

# Partition Manager<sup>™</sup> 11 Free

User Manual

# *Contents*

Introduction	5
What's New in Partition Manager 11	5
Features Overview	5
Features	5
User Friendly Fault Minimizing Interface	5
Copy Facilities	5
Partition/Hard Disk Management Facilities	6
File System Optimization Facilities	6
Supported Technologies	6
Supported File Systems	7
Supported Media	7
Getting Started	7
Contacting Paragon Software GmbH	7
System Requirements	8
Installation	8
First Start	9
Basic Concepts	10
GPT versus MBR	10
Apple Boot Camp	11
64-bit Support	11
Copy Operations	11
Drive Partitioning	12
Windows Components	12
Interface Overview	12
General Layout	12
Main Menu	13
Tool Bar	15
Virtual Operations Bar	16
Common Tasks Bar	16
Disk Map	17
Explorer Bar	18
Partition List	19
Properties Bar	20

Legend Bar	21
Status Bar	21
Settings Overview	21
General Options	21
General Copy and Backup Options	22
Hot Processing Options	23
Partitioning Options	24
Virtual Mode Options	24
File System Conversion Options	25
Defragmentation Options	25
Log Files Options	26
Viewing Disk Properties	26
Copy Tasks	28
Cloning Partitions	28
Partition Management	29
Basic Partitioning Operations	29
Advanced Partitioning Operations	37
Changing Partition Attributes	41
Hard Disk Management	42
Updating MBR	42
Extra Functionality	43
View Partition/Hard Disk Properties	43
Mount Partition	43
Defragment Partition	44
Test Surface	46
Check File System Integrity	46
View Logs	47
Typical Scenarios	47
Resize Scenarios	47
Creating a new partition to detach operating system from the rest of data	47
Increasing size of a system partition by taking unused space of an adjacent partition	49
Increasing size of a system partition by taking unused space from any other	51
Hard Disk Optimization	55
Troubleshooter	56
Glossary	57

# Introduction

Paragon Partition Manager<sup>™</sup> 11 Free is an integrated set of powerful tools that is specially designed to tackle most of the problems you might face while using PC. A highly intelligent program engine together with built-in advanced recovery facilities make it possible to securely carry out partitioning operations of any complexity, optimize performance of NTFS and FAT file systems, migrate the system to another hard disk, etc. without fear to lose precious data.

In this manual you will find the answers to many of the technical questions, which might arise while using the program.



Our company is constantly releasing new versions and updates to its software, that's why images shown in this manual may be different from what you see on your screen.

# What's New in Partition Manager 11

- Automatic partition alignment during partitioning/copy operations to optimize performance of your hard disk.
- <u>Check FS Integrity and Data Loss Policies</u> to let you specify the acceptable balance between the operation performance and the risk of data loss.
- AFD (Advanced Format Drive) ready.
- Support of 2TB+ and non-512B sector size drives.
- USB 3.0 ready.

# **Features Overview**

This chapter dwells upon key benefits and technical highlights of the product.

# Features

Let us list some of the features:

**User Friendly Fault Minimizing Interface** 

- Graphical representation of the data to gain a better understanding.
- <u>A handy Launcher</u> to easily find and run the required tasks.
- **Comprehensive wizards** to simplify even the most complex operations.
- A context sensitive hint system for all functions of the program.
- Previewing the resulting layout of hard disks before actually executing operations (so-called virtual operations).

# **Copy Facilities**

• <u>Partition copy</u> to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability.



Copy functionality can also be used as an alternative way of data protection.

# Partition/Hard Disk Management Facilities

- <u>Basic functions for initializing, partitioning and formatting hard disks</u> (create, format, delete). Instead of the standard Windows disk tools, the program supports all popular file systems.
- <u>Express Create Partition Wizard</u> to create a new partition in the most appropriate place of a hard disk, format it to NTFS and then make it available in the system by assigning a drive letter.
- <u>Express Resize Partitions Wizard</u> to increase free space on one partition by up-taking the unused space of an adjacent partition of a hard disk (including partitions of Apple Boot Camp).
- NTFS hot resize upward to enlarge an NTFS partition (system, locked) without rebooting Windows and interrupting its work.
- <u>Convert a file system</u> (FAT16/32, NTFS, Ext2/Ext3) without reformatting.
- Mount a partition (assign a drive letter) of any file system type to make it available for your operating system.
- Modify file system parameters (make active/inactive, hide/unhide, etc.).

### **File System Optimization Facilities**

- **<u>27 defragmentation strategies</u>** available to defragment FAT and NTFS file systems.
- Safe Defragmentation Mode to guarantee data loss free defragmentation of any version of NTFS and FAT.
- Low free space defragmentation (less than 1% of the free space required) to successfully defragment almost full disks.

# **Supported Technologies**

Along with using innovative technologies from outside, Paragon has developed a number of its own original technologies that make its products unique and attractive for customers:

- **Paragon Hot Copy**<sup>™</sup> technology to copy locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.
- **Paragon Power Shield™** technology to provide data consistency in case of a hardware malfunction, power outages or an operating system failure.
- **Paragon UFSD™** technology to browse partitions of any file system including hidden and unmounted, modify and copy files and folders, etc.
- **Paragon Hot Resize™** technology to enlarge NTFS partitions (system, locked) without rebooting Windows and interrupting its work.
- Paragon Smart Partition<sup>™</sup> technology to securely perform hard disk partitioning operations of any complexity.
- **Paragon BTE™** technology to set tasks for execution during the system restart, thus saving from the need to use a bootable media when modifying system partitions.
- Microsoft Volume Shadow Copy Service (VSS) to provide the copy/backup infrastructure for the Microsoft Windows XP/Vista/7/Server 2003/2008 operating systems. It offers a reliable mechanism to create consistent point-in-time copies of data known as shadow copies. Developed by Microsoft in close cooperation with the leading copy/backup solution vendors on the market, it is based on a snapshot technology concept.

• **GUID Partition Table** (GPT). It is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. GPT disks are now supported by Windows Vista/7, Server 2008, Mac OS X and Linux.

# **Supported File Systems**

- Full read/write access to FAT16/FAT32 partitions.
- Full read/write access to NTFS (Basic Disks) under Windows, Linux and PTS DOS. Compressed NTFS files are also supported.
- Full read/write access to Ext2FS/Ext3FS/Ext4FS partitions.
- Limited read/write access to Apple HFS+ partitions.



Unfortunately, support of non-Roman characters for the HFS+ file system is unavailable at the moment. The company is about to implement it in the nearest future.

# **Supported Media**

- Support of both MBR and GPT hard disks (2.2TB+ disks included)
- IDE, SCSI and SATA hard disks
- SSD (Solid State Drive)
- AFD (Advanced Format Drive)
- Non-512B sector size drives
- CD-R, CD-RW, DVD-R, DVD+R, DVD-RW, DVD+RW, DVD-R, DVD+R double layer and also Blu-ray discs
- FireWire (i.e. IEEE1394), USB 1.0, USB 2.0, USB 3.0 hard disks
- PC card storage devices (MBR and GPT flash memory, etc.)

# **Getting Started**

In this chapter you will find all the information necessary to get the product ready to use.

# **Contacting Paragon Software GmbH**

If you have any questions about the company products, please do not hesitate to contact Paragon Software GmbH.

Service	Contact
Visit Paragon Software web site	www.paragon-software.com
Registration & updates web-service	www.paragon-software.com/support
Knowledge Base & Technical Support	kb.paragon-software.com
Pre-sale information	sales@paragon-software.com

# **System Requirements**

- Operating systems:
  - Windows 2000 (32 bit only)
  - Windows XP (32 and 64 bit)
  - Windows Vista (32 and 64 bit)
  - Windows 7 (32 and 64 bit)
- Internet Explorer 5.0 or higher
- Intel Pentium CPU or its equivalent, with 300 MHz processor clock speed
- 128 MB of RAM (256+ recommended)
- Hard disk drive with 250 MB of available space
- SVGA video adapter and monitor
- Keyboard
- Mouse



# Installation

To install Paragon Partition Manager 11, please do the following:

1. **Run Setup Application**. Click on the \*.MSI file. This application will guide you through the process of the program installation. The setup utility is compiled with the InstallShield SDK, hence it contains the standard user interface and set of installation steps.



In case there is some previous version of the program installed on the computer, the program will offer the user to uninstall it first.

- 2. **Starting Setup**. The Welcome page informs that the application is being installed. Click the Next button to continue.
- 3. **Confirm License Agreement**. The License Agreement page displays the Paragon License Agreement. Read the agreement and then select the appropriate option to accept. If you do not agree with any conditions stated there, the installation process will be interrupted. By clicking the Print button, the License Agreement may also be printed out.
- 4. **Provide Registration Information**. On the Registration page you are to provide your product key and serial number.
- 5. **Provide Customer Information**. On the Customer Information page you are to provide the standard information, i.e. a user name and an organization. Besides you need to decide whether to make the program available for all users of this computer (if several) or only for the current one.

6. **Select an Installation Folder**. The Destination Folder page allows you to choose a folder where the program will be installed. By default, the installation folder will be created as:

**C:\Program Files\Paragon\Paragon Partition Manager 11**. To select another folder, click the Change... button. After you have selected the required folder, click the Next button to continue.



Do not install the program on network drives. Do not use Terminal Server sessions to install and run the program. In both cases, the program functionality will be limited.

- 7. **Confirm Installation**. On the Ready to Install the Program page click the Install button to start the installation or the Back button to return to any of the previous pages and modify the installation settings.
- 8. **Copying Files**. The Copying Files page shows the overall progress of the installation. Click the Cancel button to abort the setup.
- 9. **Finishing the Installation**. The Final page reports the end of the setup process. Click the Finish button to complete the wizard.



To accomplish online operation on locked partitions/hard disks the program uses a kernel mode hotcore driver, thus the system reboot is required to complete the installation procedure.

# **First Start**

To start Paragon Partition Manager 11 under Windows, please click the Windows Start button and then select **Programs** > Paragon Partition Manager<sup>™</sup> 11 > Paragon Partition Manager<sup>™</sup>.



The program provides wide opportunities in the field of hard disk structure modification, so just to be on the safe side, please make a backup of your data before carrying out any operation.

The first component that will be displayed is called the Express Launcher. Thanks to a well thought-out categorization and hint system, it provides quick and easy access to wizards and utilities that we consider worth using on a regular basis. With its help you can also start up the traditional launcher, the help system or go to the program's home page.

Paragon Partition Manager™ 11 Free





To know more on how to handle the product's interface and accomplish typical operations, please consult the Windows Components chapter.

# **Basic Concepts**

This chapter explains terms and ideas that show how the program works. To understand these helps to obtain a general notion of the operation performance and makes it easier for the user to operate the program.

# **GPT versus MBR**

GUID Partition Table (GPT) is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. Being a part of the Extensible Firmware Interface (EFI) standard proposed by Intel to replace the outdated PC BIOS, it offers a number of crucial benefits:

- Up to 128 primary partitions for the Windows implementation (only 4 in MBR); •
- The maximum allowed partition size is 18 exabytes (only 2 terabytes in MBR); •
- More reliable thanks to replication and cyclic redundancy check (CRC) protection of the partition table;
- A well defined and fully self-identifying partition format (data critical to the platform operation is located in partitions, but not in un-partitioned or hidden sectors as this is the case with MBR)

To tackle compatibility problems with older operating systems there has been introduced a special combined GPT+MBR partitioning scheme called Retained GPT (also known as Hybrid GPT), where the first three partitions except for EFI (GPT service partition) are synced between GPT and MBR. This synced partition map provides an avenue, for instance for

booting 32-bit Windows Vista/7 on computers controlled by the old BIOS. It's also used for dual booting Mac OS X and Windows on a GPT disk.

# **Apple Boot Camp**

Boot Camp is a special utility to help you set up a dual boot system (Mac OS X and 32-bit Windows XP/Vista) on Intelbased Macs. It enables to securely re-partition your hard disk (resize an existing HFS+ partition to create a separate partition for Windows) and then launch the installation process. With Boot Camp all the necessary drivers will be at your disposal. Moreover after Windows has been installed it will serve as a boot manager to choose what operating system to start up.



It is strongly recommended not to modify the hard disk configuration with Windows Disk Manager. Otherwise it may lead to unexpected consequences, right up to BSOD and inability to boot in Windows XP/Vista. Please use our program to correctly update both MBR and GPT.

# **64-bit Support**

The bulk of software today is written for a 32-bit processor. It can meet the requirements of almost any end user. However that is not the case when dealing with servers processing large amounts of data with complex calculations of very large numbers. That is where 64-bit architecture comes into play.

It can boast improved scalability for business applications that enables to support more customer databases and more simultaneous users on each server. Besides a 64-bit kernel can access more system resources, such as memory allocation per user. A 64-bit processor can handle over 4 billion times more memory addresses than a 32-bit processor. With these resources, even a very large database can be cached in memory.

Although many business applications run without problems on 32-bit systems, others have grown so complex that they use up the 4 GB memory limitation of a 32-bit address space. With this large amount of data, fewer memory resources are available to meet memory needs. On a 64-bit server, most queries are able to perform in the buffers available to the database.

Some 32-bit applications make the transition to the 64-bit environment seamlessly others do not. For instance, systemlevel utilities and programs that provide direct hardware access are likely to fail. Our program offers a full-fledged support of the 64-bit architecture providing fault-tolerant work for such system dependent modules as Hot Processing.

# **Copy Operations**

Hard drive duplication nowadays is becoming highly popular among PC users. That is due to some definite advantages it can offer. First of all, many people clone hard disks just to back up data for security reasons. The present day copy utilities enable to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability. In case of a system malfunction, the user can get the system back on track in minutes. No additional configuration is required, what is very convenient.

The second possible application is the upgrade of a hard disk to a new one. The capacity of a modern hard drive doubles every two years, thus opening up new possibilities for software developers. As a result programs become more complicated and require considerable amount of free space. One day the user realizes that there is no more free space left on the hard disk and the only way out is to upgrade. Usually that means that besides purchasing a new hard disk, the user is to face a large re-installation procedure spanning several days of tedious work. But all of this can be avoided just by copying the contents of the old hard disk to a new one proportionally resizing the partitions.

And the last but not least is the copying of hard disks for cloning purposes. It may be of great use when setting up similar computers. There is no need for a system administrator to install an operating system from scratch on every one of them. It is enough just to configure one and then clone it to the others.

# **Drive Partitioning**

As you probably know a hard drive is to be split into one or more partitions, since it cannot hold data until it is carved up and space is set aside for an operating system. Until recently most PCs used to have just one partition, which filled the entire hard disk and contained an OS. The situation has changed however, thanks to new cost-effective high capacity hard drives, thus opening up numerous possibilities for PC users, such as editing video, archiving music, backing up CD images, etc. Huge increase in space is great, but it poses a number of problems, most important of which are effective data organization and speed.

Large drives are always going to take longer to search than smaller volumes, and an operating system is going to have its work cut out both finding and organizing files. It is for this reason that many people decide to invest in multiple hard drives, but there is an easy solution – drive partitioning. Partitioning lets you divide a single physical drive into a number of logical drives, each of which servers as a container with its own drive letter and volume label, thus enabling the operating system to process data more efficiently. Besides partitioning makes it possible to organize data so that it is easy to find and manage. You can set aside, for instance, 40 GB of a 160 GB hard drive for the OS, 70 GB for storing video and another 50 GB for your favorite music collections to provide transparent data storage.

It is also worth mentioning to that with a hard drive properly partitioned, such routine operations as files defragmentation or consistency check will not be that annoying and time-consuming any more.

By detaching the OS from the rest of the data you can tackle one more crucial issue – in case of a system malfunction, you can get the system back on track in minutes by recovering it from a backup image located on the other partition of the hard drive.

But that is not all drive partitioning may be used for. If you are willing to play games in Windows while browsing the Internet in Linux, 100-percent sure that no virus will attack your PC, drive partitioning is a necessity. In order to run several OSs on a single hard drive you are to create a corresponding number of partitions to effectively delineate the boundaries of each OS.

# **Windows Components**

In the given section you can find all the information necessary to successfully work with the Windows version of the product.

# **Interface Overview**

This chapter introduces the graphical interface of the program. The design of the interface precludes any mistake being made on the part of the user. Most operations are performed through the system of wizards. Buttons and menus are accompanied by easy understandable icons. Nevertheless, any problems that might occur while managing the program can be tackled by reading this very chapter.

# **General Layout**

When you start the program, the first component that is displayed is called the Launcher. It enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration.

The Launcher's window can be conditionally subdivided into several sections that differ in their purpose and functionality:



10. Status Bar

A number of panels offer similar functionality with a synchronized layout. The program enables to conceal some of them to simplify the interface management.

All panels are separated by vertical and horizontal expandable sliders, allowing the user to customize the screen layout.

### **Main Menu**

The Main Menu provides access to the entire functionality of the program. The available functions are as listed below:

MENU ITEM	FUNCTIONALITY	
Tools		

View Log Files	View logs on the carried out operations	
Settings	Edit the general settings of the program	
Exit	Exit the program	
Changes		
Undo `the last virtual operation`	Cancel the last virtual operation on the List of Pending Operations	
Redo `the last virtual operation`	Cancel the last undo virtual operation on the List of Pending Operations	
View Changes	Display the List of Pending Operations	
Apply Changes	Launch the real execution of virtual operations	
Discard All Changes	Cancel all virtual operations on the List of Pending Operations	
Reload Disk Info	Refresh the current information about disks	
Wizards		
Express Create Partition	Create an NTFS partition and make it ready for work	
Format Partition	Format a partition of any file system	
Delete Partition	Delete a partition of any file system	
Express Resize Partitions	Increase free space on one partition by up-taking the unused space of an adjacent partition	
Copy Partition	Create a partition copy	
Hard Disk		
Update MBR	Update MBR (Master Boot Record) of the selected hard disk	
Properties	Get in-depth information on the properties of selected hard disk	
Partition		
Create Partition	Create a partition	
Format Partition	Format a partition	
Delete Partition	Delete a partition	
Move/Resize	Move/Resize the selected partition	
Convert File System	Convert file system of the selected partition	
Assign Drive Letter	Assign drive letter to the selected partition	
Remove Drive Letter	Remove drive letter for the selected partition	

Hide Partition	Make the selected partition unavailable for the operating system		
Unhide Partition	Make the selected partition available for the operating system		
Mark Partition as Active	Make the selected partition bootable by default		
Mark Partition as Inactive	Make the selected partition non-bootable by default		
Change Volume Label	Change volume label of the selected partition		
Defragment Partition	Defragment data on the selected FAT or NTFS partition		
Test Surface	Test surface of the selected partition/block of free space		
<u>Check File System</u> <u>Integrity</u>	Check the selected partition for possible file system errors		
Properties	Get in-depth information on the properties of selected partition		
View			
Layouts         Manage the Launcher layout with several predefined profiles			
Toolbar	Manage the Tool Bar representation: show / hide standard and navigation buttons, text labels and large icons		
Status Bar	Display the Status Bar		
Common Tasks Bar	Display the Common Tasks Bar		
Disk Map Legend	Display the Disk Map legend		
Properties and Commands	Display the Explorer Bar		
Disk Map Location	Select whether the Disk Map will be located on the top of the main window or at the bottom		
Help			
Help	Open the Help system (you can also do it by pressing F1)		
About	Open the dialog with information about the program		



The Main Menu contents available at the moment may vary depending on the selected object.

# **Tool Bar**

R

The Toolbar provides fast access to the most frequently used operations:

# **BUTTON FUNCTIONALITY**

Increase free space on one partition by up-taking the unused space of an

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# **Virtual Operations Bar**

The program supports previewing the resulting layout of hard disks before actually executing operations (so-called virtual mode of execution). In fact, when the virtual mode is enabled, the program does not accomplish operations immediately, but places them on the List of Pending Operations for later execution.

The Virtual Operations Bar enables to manage pending operations.

BUTTON	FUNCTIONALITY
5	Cancel the last virtual operation on the List of Pending Operations
Ĉ	Cancel the last undo virtual operation on the List of Pending Operations
Q	Display the List of Pending Operations
<b>V</b>	Launch the real execution of virtual operations
×	Cancel all virtual operations on the List of Pending Operations

Virtual mode is an effective way of protection from any troubles, since no operations will be executed until clicking the Apply button for confirmation, thus giving a second chance to weigh all pros and cons of this or that particular operation. The program politely reminds the user that there are unsaved changes by showing the following window:



1	There are unsaved changes.	×
	Please use the <b>Apply</b> command to commit the changes and the <b>XDiscard</b> command to permanently undo the changes.	
	You can view the changes history via the ${}^{igodoldsymbol{Q}}$ View Changes command and	
	temporarily undo or redo the operation by means of the 🗩 Undo and C Redo commands.	

# **Common Tasks Bar**

The Common Tasks Bar is located on the left side of the main window. It is intended for easy access to the program's wizards.

The bar contains several tabs. Each tab includes a separate button bar which can be folded by clicking it.

### **Basic Partitioning Tasks**

💩 Express Create	Starting the Express Create Partition Wizard to create an NTFS partition and make it ready for work.		
Format Partition	Starting the Format Partition Wizard to format an existing partition to one of the file systems supported by the program.		
Delete Partition	Starting the Delete Partition Wizard to delete a partition of any file system.		
Advanced Partitioning Tasks			
😪 Express Resize	Starting the Express Resize Partitions Wizard to redistribute free space between two adjacent partitions.		
Copying Tasks			
Starting the Copy Partition Wizard to copy a partition.			
Help and Documentation			
Partition Manager <sup>**</sup> Help	Launching the help system (you can also do it by pressing F1).		
About Partition Manager**	Opening the page which contains information about the program. This page will be displayed in the Explorer Bar.		

# **Disk Map**

The Disk Map is displayed in the Explorer Bar when the Disk View tab is selected. It is located either at the top or at the bottom of the window, depending on the state of the Disk Map Location option (Main Menu: View > Disk Map Location).

As the name infers, the Disk Map displays the layout of physical and logical disks. Physical disks are represented with rectangle bars that contain small-sized bars. These small-sized bars represent logical disks. Their color depends on the file system of the appropriate partition.

Basic Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev)	1
Local Disk (C:)	
499.9 GB NTFS	
- 455.5 GB MIPS	10

Large-sized bars display the following information about physical disks:

- Manufacturer,
- Model.

Small-sized bars display the following information about logical disks:

- Serial number,
- Drive letter,
- Total size,
- File system.

Furthermore, it is possible to estimate the used disk space by looking at the size of the bar's shaded area. The program offers to choose from several types of the disk layout scaling. It's done especially to increase the program usability. For instance, if you've got a high capacity hard drive containing both very large (more than 100 GB) and rather small (less than 10 GB) partitions, you can select the logarithmic type to make all partitions readable, otherwise (selecting the linear type) you won't be able to see small partitions at all, but thing strips. On the other hand, if the proportional disk layout is critical for you, the linear type is exactly what you need.

Nevertheless there's a compromise solution – linear scaling with the minimal limit to small partitions. So if a partition is too small it will remain readable.

Just click on the arrow icon on the top right side of the Disk Map to select the desired scaling type.



Disk Map is synchronized with the Explorer Bar. Thus by selecting a disk on the Disk Map, the Explorer Bar will automatically display detailed information on it.



The drag-and-drop functionality is not available when the logarithmic type of the disk layout is selected.

# **Explorer Bar**

The Explorer Bar is located in the center of the main window which emphasizes its importance. The bar displays reference information including:

- The help system
- General information on the product including its name, version and a list of helpful links
- Detailed information about disks selected on the Disk Map

According to these categories the Explorer Bar has several tabs:

- **Disk View**, which offers the user the following options:
  - Partition List to get a clear-cut picture of the current state of the system hard disks/partitions
  - Properties to view detailed information on the selected partition/hard disk in the bright graphical form



• **Help**, which contains the program help and general information on the product.

You can access the desired information by clicking on the appropriate tab.

The Explorer Bar is a fully-functional embedded HTML browser, which offers the possibility to address, for example, the company's website to look through important technical notes or download the latest updates without having to close the program.

The program help is also HTML-oriented. You can read it and follow external links from to get additional information.

To easily navigate through browsed pages, the program provides the following functionality:

BUTTON	FUNCTIONALITY
	Return to the previously browsed page
	Open the next browsed page
*	Stop loading the current page
6	Refresh the contents of the current page

#### **Partition List**

The Partition List is another helpful tool that enables you to get a clear-cut picture of the current state of the system hard disks/partitions. Partitions are sorted according to their starting position. For every item of the list there is the possibility to call the context-sensitive popup menu with available operations. Besides, the program provides detailed information on all hard disks/partitions found in the system including the following properties:

- Name,
- Volume label (if exists),
- Partition type (Primary/Extended /Logical),
- File system type,
- Size,
- Amount of used and unused (free) space,
- Start/End cylinder,
- Start/End head,
- Start/End sector
- Free size in sectors/bytes
- Active/Inactive attribute
- Hidden/Unhidden attribute

You may customize outlook of the Partition List by clicking on the arrow icon on the top right side of the panel.

Move up

Move down



By marking a checkbox opposite the required item you can choose whether to display it or not. Besides, you can change its order by pressing the Move up or Move down buttons.

If you don't need the Disk Map, please click the shown below icon to disable it:

				~ 🗖
Start (sectors)	End (sectors)	Start CHS(hex)	End CHS(hex)	13
800h	235F87FFh	0 20 21	904D 61 14	
235F8800h	3E7FEFFFh	904D 61 15	FEF6 94 1E	
800h	3E7FEFFFh	0 20 21	FEF6 94 1E	

### **Properties Bar**

The Properties Bar provides information on the selected at the moment partition/hard disk:

# For a hard disk

- Model, •
- Serial number, •
- Type of hard disk (basic or dynamic), •
- Total size (in GB), •
- Information on geometry of the disk (amount of sectors per track, heads and cylinders).

### For a partition

- Drive letter assigned to the disk, •
- Volume label (if available), •
- Type of the logical disk, •
- File system (represented by the color of the graph and the selected bar), •

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• Total size, used space and free space (in GB or MB).

Besides you can modify practically any partition property by clicking on the required value.

### **Legend Bar**

The Legend Bar explains the color scheme used for disk and partition presentation. You can hide (or show) the bar with the appropriate Main Menu item: View > Disk Map Legend. When it is activated it can be found at the bottom of the Explorer Bar.

The program distinguishes between the following types of known file systems:

- FAT16/32
- NTFS
- Linux Ext2/3/4
- Linux ReiserFS
- Apple HFS

# **Status Bar**

This is the bottom part of the main window. The Status Bar displays menu hints, for each item the cursor points to.

The user can hide (or show) the bar with the appropriate Main Menu item: View > Status Bar.

# **Settings Overview**

The Settings dialog is available from the Main Menu: Tools > Settings. All the settings are grouped into several sections, which functions are described in the following paragraphs. The list of sections is placed on the left side of the dialog. By selecting a section from the list, you can open a set of options.



# **General Options**

×	General options	
Partiti	on Alignment Mode	
Vista		•
Allign	partitions according to the rules used in Windows Vista and later OSes.	
Check	k FS integrity policy	
Once	)	
Stand integri data-s	ard protection from data loss with acceptable performance. The file system ty will be checked for each volume only once just before accomplishing ensitive operations.	
Data	Loss Protection mode	
Rese	t	•
Media	um protection from data loss.	

This section contains a set of general options that will be taken into account during any operation carried out with the program:



- Enable Initial Backup reminders. If this option is marked, the program will automatically offer to make a backup before accomplishing any critical partitioning operation, thus minimizing the risk of data loss.
- Partition Alignment mode. There are three options you can choose from:
  - Legacy. DOS and Windows OSes before Vista required that partitions had to be aligned to the "disk cylinder" or 63 sectors to address and access sectors correctly. It was OK, until 4K hard drives came into scene. When partitions are aligned this way on this type of disk, each logical cluster is linked to two physical 4K clusters, thus resulting in a double read-write operation.
  - Vista. Since Windows Vista, operating systems do not use the archaic CHS (cylinder/head/sector) addressing scheme, but the Logical Block Addressing (LBA), where sectors are addressed continuously over the whole disk drive. It is optimal for both, 512B and new 4K disk drivers.
  - Inheritance. Select the option to disable automatic alignment of partitions.
- Check FS integrity policy. Accomplishment of any data-sensitive operation (resize, move, merge, redistribute, change cluster size, etc.) is potential with data loss. To minimize this risk, it's recommended to check integrity of your file system before this type of operations, despite the fact that it's quite time consuming. We offer you several options to let you choose, which is best for you:
  - **Always**. Maximum protection, but minimal performance. The file system integrity will be checked each time it's necessary to guarantee the maximum protection for the on-disk data.
  - **Once**. Standard protection with acceptable performance. The file system integrity will be checked for each volume only once just before accomplishing data-sensitive operations.
  - **Never**. No protection, but maximum performance. If you're not 100% sure your disk is rock solid, please do not use this option.
- **Data Loss Protection mode**. To guarantee safety for your information when a data-sensitive operation has been abruptly interrupted as a result of a computer reset, or a power outage, there are several techniques, that correspond to the options below:
  - **Do not protect**. No protection, but maximum performance. If you're not 100% sure you're completely safe from a power outage, or an accidental reset of your computer, please do not use this option.
  - **Reset**. Standard protection with acceptable performance. Maintaining a special journal, our program enables to automatically complete a data-sensitive operation interrupted by an accidental reset of your computer from our bootable recovery media, thus reviving the corrupted partition.
  - Power loss. Maximum protection, but minimal performance. Besides journaling, our program will also disable cache of your disk when accomplishing data-sensitive operations to avoid data loss even in case of a power outage.

# **General Copy and Backup Options**



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This section contains a set of options that will be taken into account during copy and backup operations:

- HDD raw processing. Mark the checkbox to copy/back up a hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.
- **Partition raw processing**. Mark the checkbox to copy a partition in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
- Skip OS auxiliary files. Mark the checkbox to skip OS auxiliary files (like pagefile.sys, hiberfil.sys, etc.), thus reducing the operation time and the resulted size of the backup image.

### **Hot Processing Options**

hand.
n sr of

In this section you may configure the hot processing mode:

- Enable hot processing. Mark the checkbox to enable the so called hot data processing mode that is specially designed to process data without restarting your operating system.
- Hot processing technology. From the pull-down list you can select the required hot processing technology.
- Always use hot processing. Select the option to process partitions without making them locked. Thus you will be able to keep working with them as usual.
- Use hot processing only when partition is locked. Select the option to use the hot processing only when partitions are locked and cannot be processed without restarting the computer. Please keep in mind, that once you start any operation on a partition in this mode, it will automatically be locked by the program, thus you won't be able to keep working with it as usual.
- Hot processing temporary drive. Here you can select a disk drive that will be used to store the temporary hot backup data (by default C:).
- Attempts to start VSS. Here you can set how many attempts to start Microsoft VSS the program is to do before automatically rebooting the system and accomplishing the operation in a special boot-up mode.
- **Timeout between attempts (in seconds)**. Here you can set a time period between different attempts to start Microsoft VSS.

Switch between hot processing technologies. Mark the checkbox to automatically switch between Paragon Hot
Processing and Microsoft VSS if one of them is unavailable at the moment.

# **Partitioning Options**



This section contains a set of options that will be taken into account during partitioning operations:

• Enable 64 KB cluster size for FAT16. Mark the checkbox to enable 64KB clusters for FAT16 partitions. Thus you will be able to create FAT16 partitions up to 4GB in size



Due to the maximum cluster size of 32KB for Windows 95/98/ME or MS DOS, FAT16 partitions larger than 2GB are not reliably accessible under these operating systems.

- **Request confirmation before partition deletion**. Mark the checkbox to activate an additional security mechanism. Thus when going to delete a partition you will be automatically requested to enter its label.
- Request confirmation when converting FAT16 to FAT32. Mark the checkbox to automatically request confirmation before converting FAT16 to FAT32. There are a number of situations when this kind of conversion is the only way out to accomplish the operation. For instance, you are going to migrate your system to a larger hard disk with the proportional resize of existing partitions, what is very convenient. As a result you can get original FAT16 partitions go beyond the 4GB limit. Thus without conversion to FAT32, this operation will in no way be possible to accomplish. The same goes for any copy hard disk/partition or restore hard disk/partition operation involving an extra upsizing.

# **Virtual Mode Options**



In this section you may configure the virtual mode:

• Allow virtual mode. Mark the checkbox to enable the virtual mode. It is an effective way of protection from any troubles, since no operation will be executed until confirmation, thus giving you a second chance to weigh all pros and cons of this or that particular operation.



We strongly recommend you to enable this mode.

 Close progress dialog automatically. Mark the checkbox to automatically close the progress dialog after accomplishing operations.

#### **File System Conversion Options**



This section contains a set of options that will be taken into account when converting FAT and NTFS file systems. By default, the program takes locale (regional) settings from the system. Problems might occur however because of different standards for file names and file time stamps (Created, Modified and Last Access Time) of NTFS and FATxx file systems.

To tackle problems of that kind you can manually set:

• **Time zone** to use during the convert operation. NTFS keeps file timestamps in GMT (Greenwich Mean Time) while FAT uses a fixed local date and time. The program takes proper account of these differences and enables to adjust timestamp values.



An incorrectly chosen time zone might lead to inability to launch certain software.

• Language for file names to use during the convert operation. NTFS stores file names in Unicode while FAT/FAT32 uses ANSI to save short file names (also called the DOS aliases). The codepage information is required for the correct conversion of non-English file names from Unicode to ANSI and vice versa.



An incorrectly chosen codepage will certainly result in corruption of non-English file names.

Request confirmation of settings before NTFS < - > FAT/FAT32 conversion. Mark the checkbox to automatically
display the local settings dialog to check and modify (if necessary) the default parameters before launching the
convert file system operation.

#### **Defragmentation Options**

Defragmentation mode	
Safe mode (recommended)	
Slow but reliable. In this mode the program requires free space on the defrag at the moment partition to guarantee protection of your data in case of a pow outage, hardware malfunction or a system failure.	mented ver

In this section you may set the preferable defragmentation mode:

- **Fast mode**. Partitions will be defragmented rather fast (a 10-30% gain depending on the fragmentation level), but a power outage, hardware malfunction or a system failure during the operation might lead to the data loss.
- **Safe mode**. To guarantee protection of your data during the operation, the program will allocate some free space (not less than the on-disk largest file) on the defragmented at the moment partition to make a duplicate of every processed file. Thus we strongly recommend you to use this very mode.

# **Log Files Options**



In this section you can specify a storage life span for the stubact.log file:

- Infinite not to empty the file ever;
- Minimal to have the file emptied all the time;
- **Custom** to set a certain storage life span for the file. Please note, once the defined period has been expired, the file will be emptied.



We strongly recommend you not to choose the Minimal option, as in case of having problems with the program, our Support Team won't be able to study operation logs, thus help you out.

# **Viewing Disk Properties**

The main tool to view in-depth information on the properties of hard disks is the <u>Disk Map</u>. It represents the actual state of the computer's hard disks.

Generally the hard disks are represented on the map by rectangular bars, which also contain small-sized bars. The smallsized bars represent logical disks (partitions). When you select a large-sized bar, the <u>Explorer Bar</u> displays information about the disk in a bright, graphical form.

-		102.11)
1	Туре:	Basic Hard Disk Drive
	Total size:	9.5 GB
	Sectors per track:	63
	Heads:	200
	Cylinders:	1245
C <sub>b</sub>	Create an image of the entire disk Back up all the data this hard disk contains. All t	he partitions on this disk will be added to the archive.
100	Restore an image of the entire disk	ata on this hard diek. All the natitions will be replaced with ones from
	the image you have chosen. You may also be as	ked to restart your computer during this operation.

The model and serial number of the disk serve as the title of the browsed page. The disk layout is shown in form of a circular graph, where the color of a sector corresponds to a file system of an appropriate partition. On the right you may see a table, which contains the following information:

- Type of hard disk (basic or dynamic),
- Total size (in GB),
- Information on geometry of the disk (amount of sectors per track, heads and cylinders).

Below there is a list of available wizards. If you click a corresponding record the appropriate wizard will be started. All default values for the operation parameters will correspond to the disk's settings. The list of wizards contains a detailed description of tasks that can be performed by the wizard. This nullifies the possibility of selecting the wrong wizard.

	Volume label:	FAT32-LINUX Primary	Serial number: Partition ID: Total size:	7493EA8F 0x08 FAT32 6.8.68
	File system:	FAT32	Used space:	5.7 GB
	Sectors per boot:	36	Free space:	1 GB
	Sectors per cluster:	8	Activity:	Inactive
			Hidden state:	Not hidden
Create an image Back up all the data Beck up all the data Marning: This oper chosen. You may als	of the logical disk this logical disk contains. al disk from an image ation wil delete all the dat o be asked to restart your con	a on this logical dis	k and replace them fro peration.	m the image you hav

When you select a small-sized bar (i.e. corresponding to a logical disk) the Explorer Bar will display information on it as well. The page title will contain a drive letter, which is assigned to the disk. The disk layout graph will be colored in accordance with the volume ratio of the used space to the free space (the light colored sector). The table on the right will contain the following information:

- Volume label (if available),
- Type of the logical disk,

- File system (represented by the color of the graph and the selected bar),
- Total size, used space and free space (in GB or MB).

Below there is a list of wizards, which may be called for this disk. All default values of parameters will correspond to the disk settings.

# **Copy Tasks**

In this chapter you will find all the information necessary to make a copy of a hard disk or a separate partition.

# **Cloning Partitions**

You can duplicate partitions to protect oneself from downtime in case of a system malfunction or for cloning sample partitions. The program enables to duplicate all partition data including files, the exact structure of directories and file system metadata (location of files, security information, access quotas, etc.).

The Copy Partition Wizard will help you copy a partition of any file system. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

# Startup

• In the Main Menu: select Wizards > Copy Partition...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

### Setup

The wizard offers the following steps to accomplish the copy partition operation:

• The partition to copy. Select a partition you want to copy.

n this page you can choose a volume	e to copy.		
Basic Hard Disk 0 (VMware, V	/Mware Virtual S SCSI I	Disk Dev)	
O Local Disk (C:)     499.9 GB NTFS			
Basic Hard Disk 1 (VMware, V	/Mware Virtual S SCSI I	Disk Dev)	
Uccal Disk (E:) 3.4 GB FAT32	Uccal Dis 2.4 GB NTFS	🥑 1.4 G	2.2 GB

• Destination disk. Select a hard disk with enough unallocated space to perform the operation.





The program enables to copy a partition to a block of free space, which is smaller than the partition itself, taking into account only actual amount of data.

• Copy parameters. The wizard enables to specify the following options:



- Partition size. Define the size (in Mb) of the copied partition.
- **Free space before**. Define the position (in Mb) of the copied partition relative to the beginning of the available range of disk space.
- Free space after. Define the amount of trailing free space (in Mb) at the end of the available range of disk space.



Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map.

### Result

After the operation is completed you receive a fully functional duplicate of the existing partition.

# **Partition Management**

In this chapter you will find all the information necessary to carry out partitioning operations supported by the program.

# **Basic Partitioning Operations**

Here you can learn how to accomplish basic partitioning operations (create, format, delete).

# **Creating Partitions**

The program provides the ability to create a new partition within a block of un-partitioned space.

### Restrictions

- 1. Do not use the Create Partition function in order to undelete the last deleted partition.
- 2. The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.
- 3. The program cannot create new partitions on Dynamic Disks.

### Express Create Partition Wizard Startup

• In the Main menu: select Wizards > Express Create Partition...

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There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

# **Dialog Startup**

- 1. Select a block of free space on the Disk Map;
- 2. Select in the Main Menu: Partition > Create Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

# Express Create Partition Wizard Setup

Thanks to a highly intelligent work algorithm, the wizard requires minimal involvement in the operation, thus you only need to choose a method you find the most suitable to create the partition (if several available), which actually differ in the amount of space to allocate. For easy perception, you can see the resulted disk layout on the disk map by selecting this or that mode.



The number of available methods depends on your disk layout.

To learn more on the way the wizard works, please click the corresponding link on the first page of the wizard.

# **Dialog Setup**

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.

? <mark>*</mark>
Are you sure you want to create a new partition on disk 3? You are about to create a new partition in (Unallocated), 19.9 GB area. Please select size, position and file system of the new partition.
Basic Hard Disk 3 (VMware, VMware Virtual S SCSI Disk Dev)
Create new partition as:
Please specify new partition size: 20479 🔄 7 MB - 20,479 MB
Please specify size of free space before the partition: 0 🔄 0 MB - 20,465 MB
Please specify size of free space after the partition: 0 🐑 0 MB - 20,472 MB
Please select file system for new partition: NTFS
Please enter new volume label: New Volume
Please specify drive letter: H:
More options     Yes     No

- **Define whether the partition will be Primary, Extended or Logical**. You can choose the desired partition type from the pull-down list. As a matter of fact, the available alternatives fundamentally depend on the selected block of free space within the Logical free space, only Logical partitions can be created; Within the Primary free space, both Primary partitions or the Extended Partition can be created.
- Partition Size. Define the size (in Mb) of the new partition.
- Free space before. Define the position (in Mb) of the new partition relative to the beginning of the block of free space.
- Free space after. Define the amount of trailing free space (in Mb) at the end of the new partition.



Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map. The virtual operations are to be available.

- **File system for new partition**. From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).
- Volume label. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.
- **Drive letter assignment**. The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

31

Use OS built in format routine		
Please select number of sectors per cluster:	8	
Please select number of sectors per boot:	8	
Please select number of root entries:	0	
Restore defaults		

- Use OS built-in routine. Mark the option to restrict the available values according to the used OS.
- Whether the surface test will be performed. Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- The amount of sectors per boot. This parameter is available exclusively for FAT16 and FAT32 file systems. Set the number of sectors to be reserved for the boot area on the partition with this spinner control.
- **The amount of root entries**. This parameter is available exclusively for FAT16 file system. Set the maximum amount of files/directories to be placed in the Root Directory on the FAT16 partition.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.



Number of available options depends on the selected file system type.

# Result

After the operation is completed you receive a fully functional partition.

### Available operation scenarios:

• Creating a new partition to detach operating system from the rest of data

# **Formatting Partitions**

Any partition should contain some file system to be used for keeping data. The process of installing a file system is commonly known as formatting. A huge variety of file systems have been developed these days.

### Supported File Systems

The program provides the ability to format partitions of the following file systems:

- FAT12 & FAT16
- FAT32
- HFS+
- NTFS
- Ext2
- Ext3
- Ext4
- Linux Swap v. 2

# Wizard Startup

• In the Main menu: select Wizards > Format Partition...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

### **Dialog Startup**

- 1. Select a partition on the Disk Map;
- 2. Select in the Main Menu: **Partition > Format Partition**.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

### Wizard Setup

The wizard offers the following steps to accomplish the operation:

• **Partition to format**. Select a hard disk (if the computer has several hard disks) and then the required partition to format.





As a result of this operation contents of the selected partition will be lost.

• Partition properties. On the next page of the wizard you can set the following partition parameters:

34

Basic Hard Disk 0 (VMware, VMwa	re Virtual S SCSI Disk Dev)
Local Disk (C:)     282.9 GB NTFS	<b>0 data (Z:)</b> 217 GB NTFS
rtition type: CNTFS	

- **Partition type**. From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.

- **Volume label**. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

- **Drive letter assignment**. The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to mark the appropriate option at the foot of the page. When it is marked, the next page enables to define:



- Use OS built-in routine. Mark the checkbox to restrict the available values according to the used OS.
- Whether the surface test will be performed. Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- **The amount of sectors per boot**. This parameter is available exclusively for FAT16 and FAT32 file systems. Set the number of sectors to be reserved for the boot area on the partition with this spinner control.
- **The amount of root entries**. This parameter is available exclusively for FAT16 file system. Set the maximum amount of files/directories to be placed in the Root Directory on the FAT16 partition.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.



Number of available options depends on the selected file system type.

# **Dialog Setup**

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Format button to confirm the operation.



- **File system**. From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.
- Volume label. Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:

Use OS built in format routine		
Please select number of sectors per cluster:	128	
Please select number of sectors per boot:	0	(A) (V)
Please select number of root entries:	0	(A) (V)

#### Restore defaults

- Use OS built-in routine. Mark the checkbox to restrict the available values according to the used OS.
- Whether the surface test will be performed. Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- **The amount of sectors per boot**. This parameter is available exclusively for FAT16 and FAT32 file systems. Set the number of sectors to be reserved for the boot area on the partition with this spinner control.
- **The amount of root entries**. This parameter is available exclusively for FAT16 file system. Set the maximum amount of files/directories to be placed in the Root Directory on the FAT16 partition.
- The amount of sectors per cluster. Define the Cluster Size for the formatted partition with this spinner control.



Number of available options depends on the selected file system type.

### Result

After the operation is completed you receive a fully functional partition formatted to the specified file system.

### **Deleting Partitions**

#### Wizard Startup

• In the Main menu: select Wizards > Delete Partition...

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35



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

# **Dialog Startup**

In order to start the operation you should take the following steps:

# Launcher

- 1. Select a partition on the Disk Map;
- 2. Select in the Main Menu: Partition > Delete Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

# Wizard Setup

The wizard offers the following steps to accomplish the operation:

• **Partition to delete**. Select a hard disk (if the computer has several hard disks) and then the required partition to delete.





• Merge free blocks. As a result of the operation you may get several blocks of the unallocated space on the hard disk. So choose whether to merge them all and place at the beginning of the disk or at the end by selecting the required operation from the pull-down list.

Merge free blocks options	
Do not merge free blocks	-
Merge free blocks at the end of the disk	
Do not merge free blocks	
<sup>14</sup> Merge free blocks at the beginning of the disk	

# **Dialog Setup**

Initially the program suggests you just to remove references to the selected partition from the Partition Table.

may
rmav
,

- Enter the volume label to confirm deleting. To confirm deletion of the selected partition, enter its Volume Label. The current volume label is displayed above.
- Do not ask volume label next time. Mark the option to inhibit confirmation next time you start the dialog.

### Result

By default, the operation takes only a fraction of a second. However, the program waits until Windows completes the modification of the disk layout.

### **Advanced Partitioning Operations**

Here you can learn how to accomplish advanced partitioning operations.

### **Redistributing Unused Space between Partitions**

### **Express Resize Partitions Wizard**

The Express Resize Partitions Wizard enables to easily increase free space on one partition by up-taking the unused space of an adjacent partition of your hard disk.

### Startup

• In the Main menu: select Wizards > Express Resize Partitions...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

### Setup

The wizard offers the following steps to accomplish the operation:

• Adjacent partitions to resize. Click on the left partition of the pair of partitions you need to redistribute the unused space between, as the right one will be selected automatically.



• **Resulted size of partitions**. Redistribute the unused space between the partitions with the slider or manually by entering the required value.

Please specify new sizes of selected parti	lions.	
Selected part of Basic Hard Dis	k 0 (VMware, VMware Virtua	al S SCSI Disk Dev)
Local Disk (C:)     282.9 GB NTFS	217 G	data (Z:) IB NTFS
Left volume size:	0	Right volume size:

### Result

After the operation is completed the unused space between the specified partitions will be redistributed according to your needs.

#### Available operation scenarios:

• Increasing size of a system partition by taking unused space of an adjacent logical partition

### Moving/Resizing Partition

The Move/Resize Partition function allows you to resize or change location of any partition without destroying its data. In order to move/resize a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main menu: Partition > Move/Resize Partition...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Define parameters of the operation.

asic Hard Disk (	(VMware, VI	Mware \	Virtual S SCSI Disk Dev)	
🕜 Local Dis	ik (C:)			
282.9 GB NTFS	5			
Volume size:	289,776 MB	-	11,923 MB - 289,781 MB	
Free space before:	0.97 MB	٠.	0 bytes - 277,850.73 MB	
Free space after:	4.85 MB	٠.	0 bytes - 277,850.76 MB	
Sector to sector mov				

- Volume size. Define size (in Mb) of the modified partition.
- Free space before. Define the partition position (in Mb) relative to the beginning of the available range of disk space.
- Free space after. Define the amount of trailing free space (in Mb) at the end of the available range of disk space.
- Sector to sector move. Mark the checkbox to move the partition in the sector-by-sector mode to process its unused space as well. This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.

Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map. The virtual operations are to be available.



When resizing a FAT16 partition beyond the 2GB limit (maximum file system size), the partition will automatically be converted to FAT32.

The program enables to enlarge NTFS partitions (system, locked) without rebooting Windows and interrupting its work, providing 100 percent guarantee that your data is kept intact.

4. The operation will be performed immediately after confirmation.

### Available operation scenarios:

• Increasing size of a system partition by taking unused space from any other

# **Converting File System**

With our program you can change type of the used file system without destroying its data. While performing the operation, it first checks the current file system for consistency and then verifies whether the on-partition data meet the

requirements of the desired file system or not. After having passed the testing, the program re-organizes the file system metadata and user files.

The program enables to convert the following file system types:

- FAT16 > NTFS, FAT32
- FAT32 > NTFS, FAT16
- NTFS > FAT16, FAT32
- Ext2 > Ext3

In order to convert a file system you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main menu: Partition > Convert file system...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Convert button to confirm the operation.

Are :	you sure you w	rant to co	nvert sy	ystem volu	me (C:)	,
You You	are about to com r computer may no	vert file syst o longer bo	em on vo ot or work	dume (C:) [I	No label	], NTFS
lease select	new file system:	FAT32	¥			

- **New file system**. From the pull-down list choose a file system you would like to convert to. Actually the program only displays variants available for the operation, taking into account the current parameters of the selected partition and limitations of the used file system.
- New cluster size. Define the cluster size for the partition. This parameter can have a profound effect on the overall performance. In a nutshell, larger clusters waste more space, but generally provide for slightly better performance, because of less fragmentation. So be particularly careful with it.



The cluster size value is expressed in sectors per cluster. To get it in Kbytes, please divide it into half.

You may only decrease the current cluster size.

- **Surface test level**. Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- 4. The operation will be performed immediately after confirmation.

# **Changing Partition Attributes**

This chapter explains how you can change partition attributes (Active flag, Hidden flag, Volume Label, etc.).

### Mark Partition Active/Inactive

The program enables to set an active/inactive flag for primary partitions of a hard disk. By default, an operating system will boot only if its partition is active or bootable.

In order to mark a partition active/inactive you should take the following steps:

- 1. Select a primary partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Mark Partition as Active/Inactive.

There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

Are yo	ou sure you wani	to set the volume as	active?	
You a have a	re about to set the v active volumes, this	olume (F:) [No label]. action might render your	NTFS as active. system unbootal	if you already ble.

3. The operation will be performed immediately after confirmation.



# Hide/Unhide Partition

The program allows you to hide/unhide primary and logical partitions. By default, an operating system does not mount hidden partitions, thus preventing access to their contents.

In order to hide/unhide a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Hide/Unhide Partition.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.



It is strongly recommended not to hide the system partition. Otherwise your operating system will fail to boot.

# Set Label of a Partition

The Partition Label is a small textual field (up to 11 characters) that is located in the partition's boot sector. It is detectable by any partitioning tool and is used for notification purposes only.

In order to change a partition label you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Modify > Change Volume Label.



3. Enter a label for the selected partition.



4. The operation will be performed immediately after confirmation.

# Hard Disk Management

In this chapter you will find all the information necessary to carry hard disk operations supported by the program.

# **Updating MBR**

The program enables to overwrite the current bootable code in the MBR (Master Boot Record) by the standard bootstrap code. This can help to repair a corrupted bootable code of a hard disk resulted from a boot virus attack or a malfunction of boot management software.

In order to update MBR of a hard disk you should take the following steps:

- 1. Select a hard disk on the Disk Map.
- 2. Select in the Main Menu: Hard Disk > Update MBR.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.



3. The operation will be performed immediately after confirmation.

# **Extra Functionality**

This chapter describes the supplementary functionality available in the program.

# **View Partition/Hard Disk Properties**

The program enables to obtain in-depth information on the properties of hard disks and partitions. Besides the general information, such as capacity, used space or file system type it provides the possibility to get info on hard disk geometry, cluster size, exact partition location, etc.

To get properties on a partition/hard disk, please do the following:

- 1. Choose a partition/hard disk on the Disk Map.
- 2. Select in the Main Menu: Partition/Hard Disk > Properties...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

meral	File System Info Advanced		
.oca	l Disk (C:)		
	6		
		1	
	Volume label:	[No label]	
	File system:	NTFS	
	Type:	Primary	
	Capacity:	499.9 GB	
		536.868.814.848 Bytes	
		1,048,571,904 Sectors	
	Used by data:	9.3 GB (1%)	
		10,016,497,664 Bytes	
		19,563,472 Sectors	
	Free space:	490.6 GB (99%)	
		526.852,317,184 Bytes	
		1,029,008,432 Sectors	

In the opened dialog information will be grouped according to its properties, thus by clicking tabs you can get information you need.

### **Mount Partition**

The program enables to assign or remove drive letters of existing formatted partitions.

# Assign Drive Letter

In order to mount a partition you should take the following steps:



- 1. Select a partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Assign Drive Letter...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Specify a drive letter for the selected partition. Initially the program suggests some consistent value for this parameter. So you may just press the Yes button to confirm the operation.



However you can manually define the required letter by selecting it from the pull-down list of available drive letters.

4. The operation will be performed immediately after confirmation.

#### **Remove Drive Letter**

In order to un-mount a partition you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Remove Drive Letter.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. The operation will be performed immediately after confirmation.



Modifying drive letter of the system partition will result in inability to boot the operating system.

After having processed partitions with installed software, some programs may not run properly.

#### **Defragment Partition**

Defragmentation is the process of rewriting parts of a file to contiguous sectors on a hard disk to increase the speed of access and retrieval. When files are updated, the computer tends to save these updates on the largest continuous space on the hard disk, which is often on a different sector than the other parts of the file. When files are thus fragmented, the computer must search the hard disk each time the file is opened to find all of the file's parts, which slows down response time.

The program provides the necessary tool for the defragmentation of NTFS and FAT partitions.

In order to start the operation you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main menu: Partition > Defragment > Defragment Partition...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.

	? 💌
Defragment volume ( Defragmentation may im volumes, however, this of	C:)? prove performance of your system. For locked operation will require the system restart.
Directories placement	
Put directories:	Leave as is
Sort options	
Sort by size:	Do not sort
Sort by modification time:	Do not sort
( More options	Yes No

- Directories Placement. From the pull-down list select the way how to sort directories.
- Sort by size. Sort files according to their size.
- **Sort by time**. Sort files according to the last time of update.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page:

Syst	em files options
1	Do not save content of pagefile sys and (or) hiberfil sys
	Pagefile.sys and Hiberfile.sys are OS temporary files and are only used for he current Windows session. Thus excluding them from processing will educe time required to accomplish the operation.
Defr	agmentation options
-	Safe mode (recommended)
-	The operation may require a lot of time to complete, but it guarantees consistency of your data. Please use this mode when your computer is not going to be in operation for a considerable period of time.
	Fast mode
	The operation will go much faster, but there's a chance of loosing data because of a power outage. Please make a backup of your data before using this mode.

- Skip auxiliary files. Mark the option to ignore contents of the PAGEFILE.SYS and HIBERFIL.SYS system files. These files are used temporarily in the operating system.
- **Defragmentation Mode**. Select the preferable defragmentation mode.

4. The operation will be performed immediately after confirmation.

#### Available operation scenarios:

• Hard Disk Optimization

### **Test Surface**

The program enables to test surface of existing partitions and blocks of free space for bad or unstable sectors. If found any it automatically marks them unusable in the file system metadata, thus minimizing the risk of data loss.

In order to start the surface test you should take the following steps:

- 1. Select a partition or a block of free space on the Disk Map.
- 2. Select in the Main Menu: Partition > Test Surface...



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

3. From the pull-down list choose the level of the surface check.



4. The operation will be performed immediately after confirmation.

### **Check File System Integrity**

The program allows you to check integrity of a file system. It can be used to detect possible file system errors before performing any operation on a partition.

To start the system integrity check you should take the following steps:

- 1. Select a partition on the Disk Map.
- 2. Select in the Main Menu: Partition > Check File System Integrity



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

2	Check volume (C:) [No label], NTF	S for errors?	
Y	Please note that check operation needs asked to restart your computer to comple	exclusive access to the volume. You n te the operation.	ay be

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3. The operation will be performed immediately after confirmation.

### **View Logs**

With a handy dialog you can study logs on any operation carried by the program. To make this job as easy as possible, all the information is structurally divided, besides there is the possibility to see the disk layout before and after an operation, what is very convenient.

In order to view logs on carried out operations select in the Main Menu: Tools > View Log Files

Image: Second Secon		7
Censorial       Sensorial         Sensorial	= [ 🖻 🕱 [ 💽 💎 [ 💫	
Session event       Session event         Stated 9/3/2009 at 1240.12 AM. Finished at 1240.20         Stated 9/3/2009 at 1245.39 AM. Finished at 12425.12.         Stated 9/3/2009 at 2145.04 AM. Finished at 1245.12.         Stated 9/3/2009 at 2145.04 AM. Finished at 1245.12.         Stated 9/3/2009 at 2145.04 AM. Finished at 1245.12.         Stated 9/2/2009 at 2145.04 AM. Finished at 1245.12.         Stated 9/2/2009 at 1245.39 AM. Finished at 1220.5         Stated 9/2/2009 at 120.615 PM. Finished at 1220.25         Stated 9/2/2009 at 120.615 PM. Finished at 1220.25         Stated 9/2/2009 at 120.615 PM. Finished at 1220.25         Stated 9/2/2009 at 120.615 PM. Finished at 1220.77         Stated 9/2/2009 at 122.118 PM. Finished at 122.115         Stated 9/2/2009 at 123.015 PM. Finished at 122.115         Stated 9/2/2009 at 123.015 PM. Finished at 122.115         Stated 9/2/2009 at 123.015 PM. Finished at 124.17         Stated 9/2/2009 at 123.		
Session event         Genese Sy/2009 at 124:012 AM. Finished at 124:029         Stated 9/3/2009 at 124:05 AM. Finished at 124:121.         Stated 9/3/2009 at 124:05 AM. Finished at 124:51.         Stated 9/3/2009 at 124:50 AM. Finished at 124:51.         Stated 9/3/2009 at 124:50 AM. Finished at 124:51.         Stated 9/2/2009 at 9:14:04 AM. Finished at 12:02.         Stated 9/2/2009 at 9:14:04 AM. Finished at 12:02.         Stated 9/2/2009 at 9:14:04 AM. Finished at 12:02.         Stated 9/2/2009 at 12:00:05 FM. Finished at 12:02.         Stated 9/2/2009 at 12:00:05 FM. Finished at 12:07:47         Stated 9/2/2009 at 12:00:05 FM. Finished at 12:07:47         Stated 9/2/2009 at 12:00:15 FM. Finished at 12:07:47         Stated 9/2/2009 at 12:00:15 FM. Finished at 12:07:47         Stated 9/2/2009 at 12:01:5 FM. Finished at 12:0	Sessions Session operation	XIS
Stated 3/2/2008 at 124/01 Kown Invector at 124/02         Stated 3/2/2008 at 124/51 AM. Finished at 124/51         Stated 3/2/2008 at 124/53 AM. Finished at 124/51         Stated 3/2/2008 at 124/53 AM. Finished at 124/51         Stated 3/2/2008 at 124/53 AM. Finished at 124/51         Stated 3/2/2008 at 21/54/3         Stated 3/2/2008 at 12/54/3	Session event	
Basic 39/2009 at 124/04 Ministred at 124/21         Started 39/2009 at 124/514 AM. Finished at 124/512         Started 39/2009 at 124/539 AM. Finished at 124/512         Started 39/2009 at 124/539 AM. Finished at 128/51         Started 39/2009 at 21/54/54 AM. Finished at 122/54         Started 39/2009 at 21/948 PM. Finished at 12/24/46         Started 39/2009 at 12/04/54 PM.         Started 39/2009 at 12/04/54 PM.     <	Stated 9/3/2009 at 12:40:12 AM. Hnished at 12:40:29 Stated 9/2/2009 at 12:40:45 AM. Enished at 12:41:21	
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Bated 9/2/2009 at 1245/39 AM, Finished at 12851         Stated 9/2/2009 at 917/40 AM, Finished at 1228 AM         Stated 9/2/2009 at 9105 AM.         Stated 9/2/2009 at 9102 AM. Finished at 92128 AM         Stated 9/2/2009 at 12003 at 94105 AM.         Stated 9/2/2009 at 12004 BM. Finished at 122046         Stated 9/2/2009 at 12004 BM. Finished at 122046         Stated 9/2/2009 at 12004 BM. Finished at 12204         Stated 9/2/2009 at 12004 BM. Finished at 12204         Stated 9/2/2009 at 12004 BM. Finished at 12204         Stated 9/2/2009 at 12004 BM. Finished at 122118         Stated 9/2/2009 at 12015 PM. Finished at 122118         Stated 9/2/2009 at 123133 PM. Finished at 12244.47         Stated 9/2/2009 at 12313 PM. Finished at 125838         Stated 9/2/2009 at 12313 PM. Finished at 125838         Stated 9/2/2009 at 1230.15 PM.         Dick System Configuration Refore Session         Dick System Configuration Refore Session         Basic Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev) - Off         Image: Provide P	- Started 9/3/2009 at 12:45:04 AM. Enished at 12:45:12	
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# **Typical Scenarios**

This chapter lists a number of the most frequently used scenarios that may be accomplished with the program. You can find here useful recommendations and descriptions of operations.

# **Resize Scenarios**

# Creating a new partition to detach operating system from the rest of data

Let's assume that you're a rank and file user who is most likely to have only one hard disk with only one partition (the only partition is always system). To secure yourself against a system malfunction or a virus attack you've got nothing to do, but make a backup of the whole partition, which besides the operating system itself contains all your family photos,

favorite films and music, program distributives, whatever. As a result you'll get a very huge backup image. You can easily tackle this issue however by detaching your operating system from the rest of data.

To create a new partition on your hard disk, please do the following:

1. Click the Express Create Partition item of the Wizards menu.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 2. On the Wizard's Welcome page, click the Next button.
- 3. Choose a method you find the most suitable to create the partition. The wizard is especially designed to minimize your participation in finding an appropriate place for it and its resulted size. The only thing you're to do is to choose between several modes. The most relevant thing here is the amount of space that will be allocated for that partition. For easy perception, you can see the resulted disk layout on the disk map by selecting this or that mode.





The number of available methods depends on your disk layout.

To learn more on the way the wizard works, please click the corresponding link on the first page of the wizard.

4. That's basically it. By clicking the Next button the wizard will start modifying your disk layout. If you've got to do with the system partition resize, like we do in our case, you will be asked to restart your computer in a special boot-up mode to accomplish the operation. So click the appropriate button to agree.



5. In the Progress window you can see in real-time a detailed report on all actions carried out at the moment.

After completing the operation your computer will be automatically restarted back to Windows where you can see the newly created NTFS partition. Now you've got a place to keep your stuff apart from Windows.

### Increasing size of a system partition by taking unused space of an adjacent partition

Let's assume you've got several partitions on your hard disk. After installing a number of resource-consuming applications and system updates your system partition has started to suffer from the lack of free space. But an adjacent partition has a plenty of redundant space. That's just enough to make your system partition suffer no more.

To increase size of a system partition by taking unused space from an adjacent partition, please do the following:

1. Click the Express Resize Partitions item of the Wizards menu.



There are other ways to start up this function, please consult the <u>Interface Overview</u> chapter to know more on the subject.

- 2. On the Wizard's Welcome page, click the Next button.
- 3. Click on your system partition. By doing that, the wizard will automatically select an adjacent partition as well. This partition will later act as a space donor.

The wizard will resize space between Local Disk (C:) and New Volume (E:) on Basic Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev). Select left partition from a pair of adjacent partitions you would like to resize. Right adjacent partition will be selected automatically. Basic Hard Disk 0 (VMware, VMware Virtual S SCSI Disk Dev) New Volume (E:) 460.3 GB NTFS



If you've got more than two partitions on your hard disk and a partition you need to increase is surrounded by other partitions, you've got the choice to choose which partition will act as a space donor. Just click on the left partition of the pair, as the right one will be selected automatically.

4. Increase size of the system partition with the slider or manually by entering the required value. Please note, when you change size of one partition the size of the other will be changed as well, thus redistributing the unused space between the partitions.



5. On the next page of the wizard you need to confirm the operation by selecting the appropriate option.



6. That's basically it. By clicking the Next button the wizard will start modifying your disk layout. If you've got to do with the system partition resize, like we do in our case, you will be asked to restart your computer in a special boot-up mode to accomplish the operation. So click the appropriate button to agree.



7. In the Progress window you can see in real-time a detailed report on all actions carried out at the moment.

After completing the operation your computer will be automatically restarted back to Windows where you can see that your system partition is bigger now.

# Increasing size of a system partition by taking unused space from any other

Let's assume you've got several partitions on your hard disk. After installing a number of resource-consuming applications and system updates your system partition has started to suffer from the lack of free space. But one of your partitions has a plenty of redundant space. That's just enough to make your system partition suffer no more.

To increase size of a system partition by taking unused space from any other on-disk partition, please do the following:

- 1. Click Switch to Full Scale Launcher in the Express Launcher.
- 2. In the main window select the required hard disk (if several) on the Disk Map.



3. Choose a space donor partition and then call the context menu for it (right click of the mouse button) to launch the Move/Resize dialog.



4. In the opened dialog shift the edge of the partition to the right by the drag-and-drop technique. While doing this, free space from the partition will be released (displayed in aqua-green). You can also do it manually by entering the exact size of free space. Click the Yes button to continue.

sic Hard Disk 0	(VMware, VMw	vare Vi	rtual S SCSI Disk Dev)
🕐 (Unalloca	ted)	🕑 TE	MP (G:)
59.5 GB	A	100.7 G	B FAT32
olume size:	103,167.39 MB	••	86 MB - 164,156 MB
ree space before:	60,988.95 MB	0.	0 bytes - 164,070.09 MB
ree snace after	0 Bytes	10-	0 bytes - 164 070 09 MB

5. Now you've got a block of free space to add to the system partition. You cannot do it directly however, but by carrying out a number of extra move/resize operations.



6. Since the block of free space is within the extended partition, you need to take it out first. The program enables to resize the extended partition only when there's a block of free space adjoining its borders. In our case it's between two logical disks. So we need to move it. To do that, please select the first logical partition and then call the context menu for it (right click of the mouse button) to launch the Move/Resize dialog.

52



7. At first shift the right edge of the partition to the right, then do the same with the left edge. Make sure the partition size has been left unchanged.



8. Now you can resize the extended partition to take the block of free space out of it. Call the context menu for it (right click of the mouse button) to launch the Move/Resize dialog.



Call a context menu for the extended partition (with the blue border), not the logical one.

9. In the opened dialog shift the edge of the extended partition to the right.

Basic Hard Disk 0	(VMware, VMw	vare Virtual S SCSI Disk Dev)
(Unalloca 119 GB	ited)	Data (F:) 4 GB NTFS 00.7 GB FAT32
Volume size:	247,038.60 MB	€ 💌 247,038 MB - 368,969 MB
Free space before:	121,930.84 MB	🗊 💌 0 bytes - 121,930.84 MB

10. The block of free space has been released.



11. Now you need to move the second primary partition just the way we did it with the logical partition to make the block of free space adjoin the system partition.



- 12. Finally increase size of the system partition. Call the context menu for it (right click of the mouse button) to launch the Move/Resize dialog.
- 13. In the opened dialog shift the edge of the partition to the right, thus increasing its size.

sic Hard Disk 0	(VMware, )	/Mware V	irtual S SCSI I	Disk Dev)	
Local Dis     158 7 GB NTES	k (C:)				
/olume size:	162.547.31	MB 🛛 🖝	11,680 MB - 162	2.548 MB	
ree space before:	0.97 MB		0 bytes - 150,86	8.20 MB	
and an and a flag	0 Rutes	10-	0 bytes - 150.86	0.39 MB	

14. Apply all introduced changes. By default, our program works in the virtual mode of execution, so you have to confirm all operations to let the program accomplish them. To do that, just click the Apply button on the Virtual Operations Bar.

54



15. The program will require the system restart to accomplish the operation in a special boot-up mode. Click the appropriate button to agree.

# **Hard Disk Optimization**

To defragment an NTFS or FAT partition, please do the following:



You must have administrator's privileges to accomplish defragmentation of the system partition.

1. In the main window, select a partition you want to defragment on the Disk Map.



2. Launch the Defragment Partition dialog by calling the popup menu for the selected partition (right click of the mouse button) and then selecting the menu item: **Defragment Partition...** 



3. In the opened dialog define settings of the operation. To improve the performance we recommend you to mark the **Do not save content of the Pagefile.sys or (and) Hiberfile.sys** checkbox as these files are only needed for the current Windows session.





The Defragment Partition dialog offers a number of additional parameters that can also be of help. However here we pay attention to the most relevant to fulfill our task.

4. Start the operation by clicking the Yes button.

# Troubleshooter

Here you can find answers to the most frequently asked questions that might arise while using the program.

1. I try to run an operation, but the program claims my partition is in use and suggests restarting the computer.

There are a number of operations that cannot be performed while your partition is in use (or locked in other words). Please agree to reboot your machine to make the program accomplish the operation in a special bootup mode.

2. I run an operation and restart the machine as required, but it just boots back into Windows without accomplishing the operation.

Please run 'chkdsk /f' for the partition in question.

3. I cannot create a new partition on the disk.

There can be a number of reasons for that:

- The program cannot create a new partition on a dynamic disk.
- The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.
- 4. I cannot copy a partition.

There can be a number of reasons for that:

- The source or target disk you select is a dynamic disk;
- 4 primary partitions (or three primary partitions and an extended one) already exist on the target disk.
- 5. I need to copy a partition. But when selecting a place where to make a copy, I always get a crossed circle sign no matter which partition is selected.

The program enables to copy a partition only to a block of un-partitioned space. If you don't have a block of free space on your hard disk, please delete or reduce an existing partition to accomplish the operation.

6. I cannot do anything with my USB flash drive. I get a crossed circle sign when trying to select any area on it.

Some USB flash drives don't have the MBR (Master Boot Record), that's the cause of your problem. To fix the issue please use the Update MBR function of our program or 'fixmbr' of the Windows installation disc to write a standard code to your flash drive.

7. When trying to back up my system the program asks to restart the computer.

Most likely the Hot Processing mode is disabled. Please make it active in the program settings.

8. When backing up a partition with the VSS (Volume Shadow Copy Service) mode, the program throws "VSS could not be started for processed volume".

Most likely you try to back up a FAT32 partition, which is not supported by VSS. Please use the Paragon Hot Processing mode instead.

9. I cannot back up my hard disk to an external hard drive. Once started, the operation is aborted with the following error: Hard Disk management, Error Code 0x1100a. What is wrong here?

The problem is that the Microsoft VSS service is set as the default Hot Processing mode in the program. But this service has not been started in your WindowsXP/Windows2003/Vista. Please start this service (right click on My Computer > Manage > Services > find Microsoft Volume Shadow Copy Service and make it active. Set also to start it automatically).

10. When running a backup operation with the Paragon Hot Processing mode enabled, I get an error: error code 0x1200e "Internal error during Hot Backup"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: http://kb.paragon-software.com

11. When running a backup operation with the Microsoft VSS mode enabled, I get the following error: error code 0x12016 "VSS: can't read volume data"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: http://kb.paragon-software.com

- 12. When trying to back up to a network share, I get the following error: "i/o error" or "can't open/create file" Please check whether you've got a permission to write to the selected destination or not.
- 13. When trying to restore a backup archive, I get the following error: "Can't restore to current selection" or "Archive does not fit"

Most likely you're trying to restore a backup of the whole hard disk to a partition or vice versa.

14. I set up a timetable for a task, but it fails to execute.

There can be a number of reasons for that:

- Windows Task Scheduler does not work properly. Check whether it is so or not by scheduling a simple task (call Notepad through scheduling);

- You don't have permission to write to the selected backup destination.

# Glossary

Active Partition is a partition from which an x86-based computer starts up. The active partition must be a primary partition on a basic disk. If you use Windows exclusively, the active partition can be the same as the system volume.

In the DOS partitioning scheme, only primary partitions can be active due to limitations of the standard bootstrap.

The term **backup** originates from the time when the best way to protect valuable information was to store it in form of archives on external media. It's become now a general notion to mean making duplications of data for protection purposes.

**Bootable Archive** is created by adding a special bootable section when backing up the data to CD/DVDs. Thus you will be able to restore the data from these archives without having to run the program, but by simply booting from these CD/DVDs.

**Cluster** is the smallest amount of disk space that can be allocated to hold a file. All file systems used by Windows organize hard disks based on clusters, which consist of one or more contiguous sectors. The smaller the cluster size, the more efficiently a disk stores information. If no cluster size is specified during formatting, Windows picks defaults based on the size of the volume. These defaults are selected to reduce the amount of space that is lost and the amount of fragmentation on the volume. A cluster is also called an allocation unit.

**Extended Partition** is a partition type you create only on a basic MBR (Master Boot Record) disk. Extended partition is used if you want to create more than four volumes on a disk, since it may contain multiple logical drives.

**File System Metadata**. The servicing structures of a file system, which contain information about allocating files and directories, security information etc, are named the file system metadata. It is invisible for users and regular applications because its accidental modification usually makes a partition unusable.

**Hard Disk Geometry**. Traditionally, the usable space of a hard disk is logically divided into cylinders, cylinders are divided into tracks (or heads), and tracks are divided into sectors.

The triad of values {[Sectors-per-Track], [Tracks-per-Cylinder], [Amount-of-Cylinders]} is usually named the Hard Disk Geometry or C/H/S geometry.

Tracks and cylinders are enumerated from "0", while sectors are enumerated from "1". These disk parameters play an essential role in the DOS Partitioning scheme.

Modern hardware uses an advanced scheme for the linear addressing of sectors, which assumes that all on-disk sectors are continuously enumerated from "0". To allow backward compatibility with older standards, modern hard disks can additionally emulate the C/H/S geometry.

**Hidden Partition**. The concept of a "hidden" partition was introduced in the IBM OS/2 Boot Manager. By default, an operating system does not mount a hidden partition, thus preventing access to its contents.

A method of hiding a partition consists in changing the partition ID value saved in the Partition Table. This is achieved by XOR-ing the partition ID with a 0x10 hexadecimal value.

**Master File Table** (MFT) is a relational database that consists of rows of file records and columns of file attributes. It contains at least one entry for every file on an NTFS volume, including the MFT itself. MFT is similar to a FAT table in a FAT file system.

**MBR & 1st track of the hard disk** is the 0th sector of the disk. MBR (Master Boot Record) contains important information about the disk layout:

- The used partitioning scheme;
- The starting records of the Partition Table;
- The standard bootstrap code (or the initial code of boot managers, disk overlay software or boot viruses).

Generally, the 0th sector is used for similar purposes in all existing partitioning schemes.

The MBR capacity is not sufficient to contain sophisticated boot programs. That's why the on-boot software is allowed to use the entire 0th track of the disk. For example, boot managing utilities such as LILO, GRUB and Paragon Boot Manager are located in the 0th track.

**Partition ID** (or File system ID) is a file system identifier that is placed in the partition. It is used to quickly detect partitions of supported types. A number of operating systems completely rely on it to distinguish supported partitions.

Partition ID is saved in appropriate entries of the Partition Table and takes only 1 byte of space.

**Partition Label** (or Volume Label) is a small textual field (up to 11 characters) that is located in the partition's boot sector. This value is used for notification purposes only. It is detectable by any partitioning tool including the DOS FDISK utility.

Modern operating systems save it within a file system, e.g. as a special hidden file. Thus it is able to contain a relatively large amount of text in multiple languages.

**Partitioning Scheme** is a set of rules, constraints and format of the on-disk structures to keep information on partitions located on a hard disk.

There are known several partitioning schemes. The most popular of them is the so-called DOS partitioning scheme. It was introduced by IBM and Microsoft to use multiple partitions in the disk subsystems on IBM PC compatible computers.

Another popular partitioning scheme is the so-called Logical Disks Model (LDM) that originates from the UNIX mainframe systems. Veritas Executive accommodates a simplified version of LDM to the Windows 2000 operating system.

Windows 2000 and XP support two quite different partitioning schemes: the old DOS partitioning scheme and the new Dynamic Disk Management (DDM). The problem is that earlier versions of Windows do not support DDM. In addition, most hard disk utilities do not support it as well.

**Recovery Media** is a CD/DVD disc, a USB flash card or even a floppy disk from which you can boot for maintenance or recovery purposes.

**Root Directory** is the top-level directory of a formatted logical drive to include other files and directories. In modern file systems (Ext2/Ext3, NTFS and even FAT32) it does not differ from other directories. This is not the case for old FAT12 and FAT16 file systems.

**Serial Number**. In the DOS partitioning scheme, every hard disk and every partition has a 32-bit serial number represented by an 8-figure hexadecimal value. It is stored in the MBR and its value is assigned when the MBR sector is initialized by Microsoft standard disk managing tools, such as Windows Disk Administrator and the FDISK utility.

In fact, a hard disk's serial number is not important for most operating systems and software. It is known that Windows NT, 2000 and XP store its value in the database of assigned drive letters.

A partition's serial number is stored in its boot sector (in FAT16, FAT32 and NFTS file systems). Its value is assigned when the partition is formatted. It does not play an important role for most operating systems and software as well.