to the scheduler. No operations will be
Task name: Scheduled Task
Please specify how and when would you like to perform the task:
Do not reboot if it is required
Shutdown system after carrying out the tasks
Start the task on: 10/13/2013 🜩 at 12:00 AM 🌩
Every 1 🚔 day(s)
☐ Do not run the task after: 10/13/2013 🛓
Specify user name and password.
Discard all operations on close

- 4. In the opened dialog enter the required task name and specify the task timetable;
- 5. The operation will be performed immediately after confirmation.



This command is unavailable if there are no operations on the List of Pending Operations.

Scripting

The program actions can also be represented in form of a script. The script describes the appropriate operation with macro-language commands. There is an interpreter utility - SCRIPTS.exe, which is included in the program installation package. This utility works in the unattended mode, which enables to automate operations.

Startup

You have no need to write a script since the program has a convenient interface for such a task. In order to generate a script on the base of the entered parameters of the required operation, you should take the following steps:

- 1. Make sure the virtual mode of execution is enabled;
- 2. Carry out with the program all operations you need to be scripted;
- 3. Call the Generate Script dialog by clicking its icon on the Virtual Operations Bar.

Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Generate button to confirm the operation.

Generate script? All virtual operations you have made will be written to the script. No operations will be applied.
Please specify a name for the task script file:
script_141013_055711792.psl
☑ Add to <u>I</u> ask List
Write a script comment here:
S More options <u>G</u> enerate <u>N</u> o

- Script file name and location. By default, the program offers to add the script to the Task List with a name containing its creation date and time. Unmark the Add to Task List checkbox to define an exact location and a filename for the script file. The default file extension that is reserved for scripting files is .psl, which however can be modified.
- Add to Task List. By default, the script will be automatically added to corresponding list. If necessary, add a
 small comment to it.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page, so you will be able to define:

Please select script generation options:
 Allow to interact with the user
 Turn this option off if you do not want to get confirmation dialogs when the script is being carried out.
 ✓ Commit after each operation
 Turn this option on to ensure the changes will be committed after each

- operation.
- Check for errors after each operation

Turn this option on to make script interpreter to check the result of each operation.

🔲 Use disk ID

Turn this option on to use a disk ID instead of an index in the script.

- Interaction with the user. Mark the option to pause the script interpreter during the execution to prompt the user's confirmation or other input. Otherwise the program will not stop using default values for parameters if needed.
- Commit after each operation. Mark the option to commit changes after each operation.
- **Check for errors after each operation**. Mark the option to insert a special code in script, which checks the status of the last executed operation and stops the script processing if there are errors of any kind.
- **Discard all operations on close**. Mark the option to empty the List of Pending Operations after generating the script.

Result

After the operation is completed you receive a new script file. It is placed into the specified destination, its features defined in the dialog.

1

This command is unavailable if there are no operations on the List of Pending Operations. To learn more about scripts please consult the Paragon Scripting Language manual.

Extra Functionality

This chapter describes the supplementary functionality available in the program.

View Partition/Hard Disk Properties

The program enables to obtain in-depth information on the properties of hard disks and partitions. Besides the general information, such as capacity, used space or file system type it provides the possibility to get info on hard disk geometry, cluster size, exact partition location, etc.

To get properties on a partition/hard disk, please do the following:

- 1. Choose a partition/hard disk on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Properties...

0

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

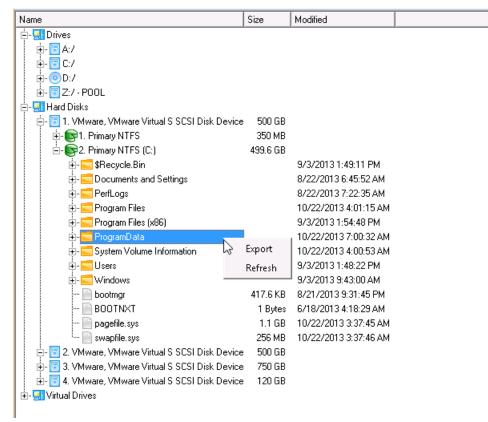
General File System Info Advanced		
Volume label:	[No label]	
File system:	NTFS	
Туре:	Primary	
Capacity:	499.6 GB	
	536,501,813,248 Bytes	
	1,047,855,104 Sectors	
Used by data:	12.6 GB (2%)	
	13,630,279,680 Bytes	
	26,621,640 Sectors	
Free space:	486.9 GB (98%)	
	522,871,533,568 Bytes	
	1,021,233,464 Sectors	
		Close

In the opened dialog information will be grouped according to its properties, thus by clicking tabs you can get information you need.

Volume Explorer

Volume Explorer is a special tool to browse and export contents of the local mounted/unmounted volumes formatted to FAT16, FAT32, NTFS, Ext2FS, Ext3FS, Ext4FS, reFS file systems. Besides it enables to access Paragon backups as regular folders to explorer their contents or to retrieve certain files.

Click the Volume Explorer tab on the Ribbon Panel to open it:



Call a context menu for the selected file/folder by the right mouse click to export it to some other location (local or network drive, etc.).

•	Select a destination folder for the export operati	on ? ×
Look in:	📑 Local Disk (C:) 🔄 🔯 🎇 💈	
Look in: Disk Drives	Address: C:\ Name 	Date 8/22/2013 12:50:47 AM 10/14/2013 10:48:56 PM 9/3/2013 3:24:45 PM 9/3/2013 10:55:03 AM
		DK Cancel

Available operation scenarios:

<u>Restoring separate files and folders from a backup</u>

The current version of the program does not enable to access pVHD images and file archives with Volume Explorer.

File Transfer Wizard

File Transfer Wizard is designed to make such operations as copying of separate files/directories or burning of them to CD/DVD as easy and convenient as possible. It may be of particular use in case of a system malfunction, caused either by a virus attack or files corruption, in order to get the system back on track again. Besides it provides access to Paragon backups as regular folders to browse through their contents or copy required files.

Startup

• Click Tool Button, then select File Transfer Wizard.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

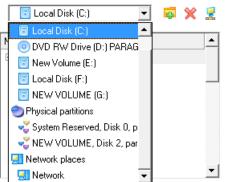
Setup

The wizard offers the following steps to accomplish the transfer operation:

• Place to look for files/directories. Select a source disk from the pull-down list in the left pane of the page. The program enables to process both mounted and unmounted (without drive letter assigned) partitions. Besides it is possible to map a network drive.

77





• **Object(s) of operation**. Choose files/directories you want to copy and place them to Clipboard by pressing the Add button. To delete a file/directory from the Clipboard, select it in the Clipboard pane and press the Remove button. You can also create a new folder, rename or irreversibly delete existing files/directories of the left pane by pressing the appropriate buttons.

Clipboard	Source
Name Source Path	🔲 Local Disk (F:) 📃 🧔 💥 🛃
images F: \images \	Name
Total data size: 1 GB	



Files/directories deleted from the Clipboard remain intact on source disks.

Destination to store the object(s). The File Transfer Wizard allows copying data to local or network drives, to
physical partitions (without drive letters assigned), or burning them to CD/DVDs. Choose the way the data will
be stored.

There are several ways the Wizard can store your data. Please select how would you like to save the data:

Save data to local/network drives.

C Save data to physical partitions.

O Burn the data to CD, DVD or BD.

• **Revision of changes**. The Transfer Summary page provides structurally divided information on all the actions made in the wizard. Check the changes and come back to any step of the wizard (if necessary) by following the required hyperlink.

Please overview the transfer options. You can return to the corresponding page and change the options by clicking on title hyperlinks.

Objects to transfer	
Object(s) selected:	1
Total data size:	1 GB (1,078,198,272 Bytes)
Transfer destination	
Destination path:	C:\
Space available on destination:	485.9 GB (521,742,041,088 Bytes)
Overwrite existing files:	No

Result

After the operation is completed the required data will be placed into the specified destination.

Available operation scenarios:

- Copying of data from the corrupted system disk to another hard disk
- Burning of data from the corrupted system disk to CD/DVD
- Copying of data from a backup to the corrupted system partition
- <u>Restoring separate files and folders from a backup</u>

Mount Partition

The program enables to assign or remove drive letters of existing formatted partitions.

Assign Drive Letter

In order to mount a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Assign Drive Letter...

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Specify a drive letter for the selected partition. Initially the program suggests some consistent value for this parameter. So you may just press the Yes button to confirm the operation.

ญ Assign a drive letter?
This allows access to the volume by using the drive letter assigned. The assignment is not recommended if the volume contains a file system not supported by your operating system.
Assign the following drive letter:
Yes No

However you can manually define the required letter by selecting it from the pull-down list of available drive letters.

4. The operation will be performed immediately after confirmation.

Remove Drive Letter

In order to un-mount a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select **Remove Drive Letter**.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.

Modifying drive letter of the system partition will result in inability to boot the operating system.

After having processed partitions with installed software, some programs may not run properly.

Check File System Integrity

The program allows you to check integrity of a file system. It can be used to detect possible file system errors before performing any operation on a partition.

To start the system integrity check you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Check File System Integrity



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

PI	neck volume (C:) [No label], NTFS for errors ease note that check operation needs exclusive access to the easked to restart your computer to complete the operation.	
	sk options: In for and attempt recovery of bad sectors	
	prior and adempite covery of bad sectors;	
	Yes	No

3. The operation will be performed immediately after confirmation.

Edit/View Sectors

With the built-in Edit/View Sectors tool the program enables to view/edit sectors on existing partitions/hard disks providing the possibility to directly access and modify sectors, save and restore sectors from specified files, navigate through the system metadata, etc.

In order to edit/view sectors of a hard disk/partition you should take the following steps:

- 1. Select a hard disk/partition on the Disk Map.
- 2. Call a context menu for the selected object by the right mouse click, then select Edit/View Sectors.

A

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

ease select sector n	umber: 0		▲ ▼	•			44		\rightarrow		0	•	•	6	\swarrow	>	5	C	1	Ê
0x00000000	00000000	33	c0	8e	d0	bc	00	7c	8e	c0	8e	d8	be	00	7c	Ъf	00	ЗÀ.	Đ¼.	. À . Ø
0x00000000	00000010	06	Ъ9	00	02	fc	f 3	a4	50	68	1c	06	cb	fЬ	Ь9	04	00	. ¹ .	. üó¤l	\mathtt{Ph} . $\frac{1}{2}$
0x00000000	00000020	bd	be	07	80	7e	00	00	7c	0Ъ	Of	85	0e	01	83	с5	10	13%4,	.~	
0x00000000	00000030	e2	f 1	$^{\rm cd}$	18	88	56	00	55	c6	46	11	05	c6	46	10	00	âñ1	tv.i	UÆF.
0x00000000	00000040	Ь4	41	ьь	aa	55	$^{\rm cd}$	13	5d	72	Of	81	fЬ	55	aa	75	09	í A>	∍ªUÍ.]r
0x00000000	00000050	f 7	$_{\rm c1}$	01	00	74	03	fe	46	10	66	60	80	7e	10	00	74	÷Á.	.t.þl	F.f`
0x00000000	00000060	26	66	68	00	00	00	00	66	ff	76	08	68	00	00	68	00	&fh	1	fÿv.:
0x00000000	00000070	7c	68	01	00	68	10	00	Ь4	42	8a	56	00	8Ъ	f 4	$^{\rm cd}$	13	h.	.h	′B.V
0x00000000	00000080	9f	83	${\simeq}4$	10	9e	eb	14	Ъ8	01	02	ЪЪ	00	7c	8a	56	00	À	ië.	,»
0x00000000	00000090	8a	76	01	8a	4e	02	8a	6e	03	cd	13	66	61	73	1c	fe	. v .	.N	n.Í.
0x00000000	000000A0	4e	11	75	0c	80	7e	00	80	0f	84	8a	00	Ъ2	80	eb	84	N.u	i ~.	
0x00000000	000000B0	55	32	e4	8a	56	00	cd	13	5d	eb	9e	81	3e	fe	7d	55	U2a	i.V.Í	.]ë.
0x00000000	000000C0	aa	75	6e	ff	76	00	e8	8d	00	75	17	fa	Ъ0	d1	e6	64	≜un	ıÿv.è	u .
0x00000000	000000D0	e8	83	00	Ъ0	df	е6	60	e8	7c	00	Ъ0	ff	e6	64	e8	75	è	°Bæ`e	è .*·
0x00000000	000000E0	00	fЬ	Ъ8	00	ьь	cd	1a	66	23	сO	75	ЗЪ	66	81	fЬ	54	. û ,	»Í.:	f#Àu
0x00000000	000000F0	43	50	41	75	32	81	f 9	02	01	72	2c	66	68	07	ЪЪ	00	CPA	u2.ù	r ,
0x00000000	00000100	00	66	68	00	02	00	00	66	68	08	00	00	00	66	53	66	.fh	1	fh
0x00000000	00000110	53	66	55	66	68	00	00	00	00	66	68	00	7c	00	00	66	SfU	Jfh	f h
0x00000000	00000120	61	68	00	00	07	cd	1a	5a	32	f6	ea	00	7c	00	00	cd	ah.	Í.	Z2öê
0x00000000	00000130	18	a0	Ъ7	07	eb	08	a0	Ъ6	07	eb	03	a0	Ъ5	07	32	e4		.ë. (¶.ë.
0x00000000	00000140	05	00	07	8Ъ	fO	ac	3c	00	74	09	ЪЪ	07	00	Ь4	0e	cd		.ð¬<	.t.»
0x00000000	00000150	10	eb	f 2	f 4	eb	fd	2Ъ	с9	e4	64	eb	00	24	02	еO	f 8	. ëč	bôëý+l	Éädë
0x00000000	00000160	24	02	с3	49	6e	76	61	6c	69	64	20	70	61	72	74	69	\$.2	Inva	lid :
0x00000000	00000170	74	69	6f	6e	20	74	61	62	6c	65	00	45	72	72	6f	72	tic	on tal	ble.i
0x00000000	00000180	20	6c	6f	61	64	69	6e	67	20	6f	70	65	72	61	74	69	lo	pading	g op
0x00000000	00000190	6e	67	20	73	79	73	74	65	6d	00	$^{\rm 4d}$	69	73	73	69	6e	ng	syste	em.M
0x00000000	000001A0	67	20	6f	70	65	72	61	74	69	6e	67	20	73	79	73	74	g c	pera	ting
0x00000000		65	6d	00	00	00								00		80	20	em.	c{	.rLû
() 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	00000100	21	00	07	۲.	10	<u>э</u> -	00	00	00	00	00	40	0-	00	00	L_	1	ž	⊫∎ĺ

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Careless use of the Edit Sectors function may result in the irreversible data corruption.

Send Log Files

The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in Log files.

In order to send log files to the Paragon Support Team you should take the following steps:

- 1. Click Tool Button, then select Send Log Files;
- 2. Provide a customer name and a product serial number;
- 3. Give a detailed description on the encountered problem.

Send log files. Please enter short description of your problem and send log files to supp	port.
Customer Name:	
John Smith	
Serial Number:	
09fde-654ec-a49fc-7daf8-237a2	
Content of inquiry:	
Help!	
SendCance	:

By clicking the Send button the built-in mail client will generate a template request with attached compressed log files and then send it to the Paragon Support Team.

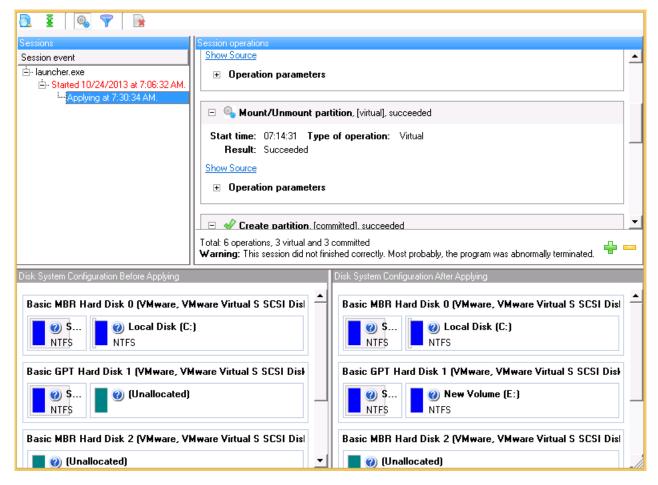
Log files do not contain any confidential information on the operating system settings or the user documents.

The Send Log Files function is only available when outgoing mail server (SMTP) and the user e-mail address are properly set. To learn more about it please consult the <u>Settings</u> <u>Overview chapter</u>.

View Logs

With a handy dialog you can study logs on any operation carried by the program. To make this job as easy as possible, all the information is structurally divided, besides there is the possibility to see the disk layout before and after an operation, what is very convenient.

In order to view logs on carried out operations, click **Tool Button**, then select **View Log Files**.



Typical Scenarios

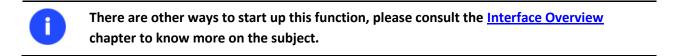
This chapter lists a number of the most frequently used scenarios that may be accomplished with the program. You can find here useful recommendations and descriptions of operations.

Backup Scenarios

Backing up a hard disk or partition to external media (CD/DVD)

To back up an entire hard disk or a separate partition and then burn the resulted image to CD/DVD, please do the following:

1. Click the Backup & Restore tab on the Ribbon Panel, then select Back up a Disk or Partition.



- 2. On the Wizard's Welcome page, click the Next button.
- 3. On the next page, mark the appropriate option opposite a hard disk's name or a partition's name depending on the chosen task.

 $\operatorname{Clic}_{\underline{k}}$ the check box next to any hard disk drive or partition you want to back up

Name	Туре	File system	Size	U: 🔺
🗄 - 🔜 My Computer	My Computer			
🚊 🗹 🔄 Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive		500 GB	
🚔 🥅 🚰 First Hard Disk Track	First Track		0 Bytes	
🦾 🥅 📴 Master Boot Record	MBR		0 Bytes	
🔽 🕞 Local Disk	Primary	NTFS	350 MB	25
🦾 🔽 🥪Local Disk (C:)	Primary	NTFS	280.3 GB	- E
🖕 🥅 📴 Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive		500 GB	
🚔 🥅 🚰 First Hard Disk Track	First Track		0 Bytes	
🦾 🥅 📴 Master Boot Record	MBR		0 Bytes	
🔽 🔄 Local Disk (F:)	Primary	NTFS	499.6 GB	
🦾 🗔 😔 NEW VOLUME	Primary	Linux Ext4	350 MB	8
🗄 🔲 🔲 📴 Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive		750 GB	
🚔 🥅 🚰 First Hard Disk Track	First Track		0 Bytes	
I I III III IIII IIII IIII IIIII IIIII IIII	MBR		0 Bytes	• •
The size of objects to back up: 280.3 GB Estimated archive size 48.3 GB				

You've got the option to modify the default backup settings by marking the appropriate checkbox on this page.

By default the program will take into account exclude filters set in the Settings dialog.

4. On the Backup Destination page, select the **Burn the data to CD or DVD** option.

There are several ways the Wizard can store your data. Please select how would you like to save the archive:

- C Save data to the Backup Capsule
- C Save data to local/network drives.
- C Save data to physical partitions.
- C Save data to FTP locations.
- Burn the data to CD, DVD or BD.
- 5. Select a recordable device on the list of available CD/DVD devices and edit the archive name, if necessary.

Select a recorder to burn archive images to.

Name		Disc types
NECVMWar VMware IDE CDR10		CD-R/RW; DVD-R/RW; DVD-RAM
SV CD Burner Emulator		CD-R/RW
SV DVD Burner Emulator		DVD+R/RW
Archive details		
Archive name: BP091013	(No more than 8 symbols and only in English	ı.)
Estimated archive size: 3.1 GB		



Please take into account the Estimated archive size value. It can give you a hint about the number of CD/DVD discs required for the operation.

6. Add comments to your backup describing its contents.

Please enter a short comment to describe the archive



7. On the Backup Summary page review all parameters of the operation and modify them if necessary. Click the Next button to start the backup process.

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This operation can also be accomplished with our recovery media.

Backing up a hard disk or partition to a network drive

To back up an entire hard disk or a separate partition and then place the resulted image to a network share, please do the following:

1. Click the Backup & Restore tab on the Ribbon Panel, then select Back up a Disk or Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 2. On the Wizard's Welcome page, click the Next button.
- 3. On the next page, mark the appropriate option opposite a hard disk's name or a partition's name depending on the chosen task.

Click the check box next to any hard disk drive or partition you want to back up

Name	Туре	File system	Size	U: 🔺
🗄 - 🔜 My Computer	My Computer			
🚊 🖓 🔄 Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive		500 GB	
🚊 🔲 🧮 First Hard Disk Track	First Track		0 Bytes	
🦾 🥅 📴 Master Boot Record	MBR		0 Bytes	
🔽 💽 Local Disk	Primary	NTFS	350 MB	25
🦾 🔽 💽 Local Disk (C:)	Primary	NTFS	280.3 GB	E
🚊 🔲 🔄 Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev	Internal Hard Disk Drive		500 GB	
🚊 🔲 🧮 First Hard Disk Track	First Track		0 Bytes	
🦾 🥅 📴 Master Boot Record	MBR		0 Bytes	
🥅 💽 Local Disk (F:)	Primary	NTFS	499.6 GB	
🦾 🔲 🈏 NEW VOLUME	Primary	Linux Ext4	350 MB	8
📮 🔚 🔲 📴 Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Drive		750 GB	
🖕 🥅 🚰 First Hard Disk Track	First Track		0 Bytes	
L L □ Som Master Boot Record	MBR		0 Bytes	•
The size of objects to back up: 280.3 GB Estimated archive size 48.3 GB				

You've got the option to modify the default backup settings by marking the appropriate checkbox on this page.

By default the program will take into account exclude filters set in the Settings dialog.

4. On the Backup Destination page, select the Save data to local/network drives option.

There are several ways the Wizard can store your data. Please select how would you like to save the archive:

- C Save data to the Backup Capsule
- C Save data to physical partitions.
- C Save data to <u>FTP</u> locations.
- O Burn the data to CD, DVD or BD.
- 5. Map a network disk to place your backup image to:
 - Call the Map Network Drive dialog by clicking the appropriate button;

Select a folder where archive should be placed and specify archive name. Archive name will be used as a sub-folder where backup data files will be stored.

Archive location: C:\ar	- 101013072100201\		i 🖬 💥 星
Name	Map Network Drive	? ×	Size Date
Hy Computer H I Local Disk H I Network	Remote location mapping A network share: Map to drive letter: Z: Make permanent connection		
	OK	Cancel	

- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Mark the checkbox to make this connection permanent. Otherwise it will only be available for the current Windows session;
- Click the Connect as user button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.
- 6. Edit the archive name if necessary.

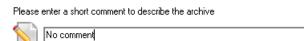
Please specify the archive name. Archive name will be used as a sub-folder where backup data files will be stored.
_ Archive details
Archive name: arc_091013135006539
Estimated archive size: 5.5 GB
Space available on backup destination: 10.7 GB



Please take into account values of the parameters Estimated archive size and Space available on backup destination - if the archive size exceeds the available space, another

network drive needs to be selected.

7. Add comments to your backup describing its contents.



8. On the Backup Summary page review all parameters of the operation and modify them if necessary. Click the Next button to start the backup process.



This operation can also be accomplished with our recovery media.

Backing up a dual boot Mac to an external USB drive

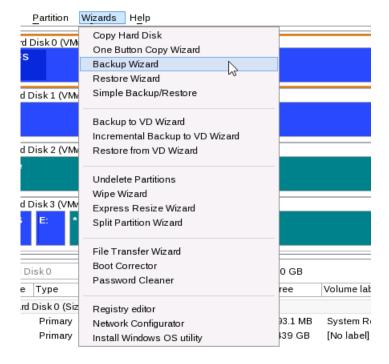
To back up a dual boot Mac (Mac OS X and Windows XP/Vista/7/8) and then place the resulted image to an external USB drive, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder or Boot Media Builder to prepare Paragon's recovery environments on CD/DVD, flash, or in an ISO-image. You can get these utilities here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Connect an external USB drive to the computer.
- 3. Restart the computer. It will be automatically started up into the Linux recovery environment (**Normal Mode**), since it's the only mode that provides support for Mac computers.
- 4. In the Linux launch menu select **Drive Copy**.
- 5. Launch the Backup Wizard by selecting in the Main Menu of the program: Wizards > Backup Wizard.



- 6. On the Wizard's Welcome page, click the Next button.
- 7. On the What to back up page, select your Mac hard disk.

Basic Hard Disk 0 🗸 🗸					el VMware V	Virtual, Size	500 GB			
Ν	Volume	Туре	File Syster	m	Size	Used	Free	Volume label	Active	Hidden
В	asic Hard	Disk 0 (Size 5	00 GB)	Ν						
0	*:	Primary	NTFS	5	350 MB	257 MB	93.1 MB	System Reserv	Yes	Yes
1	*:	Primary	NTFS		500 GB	60.5 GB	439 GB	[No label]	No	No

8. On the Backup Destination page, select the Save data to any local drive or a network share option.

Please select how would you like to save the archive:

Save data to any local drives or a network share

Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

O Burn data to CD/DVD/BD

Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

9. Select an external USB drive as a backup destination.

	Spe	cify image file to c	reate	×
Look in:	*:\ (NTFS,	0 on Disk 1) (UFSD dis	k) 🗸	£
🚞 arc_09	10131251560	58		^
🚞 Docum	ents and Settir	ngs		
🚞 PerfLog	IS			
🚞 Program	n Files			
🚞 Prograr	n Files (x86)			
🚞 Prograr	nData			
🚞 System	Volume Inform	nation		
🚞 Users				
🗎 Window	/S			
				¥
Renar	ne (F6)	New folder (F7)	Delete (F8	.)
File name:	Img_D0.p	bf	Sav	/e
File type:	Archive fi	les (*.pbf)	∨ <u>C</u> an	cel

10. Edit the archive name if necessary.



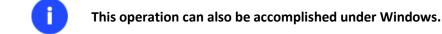


Please take into account values of the parameters Estimated archive size and Space available on backup destination - if the archive size exceeds the available space, another drive needs to be selected.

11. Add comments to your backup describing its contents.



12. On the Backup Summary page review all parameters of the operation and modify them if necessary. Click the Next button to start the backup process.



Recovery Scenarios

Correcting EFI parameters

To specify a bootable device in the EFI boot entry, please do the following:

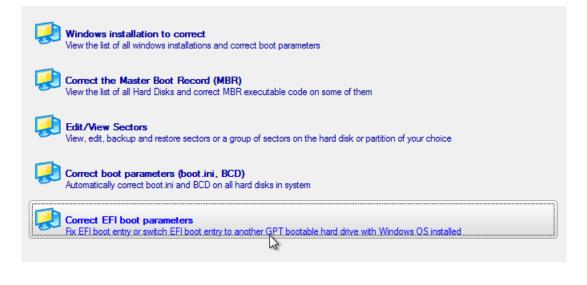
1. Start up the computer from the WinPE recovery media.

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Please use Boot Media Builder to prepare the WinPE recovery environment, which you can get here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Launch Boot Corrector.
- 3. On the Wizard's Welcome page, click the Next button.
- 4. Select Correct EFI parameters to specify the required bootable device in the EFI boot entry.

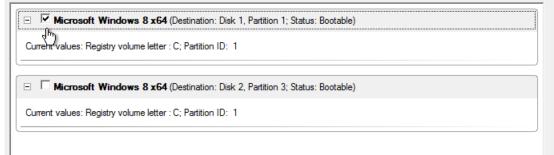


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The option above will be available for the user, only if the operation is accomplished through the 64-bit WinPE media.

5. The wizard will detect and list all available GPT partitions that accommodate 64-bit Windows OS. Choose the one you need to boot from, to let the wizard modify the EFI boot entry correspondingly.

The wizard has searched your computer for valid Windows installations. You can see results of the operation below. Note: The status "System" stays for a system partition, "Bootable" - for a boot partition.



- 6. Confirm the operation.
- 7. Click the Finish button to close Boot Corrector.
- 8. Restart the computer.

Correcting BCD (Boot Configuration Data)

To automatically correct Windows BCD, please do the following:

1. Start up the computer from the WinPE recovery media.



Please use Boot Media Builder to prepare the WinPE recovery environment, which you can get here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Launch Boot Corrector.
- 3. On the Wizard's Welcome page, click the Next button.
- 4. Select **Correct boot parameters...** to let the wizard fix BCD in all found Windows installations.

Windows installation to correct View the list of all windows installations and correct boot parameters
Correct the Master Boot Record (MBR) View the list of all Hard Disks and correct MBR executable code on some of them
Edit/View Sectors View, edit, backup and restore sectors or a group of sectors on the hard disk or partition of your choice
Correct boot parameters (boot .ini, BCD) Automatically correct boot.ini and BCD on all hard disks in system
Correct EFI boot parameters Fix EFI boot entry or switch EFI boot entry to another GPT bootable hard drive with Windows OS installed

- 5. Confirm the operation.
- 6. Click the **Finish** button to close **Boot Corrector**.
- 7. Restart the computer.

Fixing Windows startup ability

Let's assume that due to an unknown reason your Windows fails to complete the startup procedure. At first everything seems quite OK, you can see the standard startup messages on the screen, but at some moment it hangs up.

To fix your Windows startup ability, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder or Boot Media Builder to prepare Paragon's recovery environments on CD/DVD, flash, or in an ISO-image. You can get these utilities here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first. 2. In the boot menu select Normal Mode to use the Linux recovery environment (more preferable) or Safe Mode to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the Low-Graphics Safe Mode (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 3. In the Linux launch menu select Boot Corrector. You can find it in PTS DOS as well.
- 4. On the Wizard's Welcome page, select the Search for Windows installations to correct option.

Please choose the operation:

- Search for Windows installations to correct
- Correct Master Boot Record (MBR)
- Correct partition boot record
- Correct boot parameters (boot.ini, BCD)
- Modify partition parameters

To begin, click Next.

5. On the next page choose the required Windows installation from the list of found installations (if several), then select the **Edit the Boot.ini file** option. If you're not sure which installation you need, please use the Properties button to get more info on the selected item.

Correct Windows installations

Program has searched for valid Windows installations on your computer. The results of the search you can see below. Status S refers to a system partition (you can edit the Boot.ini file), B - a boot partition (you can correct the System Registry).

N	Partition	Status	Root	System
1	Disk 0, Partition 0	S+B	WINDOWS	WinXP
	ne highlighted Window			

O Correct drive letters in the System Registry

- Edit the Boot.ini file
- Correct partition boot record

Adjust OS to boot on new hardware

To continue, click Next.

6. Examine the file – maybe that's where the problem is. If it contains a mistake, correct it by using the appropriate buttons.

Edit the Boot.ini file on Hard Disk 0, Partition 0

[boot loader]			
timeout=30			
default=multi(0)disk(0)rdisk(0)partition(1)\WIND(ows	
[operating systems]	,		
)partition(1)\WINDOWS="M	licrosoft Windows XP Pr	ofessional" /noevecute-
mulu(o)ulsk(0)lulsk(0			nessional moexecute-
Сору	Insert	Add	Delete
<u>0</u> 2by	11201	1000	Delete
Edit	Insert the sample	Add the sample	
<u></u>	in a set and bampie	e ala cres d'arripro	

7. If the Boot.ini file does not contain any mistake, please return to the Correct Windows Installations page to correct drive letters in the Windows System Registry.

om	ram has searched fo puter. The results of s to a system partitio partition (you can co	the sear n (you c	ch you can s an edit the Bo	ee below. Status S ot.ini file), B - a		
Ν	Partition	Status	Root	System		
1	Disk 0, Partition 0	S+B	WINDOWS	WinXP		
For the highlighted Windows installation, please point out the operation to perform:						

- O Edit the Boot.ini file
- O Correct partition boot record
- Adjust OS to boot on new hardware

To continue, click Next.

8. On the next page choose a hard disk from the pull-down list (if several), then the required partition. If you're not sure which installation you need, please use the Properties button to get more info on the selected item.

Par	titions List	Letters	Map				
				and see all partin from the System selected.			
Ba	sic Hard Dis	k 0	~	500 GB, VMwa	re Virtual		
Ν	Туре	Active	File System	Volume label	Size	Drive letters	
0	Primary	Yes		System Rese	350 MB	<none></none>	
1	Primary	No	NTFS	[No label]	478 GB	C:	
2	Primary	No	Free		21.9 GB	<none></none>	
Pr	operties						Edit letters

9. Click the Edit Letters button to correct an existing drive letter or assign a new one in the Windows System Registry.



Par	titions List	Letters	Map			
		nformation about drive letters the Windows installation				
Ba	sic Hard Dis	k O		[Drive letters	
Ν	Туре	Active				rive letters
0	Primary	Yes				None>
1	Primary	No		.etters:		2
2	Primary	No		C:	Change	None>
					<u>R</u> elease	
					-	
Pr	operties				Close	<u>E</u> dit letters

- 10. Once you've assigned the appropriate drive letter, close the dialog, then click the Apply button.
- 11. Confirm the operation.



12. After the operation is completed click the Report button to see a well informative summary page. The program also enables to store the resulted report. To do that, just press the Save button and choose the exact location in the opened dialog.

1	Report		x	n. To view the
	Operations performed:		^	
	Operation #1: Correct partition boot record Partition targeted: Hard disk 0, Partition 0 Status: Successful Date and Time: 2013 Oct 10 Thd 15:27:52			your compute
	Operation #2: Change drive letters Partition targeted: Hard disk 0, Partition 0 Info: System Root folder is "WINDOWS"			the program
	Status: Successful Date and Time: 2013 Oct 10 Thd 15:28:39		~	
	Save	Close		

- 13. Click the Finish button to close Boot Corrector.
- 14. Reboot the computer.

Restoring a system partition from external media (CD/DVD)

Let's assume that your computer fails to boot because of a virus attack or corruption of some system critical files. But you've got a backup of your system partition on a bootable DVD disc. That's just enough to easily get your system back on track again.

To restore your system partition from a backup image located on CD/DVD when the current OS is down, please do the following:

1. Insert a CD/DVD disc containing the previously prepared backup image into a CD/DVD drive (the BIOS must be enabled to boot the system from the CD/DVD device).

This scenario implies that you have got a bootable archive on your CD/DVD.

In case the backup image is stored on several CD/DVD disks, please insert the first one.

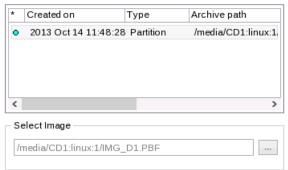
- 2. Restart the computer.
- 3. In the boot menu select Normal Mode to use the Linux recovery environment (more preferable) or Safe Mode to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the Low-Graphics Safe Mode (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 4. In the PTS DOS launch menu select the Simple Restore Wizard. You can find the same wizard in Linux as well.
- 5. On the Wizard's Welcome page, click the Next button.
- 6. On the What to Restore page, you can see a list of available images (if several). Most likely the required archive will be there too. If not, click the standard browse button [...] to find it. When you find your image, double click on it to proceed.

Please select the file with partition or hard disk image.

You can select image from list below (on Double click):



7. On the Image Properties page, make sure that you select the correct image by viewing the provided information about the archive.

Partition preview		
*: NTFS		
Archive details:		^
Type: Archive path: Created: File system: Drive letter:	Image of the partition /arc_091013125156058/arc_091013125156058.pbf 2013 Oct 9 Wed 12:52:57 NTFS *:	
Volume label: Size (capacity): Used space: Free space: Sectors/Cluster:	500 GB (536.501.813.248 Bytes) 10.5 GB (2%) 489 GB (98%) 8 513 (0x200)	~

8. On the next page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That's what we actually need.

Ba	asic Hard [Disk 0 (VMw	are Virtual) - 500 (GB		
Т	*: NTFS				*: Backup Cap sule I	BC
L						
_						
Ba	sic Hard D	isk 0	∨ Mo	del VMware V	Virtual, Size 500 GB	
Ba:	sic Hard D Volume	isk0 Type	∨ Mo File System	del VMware Size		tive Hidden
		1				



All contents on the partition selected for restoring purposes will be deleted during the operation.

9. On the Partition Start and Size page you can change size of the partition and its location if necessary.

Partition preview	
*: NTFS	
New size: (10263 - 511649) MB	↓ 511649
Free space before: (0 - 501386) MB	0 🗘 MB
Free space after: (0 - 501386) MB	0 🗘 MB

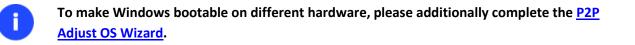
10. On the Restore Summary page you can see your hard disk layout before and after the operation. Click the Next button to initiate the restore process.

View changes on	Basic Hard Disk 0
Your disk before operations: *: NTFS	*: BackupCapsule BC
Your disk after operations:	*: BackupCapsule BC

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

Operations list		Sub	operation progr	ess
1: Restore partition or disk				
	_	0	peration progres	s
	Copied so far:	376.4 ME	Read so far:	430.0 MB (86.0 MB/s)
	То сору:	10.2 GB	Write so far:	430.0 MB (47.8 MB/s)
		(Overall progress	1
	Time elapsed:	00:00:12	Time to finis	sh: 00:06:28
Restore Primary partition 0 (disk	1) from file: /arc_	09101312	5156058/arc_0	91013125156058.pbf
Data writing				

12. After completing the operation close the wizard, and then reboot the computer.



Restoring a system partition from a network drive

Let's assume that your computer fails to boot because of a virus attack or corruption of some system critical files. But you've got a backup of your hard disk on a remote backup server. That's just enough to easily get your system back on track again.

To restore your system partition from a backup image located on a network drive, please do the following:

1. Start up the computer from the WinPE recovery media.



Please use Boot Media Builder to prepare the WinPE recovery environment, which you can get here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Launch the Restore Wizard.
- 3. On the Restore Wizard's Welcome page, click the Next button.

- 4. On the Browse for Archive page you need to specify the required backup image. So you should take the following steps to do that:
 - Select **Network** as a backup destination;

Look in:	🔜 Network 💌	-	×	2		
Nerre	🔙 Disk Drives				Circ	Data
Name	🗐 Local Disk (C:)				Size	Date
i 🔜 N	💿 DVD Drive (D:)					
	Physical partitions					
	😴 System Reserved, Disk 0, partition 1 (Primary, NTFS)					
	🌮 Backup Capsules					
	🌮 Backup Capsule on Hard Disk 0					
	🛃 Network places					
	📑 Network					
	SFTP Servers]				
		-				

- Map a network disk where your archives are placed:
 - Call the Map Network Drive dialog by clicking the appropriate button;

Look in: 🔝 Netwo	ırk	•	a 🗙	2		
Name					Size	Date
🤐 🔜 Network						
	0	Map Network D	rive	?	×	
	Remote location A network share Map to drive lett	x [
		[<u>0</u> K	<u>C</u> ar	ncel	

- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;

- Define a letter from the pull-down list of available drive letters;

- Click the Connect as user button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.



• Choose the required archive in the browser-like window. The Archive File Details section displays a short description of the selected image.

Name		Size	Date
⊡- 📴 pool (\\server2) (Z:)			
🗄 - 퉲 Audio			3/6/2013 4:23:25 AM
÷. 🗓 !			4/16/2013 12:29:46 AM
🚊 🔒 !Backup Storage			10/10/2013 12:52:24 AM
🛺 arc_091013125156058			10/10/2013 12:51:36 AM
🗄 🛄 arc_091013133756622			10/10/2013 1:43:35 AM
🛓 🔐 diff_101013084041587			10/10/2013 2:00:08 AM
arc_091013133756622.pbf	N	4.7 MB	10/9/2013 6:38:02 AM
arc_091013133756622.pfi	2	576 KB	10/9/2013 6:38:02 AM
<u> </u>		1.6 KB	10/9/2013 6:38:02 AM

Name:	New Volume (E:)		
Comment:	[No comment is available]		
Volume label:	New Volume		
File system:	NTFS	Total size:	10.9 GB
Used space:	39 MB	Free space:	10.9 GB
File:	Z:/!Backup Storage//arc_0	091013133756	6622.pbf

5. The What to Restore page displays detailed information about the contents of the archive. Select the required item to restore. In our case it is the first partition of the disk.

Name		Туре	File system	Size	Used
🗄 🗐 Basic MBR Hard Disk 2 (VMware	e, VMware Virtual S SCSI Disk D	Internal Hard Disk Driv	e	750 GB	
🗈 💽 Local Disk		Primary	NTFS	499.6 GB	9.7 GB
🗄 🕞 Local Disk (🖓		Primary	NTFS	250.3 GB	72.5 MB
-Archive Details					
Name:	Local Disk				
Volume label					
		Tatal day 400	LC CD		
File system:	NTFS		I.6 GB		
Used space:	9.7 GB	Free space: 48	19 GB		

Please select one of the object(s) to restore:

6. On the Where to Restore page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That's what we actually need.

Please select a place you would like to restore the archive to. Note that if you select an existing hard disk or partition, its content will be **deleted** and replaced with the one from the archive.

Basic MBR Hard Disk 0 (VMware, VMware	Virtual S SCSI Disk Dev)
280.3 GB NTFS Total size: 280.3 GB	219.3 GB
Used: 60.6 GB Basic MBR Hard Disk 1 Free: 219.6 GB	Virtual S SCSI Disk Dev)

All contents on the partition selected for restoring purposes will be deleted during the operation.

7. On the Restore Results page you can see the resulted disk layout. Besides there's the possibility to change size of the partition and its location if necessary as well as assign a particular drive letter. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the Switch EFI to boot from destination drive option will become available for you to define what instance of Windows OS you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.

Your hard disk after the changes:
Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)
Image: Construction Image: Construction
Geometry Restore Options
Please specify the size of the restored partition: 196996 🚽 10263 MB - 196996 MB
Please specify size of free space before the partition: 0 🚔 0 MB
Please specify size of free space after the partition: 0 🚔 0 MB
Partition Restore Options
Assign the following drive letter: H:

- 8. On the next page of the wizard confirm the operation by selecting the appropriate option.
- In the Progress window you can see in real-time a detailed report on all actions carried out by the program. Mark the checkbox at the bottom of the window to automatically switch off the computer on the successful accomplishment of the restore operation.
- 10. After completing the operation close the wizard, and then reboot the computer.

To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Restoring a system partition from a local drive

Let's assume that your operating system gives trouble after having installed brand new software. But you've got a backup of the system partition on a local disk. That's just enough to easily roll it back to the point when run smoothly.

To restore your system partition from a backup image located on a local disk, please do the following:

1. Click the Backup & Restore tab on the Ribbon Panel, then select Restore.

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There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 2. On the Restore Wizard's Welcome page, click the Next button.
- 3. On the Browse for Archive page, specify the required archive. The section below (i.e. Archive File Details) will also display a short description of the selected image.

lame				Size	Date	
i in arc_091	013125156058.p	bf		5.1 GB	10/9/2013 6:00:28 AM	
	013125156058.p	fi		28.9 MB	10/9/2013 6:00:23 AM	
^l <u> arc_</u> 091	013125156058.p	fm		110.3 KB	10/9/2013 6:00:27 AM	
🛓 🕂 <u>)</u> arc_091013					10/9/2013 10:37:14 PM	
🛓 🗄 arc_091013					10/9/2013 6:38:02 AM	
📄 🕀 🌺 arc_091013					10/10/2013 7:17:43 AM	
🕂 🖳 arc_091013					10/10/2013 7:18:23 AM	
🕂 🖳 arc_101013					10/9/2013 10:32:29 PM	
🕂 🖳 arc_101013					10/9/2013 11:14:51 PM	
🕂 🖳 arc_101013					10/9/2013 11:53:11 PM	
庄 - 퉲 arc_101013					10/10/2013 2:15:43 AM	
庄 - 퉲 arc_101013					10/10/2013 2:17:49 AM	
🗄 - 퉲 arc_101013					10/10/2013 7:22:40 AM	
🕂 🔐 arc_101013					10/10/2013 7:12:58 AM	1
<u>vitch to Archive List Vie</u> Archive File Details —	W					
	Name:	Local Disk (C:)				
	Comment:	[No comment is available]				
	Volume label:	[No label]				
	File system:	NTFS	Total size:	499.6 GB		
	Used space:	10.5 GB	Free space	e: 489.1 GB		
	File:	C:/arc_091013125156058/arc_(091013125156058.	pbf		

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To know more on the subject, please consult the <u>Viewing Image Properties</u> chapter.

4. On the Where to Restore page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That's what we actually need.

Please select a place you would like to restore the archive to. Note that if you select an existing hard disk or partition, its content will be **deleted** and replaced with the one from the archive.

Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)				
O Local Disk (C:) 280.3 GB NTFS	Backup Capsule			
200.3 GB NTF5	213.3 GB			



All contents on the partition selected for restoring purposes will be deleted during the operation.

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5. On the Restore Results page you can see the resulted disk layout. Besides there's the possibility to change size of the partition and its location if necessary as well as assign a particular drive letter.

Your hard disk after the changes:

Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)				
Cocal Disk 749.9 GB NTFS				
Geometry Restore Options				
Please specify the size of the restored partition: 767999 🗲 10263 MB - 767999 MB				
Please specify size of free space before the partition: 🕕 🊍 0 MB				
Please specify size of free space after the partition: 🛛 🗍 0 MB				

- 6. Complete the wizard and then apply the pending changes.
- 7. The program will require the system restart to accomplish the operation in a special boot-up mode. Click the appropriate button to agree.
- 8. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

After completing the operation the program will automatically reboot the computer.

This operation can also be accomplished with our recovery media. To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Restoring a dual boot Mac from an external USB drive

Let's assume that your Mac fails to boot because of a hard disk malfunction. But you've got a backup of your hard disk on an external USB drive. Just replace the failed disk with a new one and carry out a bare metal restore.

To restore a dual boot Mac from a backup image located on an external USB drive, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder or Boot Media Builder to prepare Paragon's recovery environments on CD/DVD, flash, or in an ISO-image. You can get these utilities here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Connect an external USB drive to the computer.
- 3. Restart the computer.
- 4. In the boot menu select **Normal Mode** to use the Linux recovery environment, since it's the only mode that enables to work with USB devices.



By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 5. In the Linux launch menu select the Simple Restore Wizard.
- 6. On the Wizard's Welcome page, click the Next button.
- 7. On the What to Restore page, click the standard browse button [...] to find the required archive. When done, double click on it to select.

	Select archive	×
Look in:	arc_091013131559760	v 💿 🖻
	013062156703 013131559760.pbf	
File name: File type:	arc_091013131559760.pbf Archive files (*.pbf)	Open <u>Cancel</u>
Help (F1)	< <u>B</u> ack	Nexi > <u>C</u> ancel

8. On the Image Properties page, make sure that you select the correct image by viewing the provided information about the archive.

Disk pr		Free					
Volume	Туре	File System	Size	Used	Volume label		
Basic	; Hard Disk 3 (Size 120 GB)					
*:	Primary	NTFS	14.3 GB	164 MB	New Volume		
*:	Primary	NTFS	8.4 GB	8.9 MB	New Volume		
Archive	Archive details:						
Type:			je of the hard				
Archive Created:			t/disk/sdb2/Im 3 Oct 10 Thd (
createu.		2010	0001011101	04.45.55		×	

To continue restore process, click Next.

9. On the next page specify a hard disk to restore the image to.

00	asic Hard I							
	*: Free		<i>₩</i>					
Ba	asic Hard (Disk 3 (VMwa	re Virtual) - 120 (GВ				
*	1	: *: Free	;					
Bas	sic Hard D	isk3	✓ Mo	del VMware V	virtual, Size 120	GB		
	sic Hard D Volume	isk 3 Type	✓ Mo	del VMware V	√irtual, Size 120 Volume label	GB Active	Hidden	
N							Hidden	
3a: N 0 1	Volume	Туре	File System	Size	Volume label	Active	1	



All contents on disk selected for restoring purposes will be deleted during the operation.

10. On the Restore Summary page you can see your hard disk layout before and after the operation. Click the Next button to initiate the restore process.

	View changes on	Basic Hard Disk 3
Your disk before o	perations:]
*: NTFS *: *	*: Free	
Your disk after ope	erations:	
*: NTFS *: *	*: Free	

11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

Operations list		Su	boperation progr	ess		
1: Restore partition or disk						
		C	peration progres	s		
	Copied so far:	8.9 MB	Read so far:	14.0 MB (14.0 MB	/s)	
			Write so far:	14.0 MB (14.0 MB	/s)	
	Overall progress					
	Time elapsed:	00:00:06	Time to finis	sh: 00:00:00		
Restore Disk 3 from file: /mnt/dis	k/sdb2/Img_D3.pl	bf			^	
Opening archive Img_D3_0300p	.000					
Restore Primary partition 0 (disk	3) from file: /mnt/	disk/sdb2/l	mg_D3_0300p.0	00		
Data writing						
Opening archive Img_D3_0301	.000					
Restore Primary partition 1 (disk	3) from file: /mnt/	disk/sdb2/	mg_D3_0301p.0	00		
Data writing						
	C	lose				

12. After completing the operation close the wizard, and then reboot the computer.

Copying of data from the corrupted system disk to another hard disk

To retrieve valuable information from your hard disk and copy it to another hard disk when the system fails to boot, please do the following:

- 1. Connect the second hard disk to the computer.
- 2. Start up the computer from our Linux/DOS recovery media.

Please use Recovery Media Builder or Boot Media Builder to prepare Paragon's recovery environments on CD/DVD, flash, or in an ISO-image. You can get these utilities here: <u>www.paragon-software.com/my-account/</u>.

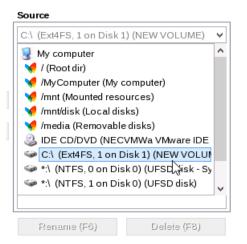
To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

3. In the boot menu select Normal Mode to use the Linux recovery environment (more preferable) or Safe Mode to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the Low-Graphics Safe Mode (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.



By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 4. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.
- 5. On the Wizard's Welcome page, click the Next button.
- 6. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.



7. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.

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Clipboard		Source	
🛅 /Windows/System (HDD0/Part1	.)	Windows	~
		SoftwareDistribution	^
		Speech System	
		System32	
		SystemResources	
		Diswow64	
		🛅 Tasks 🛅 Temp	
		DoastData	
		🛅 tracing	~
Total data size: n/a	Calc	Rename (F6)	Delete (F8)

Click the Calc button to estimate the resulted data size.

8. On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

Please select how would you like to save the archive:

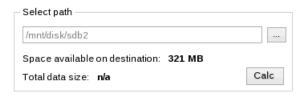
Save data to any local drives or a network share

Choose this option if you want to save your data to local
mounted or physical partition, to USB or FireWare external
drives and to a mounted network share. You will be prompted
to choose a location you want to save the archive to.

O Burn data to CD/DVD/BD

Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

9. On the Select Destination Path page, select a hard disk to copy the data to by pressing the standard browse button [...].



- 10. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
- 11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

Operations list		Subo	peration progress					
1: Transfer user data								
		Ор	eration progress					
	Copied so far:	11.8 MB						
		0	verall progress					
	Time elapsed:	00:00:03	Time to finish:	00:00:00				
Transferring "/mnt/disk/sdb2/Img	Transferring "/mnt/disk/sdb2/lmg_D3.pbf" to "(HDD0/Part1)/arc_091013131559760/" - Item 1 of 2							
Transferring "/mnt/disk/sdb2/Img	_D3_0300p.000"	to "(HDD0/F	art1)/arc_091013131	L559760/" - Item 2 (
All operations have been finish	ed							

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- 12. After the operation is completed, close the wizard by pressing the appropriate button.
- 13. Turn off the computer.

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This operation can also be accomplished with our recovery media.

Burning of data from the corrupted system disk to CD/DVD

To retrieve valuable information from your hard disk and burn it to CD/DVD when the system fails to boot, please do the following:

1. Start up the computer from our Linux/DOS recovery media.

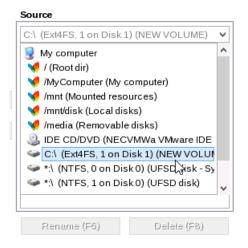


To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. In the boot menu select **Normal Mode** to use the Linux recovery environment, since it's the only mode that enables to burn CD/DVD discs.

By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 3. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.
- 4. On the Wizard's Welcome page, click the Next button.
- 5. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.



6. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.

Clipboard		Source	
🛅 /Windows/System (HDD0/Pa	irt1)	Windows	~
		SoftwareDistribution Speech	^
		🚞 System	
	-	🚞 System32	
		SystemResources	
		🚞 SysWOW64	
		🗌 🚞 TAPI	
		🛅 Tasks	
		🛅 Temp	
		🚞 ToastData	
		🚞 tracing	×
Total data size: n/a	Calc	Rename (F6)	Delete (F8)

Click the Calc button to estimate the resulted data size.

7. On the Select Destination Type, choose the way the data will be stored. Select the **Burn data to CD/DVD** item.

Please select how would you like to save the archive:

Save data to any local drives or a network share Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

Burn data to CD/DVD/BD

Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

8. On the Choose a Recorder page, select a recorder from the list of available devices and then set a volume label by entering it in the appropriate field.

Select a recorder to burn data to:

vare IDE CDR10 Burner Emulator D Burner Emulator	CD-R;CD-RW;D CD-R;CD-RW
E differ Effetdiator	
Dumor Emulator	
Durner Emulator	DVD+R;DVD+F
	>
	My Data

- 9. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
- 10. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

Operations list	Suboperation progress					
1: Transfer user data	Operation progress					
	Copied so far: 0.	.02 MB				
	Overall progress					
	Time elapsed: 00	:00:00	Time to finish:	00:00:00		
Creating compilation image Used burner: VMware IDE CDR Quick media erasing (it may tak Session opening Data burning		/ar				

- 11. After the operation is completed, close the wizard by pressing the appropriate button.
- 12. Turn off the computer.

This operation can also be accomplished with our recovery media.

Copying of data from a backup to the corrupted system partition

The system fails to boot since some files are damaged. If you have a backup of the system partition, you can recopy these files to make the system be operable again:

1. Start up the computer from our Linux/DOS recovery media.



To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

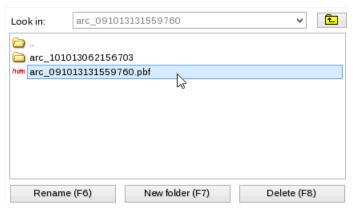
2. In the boot menu select Normal Mode to use the Linux recovery environment (more preferable) or Safe Mode to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the Low-Graphics Safe Mode (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.



By default the Normal Mode will be automatically initiated after a 10 second idle period.

- 3. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.
- 4. On the Wizard's Welcome page, click the Next button.

5. Select a disk where the system backup is stored from the pull-down list in the right pane of the page.



6. Double click on the required backup to open.



7. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.

C	li n	bc	130	ы

Clipboard	_	Source		
Mindows/System (HDD0/Part1)	1	Windows		¥
		 SoftwareDistribution Speech System System32 SystemResources 		^
		C SysWOW64		
		Temp ToastData		
Total data size: 30.3 KB		Rename (F6)	Delete (F8)	×

Click the Calc button to estimate the resulted data size.

8. On the Select Destination Type, choose the way the data will be stored. Select the Save data to any local drive or a network share item.

Please select how would you like to save the archive:

Save data to any local drives or a network share Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.

O Burn data to CD/DVD/BD

Choose this option if you want the Wizard to burn the archive to CD/DVD/BD. You will be prompted to choose a drive.

9. On the Select Destination Path page, select your system disk to copy the data to by pressing the standard browse button [...].

	Se	elect path		×	
Look in:	D:\ (NTFS, 0 on Di	sk3) (New Volu	me)	v £	from
Carlor I.	.E.BIN	6			
Dystem V 📄 Users	olume Information				
					ılc
Rename	(Fð) Ne	w folder (F7)	Del	ete (FS)	
File name:	/mnt/disk/sdd1/			Select	
File type:	All files (*.*)		~	Cancel	
Help (F1)		< <u>B</u> ack	Next >	Ca	ncel

- 10. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
- 11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.

Operations list		Subo	peration progress	
1: Transfer user data		Op	eration progress	
	Copied so far:	0.1 MB		
		O	verall progress	
	Time elapsed:	00:00:00	Time to finish:	00:00:00
Transferring "/mnt/disk/sdb2/Img		D0/Part1)/" -	Item 1 of 1	
All operations have been finishe	ed			

- 12. After the operation is completed, close the wizard by pressing the appropriate button.
- 13. Turn off the computer.



This operation can also be accomplished with our recovery media.

Restoring separate files and folders from a backup

The program provides a very convenient option to access backup archives and restore only data you need (the so called selective restore functionality).

Restore Wizard

To restore separate files and folders from a backup image with the Restore Wizard, please do the following:

1. Start up the computer from the WinPE recovery media.

Please use Boot Media Builder to prepare the WinPE recovery environment, which you can get here: www.paragon-software.com/my-account/.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

- 2. Launch the **Restore Wizard**.
- 3. On the Restore Wizard's Welcome page, click the Next button.
- 4. On the Browse for Archive page choose the required archive in the browser-like window. The Archive File Details section displays a short description of the selected image.

ame				Size	Date	
🗉 🔄 Backup Capsule	on Hard Disk 0					-
🛓 🖂 arc_0910131	25156058				10/10/2013 6:55:53 PM	
🕂 - 🔂 DIFF130	2585900100000	00			10/10/2013 6:55:52 PM	
🕂 🔁 DIFF130	2585944700000	00			10/10/2013 6:55:54 PM	_
	013125156058.p				10/10/2013 6:53:54 PM	
	D13125156058.p				10/10/2013 6:53:56 PM	
	D13125156058.p	fm		110.3 KB	10/10/2013 6:53:57 PM	
📄 🧮 arc_1110131					10/10/2013 9:33:56 PM	
	D13111635639.p				10/10/2013 9:33:57 PM	
	D13111635639.p				10/10/2013 9:33:56 PM	
	D13111635639_(10/10/2013 9:33:49 PM	
	D13111635639_(• •			10/10/2013 9:33:49 PM 10/10/2013 9:33:56 PM	
	013111635639_0	J201p.000		0.7 MD	10/10/2013 5:33:36 PM	
itch to Archive List Vie	<u>M</u>					
Archive File <u>D</u> etails —						
	Name:	Local Disk (C:)				
	Comment:	[No comment is available]				
	Volume label:	[No label]				
	File system:	NTFS	Total size:	499.6 GB		
Used space: 10.5 GB			Free space:	489.1 GB		
	File:	//arc 091013125156058.pbf				
		·····				

5. On the next page specify what you need to extract from the backup by marking checkboxes next to the required data items. At the right lower corner of the window you can see the resulted amount of the selected data.

Click the check box next to any file or folder you want to restore from

Name	Туре	Size	
⊨ 🕞 Local Disk (E:)	Partition	499.6 GB	1
🗄 🗹 💳 /			
🗄 - 🥅 🚾 \$Recycle.Bin			
🗄 🔚 🥅 🚾 arc_111013105844785			
🕀 🥅 🚾 Documents and Settings			
🗄 🔚 🧮 ImageStorage			
🕀 🔽 PerfLogs			
🕀 🔽 Frogram Files			
🗄 🖳 🧮 Program Data			
🗄 🦳 🚾 System Volume Information			
🕀 🔽 Users			
🕀 🔽 Windows			
🔲 📄 autoexec.bat	File	24 Bytes	
···· 🔲 📄 bootmgr	File	417.6 KB	
🔲 📄 BOOTNXT	File	1 Bytes	
🔽 📄 checkvendor.mst	File	20 KB	
···· 🔲 📄 config.sys	File	10 Bytes	
🔲 📄 pagefile.sys	File	1 GB	
📄 PAT_Dell_GUI_BMB_ea_xU.msi	File	75.5 MB	1
🔽 📄 swanfile svs	File	256 MR	
o continue, click Next	Data size to restore: les	ss than 14.8	G

6. On the How to Restore page specify the way the selected data will be restored. In our case we'd rather restore contents of the backup to its original location with replacing existing files as well.

Restore files to: Original location 💌
The files and fold Original location the place where they were archived from. Specific folder When restoring files that aiready exist o n your computer
When restoring files that already exist on your computer
S Leave existing files.
If a file exists in the original location, it won't be overwritten. Only missing/deleted files will be restored from backup.

C Replace existing files

ALL selected files will be replaced with files from backup.

7. On the Restore Summary page review all parameters of the operation and modify them if necessary.

Please overview the restore options. You can return to the corresponding page and change the options by clicking on title hyperlinks.

Objects to Restore	
Object(s) selected:	1
Total data size:	71.9 MB (75,470,833 Bytes)
Specified restore destination	
Destination path:	C:V
Space available on destination:	219.4 GB (235,588,853,760 Bytes)

- 8. On the next page of the wizard confirm the operation by selecting the appropriate option.
- 9. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.
- 10. After completing the operation close the wizard, and then reboot the computer.

This operation can also be accomplished under Windows.

File Transfer Wizard

To restore separate files and folders from a backup image with the File Transfer Wizard, please do the following:

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 Call the popup menu for the required backup image (right click of the mouse button) in the Archive Database and then select the menu item: Restore File from Archive. Thus you automatically open it with the File Transfer Wizard.

🔀 Show	varchives 🔄 🌱 Shr	owall 🔄 🔄 🚱	•	₿¢				
Туре	Creation Date 🛛 🗸	Source Object			Size	Archive Size	Flags	
8	10/11/2013 4:16:55 AM	Basic MBR Hard Disk 2 (V	/Mware	e, VMware Virtual S SCSI Disk Dev)	750 GB	5.1 GB		3
	10/10/2013 7:18:58 AM	File-level Archive	-		O Dutas	119 Bytes		3
	10/10/2013 7:18:24 AM	File-level Archive		Add an Archive to the Database	· B	248 Bytes	} . ~	3
8	10/10/2013 7:11:42 AM	Basic MBR Hard Disk 3 (V	/ 1	Delete the Archive from the Data	base B	44.7 MB		3
8	10/10/2013 7:08:11 AM	Basic MBR Hard Disk 3 (V	(Restore Files	В	57.8 MB		3
	10/10/2013 7:00:47 AM	File-level Archive			β	4.8 MB	80	3
	10/10/2013 6:55:43 AM	File-level Archive	<u>(</u>	Incremental File Backup	В	389 Bytes	8	3
	10/10/2013 6:54:26 AM	File-level Archive	-	Restore File From Archive	В	85.9 KB	8	3
	10/10/2013 6:48:07 AM	File-level Archive	-		B אורכ. די	4.8 MB	80	3
8	10/10/2013 2:17:49 AM	New Volume (G:)			14.2 GB	38 KB	8	ą
9	10/10/2013 2:17:19 AM	New Volume (G:)			14.2 GB	22.7 MB		Ę

2. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.

Clipboard	Source
Name Source Path	📴 Local Disk (C:) 📃 🗔 🎇 🛃
🚾 images C:\Users\Administrator\Desktop\images\	
	Name 🔺
	+• Ju system volume miormation
	🚊 📴 Users 📃 🛄
	🗢 📙 Administrator
	🚃 📄 👘 🕌 AppData
	💌 📄 Application Data
	🕀 🔐 Contacts
	🕀 🔐 Cookies
	🖹 🔐 Desktop
	images ✓

Total data size: 15.9 MB

3. On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

There are several ways the Wizard can store your data. Please select how would you like to save the data:

- Save data to physical partitions.
- Burn the data to CD, DVD or BD.
- 4. On the Select Destination Path page, specify the exact place to copy the data to.

Please select the destination path where to save the data from clipboard.

Look in:	📄 Local Disk (C:) 🗾 🛛 🙀 🎽
Address:	DA
Name	
🖻 - 🗐 Lo	ocal Disk (C:)
÷	arc_091013125156058
. ÷.]	📙 arc_091013131559760
. ÷.]	📙 arc_091013133756622
. ÷.]	📙 arc_091013140817551
. ÷	📙 arc_091013140825801
Total dat	ta size: 15.9 MB

Space available on destination: 219.6 GB

5. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.

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Please overview the transfer options. You can return to the corresponding page and change the options by clicking on title hyperlinks.

Objects to transfer	
Object(s) selected:	1
Total data size:	7.6 GB (8,248,732,638 Bytes)
Transfer destination	
Destination path:	C/V
Space available on destination:	219.4 GB (235,588,853,760 Bytes)
Overwrite existing files:	No

6. After the operation is completed, close the wizard by pressing the appropriate button.

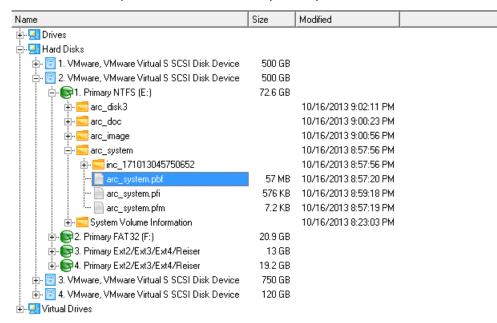
Volume Explorer

To restore separate files and folders from a backup image with Volume Explorer, please do the following:

1. Click the Volume Explorer tab on the Ribbon Panel;

∎ -	Backup & Restore	New Backup Format	Partitioning	Copy & Migration	Archives	Schedule	Volume Explorer
🔄 Refres	h volumes information						4m
Ve	olume Explorer						
North Apply	🔀 Discard 🛛 🔍 View	Changes 猗 Undo 🍋	Redo 🤄 R	eload Disk Info 🛛 G	enerate Scrip	t 🕓 Save to	Scheduler Scheduler
Name			Size	Modified			
🗄 - 🛃 Driv	res						
🕂 📑 Har	d Disks						
÷- 🖻	1. VMware, VMware V	irtual S SCSI Disk Device	500 GB				
主 · 📴	2. VMware, VMware V	irtual S SCSI Disk Device	e 499.9 GB				
🛓 🕂 🔁	3. VMware, VMware V	irtual S SCSI Disk Device	e 750 GB				
主 · 同	4. VMware, VMware V	irtual S SCSI Disk Device	e 120 GB				
🗄 🕂 🛄 Virtu	ual Drives						

2. Browse for the required archive and then open it by double click of the left mouse button.



3. Call a context menu (right click of the mouse button) for a file/folder you need and then select the Export item.

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Name	Size	Modified
🗄 🛄 Drives		
🗄 🛄 Hard Disks		
🗄 🖅 💽 1. VMware, VMware Virtual S SCSI Disk Device	500 GB	
🗄 🕞 1. Primary NTFS	350 MB	
🗄 🕞 2. Primary NTFS (C:)	499.6 GB	
		9/3/2013 1:49:11 PM
🔁 🔂 Documents and Settings 🛛 🦵		- 22/2013 6:45:52 AM
🕂 🧮 PerfLogs	Export	/22/2013 7:22:35 AM
🕀 💳 Program Files	Refresh	0/16/2013 8:18:50 PM
🕂 🔚 Program Files (x86)		9/3/2013 1:54:48 PM
🕀 📹 Program Data		10/16/2013 8:21:08 PM
🕀 💳 System Volume Information		10/16/2013 8:18:29 PM
🕂 - 💳 Users		9/3/2013 1:48:22 PM
🗄 🔚 🔚 Windows		9/3/2013 9:43:00 AM

4. Select a place on the disk where the file/folder will be extracted to.

Look in:	📄 Local Disk (C:) 🔄 🔯 🎇 💈	
	Address: C:\	
Disk Drives	Name	Da
DISK DIWES	🚔 🖬 Local Disk (C:)	
	🕂 🔐 Utils	10
2	🛓 🕂 🖺 arc_new	10
Network Places	🛓 🕂 🎴 PerfLogs	87:
	🕂 🌗 Program Files	10
	🕂 🏭 Program Files (x86)	97:
	🕂 🖳 Users	97:
	📄 🗄 Windows	97:

5. Click the OK button to accomplish the operation.



The current version of the program does not enable to access pVHD images and file archives with Volume Explorer.

System Migration Scenarios

Migrating Windows OS to a solid state drive (Migrate OS to SSD)

The latest SSDs do not boast high capacity, but rather smaller size and faster processing speeds over regular hard drives. Plus, they are completely indifferent to mechanical impact, a feature crucial for mobile computers. These benefits are leading more and more users to consider migrating at least OS to SSDs to get the most out of their systems.

So, how do you migrate a Windows OS and hundreds of gigabytes of data on one huge volume to an SSD drive of 80-128GB? Our Migrate OS to SSD Wizard can help you do that with minimal effort.

To migrate any Windows OS since XP from a regular hard disk to a fast SSD, please do the following:

- 1. Connect an SSD drive to the computer.
- 2. Turn on the computer.
- 3. Click the Copy & Migration tab on the Ribbon Panel, then select Migrate OS...
- 4. The first page of the wizard informs the user on the upcoming operation. Please read all notes carefully before you proceed. To get additional information on the subject, click the Learn more about migrating OS link at the bottom of the window (highly recommended). Once you're done with that, click Next to continue.

11	.0	
Welcome to the Migrate OS to SSD!		
This utility will help you copy the operating system, programs and data	to another HDD or SSD.	
📤 Before you begin, please note the following:		
Migration process will delete all the data on the target disk, so ple the information you need before migrating.	ease make sure you've saved	l all
Due to technical reasons this tool cannot migrate OSes installed o for this.	on dynamic volumes. We are	sorry
Dearn more about migrating OS	Next >	Cancel

All data stored on the destination disk will be lost during the operation. Please save it to another location beforehand.

5. The wizard will scan your computer for system partitions that accommodate any of the supported Windows OSes. If several are found, it will let you specify which operating system you'd like to migrate.

Please select an OS to migrate:



6. Depending on your choice, it will then automatically pick one or two on-disk partitions (Windows 7 may have Microsoft System Reserved, a special hidden partition that contains boot critical files, while in the uEFI+GPT mode there will be another hidden partition, called EFI System Partition) and prompt you to select a destination disk (if there are more than two drives besides the source).

Please select target disk: The wizard is going to copy: Microsoft Windows 8.1 on Local Disk (C:), NTFS, 224.7 GB, 19.2 GB used To the one of the following disks: Disk 1, model VMware, VMware Virtual S SCSI Disk Dev, 500 GB 🔨 The disk contains 2 partitions, they will be deleted during OS migration

- Disk 2, model VMware, VMware Virtual S SCSI Disk Dev, 10 GB The disk is empty, it doesn't contain any user part \wp
- 7. If the selected disk is not enough in capacity to hold your OS (just our case) or you'd like to remove redundant data from the process, click on the corresponding link to additionally exclude files from the system partition.

Cannot copy OS to target disk

The wizard is going to copy:
Microsoft Windows 8.1 64-bit Edition on Local Disk (C;), NTF5, 499.4 GB, 10.6 GB used
To:
Disk 1, model VMware, VMware Virtual S SCSI Disk Dev, 10 GB
Infortunately, the capacity of your hard disk doesn't allow to copy the entire Local Disk (C;) partition. The wizard can copy the system, leaving aside some programs or data.
Please select what folders should be copied
Use all available space for the partition with OS Use this option to expand the partition with OS, so it will use all available space on the disk. This option is recommended if you are not going to create other partitions on the hard disk you're migrating to.
Create new EFI boot entry for destination drive

Mark the checkbox to create new EFI boot entry called "Windows Boot Manager" for destination hard drive.

8. Unmark checkboxes opposite unnecessary files or folders to try to fit into the destination disk. We do not recommend you to exclude system files, but those that could take plenty of disk space, like video, music, photos, etc. Once you're ready with the exclusion, click **OK** to let the wizard calculate the resulted size of the partition.

Change copy options

Please select what files and folders should be migrated along with the system:

Name	Size Date 🔺
🕂 🗹 🕌 Cookies	9/3/2013 11:08:02 AM
🕀 🗹 📗 Desktop	9/3/2013 11:08:35 AM
🗄 🗹 🕌 Documents	9/3/2013 11:08:36 AM
🗄 🗹 🕌 Downloads	9/3/2013 11:08:36 AM
🕀 🗹 🛺 Favorites	9/3/2013 11:08:35 AM
🕂 🗹 <u>]</u> Links	9/3/2013 11:08:37 AM
庄 🗹 🚹 Local Settings	9/3/2013 11:08:02 AM
🕂 🗹 🚹 Music	9/3/2013 11:08:35 AM
🕂 🔽 <u>]</u> My Documents	9/3/2013 11:08:01 AM
🕂 🗹 <u>]</u> NetHood	9/3/2013 11:08:01 AM
🗄 🔽 🚺 Pictures	9/3/2013 11:08:35 AM
🗄 - 🏧 PrintHood	9/3/2013 11:08:01 AM
🕂 🗹 <u>]</u> Recent	9/3/2013 11:08:01 AM
🗄 🔽 🚺 Saved Games	9/3/2013 11:08:36 AM
🗄 🔽 🚺 Searches	9/3/2013 1:46:02 PM
🕂 🗹 퉲 SendTo	9/3/2013 11:08:02 AM
🕂 🗹 🌗 Start Menu	9/3/2013 11:08:02 AM
🕂 🗹 🌗 Templates	9/3/2013 11:08:02 AM
🕂 🗹 🌗 Videos	9/3/2013 11:08:35 AM
- 🗹 📄 NTUSER.DAT	512 KB 9/3/2013 1:57:05 PM
🗹 📄 ntuser.dat.LOG1	372 KB 9/3/2013 11:08:01 AM
🗹 📄 ntuser.dat.LOG2	124 KB 9/3/2013 11:08:01 AM
	ОЬ5d-11 64 КВ 9/3/2013 11:09:36 АМ 💻
	Db5d-11 512 KB 9/3/2013 11:09:36 AM
	Db5d-11 512 KB 9/3/2013 11:09:36 AM
🦾 🔽 💓 ntuser.ini	20 Bytes 9/3/2013 11:08:02 AM
🔽 🚳 All Users	0 Bytes 💌

- 9. If a success, you'll see a note that everything's ready to start the migration.
- 10. Since we're going to use our SSD drive exclusively for Windows OS, we additionally mark the appropriate option to let the wizard expand the resulted partition across all on-disk space.

🔀 Use all available space for the partition with OS

Use this option to expand the partition with OS, so it will use all available space on the disk. This option is recommended if you are not going to create other partitions on the hard disk you're migrating to.

11. The selected source 64-bit Windows 8 is configured to the uEFI boot mode, so if we want to start up Windows from the target SSD, we need to additionally mark the appropriate option. Please note however the source disk will become unbootable after the migration is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.

```
Create new EFI boot entry for destination drive
Mark the checkbox to create new EFI boot entry called "Windows Boot Manager" for destination
hard drive.
```



The option above will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

12. Click **Copy** to initiate the migration process. When the operation is over, first check up Windows OS starts up from the target SSD. If yes, <u>delete the Windows OS partition</u> from the source disk, then re-partition the disk according to your needs.

Migrating system to a new HDD (up to 2.2TB in size)

Let's assume that you've bought a new hard disk that is up to 2.2TB in capacity. It's faster and of much higher capacity than your current system disk, so it's quite natural you start thinking about system migration. We can help you do that.

To migrate your system to a hard disk that doesn't exceed the 2.2TB capacity limit, please do the following:

- 1. Connect both source and destination disks to the computer.
- 2. Turn on the computer.
- 3. Click the Copy & Migration tab on the Ribbon Panel, then select Copy Hard Disk.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 4. On the Wizard's Welcome page, click the Next button.
- 5. On the Select Hard Disk to Copy page, select a source disk (a hard disk you want to copy).

will be copied to the destination you will choose on the next page.

 Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)

 Image: Im

On this page, you can choose a hard disk you would like to copy. All partitions from this hard disk

6. On the Select Target Hard Disk page, select a destination disk (a hard disk to copy contents of the source disk).

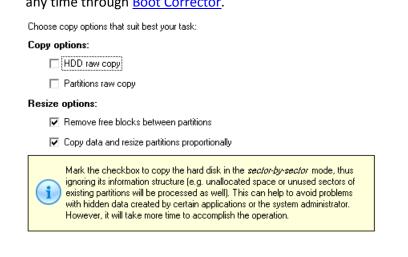
Select a target hard disk. All data from the source hard disk will be copied there. During copy operation, target disk content will be **deleted**.

Basic MBR Hard Disk	-	re Virtual S SCSI Disk Dev located)	4
Basic MBR Hard Disk	2 (VMware, VMwar	re Virtual S SCSI Disk Dev	1)
Basic MBR Hard Disk	3 (VMware, VMwar	re Virtual S SCSI Disk Dev	1)



During the operation all contents of the destination disk will be deleted.

7. On the next page of the wizard, define the copy options. In our case we'd rather copy data with a proportional resize to occupy the entire disk. If you've got to do with a 64-bit Windows configured to the uEFI boot mode, the Create new EFI boot entry for destination drive option will become available for you to define what instance of Windows OS you'd like to boot from once the operation is over. Anyway you can specify a bootable device at any time through <u>Boot Corrector</u>.



The 'Create new EFI boot entry for destination drive' option will be available to the user only if the target disk becomes Bootable GPT as a result of the migration process.

8. On the Revise Copy Results page review all parameters of the operation.

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Original hard disk:
Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)
499.6 GB NTFS
Hard disk copy:
Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)
, ┌─Proportional resize - the copy will take 750 GB (100 % of target disk space)
Min Copy Size: 10.8 GB Max Copy Size: 750 GB
Select the range of the disk space that will be occupied on the destination disk with copied partitions.

- 9. Complete the wizard and then apply the pending changes.
- 10. When copying is completed, shut down the computer.
- 11. Disconnect (physically) the source hard disk.
- 12. Boot the computer from the destination hard disk.

To make Windows bootable on different hardware, please additionally complete the <u>P2P</u> <u>Adjust OS Wizard</u>.

Making system bootable on different hardware (P2P Adjust OS)

Let's assume you had to migrate to a new hardware platform. You connected your system hard disk to the brand new PC and tried to start up the operating system - you do know for sure now that this operation had been doomed to failure from the very beginning. With our program you can easily tackle this naughty problem.

Before you start, please make sure the following conditions are met:

- You've got drivers for the new hardware ready to use, not zipped or in .exe files.
- Your OS is unrolled on the new computer, not in a backup image.

To make a Windows physical system bootable on different hardware, please do the following:

1. Start up the computer from the WinPE recovery media.

Please use Boot Media Builder to prepare the WinPE recovery environment, which you can get here: <u>www.paragon-software.com/my-account/</u>.

To automatically boot from the recovery media please make sure the on-board BIOS is set up to boot from CD/USB first.

2. Launch the P2P Adjust OS Wizard.



The WinPE based environment offers excellent hardware support. However in case it doesn't have a driver for your disk controller, your hard disks will be unavailable. Please

consult the Adding specific drivers scenario to know how to tackle this issue.

- 3. On the Wizard's Welcome page, click the Next button.
- 4. From the list of all found Windows systems (if several) select one you need to adjust to the new hardware. If you're willing to adjust them all, just re-launch this wizard for each.



5. There are two execution modes to choose from: **fully automatic** and **advance**. Below we will go set-by-step through the automatic scenario to show the whole process, and then take a closer look at <u>specifics of the</u> <u>advance scenario</u>.



- 6. Select Adjust the OS to the new hardware automatically.
- 7. The wizard will automatically accomplish all the necessary actions.

Process driver '\inf\ecwandd.inf' from Windows driver repository	

8. The only action that might be required from your side is to set a path to an additional driver repository in case the wizard has failed to find drivers for some boot critical devices in the built-in Windows repository. Generally together with new hardware you get its drivers for different operating systems on removable media (mostly CD or DVD). By collecting all these drivers in one folder you can let the wizard automatically pick and install only those required for your OS. Select Search for drivers in a specific folder. The wizard has failed to find drivers for some devices.

What would you like to do?



Search for drivers in a specific folder. Specify a local or network path to the missing drivers.

Ignore all missing drivers. Continue to adjust the OS without injecting the missing drivers.

Which devices have missing drivers?

Click on the link at the bottom of the page to see what boot critical devices have no drivers. The wizard names all devices according to their model description, not some alphanumeric code, which is very convenient.

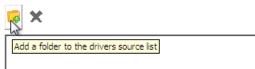
 Though you've got the option to continue without injecting missing drivers for boot critical devices (The **Ignore** all missing drivers option), we strongly recommend you not to do it. Otherwise we cannot guarantee your Windows will start up on the new hardware.

There are no drivers for the following devices: VMware SCSI Controller Intel(R) 82371AB/EB PCI Bus Master IDE Controller Primary IDE Channel Secondary IDE Channel You have chosen to ignore these devices and continue with the OS adjustment. Your OS will not start up on the new hardware if there are no drivers for boot critical devices. Are you sure you want to continue?

Tes, continue to adjust the OS without injecting drivers for these devices

10. The wizard can search for drivers on a local disk or a mapped network share. In our case it's on a network share, this is why we need to map it first.

Please specify an additional path to the missing drivers:



Look in: 🛛 💾 Floppy Disk Drive (A:) 💌 🛛 🔯 💥	
Address: A:\	
Disk Drives	Date
Elevent Binter Binter (A:)	
🛃 Map Network Drive	
Network Pla Remote location mapping A network share : \\server2\pool\Driver Repository Map to drive letter : Z: Make permanent connection	
Connect as user	
Windows Security	
Enter Network Password Enter your password to connect to: server2	
🐼 Access is denied.	
OK Cancel	

11. When done, we can select it as target.

Disk Drives	Name	Date
	⊡ - 🗊 Local Disk (C:)	
3	⊡. · · O CD Drive (D:)	
Network Places		
Please specify an a	dditional path to the missing drivers:	
🛱 🗙		
Z:\		
[

Ø

The wizard enables to specify several driver repositories.

12. If the wizard has found all missing drivers, it will ask you to confirm the operation. Apply the changes to complete.

After the operation is completed the system will be bootable on the new hardware. After the startup, Windows will initiate reconfiguration of all Plug'n'Play devices. It's a standard procedure, so please don't worry and prepare the latest drivers at this step to get the most out of the system.

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Advance scenario specifics

1. To launch the advance mode, select **Set parameters for the OS adjustment**.



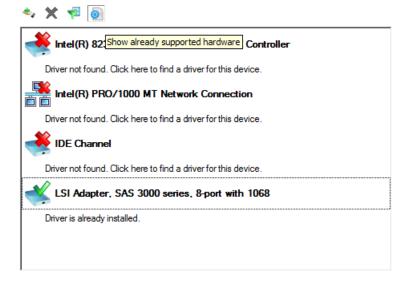
2. When setting additional driver repositories, you can specify how to process drivers for found hardware.

Please specify an additional path to the missing drivers:

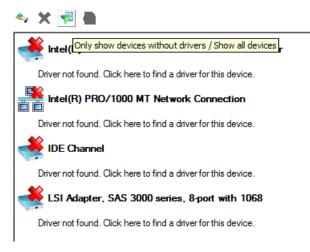
1			

Keep the latest driver version

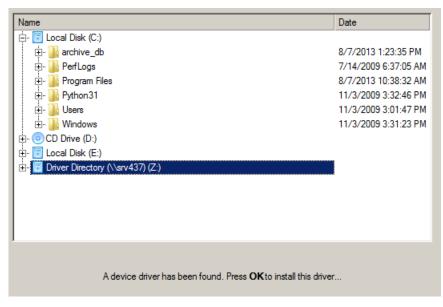
- Inject all necessary drivers... Mark the checkbox to force injection of all drivers for your devices from the given driver repository(s), even if there are already installed drivers for some hardware. Please use this option if you suspect any of the installed drivers of not matching your hardware.
- **Keep the latest driver version**. Mark the checkbox to keep the latest version of drivers during the forced reinjection. You can use this option only when the above option is active.
- 3. Just before the OS adjustment, you can additionally:
 - View all found hardware devices and their driver status by clicking ^(a). The wizard names all devices according to their model description, not some alphanumeric code, which is very convenient. So you can compare the listed devices with the given hardware to make sure the wizard has analyzed your system correctly.

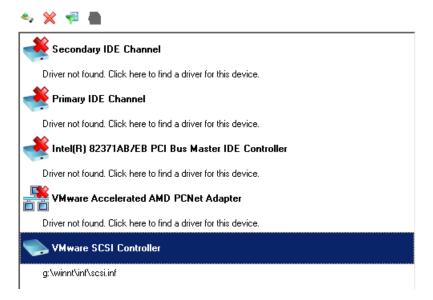


• Filter devices without drivers by clicking 🖘 . Unlike the automatic mode, where only boot critical devices (storage controllers) without drivers are being reported, here you can view and inject drivers for network cards as well.



• Add a driver for each device that lacks it by clicking on the device, then browsing for the required location. The wizard will then match the device with drivers inside the given location and pick the right one.





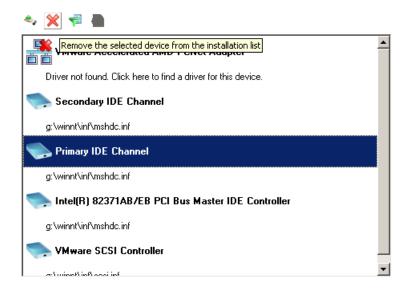
 Manually add a driver for a device that has not been found by our wizard by clicking *, then specifying the required .INF file.

🔩 💥 🖷 🖷				
Add a driver manually		_		
Driver not found. Click here to find a driver for this device.				
Intel(R) PRO/1000 MT Network Connection				
Driver not found. Click here to find a driver for this device.				
IDE Channel				
Driver not found. Click here to find a driver for this device.				
Please select an INF file:				
Look in: 🚺 Local Disk (C:) 💽 😨 💥 🙎				
Name	Size	Date		
···· 💓 nettpsmp.inf		5/15/2001		
mettsbnt.inf		5/15/2001		
💓 netupgrd.inf		5/15/2001		
metvt86.inf		5/15/2001		
metw840.inf		5/15/2001		
metw926.inf		5/15/2001		
metw940.inf		5/15/2001		
👸 netwlan2.inf	8 KB	6/19/2003	12:05:04 PM	
🛍 netwv48.inf	9.8 KB	5/15/2001	4:00:00 PM	
netwzc.inf	3.7 KB	6/19/2003	12:05:04 PM	•
Files of type: INF files (*.inf)				•
Please select hardware the driver is designed for:				
Compex RL2000 PCI Ethernet Adapter				
Winbond W89C940 PCI Ethemet Adapter				
Only show hardware found on this computer				
	Select	an INF file	Cancel	



When selecting an .INF file that contains several driver records for hardware you both, have in the system and don't have, you can filter the list by marking the appropriate checkbox.

• Remove a driver for a device, which has not been found in the system.



Virtualizing the current system (P2V Copy)

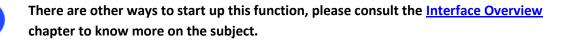
Let's assume that you're about to migrate to a brand-new hardware platform with the latest operating system available for it. Your current system is quite obsolete, but you still need access to some of its software. You don't want to waste time re-installing the old software to the new system, and you do know for sure that the bulk of it won't work anyway. The best way out is to virtualize your old system.

But before you start, please make sure the following conditions are met:

- Your hard disk has enough free space to store a virtual image of your Windows (depends on the system).
- You've got one of the supported virtualization software.

To make a virtual disk out of your current system, please do the following:

1. Click the Copy & Migration tab on the Ribbon Panel, then select P2V Copy.



- 2. On the Wizard's Welcome page, click the Next button.
- Select objects you need to virtualize. You're allowed to select any combination of hard disks and partitions, but don't forget to choose your system partition (Local Disk C: in our case) to use it as guest. Otherwise the resulted virtual machine won't start up.

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Please specify what volumes or entire hard disks (including connected virtual disks) you'd like to add to your virtual machine.

Name	Туре
🔲 🔜 My Computer	My Computer
🖨 🔲 🗐 Basic MBR Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Driv
🔤 🔽 💽 Local Disk (C:)	Primary
🖶 🔲 🗐 Basic MBR Hard Disk 1 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Driv
🖶 🔲 🗐 Basic MBR Hard Disk 2 (VMware, VMware Virtual S SCSI Disk Dev)	Internal Hard Disk Driv
😑 🔲 🗐 Basic MBR Hard Disk 3 (VHD image) - Virtual Image	Virtual Hard Disk Drive
🛄 📝 💽 Local Disk	Primary

4. Specify the guest OS and a virtualization software vendor. If your system hosts several Windows OSes, our wizard will find them all and automatically patch to run in a virtual environment. However we cannot guarantee smooth startup of all found Windows systems for their configuration parameters may be incompatible with each other. This is why we additionally prompt you to specify what operating system you'd like to use as guest to configure the virtual machine for that particular system.

Specifying Virtualization Software Vendor Page

The following OS will be used as guest: Windows 8 x64 Edition

Please select a virtual software vendor:

- O VMware Workstation / VMware Fusion
- O Microsoft Virtual PC
- Oracle VirtualBox

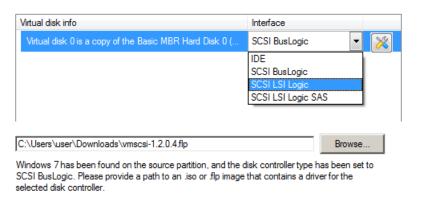
0

Not all vendors may be available to choose. If capacity of one of the selected objects exceeds the maximum virtual disk capacity of any vendor, this vendor will be shadowed.

- 5. Set properties of the future virtual machine:
 - Virtual machine version. Please make sure you choose a version which is supported by your virtualization software, otherwise you won't be able to work with the newly created machine.
 - Virtual machine name. By default the wizard picks the name of your guest OS, which can be modified however.
 - **CPU number**. If your computer supports multiprocessing, select how many CPUs you'd like to allocate for the virtual machine.
 - **Memory amount**. Depending on the guest OS the wizard calculates the recommended size of RAM, which can be modified however.

Virtual machine version: Virtual machine name:	Oracle VirtualBox 4
CPU number: 1	•
Memory amount: 1024 MB	A
🔺 🔺 🔺	
🔺 Minimum memory size	
A Recommended memory	size
🛆 Maximum memory size (if taken more, you could face extensive swapping)

- 6. Set properties of the resulted virtual disk(s):
 - Virtual disk interface. By default the wizard sets the most appropriate interface for each disk. Anyway you've got the option to change it to one of the supported by your guest OS. Just click on a disk, and then select the required interface from the pull-down list. But be ready to provide drivers for it on the next page.



A

Our program supports injection of drivers delivered in .iso or .flp images, so you can for instance download and inject drivers for the BusLogic controller from the VMware website.

- Additional properties that depending on the selected virtualization vendor may include:
 - Size of the virtual disk. By default the wizard offers to create a virtual disk exactly the size of the selected object(s), which you can resize however (available for all);
 - Resize partitions proportionally. If you upsize the resulted virtual disk, you can make the wizard proportionally change the size of partitions keeping their relative order intact (available for all);
 - Create a split disk. You can choose whether to automatically cut the resulted virtual image to files of 2 GBs or not (available for VMware only);
 - Pre-allocate all disk space. You can choose whether to pre-allocate all space of the future virtual disk, or do it dynamically (not available for VMware ESX and Oracle VirtualBox).

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Please preview the resulting layout of the virtual disk before you proceed :	
Basic MBR Hard Disk 3 (VMware virtual image) - Virtual Image	
Uccal Disk 40 GB NTFS	
SCSI LSI Logic 💽 🔲 Create a split disk 📄 Pre-allocate all disk space	
Current size is 40967 MB	
17.8 GB	2000 GB
Resize partitions proportionally	



The maximum limit you can downsize the virtual disk is the capacity of its first partition.

7. Specify a file name for the virtual machine and its location. By default the wizard scans all your local disks for available free space and picks the most appropriate location taking into account the total capacity of all virtual disks inside the virtual machine.

File name for the virtual disk:	
G:\New VMware virtual hard disk	Browse
The virtual disk will take about 10.5 GB on PARAGON (G:). The selected v 3.4 GB of free space and cannot hold the virtual disk file.	olume has only
Help me to find an appropriate place for the disk	

8. Complete the wizard and then apply the pending changes.

Creating an empty virtual disk (Create VD)

To create an empty virtual disk, please do the following:

- 1. Click the Copy & Migration tab on the Ribbon Panel, then select Create Virtual Disk.
- 2. On the Wizard's Welcome page, click the Next button.
- 3. Select Create an empty virtual disk.



Convert physical disk to virtual disk View the list of all hard disks and convert chosen one to virtual disk

Convert archive to virtual disk Choose pbf image and convert it to virtual disk

- 4. Specify a virtualization software vendor and a number of additional parameters, including:
 - Type of the virtual disk. You can either create an IDE or a SCSI virtual disk (relevant for VMware only);
 - Create a split disk. You can choose whether to automatically cut the resulted virtual image to files of 2 GBs or not (available for VMware only);
 - **Pre-allocate all disk space**. You can choose whether to pre-allocate all space of the future virtual disk, or do it dynamically (not available for VMware ESX and Oracle VirtualBox);

Select your virtualization software:

- OMWARE Workstation / VMWARE Fusion
- 1,024 MB 😫 IDE 📰 🔽 Create a split disk 🔲 Pre-allocate all disk space
- Microsoft Virtual PC
- Oracle VirtualBox
- 5. Specify a file name for the resulted virtual disk and its location.

File name for the virtual disk:	
C:\My virtual disks\VMware virtual hard disk.vmdk	Browse

The virtual disk will take about 256 KB on Local Disk (C:). There will be still 489.7 GB of free space on the volume after creating the file.

6. Complete the wizard and then apply the pending changes.

Making Windows Vista/7 backup bootable on virtual hardware (P2V Adjust OS)

As you probably know, Windows Vista and later operating systems from Microsoft include a built-in disaster recovery tool, which enables to create backup images of Windows OS in a .vhd (Virtual Hard Disk) format, used now by Microsoft Virtual PC/Server/Hyper-V, and Oracle VirtualBox. Unfortunately you cannot just take this type of backup to run Windows OS in a virtual environment – it won't start up. We can help you out with this naughty problem. Our P2V Adjust OS Wizard can patch Windows OS inside a .vhd backup image according to the specified virtualization vendor to let you start up and work with your Windows on virtual hardware.

To make a Windows .vhd backup image start up in a virtual environment, please do the following:

1. Click the Copy & Migration tab on the Ribbon Panel, then select P2V Adjust.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 2. On the Wizard's Welcome page, click the Next button.
- 3. Browse for the required .vhd backup image of your Windows.

Look in: 🔄 Local Disk (C:) 🔄 🔯 🎇 💈			
	Size	Date	*
🕀 🆖 archive_db		8/6/2013 11:35:01 PM	
🖨 🌗 My virtual disks		8/7/2013 2:19:48 AM	
🖨 퉲 my_vista.vhd		8/7/2013 2:35:26 AM	
udisk0.vhd	6.1 GB	8/7/2013 2:35:30 AM	
🕀 🛄 vista.vmdk		8/7/2013 2:07:39 AM	
···· VMware virtual hard disk.vmdk	256 KB	8/6/2013 11:11:07 PM	Ξ
🕀 🕛 PerfLogs		7/13/2009 7:37:05 PM	=
🕀 🛄 Program Files		8/6/2013 10:56:56 PM	
🕀 🛄 Users		1/28/2011 12:02:29 PM	
🗄 🖳 Windows		9/6/2012 11:39:50 PM	
🗊 💿 BD-ROM Drive (D:)			
			Ŧ
Files of type: All virtual disk images			•
- Disk info			
Microsoft Virtual PC hard disk			
Capacity: 8.7 GB (9,438,879,744 Bytes)			

4. Our wizard will detect a version of Windows OS inside the image and offer to specify a virtualization software vendor. At the present moment the .vhd format is supported by Microsoft Virtual PC/Server/Hyper-V, and Oracle VirtualBox. We choose the last one.

The following OS will be used as guest:



Please select a virtual software vendor:

- O VMware Workstation / VMware Fusion
- Microsoft Virtual PC
- Oracle VirtualBox
- 5. Set properties of the future virtual machine:
 - Virtual machine version. Please make sure you choose a version which is supported by your virtualization software, otherwise you won't be able to work with the newly created machine.
 - Virtual machine name. By default the wizard picks the name of your guest OS, which can be modified however.
 - **CPU number**. If your computer supports multiprocessing, select how many CPUs you'd like to allocate for the virtual machine.
 - **Memory amount**. Depending on the guest OS the wizard calculates the recommended size of RAM, which can be modified however.

Virtual machine version:	Oracle VirtualBox 4		
Virtual machine name:	My_Vista_Backup		
CPU number: 1			
Memory amount: 768 MB	A V		
<u>A</u> _			
🛕 Minimum memory size			
A Recommended memory size			
A Maximum memory size (if taken more, you could face extensive swapping)		



If the selected version does not officially support the guest OS, you will be notified and prompted to select another one.

6. Complete the wizard and then apply the pending changes.

Connecting a virtual disk (Connect VD)

You've got the option to connect a virtual disk of <u>one of the supported types</u> directly to our program as if it's an ordinary physical disk, so opening up enormous possibilities:

- Exchange data between your physical environment and the virtual one through Volume Explorer (data import only) or File Transfer Wizard (data import and export). The way we offer is much easier and faster, as you don't need a VM shared folder, the network, or the slow-goer drag-and-drop;
- Import data from a parent virtual disk to one of its snapshots;
- Modify partition attributes (Active flag, Hidden flag, Volume Label, etc.);
- Clone a partition or an entire hard disk;
- Edit/View sectors, and many more.

Direct connection

- 1. Click the Copy & Migration tab on the Ribbon Panel, then select Connect a Virtual Disk.
- 2. In the opened dialog click on the **Local VD** tab, then browse for the required virtual disk. You can connect a virtual disk from a local disk, a flash stick, a mapped network share, or CD/DVD/BD. When selecting one of the supported virtual disks, you will see detailed information on it below.

Name	Size	Date	
Trance	5120	10/10/2013 12:37:30 AM	_
👳 🕕 PerfLogs		8/22/2013 12:50:47 AM	
🗄 🕕 Program Files		10/10/2013 12:18:37 AM	
tar- iii Users tar- iii VD Storage		9/3/2013 3:24:45 PM	
🚊 🗓 VD Storage		10/14/2013 2:09:42 AM	
Server 2003 64-bit.vdi	1 MB	10/14/2013 2:09:42 AM	
Test VN Disk2.vmdk	256 KB	10/14/2013 2:09:42 AM	
🚺 Vista 64-bit.vdi	1 MB	10/14/2013 2:09:42 AM	
	2 MB	10/14/2013 2:09:42 AM	
🗄 🕕 🍑 Windows		9/3/2013 10:55:03 AM	
🗄 💿 DVD Drive (D:)			_
🗄 🖅 🗐 Local Disk (E:)			•
			_
En esta la			Ŧ
Files of type: All virtual disk images			
Files of type: All virtual disk images			
Hies of type: All virtual disk images - Disk info-			
<u>_</u>			

Although you're allowed to map a network share for connecting a virtual disk, we do not recommend it due to modest performance, especially when you need to accomplish drive partitioning.

Virtual disks connected from CD/DVD/BD will be available for reading only.

All earlier connected virtual disks get on a special list, which can be seen by clicking the "Recent virtual disks" tab (inactive initially). Just select a disk you've already worked with, and then click "Connect" for the fast connection.

3. By default the selected virtual disk will be connected in the read/write mode until you disconnect it or exit the program. There are several auxiliary options however that can help in particular situations:

Connection options	
Connect disk at the program start	
Connect disk as read-only	
Non-destructive connect	
	Connect No

- **Connect disk at the program start** to have the virtual disk connected automatically at every program start.
- **Connect disk as read-only** to prohibit modification of data on the virtual disk.
- Non-destructive connect. It's a special read/write mode, when all changes on the connected disk are being saved to a snapshot, thus providing complete safety for the original disk's contents. If needed, this snapshot can later be merged with its parental disk by using standard tools of virtualization software vendor.

If choosing connection in the read-only mode, the non-destructive connection will be disabled and vice versa.

Since snapshots of Oracle VirtualBox are not supported, the non-destructive connection is unavailable for .vdi disks.

4. Click **Connect** to accomplish the operation. The selected virtual disk will be available on the disk map, as if it's an ordinary physical disk.

Limitations:

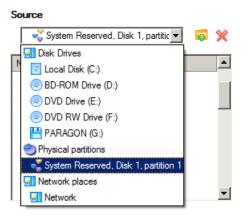
- A virtual disk opened for writing with a 3rd party tool (e.g. being used by a virtual machine) won't be connected, as asynchronous parallel writing to the disk file will most likely result in data corruption;
- A virtual disk opened for reading with a 3rd party tool (e.g. it's a parent VMware disk, which snapshot is being used by a virtual machine) will be opened for reading only with the corresponding notification;
- A double disk connection is prohibited.

Exchanging data between physical and virtual environments

Let's assume you need to import a lot of data from one of your virtual disks. The best way out is to use our program, as it can help you do that without starting up the virtual environment and the other actions typical for this task.

To import data from a virtual environment, please do the following:

- 1. <u>Connect the required virtual disk to our program</u>.
- 2. Click Tool Button, then select File Transfer Wizard.
- 3. On the Wizard's Welcome page, click the Next button.
- 4. Select a disk where the required data is stored from the pull-down list in the right pane of the window. You can find it among physical partitions, as a connected virtual disk cannot have an assigned drive letter either.





To easily find the required disk, please use its volume label or sequence number as a check point.

5. Select files you want to copy and place them to Clipboard by pressing the left arrow-button. Click **Next** to continue.

Clipboard			Source
Name	Source Path		🔫 New Volume, Disk 2, partition 1 (💌 🛛 🙀
 _wizardspartitioningadvanced.png 200-ok.png 201-delete2.png about_large.png about_small.png 	/img/_wizardspartitioni /img/200-ok.png /img/201-delete2.png /img/about_large.png /img/about_small.png	4 *	Name I I I I I I I I I I I I I I I I I I I

Total data size: 8.2 KB

6. Select the Save data to local/network drives item. Click Next to continue.

There are several ways the Wizard can store your data. Please select how would you like to save the data:

- Save data to local/network drives.
- C Save data to physical partitions.
- C Burn the data to CD, DVD or BD.

Select the option to save your data locally on a mounted partition (with drive letter assigned) or on a network share. To store your data on the network, you will need a mapped network drive or a mounted directory on the server. You will be prompted
to choose an exact location for your data later in the wizard.

7. Specify the exact place to copy the data to.

Please select the destination path where to save the data from clipboard.

Look in: 🛛 📴 Local Disk (C:) 🗾 📮 🎇 👱		
Address: C:\			
Name		Date	•
🖃 📴 Local Disk (C:)			
🕀 🌗 copy_2_vmware		8/24/2009 5:21:50 PM	
🕀 📗 PerfLogs		7/14/2009 7:20:08 AM	
🕀 📗 Program Files		8/7/2013 4:56:13 PM -	
🕀 📗 Program Files (x86)	8/7/2013 5:03:21 PM	
🛨 🛄 Users		8/24/2009 5:04:05 PM	•
Total data size:	8.2 KB		

Space available on destination: 480.4 GB

8. Finish the wizard to accomplish the operation.

Copying data from a parent virtual disk to one of its snapshots

Let's assume you've got a virtual machine with several snapshots. You need to copy some data from a parent image to one of its snapshots. You can't just roll back to the parent image, as you don't want to lose the latest data of the snapshot, so the best way out is to copy the required data from the parent image to the snapshot.

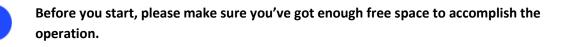
To copy data from a parent image to one of its snapshots, please do the following:

- 1. <u>Connect the required snapshot disk to our program</u>.
- 2. <u>Connect its parent disk to our program</u>. It'll be connected for reading only.

- 3. <u>Copy the required data from the parent disk to the snapshot</u>.
- 4. Disconnect the virtual disks or close the program.

Migrating from one virtual environment to another (V2V)

Let's assume you're willing to shift to another virtualization software vendor (e.g. from Microsoft Virtual PC to VMware Workstation). The only thing that holds you back from it is a lot of virtual machines of MS Virtual PC, which are not fully compatible with VMware Workstation. Don't worry, we can help you out.



To make a virtual machine of one vendor out of an existing virtual machine of another vendor, please do the following:

- 1. <u>Connect all virtual disks</u> of the required virtual machine to our program.
- 2. <u>Complete the P2V Copy Wizard</u>. Do not forget to select all virtual disks as objects of virtualization.

As a result you'll get two virtual machines containing the same virtual environment, but of different vendors. You can now delete the original to release some free space.

Migrating from a virtual environment to physical (V2P)

Let's assume your desktop PC was damaged a couple of months ago. Luckily you had had its system virtualized just before the tragedy. Having a laptop at the disposal, you kept working with the desktop system in a virtual environment for a while, while scanning the market for a replace. To cut it short, you've got a brand-new desktop PC just delivered to your door – it's time for a little V2P operation. Our program can help you do that.

Before you start, please make sure the following conditions are met:

- You've got drivers for the new hardware ready to use, not zipped or in .exe files.
- You've got access to the virtual disk from your desktop PC. You can have it locally, on external storage, or a network share.

To migrate from a virtual environment to physical, please do the following:

- 1. <u>Start up the computer from the WinPE media</u>.
- 2. <u>Connect the required virtual disk to our program</u>.
- 3. <u>Copy the connected virtual disk to your physical disk</u> just the way it's done with physical disks.
- 4. Right click on the virtual disk, then select **Disconnect Virtual Disk**.
- 5. <u>Complete the P2P Adjust OS Wizard</u>.

Migrating a Windows 7 vhd

Let's assume you need to make your Windows 7 contained in a .vhd file start up on another computer. You've copied the virtual disk, added info on it to the BCD boot menu, then tried to start up the OS, but to no avail - your Windows goes BSOD with the 0x000007B error code. We can help you out with this naughty problem.

To make a .vhd image of Windows 7 start up on different hardware, please do the following:

- 1. <u>Start up the computer from the WinPE media</u>.
- 2. <u>Connect the required virtual disk to our program</u>.
- 3. Complete the P2P Adjust OS Wizard.

Extra Scenarios for WinPE

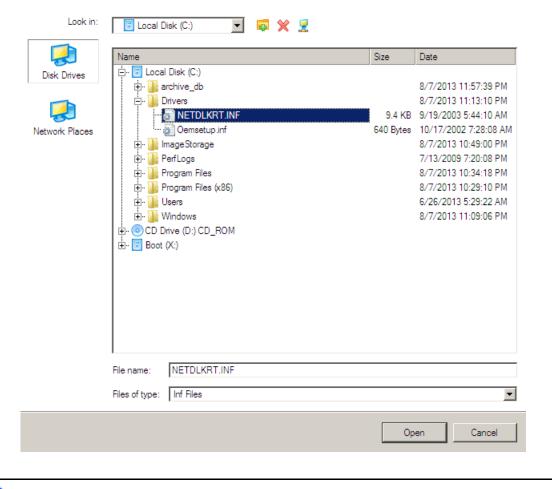


Adding specific drivers

The WinPE based recovery environment offers excellent hardware support. Anyway you've got the option to add drivers for specific hardware with a handy dialog.

To add drivers for specific hardware, please do the following:

- 1. Click Load Drivers.
- 2. In the opened dialog browse for an .INF file of the required driver package located on a floppy disk, local disk, CD/DVD or a network share. Then click the **Open** button to initiate the operation





To know how to map a network share, please consult the **<u>Configuring network</u>** scenario.

3. You will be notified on the successful accomplishment of the operation. Click **Yes** to load another driver or **No** to close the dialog.



The WinPE recovery environment can either be 32- or 64-bit, so are to be drivers for injection.

Configuring network

If your local network has a DHCP server, a network connection will be automatically configured once the WinPE recovery environment has been started up. Otherwise you will need to do it manually with a handy dialog by providing an IP address, a network mask, default gateway, etc. Besides with its help you can easily map network shares.

To manually set up a network connection and map a network share, please do the following:

- 1. Click Configure Network.
- 2. In the opened dialog provide an IP address, a network mask, default gateway, etc. for your network device.

IP address configuration —		<u></u>	
Obtain an IP addres	s automaticaly.		
Renew address	Release address		
 Use the following IF 	address :		
IP Address :	192.168.40 .170		
Subnet Mask :	255.255.255.0		
Default Gateway :	192.168.40 .2		Advanced
DNS/WINS configuration -	address automaticaly		
DNS server :	192.168.40 .2		Advanced
Obtain WINS serve	r address automaticaly		
Primary WINS serv	er: 192.168.40.2		
Secondary WINS	server: 0.0.0.0		

3. Click the **Network drivers** tab to map a network share.

去 Netw	ork adapters 🖉 Network drives 🛛 😤 Netwo	rk identification 🗸 去 Netw	ork utilities
Drive	Network path		Map Network Drive
			Disconnect Drive

4. Click **Map Network Drive** and provide all the necessary information to map a network share in the opened dialog:

Remote location mapping A network share : Map to drive letter : Z: Map to drive letter connection		
 Connect as user 	OK	Cancel

- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Click the **Connect as user** button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

By clicking **Disconnect Drive...** you can delete an existing network share if necessary.

5. Click the **Network identification** tab to change a network name of your computer (generated automatically) and a workgroup name.

🕁 Network adapte	rs 🗸 🛜 Network drives 🗸 🌺 Network identification 🔪 👍 Network utilities
Computer Name :	MININT-DGKU9AV
computer Marie .	MININT-DOROSAV
Workgroup :	WORKGROUP
Primary DNS suffix :	

6. By default, the wizard saves all network settings in the netconf.ini file located on the WinPE RAM drive, thus it will only be available until you restart the computer. However, you can just once configure your network device and then save this file to some other destination, for instance a local drive, and this way avoid constant reconfiguration, just by providing a path to it. So Click **Save to file** to save the netconfig.ini file to the required destination.

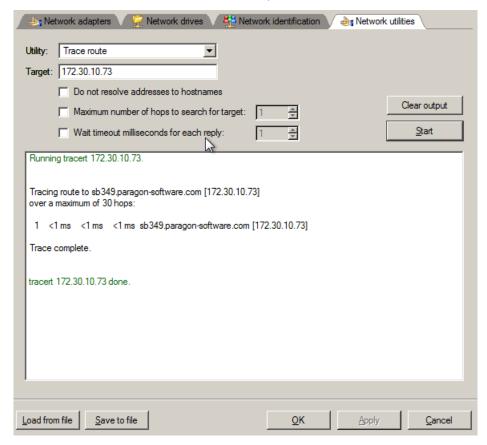
Network troubleshooter

Network Configurator includes a traceroute/ping utility that enables to get detailed information on particular routes and measure transit delays of packets across an Internet Protocol (IP) network. So with its help you can easily track down problematic nodes.

 If you need to ping some network host, please select **Ping**, then type in the required IP address or its name. Click Start when ready.

👍 Ne	etwork adapters 🗸 🤶 Network drives 🗸 🗳 Network identification 🗸 🌺	Network utilities
Utility: Target:	Ping www.google.com Ping the specified host until stopped Resolve addresses to hostnames Number of echo requests to send:	Clear output Start
Pingin Reply Reply	ng ping www.google.com. g www.google.com [173.194.71.103] with 32 bytes of data: from 173.194.71.103: bytes=32 time=21ms TTL=128 from 173.194.71.103: bytes=32 time=20ms TTL=128 from 173.194.71.103: bytes=32 time=18ms TTL=128	
Ping st Pac Approx	from 173.194.71.103: bytes=32 time=24ms TTL=128 tatistics for 173.194.71.103: :kets: Sent = 4, Received = 4, Lost = 0 (0% loss), ximate round trip times in milli-seconds: imum = 18ms, Maximum = 24ms, Average = 20ms	
ping w	ww.google.com done.	

- Ping the specified host until stopped. Mark the option to ping the chosen host for indefinite time;
- **Resolve addresses to hostnames**. Mark the option to display hostnames instead of IP addresses.
- Number of echo requests to send. By default the utility sends 4 echo requests, which you can modify however.
- 2. If you need to trace a route to some network host, please select **Trace route**, then type in the required IP address or its name. Click **Start** when ready.



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- Do not resolve addresses to hostnames. Mark the option to display IP addresses instead of hostnames.
- **Maximum number of hops to search for target**. By default the utility goes through maximum 30 hops when searching for the target host, which you can modify however.
- Wait timeout milliseconds for each reply. By default the utility waits 4 seconds for each echo reply message. If not received within the timeout, an asterisk (*) is displayed.

Saving log files

The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in log files.

To prepare a log files package, please do the following:

- 1. Click Log Saver.
- Provide an e-mail address used for registering the product, then give a detailed description on the encountered problem in the corresponding text fields. Please don't worry - we respect your privacy, so none of your confidential data will be exposed. This utility only collects the program's operation logs to help our Support Team find and tackle your problem. Click **Next** to continue.

Welcome to Log Saver Wizard

TEST_USER@gmail.com lease enter description of encountered issue:	
lease enter description of encountered issue:	

Log files do not contain any confidential information on the operating system settings or the user documents.

3. Browse for the required location of the log files package or manually provide a full path to it. Click **Save** to initiate the operation.

Specify folder	and file	name for	ZIP archive
----------------	----------	----------	-------------

Name			Size	Date	
🖶 📴 Loca	al Disk (C:)				
🖻 🧿 DVD) Drive (D:)				
	Volume (E:)				
🖻 📴 NEV	V VOLUME (F:)				
le name:	TEST_USER[gma	il.com]_2013-08-06	_23-24.zip		

E I

This function is also available under Windows.

Troubleshooter

Here you can find answers to the most frequently asked questions that might arise while using the program.

1. I try to run an operation, but the program claims my partition is in use and suggests restarting the computer.

There are a number of operations that cannot be performed while your partition is in use (or locked in other words). Please agree to reboot your machine to make the program accomplish the operation in a special bootup mode.

2. I run an operation and restart the machine as required, but it just boots back into Windows without accomplishing the operation.

Please run 'chkdsk /f' for the partition in question.

3. I cannot create a new partition on the disk.

There can be a number of reasons for that:

- The program cannot create a new partition on a dynamic disk.
- The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.
- 4. I cannot copy a partition.

There can be a number of reasons for that:

- The source or target disk you select is a dynamic disk;
- 4 primary partitions (or three primary partitions and an extended one) already exist on the target disk.
- 5. I need to copy a partition. But when selecting a place where to make a copy, I always get a crossed circle sign no matter which partition is selected.

The program enables to copy a partition only to a block of un-partitioned space. If you don't have a block of free space on your hard disk, please delete or reduce an existing partition to accomplish the operation.

6. I cannot do anything with my USB flash drive. I get a crossed circle sign when trying to select any area on it.

Some USB flash drives don't have the MBR (Master Boot Record), that's the cause of your problem. To fix the issue please use the Update MBR function of our program or 'fixmbr' of the Windows installation disc to write a standard code to your flash drive.

7. When trying to back up my system the program asks to restart the computer.

Most likely the Hot Processing mode is disabled. Please make it active in the program settings.

8. When backing up a partition with the VSS (Volume Shadow Copy Service) mode, the program throws "VSS could not be started for processed volume".

Most likely you try to back up a FAT32 partition, which is not supported by VSS. Please use the Paragon Hot Processing mode instead.

9. I cannot back up my hard disk to an external hard drive. Once started, the operation is aborted with the following error: Hard Disk management, Error Code 0x1100a. What is wrong here?

The problem is that the Microsoft VSS service is set as the default Hot Processing mode in the program. But this service has not been started in your WindowsXP/Windows2003/Vista. Please start this service (right click on My Computer > Manage > Services > find Microsoft Volume Shadow Copy Service and make it active. Set also to start it automatically).

10. When running a backup operation with the Paragon Hot Processing mode enabled, I get an error: error code 0x1200e "Internal error during Hot Backup"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: http://kb.paragon-software.com

11. When running a backup operation with the Microsoft VSS mode enabled, I get the following error: error code 0x12016 "VSS: can't read volume data"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: http://kb.paragon-software.com

- 12. When trying to back up to a network share, I get the following error: "i/o error" or "can't open/create file" Please check whether you've got a permission to write to the selected destination or not.
- 13. When trying to restore a backup archive, I get the following error: "Can't restore to current selection" or "Archive does not fit"

Most likely you're trying to restore a backup of the whole hard disk to a partition or vice versa.

14. I set up a timetable for a task, but it fails to execute.

There can be a number of reasons for that:

- Windows Task Scheduler does not work properly. Check whether it is so or not by scheduling a simple task (call Notepad through scheduling);

- You don't have permission to write to the selected backup destination.

Glossary

Active Partition is a partition from which an x86-based computer starts up. The active partition must be a primary partition on a basic disk. If you use Windows exclusively, the active partition can be the same as the system volume.

In the DOS partitioning scheme, only primary partitions can be active due to limitations of the standard bootstrap.

The term **backup** originates from the time when the best way to protect valuable information was to store it in form of archives on external media. It's become now a general notion to mean making duplications of data for protection purposes.

Bootable Archive is created by adding a special bootable section when backing up the data to CD/DVDs. Thus you will be able to restore the data from these archives without having to run the program, but by simply booting from these CD/DVDs.

Cluster is the smallest amount of disk space that can be allocated to hold a file. All file systems used by Windows organize hard disks based on clusters, which consist of one or more contiguous sectors. The smaller the cluster size, the more efficiently a disk stores information. If no cluster size is specified during formatting, Windows picks defaults based on the size of the volume. These defaults are selected to reduce the amount of space that is lost and the amount of fragmentation on the volume. A cluster is also called an allocation unit.

Extended Partition is a partition type you create only on a basic MBR (Master Boot Record) disk. Extended partition is used if you want to create more than four volumes on a disk, since it may contain multiple logical drives.

File System Metadata. The servicing structures of a file system, which contain information about allocating files and directories, security information etc, are named the file system metadata. It is invisible for users and regular applications because its accidental modification usually makes a partition unusable.

Hard Disk Geometry. Traditionally, the usable space of a hard disk is logically divided into cylinders, cylinders are divided into tracks (or heads), and tracks are divided into sectors.

The triad of values {[Sectors-per-Track], [Tracks-per-Cylinder], [Amount-of-Cylinders]} is usually named the Hard Disk Geometry or C/H/S geometry.

Tracks and cylinders are enumerated from "0", while sectors are enumerated from "1". These disk parameters play an essential role in the DOS Partitioning scheme.

Modern hardware uses an advanced scheme for the linear addressing of sectors, which assumes that all on-disk sectors are continuously enumerated from "0". To allow backward compatibility with older standards, modern hard disks can additionally emulate the C/H/S geometry.

Hidden Partition. The concept of a "hidden" partition was introduced in the IBM OS/2 Boot Manager. By default, an operating system does not mount a hidden partition, thus preventing access to its contents.

A method of hiding a partition consists in changing the partition ID value saved in the Partition Table. This is achieved by XOR-ing the partition ID with a 0x10 hexadecimal value.

Master File Table (MFT) is a relational database that consists of rows of file records and columns of file attributes. It contains at least one entry for every file on an NTFS volume, including the MFT itself. MFT is similar to a FAT table in a FAT file system.

MBR & 1st track of the hard disk is the 0th sector of the disk. MBR (Master Boot Record) contains important information about the disk layout:

- The used partitioning scheme;

- The starting records of the Partition Table;
- The standard bootstrap code (or the initial code of boot managers, disk overlay software or boot viruses).

Generally, the 0th sector is used for similar purposes in all existing partitioning schemes.

The MBR capacity is not sufficient to contain sophisticated boot programs. That's why the on-boot software is allowed to use the entire 0th track of the disk. For example, boot managing utilities such as LILO, GRUB and Paragon Boot Manager are located in the 0th track.

Partition ID (or File system ID) is a file system identifier that is placed in the partition. It is used to quickly detect partitions of supported types. A number of operating systems completely rely on it to distinguish supported partitions.

Partition ID is saved in appropriate entries of the Partition Table and takes only 1 byte of space.

Partition Label (or Volume Label) is a small textual field (up to 11 characters) that is located in the partition's boot sector. This value is used for notification purposes only. It is detectable by any partitioning tool including the DOS FDISK utility.

Modern operating systems save it within a file system, e.g. as a special hidden file. Thus it is able to contain a relatively large amount of text in multiple languages.

Partitioning Scheme is a set of rules, constraints and format of the on-disk structures to keep information on partitions located on a hard disk.

There are known several partitioning schemes. The most popular of them is the so-called DOS partitioning scheme. It was introduced by IBM and Microsoft to use multiple partitions in the disk subsystems on IBM PC compatible computers.

Another popular partitioning scheme is the so-called Logical Disks Model (LDM) that originates from the UNIX mainframe systems. Veritas Executive accommodates a simplified version of LDM to the Windows 2000 operating system.

Windows 2000 and XP support two quite different partitioning schemes: the old DOS partitioning scheme and the new Dynamic Disk Management (DDM). The problem is that earlier versions of Windows do not support DDM. In addition, most hard disk utilities do not support it as well.

Recovery Media is a CD/DVD disc, a USB flash card or even a floppy disk from which you can boot for maintenance or recovery purposes.

Root Directory is the top-level directory of a formatted logical drive to include other files and directories. In modern file systems (Ext2/Ext3, NTFS and even FAT32) it does not differ from other directories. This is not the case for old FAT12 and FAT16 file systems.

Serial Number. In the DOS partitioning scheme, every hard disk and every partition has a 32-bit serial number represented by an 8-figure hexadecimal value. It is stored in the MBR and its value is assigned when the MBR sector is initialized by Microsoft standard disk managing tools, such as Windows Disk Administrator and the FDISK utility.

In fact, a hard disk's serial number is not important for most operating systems and software. It is known that Windows NT, 2000 and XP store its value in the database of assigned drive letters.

A partition's serial number is stored in its boot sector (in FAT16, FAT32 and NFTS file systems). Its value is assigned when the partition is formatted. It does not play an important role for most operating systems and software as well.