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Drive Copy™ 10 Personal

User Manual

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Introduction

Paragon Drive Copy™ 10 is a comprehensive tool of disk copying, upgrading and configuring needs. With the next generation of Paragon Adaptive Restore™ as well as support for the system virtualization, the product can also be used for migration of a Win2K+ physical system either to a different hardware platform (P2P) or a virtual environment (P2V). Moreover including the basic backup and restore facilities it can help you protect your system and data against a hardware failure, a virus attack, or a human mistake.

Most functionality of the product is offered through handy intuitive wizards, that's why not only IT pros, but also inexperienced users can find it easy and efficient.

In this manual you will find the answers to many of the technical questions, which might arise while using the program.



Our company is constantly releasing new versions and updates to its software, that's why images shown in this manual may be different from what you see on your screen.

What's New in Drive Copy 10

- [P2V Copy](#) to migrate a Win2K+ physical system to a virtual environment in the online mode.
- **Support for major virtualization software vendors** including MS Virtual PC, VMware Workstation, and VMware Fusion.
- [Next generation Adaptive Restore](#) (P2P Adjust OS) to successfully migrate a Win2K+ physical system to a different hardware platform (P2P) by allowing automatic injection of all required drivers and the other actions crucial for a migration of this kind.
- **Smart Driver Injector** to make the process of adding new drivers for P2V and P2P operations smooth and easy.
- **Support for the latest Microsoft Windows 7.**
- **The latest Linux kernel** to enjoy support of a wider range of hardware configurations, including the brand new Intel ICH9 chipset.
- **WinPE 2.1 based bootable recovery environment** to enjoy support of a wider range of hardware configurations with the option to add drivers for specific hardware on-the-fly.
- [More flexibility for online data processing techniques](#) to provide for easier configuration for both, Paragon Hot Processing and Microsoft Volume Shadow Copy Service (VSS).
- **Better support for 64-bit platforms** to reboot your computer to one of the three special modes (Windows native, Linux, or DOS) to automatically complete operations, which cannot be accomplished under 64-bit Windows.

- [Automatic data exclusion](#) with an advanced system of filters will help you automate the process of building up contents of the future backup image, by excluding irrelevant data such as movies, music, etc.
- **Better support for GUID Partition Table (GPT)** to back up and restore not only single GPT volumes but entire disks, including the option of resize during the restore operation.
- **Better support for the Apple Boot Camp Configuration** with the option not only back up and restore this kind of configurations, but to copy single volumes or entire disks with resize.
- **Better support for Linux ExtFS** starting from Ext2FS up to the brand new Ext4FS.

Product Components

In order to cope with different tasks, the product contains several components:

- [Windows based set of utilities](#) is the crucial part of the product. With the help of an easy to use launcher you may find and run tasks of any complexity in the field of data and system protection, hard disk partitioning and cloning, etc.
- [Linux/DOS based Recovery CD](#) is a multi-platform bootable media that enables to run utilities under Linux or PTS DOS, and that way to get access to your hard disk for maintenance or recovery purposes. Both platforms have their strong sides, for instance Linux can boast support of FireWire (i.e. IEEE1394) or USB devices. It enables to burn CD/DVD disks. However there can be some difficulties with detecting new hardware. DOS in its turn has no problems of that kind but is limited in features. The Linux/DOS Recovery CD requires no installation and can be of great help when the system fails to boot. Besides it offers a Windows XP like environment.
- [WinPE based Recovery CD](#). Especially for keen followers of Windows, our product also offers a WinPE 2.1 based bootable media. Unlike Linux/DOS Recovery CD it can boast an excellent hardware support and the same interface as for the Windows version. However its system requirements are much tougher.

Features Overview

This chapter dwells upon key benefits and technical highlights of the product.

Key Features

Let us list some of the key features:

User Friendly Fault Minimizing Interface

- **Graphical representation of the data** to gain a better understanding.
- [A handy launcher](#) to easily find and run the required tasks.
- [Comprehensive wizards](#) to simplify even the most complex operations.
- **A context sensitive hint system** for all functions of the program.

- [Previewing the resulting layout of hard disks before actually executing operations](#) (so-called virtual operations).

Backup Facilities

- [Support of basic techniques to store backup images](#):
 - *Backup to local mounted partitions*;
 - *Backup to a network drive* to stand a better chance of success in case of a hard disk failure.
- [Sector backup](#) to save not only all on-disk information but also the system service structures. It is ideal for making a backup image of an entire hard disk or system partitions to guarantee the operating system's working capability.

Restore Facilities

- [Restore an entire disk](#), [separate partitions](#) or [only files you need](#) from the previously created backup image.
- **Restore with Shrink** to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.
- [Adaptive Restore](#) to successfully migrate a Win2K+ physical system to a different hardware platform (P2P) by allowing automatic injection of all required drivers and the other actions crucial for a migration of this kind.

Virtualization Facilities

- [P2V Copy](#) to migrate a Win2K+ physical system to a virtual environment in the online mode.



Virtualization is the latest trend in system migration, protection, and evaluation.

Copy Facilities

- [One Button Copy Wizard](#) to carry out such a technically complicated operation as cloning of hard disks just by pressing one button.
- [Partition/hard disk copy](#) to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability.



Copy functionality can also be used as an alternative way of data protection.

Partition/Hard Disk Management Facilities

- [Basic functions for initializing, partitioning and formatting hard disks](#) (create, format, delete). Instead of the standard Windows disk tools, the program supports all popular file systems.
- [Mount a partition](#) (assign a drive letter) of any file system type to make it available for your operating system.

- [Modify file system parameters](#) (make active/inactive, hide/unhide, change serial number, partition ID, volume label, etc.).
- [Undelete Partitions Wizard](#) to recover an accidentally deleted partition.

Automatization Facilities

- [Task scheduling](#) to automate routine operations. It can be particularly effective when you have to repeat a sequence of actions on a regular basis.



Scheduling is only available for the Windows installation of the program.

Auxiliary Facilities

- [File Transfer Wizard](#) to make such operations as transferring of files/directories or burning of them to CD/DVD as easy and convenient as possible. Providing access to Paragon backups as regular folders, it may also help to replace corrupted data from a previously created image in case of an operating system failure.
- [Recovery Media Builder](#) to create a Linux/DOS bootable media, which can later be used to boot and recover your computer in case of an operating system failure. Moreover, with its help you can save data from partitions of your hard disk directly to compact discs or burn ISO-images. The utility supports various formats of laser discs: CD-R/RW, DVD-R/RW, DVD+R/RW, DVD-R, DVD+R double layer, Blu-ray and can handle multi-session burning.
- [Network Configuration Wizard](#) to establish a network connection under Linux or WinPE either to save a backup of a partition/hard disk or just several files on a network computer or retrieve a previously made backup from a network computer for recovery purposes.
- [Boot Corrector](#) to fix most of the system boot problems that can be a result of a human factor, program error or a boot virus activity.



It's only available for the Linux/DOS bootable recovery environment.

Supported Technologies

Along with using innovative technologies from outside, Paragon has developed a number of its own original technologies that make its products unique and attractive for customers:

- **Paragon Hot Backup™** technology to back up locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.
- **Paragon Adaptive Restore™** technology to successfully migrate a Win2K+ physical system to a different hardware platform (P2P).
- **Paragon Power Shield™** technology to provide data consistency in case of a hardware malfunction, power outages or an operating system failure.

- **Paragon UFSD™** technology to browse partitions of any file system including hidden and unmounted, modify and copy files and folders, etc.
- **Paragon Restore with Shrink™** technology to restore a backup image to a free block of smaller size taking into account only the amount of actual data of the image.
- **Paragon Smart Partition™** technology to securely perform hard disk partitioning operations of any complexity.
- **Paragon BTE™** technology to set tasks for execution in the Windows blue screen mode, thus saving from the need to use a bootable media when modifying system partitions.
- **Paragon VIM™** (Virtual Image Management) technology that enables Paragon products work with virtual disks as though they are physical hard disks.
- **Microsoft Volume Shadow Copy Service (VSS)** to provide the copy/backup infrastructure for the Microsoft Windows XP/Vista/7/Server 2003/2008 operating systems. It offers a reliable mechanism to create consistent point-in-time copies of data known as shadow copies. Developed by Microsoft in close cooperation with the leading copy/backup solution vendors on the market, it is based on a snapshot technology concept.
- **GUID Partition Table (GPT)**. It is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. GPT disks are now supported by Windows Vista/7, Server 2008, Mac OS X and Linux.

Supported File Systems

Paragon Drive Copy 10 provides support of major file systems presented on the market today:

- Full read/write access to FAT16/FAT32 partitions.
- Full read/write access to NTFS (Basic and all five types of Dynamic Disks) under Windows 95/98/ME, Linux and PTS DOS. Compressed NTFS files are also supported.
- Full read/write access to Ext2FS/Ext3FS/Ext4FS partitions under all versions of Windows, DOS 5.0 and later.
- Limited read/write access to Apple HFS+ partitions.



Unfortunately, support of non-Roman characters for the HFS+ file system is unavailable at the moment. The company is about to implement it in the nearest future.

Supported Media

- Support of both MBR and GPT hard disks (up to 1,5 TB tested)
- IDE, SCSI and SATA hard disks
- CD-R, CD-RW, DVD-R, DVD+R, DVD-RW, DVD+RW, DVD-R, DVD+R double layer and also Blu-ray discs
- FireWire (i.e. IEEE1394), USB 1.0, USB 2.0 hard disks

- PC card storage devices (MBR and GPT flash memory, etc.)

Getting Started

In this chapter you will find all the information necessary to get the product ready to use.

Distribution

Paragon Drive Copy 10 is distributed in two ways:

- Boxed package from Paragon Technology GmbH and resellers
- Downloadable package over the Internet at the company's web-site

Distributive CD

The boxed package includes a distributive CD that is in fact a bootable Linux/DOS Recovery CD with auto-run of the Windows installation, thus it can be used as a ready-made solution (see [Booting from the Linux/DOS Recovery CD](#)). But if you're going to run the Windows components, you need to install them first (see [Installing the Program under Windows](#)).

If you want to download an update/upgrade of the product, it will be in form of the downloadable installation package as described in [Online Distribution](#).



**The WinPE version can only be obtained through the company's web service.
You will get the required download link after the product has been purchased.**

Online Distribution

Drive Copy 10 purchased over the Internet will be in form of an MSI package. After installing the product you can launch the Recovery Media Builder to burn the Linux/DOS Recovery CD.



**The WinPE version can only be obtained through the company's web service.
You will get the required download link after the product has been purchased.**

Registration

Paragon Technology GmbH provides a wide range of online services through its web-portal - www.paragon-software.com/support/:

- Registration of new users;
- Registration of purchased products for registered users;
- Available around-the-clock downloading center, where registered users can get product updates/upgrades as well as all the necessary documentation;
- Downloadable free demo versions and open documentation for all users.



It is recommended to use Internet Explorer 5+ or any compatible browser.

To register as a new user

To register as a new user, please do the following:

1. Run an Internet browser and visit the page: www.paragon-software.com/my-account/;
2. Click **Create** of the **Create a Paragon Account** section;
3. Fill out a registration form;
4. Click **Register**.

The most important field in the form is an E-mail address, as it serves as a login to enter the system. Besides your access password will be sent to this address as well.

To register a new product

If you are a registered user and would like to register Drive Copy 10, please do the following:

1. Run an Internet browser and visit the page: www.paragon-software.com/my-account/;
2. In the **Email** field of the **Authorization** section, enter an E-mail used for registration;
3. In the **Password** field enter a password received after registration;
4. Click **Sign in**;
5. If the user name and password are valid, you will get to your account;
6. Click **Register new product** of the **Products** section;
7. Enter your product serial number in the **Serial Number** field. You can find it in the product box or obtain from your reseller. Click **Next**;
8. On the next page you will be asked to provide some additional data. Also you will need to decide whether you want to get confirmation on registering the product by E-mail or not. Click **Next**, and then click **Finish**.

That is all. The product is now registered.

How to Download Updates/Upgrades

Downloading of updates/upgrades can be fulfilled in the following way:

1. Run an Internet browser and visit the page: www.paragon-software.com/my-account/;
2. In the **Email** field of the **Authorization** section, enter an E-mail used for registration;
3. In the **Password** field enter a password received after registration;
4. Click **Sign in**;
5. If the user name and password are valid, you will get to your account;
6. Select **My Downloads** of the **Products** section to see what updates are available for you;
7. Select the desired update and click **Download**.

Contacting Paragon Technology GmbH

If you have any questions about the company products, please do not hesitate to contact Paragon Technology GmbH.

Service	Contact
Visit Paragon GmbH web site	www.paragon-software.com
Registration & updates web-service	www.paragon-software.com/support
Knowledge Base & Technical Support	kb.paragon-software.com
Pre-sale information	sales@paragon-software.com

System Requirements

Windows based set of utilities

To use the Windows utilities, you should install them first. But before that, make sure your computer meets the following minimum system requirements:

- Operating systems: Windows 2000/XP/Vista/7 and XP SP2/Vista/7 64-bit
- Internet Explorer 5.0 or higher
- Intel Pentium CPU or its equivalent, with 300 MHz processor clock speed
- 128 MB of RAM (256+ recommended)
- Hard disk drive with 100 MB of available space
- SVGA video adapter and monitor
- Mouse

Linux/DOS based Recovery CD

To use the Paragon Linux/DOS Recovery CD on your computer (it doesn't matter what operating system is installed), make sure that it meets the following minimum system requirements:

- IBM AT compatible computer with i486 or higher CPU
- 256 MB of RAM
- SVGA-compatible monitor
- Mouse (recommended)
- On-board BIOS supports booting from CD first

WinPE based Recovery CD

To use the WinPE based Recovery CD on your computer, (it doesn't matter what operating system is installed), make sure that it meets the following minimum system requirements:

- Intel Pentium III CPU or its equivalent, with 1000 MHz processor clock speed
- At least 512 MB of RAM
- SVGA video adapter and monitor
- Mouse

Additional Requirements

There may be additional requirements if you want to use advanced features:

- Network card is required to send partition/hard disk backups to a network computer or to retrieve previously made backups
- Recordable CD/DVD drive is needed to burn data to compact disks
- To save copy or backup of a hard disk or partition, removable USB disks can be used. The program supports USB Drives 1.0, 2.0.

Installing the Program under Windows

As we have already mentioned only Windows components of the product require installation. So to install Paragon Drive Copy 10 under Windows, please do the following:

1. **Run Setup Application.** Click on the *.MSI file. This application will guide you through the process of the program installation. The setup utility is compiled with the InstallShield SDK, hence it contains the standard user interface and set of installation steps.



In case there is some previous version of the program installed on the computer, the program will offer the user to uninstall it first.

2. **Starting Setup.** The Welcome page informs that the application is being installed. Click the Next button to continue.
3. **Confirm License Agreement.** The License Agreement page displays the Paragon License Agreement. Read the agreement and then select the appropriate option to accept. If you do not agree with any conditions stated there, the installation process will be interrupted. By clicking the Print button, the License Agreement may also be printed out.
4. **Provide Registration Information.** On the Registration page you are to provide your product key and serial number.
5. **Provide Customer Information.** On the Customer Information page you are to provide the standard information, i.e. a user name and an organization. Besides you need to decide whether to make the program available for all users of this computer (if several) or only for the current one.

6. **Select an Installation Folder.** The Destination Folder page allows you to choose a folder where the program will be installed. By default, the installation folder will be created as:

C:\Program Files\Paragon Software\Paragon Drive Copy 10. To select another folder, click the Change... button.

After you have selected the required folder, click the Next button to continue.



Do not install the program on network drives. Do not use Terminal Server sessions to install and run the program. In both cases, the program functionality will be limited.

-
7. **Confirm Installation.** On the Ready to Install the Program page click the Install button to start the installation or the Back button to return to any of the previous pages and modify the installation settings.
8. **Copying Files.** The Copying Files page shows the overall progress of the installation. Click the Cancel button to abort the setup.
9. **Finishing the Installation.** The Final page reports the end of the setup process. Click the Finish button to complete the wizard.



To accomplish online backup/copy of locked partitions/hard disks the program uses a kernel mode hotcore driver, thus the system reboot is required to complete the installation procedure.

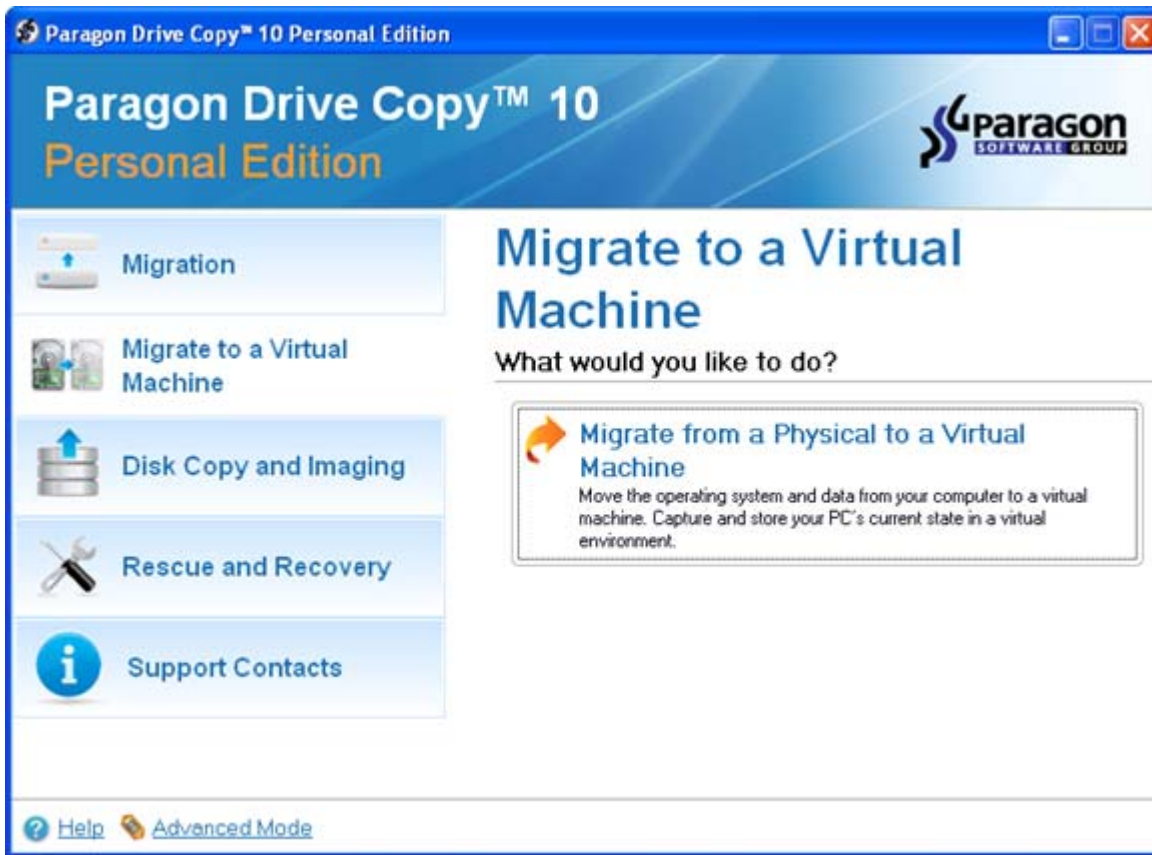
Starting the Program under Windows

To start Paragon Drive Copy 10 under Windows, please click the Windows Start button and then select **Programs > Paragon Drive Copy™ 10 > Paragon Drive Copy™**.



The program provides wide opportunities in the field of hard disk structure modification, so just to be on the safe side, please make a backup of your data before carrying out any operation.

The first component that will be displayed is called the Express Launcher. Thanks to a well thought-out categorization and hint system, it provides quick and easy access to wizards and utilities that we consider worth using on a regular basis. With its help you can also start up the traditional launcher, the help system or go to the program's home page.



To start up the traditional launcher, please click the **Advanced Mode** option found at the bottom of the window. To know more on the subject, please consult the [Windows Components](#) chapter.

Booting from the Linux/DOS Recovery CD

The Linux/DOS Recovery CD can be used to boot your computer into Linux or PTS DOS to get access to your hard disk for maintenance or recovery purposes. On the disk you can also find the PTS DOS safe mode, which may help in a number of non-standard situations such as interfering hardware settings or serious problems on the hardware level. In this case, only basic files and drivers (such as hard disk drivers, a monitor driver, and a keyboard driver) will be loaded.

Startup Procedure

To start working with the Linux/DOS Recovery CD, please take the following steps:

1. Insert the Linux/DOS Recovery CD into a CD/DVD drive.
2. Reboot the computer.
3. Launch a boot mode you need (Normal, Safe, Low-Graphics Safe) in the Boot menu.



By default the **Normal Mode** will be automatically initiated after a 10 second idle period.

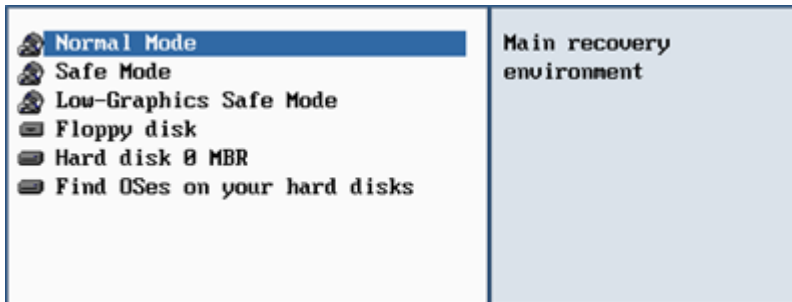
4. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.
5. Consult the help system by pressing **ALT+F1** to know more on the subject.



To automatically boot from the Recovery CD make sure the on-board BIOS is set up to boot from CD first.

Boot Menu

After you have inserted the Recovery CD into a CD/DVD drive and restarted the computer, the Boot menu appears.



The Boot menu contains the following commands:

- **Normal Mode.** Boot into the Linux normal mode. This mode uses the full set of drivers (recommended);
- **Safe Mode.** Boot into the PTS DOS mode. This mode can be used as an alternative of the Linux normal mode if it fails to work properly;
- **Low-Graphics Safe Mode.** Boot into the PTS DOS safe mode. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu;
- **Floppy Disk.** Reboot the computer from a system floppy disk;
- **Hard Disk 0.** Boot from the primary hard disk;
- **Find OS(s) on your hard disks.** The program will scan hard disks of your computer to find any bootable operating system.

To move within the menu, please use the arrow keys of the computer keyboard.

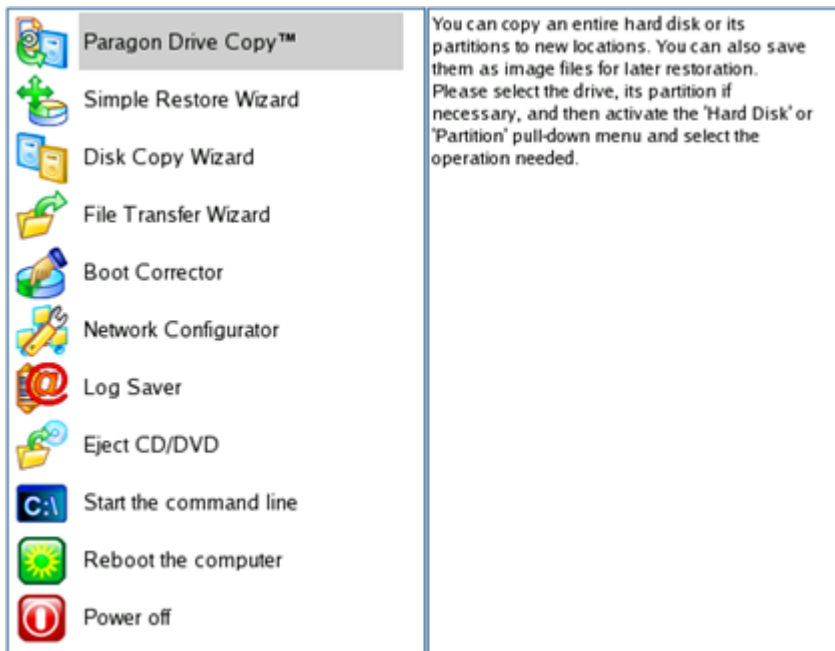
To automatically boot from the Recovery CD make sure the on-board BIOS is set up to boot from CD first.



While working with the Recovery CD you might experience some inconvenience caused by possible video artifacts. It is just a result of changing video modes and in no way will affect the program functionality. If this is the case, please wait a bit and everything will be OK.

Normal Mode

When the Normal mode is selected, the Linux launch menu appears:



- **Drive Copy** (enables to copy and back up separate partitions or entire hard disks, carry out basic partitioning operations, etc.);
- **Simple Restore Wizard** (allows restoring hard disks and partitions);
- **Disk Copy Wizard** (helps to clone a hard disk);
- **File Transfer Wizard** (allows copying files/folders to another disk or a partition as well as recording them to CD/DVD);
- **Boot Corrector** (helps to correct the Windows System Registry without Windows being loaded);
- **Network Configurator** (enables to establish a network connection under Linux);



If you are going to use network resources, first launch the **Network Configuration Wizard** to establish a network connection.

- **Log Saver** (helps to collect and send the necessary log files to the Technical Support);
- **Eject CD/DVD**;
- **View the mounted partitions** (the list of all mounted partitions will be displayed);



Linux/DOS Recovery CD assigns drive letters to partitions the way it is done in DOS, i.e. one after another, primary partitions at first. Thus mounted partitions may have different drive letters from Windows.

- **Command Line** (allows experienced users to execute any operation);
- **Reboot the computer**;
- **Power off the computer**.

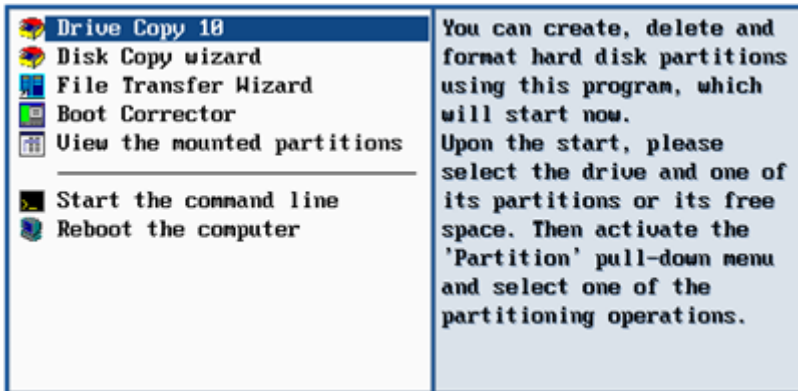
To move within the menu, please use the arrow keys of the computer keyboard.

Safe Mode

When the Safe mode is selected, the PTS DOS launch menu appears. It has nearly the same functionality as for the Normal mode except the **Network Configurator** and **Log Saver** commands. Besides due to certain limitations of the PTS DOS environment, there is no possibility to burn CD/DVD disks.

Low Graphics Safe Mode

When the Low Graphics mode is selected, the PTS DOS launch menu appears. It has the same functionality and looks similar to the Safe mode but graphically simpler.



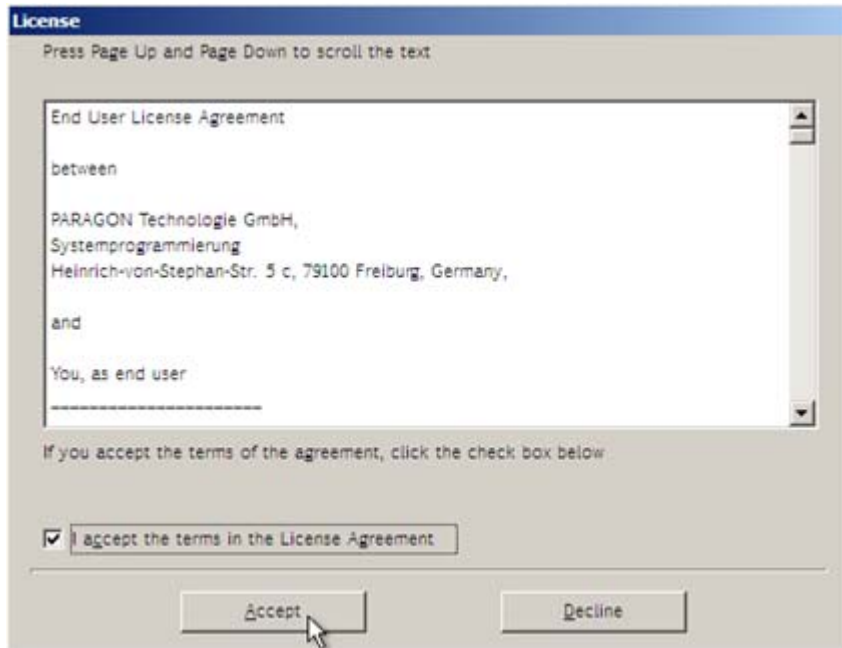
Booting from the WinPE Recovery CD

The WinPE Recovery CD can be a real alternative to the Linux/DOS Recovery CD. Providing nearly the same level of functionality it offers an excellent hardware support and the same interface as for the Windows version.

Startup Procedure

To start working with the WinPE Recovery CD, please take the following steps:

1. Insert the WinPE Recovery CD into a CD/DVD drive.
2. Reboot the computer.
3. After the disc has been loaded, you will see the License Agreement. Read the agreement and then mark the appropriate checkbox to accept. If you do not agree with any conditions stated there, you won't be able to use the program.



To automatically boot from the Recovery CD make sure the on-board BIOS is set up to boot from CD first.

- Once you accept the agreement, you will see the Universal Application Launcher. In general it enables to run components of the product, load drivers for undefined hardware or establish a network connection.



5. Click on the required operation to start. Hints on the selected at the moment item will help you make the right choice.
6. Consult the help system by pressing **ALT+F1** to know more on the subject.

Basic Concepts

This chapter explains terms and ideas that show how the program works. To understand these helps to obtain a general notion of the operation performance and makes it easier for the user to operate the program.

System and Data Protection

The data protection issue is a growing cause of worrying for more and more people today. Indeed, it is hardly to find a person who will be particularly happy when all precious information on the hard disk is irreversible lost as a result of its malfunction. So how this tragedy can be prevented?

File Backup versus Sector Backup

Since the advent of the computer age people were in the search of ways to guarantee data safety. As a result we've got now two principal approaches: the file-based backup and the sector-based backup. The main difference between the two lies in the way data is treated.

A sector-based backup operates with an image (or a snapshot) of the whole disk system or its separate partitions. It not only includes the contents of all user-made files, but additionally contains the exact structure of directories, information about file allocation, file attributes and other related data. Thus it enables to successfully process system or encrypted partitions of any file system type, no matter what kind of information they contain.

In contrast, a file-based backup takes into account a file system structure and only functions on a file or folder level. So it is very efficient when archiving separate files or folders, but in no way will help you back up a system partition.

You should understand pretty well that each of the two approaches is only good when properly chosen. In the comparison table below you can see when this or that approach will suit you at most.

Sector-Based Backup	File-Based Backup
Merits	
<p>It does not dependent on a particular file system. Thus it can successfully process system or encrypted partitions of any file system type, no matter what kind of information they contain.</p>	<p>Functioning on a file/folder level, it is ideal for archiving separate files or folders.</p>
<p>It can create an exact image of a partition, including its service data. Thus it is ideal for a backup/restore of a system partition or a fast deployment to a bunch of identical computers.</p>	<p>It enables to automatically build up contents of the future backup image by using an advanced system of filters.</p>

It allows archiving data of the same volume with different backup policies.

It is easy and efficient when creating backup chains.

Demerits

Resulted backup images may contain a lot of redundant data.

It depends on a file system structure, so you won't be able to process unknown file systems.

It is ineffective when trying to maintain a backup chain, especially when little amount of data is being changed.

It cannot be used to back up a system partition.

It is much slower when processing large amount of data.

Backup Storage

Our program supports basic techniques of storing backup images. Let's take a closer look at them to understand what kind of storage is able to provide better security:

- You can place a backup image to a local mounted partition. Despite the fact that it is the most convenient way, try not to use it. You can delete your backup just by accident or lose it as a result of a hardware malfunction, or a virus attack;
- You can place a backup image to a network drive to stand a better chance of success in case of a hard disk failure. Moreover, by storing it on a special-purpose server you may be pretty sure nothing will happen to it.

Adaptive Restore

Adaptive Restore is a special technology that enables to successfully recover Windows 2000/XP/Server 2003 as well as Windows Vista/7/Server 2008 to a different hardware configuration. As you probably know, Windows family operating systems are pretty much sensible to any hardware replacement, especially when you need to replace your motherboard - actually Windows will most likely fail to boot as a result of this operation.

With our technology (available in the [P2P Adjust OS Wizard](#)) you can make your Windows bootable on some other computer by allowing automatic injection of all required drivers and the other actions crucial for a migration of this kind. Actually, this operation for Windows 2000/XP/Server 2003 and Windows Vista/7/Server 2008 differs a bit, so does the wizard's work algorithm.

Adaptive Restore for Windows 2000/XP/Server 2003

It actually implies three operations:

- **Providing the ability to change the Windows kernel settings** to the most suitable for your new configuration. The program will automatically add all available Windows HAL and kernels to the boot menu (the boot.ini file) to choose the required platform in case your system fails to

boot (Uniprocessor, Multiprocessor, or Old legacy PC without ACPI). You can later remove them from the menu either under Windows or with Boot Corrector.



If you've got a 64-bit operating system, no options will be added to the boot menu.

- **Automatic replacement of the boot critical drivers** (HDD controller, PS/2 and USB mouse and keyboard) to the default Windows drivers to provide the maximum level of compatibility. Once your Windows starts up, it will initiate reconfiguration of all Plug'n'Play devices, so we do recommend you to provide the latest drivers for your motherboard and processor at this step, as it can considerably improve the overall performance of your system.
- **The option to inject 3rd party drivers** to guarantee your system will start up on the new hardware. Actually you've got two options, either provide a path to your own driver repository (collection of all drivers to your hardware devices located in one folder) for the program automatically pick and install only those drivers required for your OS (recommended), or manually specify drivers critical for the guaranteed startup of your system on the new hardware.

Adaptive Restore for Windows Vista/7/Server 2008

It is based on the fact that these operating systems do not delete their distributive driver repositories after the setup, but simply make them inactive in the Windows Registry. So thanks to our technology these driver repositories can be made available during the restore procedure to let Windows Vista/7 or 2008 Server automatically find and install any lacking driver with no action from your side required, what is very convenient.

Anyway, not all drivers can be found in the built-in driver repositories, especially when you've got to do with specific SCSI or Serial ATA controllers. For situations of this kind you've got the option to inject any 3rd party driver, either by providing a path to your own driver repository (collection of all drivers to your hardware devices located in one folder) for the program automatically pick and install only those drivers required for your OS (recommended), or manually specifying drivers critical for the guaranteed startup of your system on the new hardware.

Adaptive Restore Application

Let's consider a number of situations when the Adaptive Restore feature can help you out:

- If you need to upgrade to newer hardware while keeping all your programs and settings intact;
- If you need to replace failed hardware and cannot find an exact match for your original system specifications.

Known Issues

1. After transferring Microsoft Vista and later versions to different hardware, you will need to re-activate license of the system. It's normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.

2. If you've installed several operating systems on one partition, we can only add drivers to the latest version of OS. Microsoft highly recommends that you install an operating system on a separate partition.
3. Please note drivers are not cached during selection. That's why if you select a driver to add to the system, but it's already unavailable during the operation, the program will end the operation with an error.

System Virtualization

With new powerful x86 computers, system virtualization has become extremely popular. It's a software technology that enables to run several virtual machines on one physical machine, providing resources of that single computer are shared across several environments. As a result one and the same physical computer can have multiple OSs and applications operating simultaneously, thus opening up enormous opportunities for both, business and home users, exactly:

- Avoid underutilization of up-to-date powerful computers;
- Increase flexibility of a physical infrastructure;
- Provide for increased availability of hardware and applications;
- Cut expenses on hardware and energy;
- Guarantee smooth and cost saving system migration;
- Enjoy working with old applications you can't launch on your current PC;
- Take advantage of having multiple operating systems on one Windows PC, including Linux, Mac OS X, etc.;
- Forget about hunting for replacement of the failed hardware, and many more...

Known Issues

1. You should install integration services (e.g. VMware Tools) on the virtual system yourself. We only guarantee its smooth startup.
2. At the startup, a virtual machine (e.g. VMware Workstation) might notify you that the used virtual disks are of old format and require update. You can update your disks, since this procedure involves change of a version only, nothing else. This is done on purpose not to lose compatibility with the older versions of VMware.
3. After transferring Microsoft Vista and later versions to a virtual disk, you will need to re-activate license of the system. It's normal behavior as these systems keep tracking any change of hardware. Re-activation is legally justified in this case, as you transfer your system to another PC.
4. If you prefer to create a SCSI HDD when converting to a virtual disk of VMware Workstation or VMware ESX Server, we pick a driver for the HDD controller just the way VMware does, i.e. according to the found OS:
 - Windows 2000/Windows XP – Buslogic;

- Windows 2003 (all editions including WinXP x64) and later versions – LSI Logic.

Thus if you will then connect the created virtual disk to a virtual machine with another type of the adapter, the system won't start up. Please use our P2P Adjust Wizard to install the required driver.

5. If you convert a partition/hard disk with Windows XP to a SCSI virtual disk of VMware Workstation or VMware ESX, it's required to add the VMware SCSI driver from outside, since Windows XP doesn't have it. To do that we try to find an installed version of VMware Workstation on your computer to extract the necessary driver. If failed to find, we will ask you to provide a path to the VMware Tools ISO image.
6. We can smoothly convert a hard disk with several operating systems. But according to Issue 4, when converting to a SCSI virtual disk of VMware Workstation or VMware ESX Server, for different versions of OS, different controller drivers will be installed. VMware however cannot emulate different hardware for each operating system of one virtual machine. To tackle this issue, please use our P2P Adjust Wizard to install the LSI Logic driver under Windows 2000/Windows XP, then select the LSI SCSI controller for your virtual machine.

Paragon Hot Processing & Volume Shadow Copy Service

Offline versus Online Data Processing

In the course of time there have been developed various methods of data processing. Despite different work concept, all of them can be divided into two principal groups: offline (cold) and online (hot) data processing techniques.

As the name infers, offline data processing can only be accomplished when the data is in consistent state (the operating system and all the applications are completely shut down). Actually it is the most preferable way of image creation or data cloning, since software can obtain an exclusive right to process data that guaranties high level of operating efficiency. However, the offline data processing is absolutely out of question when dealing with 24/7 production environments.

In contrast, online data processing enables to create a consistent snapshot even as the data is currently modified. It is particularly useful for systems with high availability requirements, but it won't be accomplished until all active transactions are complete. The point is to provide a coherent state of all open files and databases involved in a process, taking into account that applications may still keep writing to disks. As a result an online data processing cannot boast high operating speed.

Our program supports both offline and online methods of data processing. As far as online method is concerned it offers its own hot processing algorithm together with the possibility to use snapshot technologies provided by the Microsoft VSS framework.

Paragon Hot Processing Technology

Paragon Hot Processing is an online copy/backup technology for Windows NT+ family operating systems. Developed back in 2001, nowadays it is integrated with all copy/backup solutions offered by the company.

Paragon Hot Processing is not exactly a snapshot technology, though it has much in common with it. During an online copy/backup, the program uses the kernel mode driver HOTCORE.SYS to intercept

and control disk write activity of applications and the operating system. The hotcore driver as an integral part of the program is installed during the setup procedure (that's why the system reboot is required to complete the setup procedure). For the most part the driver is in the idle mode until it is activated with the program. While in this mode it bypasses any calls having no effect on the overall system performance, but a few kilobytes of the system memory.

Paragon Hot Processing technology offers copy/backup of locked partitions and hard disks under Windows NT+ family operating systems providing both high operating efficiency as well as low hardware requirements.



It is not recommended to use Paragon Hot Processing with active SQL Server, Exchange or Oracle databases since the backup image contents may be corrupted.

Volume Shadow Copy Service

Microsoft Volume Shadow Copy Service (VSS) is designed to provide the copy/backup infrastructure for the Microsoft Windows XP/Vista/Server 2003/2008 operating systems. It offers a reliable mechanism to create consistent point-in-time copies of data known as shadow copies. Developed by Microsoft in close cooperation with the leading copy/backup solution vendors on the market, it is based on a snapshot technology concept.

Initiated by a VSS aware copy/backup utility, VSS creates snapshots for the selected volumes and represents them as virtual read-only devices, called volume shadow copies. Once the shadow copies are created, the copy/backup utility starts processing the data while applications keep writing to original volumes.

Unlike Paragon Hot Processing the VSS technology provides a unique possibility to make a synchronous snapshot of multiple volumes. This very feature can be particularly beneficial when backing up active SQL Server 2003, Exchange 2003 or Oracle databases located on multiple volumes the way it is recommended by Microsoft to improve the level of database performance and reliability, thus providing 100-percent data consistency.



To use VSS it is necessary to have a mounted 300 MB+ NTFS partition.

GPT versus MBR

GUID Partition Table (GPT) is the next generation of a hard disk partitioning scheme developed to lift restrictions of the old MBR. Being a part of the Extensible Firmware Interface (EFI) standard proposed by Intel to replace the outdated PC BIOS, it offers a number of crucial benefits:

- Up to 128 primary partitions for the Windows implementation (only 4 in MBR);
- The maximum allowed partition size is 18 exabytes (only 2 terabytes in MBR);
- More reliable thanks to replication and cyclic redundancy check (CRC) protection of the partition table;

- A well defined and fully self-identifying partition format (data critical to the platform operation is located in partitions, but not in un-partitioned or hidden sectors as this is the case with MBR).

Apple Boot Camp

Boot Camp is a special utility to help you set up a dual boot system (Mac OS X and 32-bit Windows XP/Vista) on Intel-based Macs. It enables to securely re-partition your hard disk (resize an existing HFS+ partition to create a separate partition for Windows) and then launch the installation process. With Boot Camp all the necessary drivers will be at your disposal. Moreover after Windows has been installed it will serve as a boot manager to choose what operating system to start up.



It is strongly recommended not to modify the hard disk configuration with Windows Disk Manager. Otherwise it may lead to unexpected consequences, right up to BSOD and inability to boot in Windows XP/Vista. Please use our program to correctly update both MBR and GPT.

64-bit Support

The bulk of software today is written for a 32-bit processor. It can meet the requirements of almost any end user. However that is not the case when dealing with servers processing large amounts of data with complex calculations of very large numbers. That is where 64-bit architecture comes into play.

It can boast improved scalability for business applications that enables to support more customer databases and more simultaneous users on each server. Besides a 64-bit kernel can access more system resources, such as memory allocation per user. A 64-bit processor can handle over 4 billion times more memory addresses than a 32-bit processor. With these resources, even a very large database can be cached in memory.

Although many business applications run without problems on 32-bit systems, others have grown so complex that they use up the 4 GB memory limitation of a 32-bit address space. With this large amount of data, fewer memory resources are available to meet memory needs. On a 64-bit server, most queries are able to perform in the buffers available to the database.

Some 32-bit applications make the transition to the 64-bit environment seamlessly others do not. For instance, system-level utilities and programs that provide direct hardware access are likely to fail. Our program offers a full-fledged support of the 64-bit architecture providing fault-tolerant work for such system dependent modules as Hot Processing.

Copy Operations

Hard drive duplication nowadays is becoming highly popular among PC users. That is due to some definite advantages it can offer. First of all, many people clone hard disks just to back up data for security reasons. The present day copy utilities enable to successfully transfer all on-disk information including standard bootstrap code and other system service structures, thus maintaining the operating system's working capability. In case of a system malfunction, the user can get the system back on track in minutes. No additional configuration is required, what is very convenient.

The second possible application is the upgrade of a hard disk to a new one. The capacity of a modern hard drive doubles every two years, thus opening up new possibilities for software

developers. As a result programs become more complicated and require considerable amount of free space. One day the user realizes that there is no more free space left on the hard disk and the only way out is to upgrade. Usually that means that besides purchasing a new hard disk, the user is to face a large re-installation procedure spanning several days of tedious work. But all of this can be avoided just by copying the contents of the old hard disk to a new one proportionally resizing the partitions.

And the last but not least is the copying of hard disks for cloning purposes. It may be of great use when setting up similar computers. There is no need for a system administrator to install an operating system from scratch on every one of them. It is enough just to configure one and then clone it to the others.

Drive Partitioning

As you probably know a hard drive is to be split into one or more partitions, since it cannot hold data until it is carved up and space is set aside for an operating system. Until recently most PCs used to have just one partition, which filled the entire hard disk and contained an OS. The situation has changed however, thanks to new cost-effective high capacity hard drives, thus opening up numerous possibilities for PC users, such as editing video, archiving music, backing up CD images, etc. Huge increase in space is great, but it poses a number of problems, most important of which are effective data organization and speed.

Large drives are always going to take longer to search than smaller volumes, and an operating system is going to have its work cut out both finding and organizing files. It is for this reason that many people decide to invest in multiple hard drives, but there is an easy solution – drive partitioning. Partitioning lets you divide a single physical drive into a number of logical drives, each of which serves as a container with its own drive letter and volume label, thus enabling the operating system to process data more efficiently. Besides partitioning makes it possible to organize data so that it is easy to find and manage. You can set aside, for instance, 40 GB of a 160 GB hard drive for the OS, 70 GB for storing video and another 50 GB for your favorite music collections to provide transparent data storage.

It is also worth mentioning to that with a hard drive properly partitioned, such routine operations as files de-fragmentation or consistency check will not be that annoying and time-consuming any more.

By detaching the OS from the rest of the data you can tackle one more crucial issue – in case of a system malfunction, you can get the system back on track in minutes by recovering it from a backup image located on the other partition of the hard drive.

But that is not all drive partitioning may be used for. If you are willing to play games in Windows while browsing the Internet in Linux, 100-percent sure that no virus will attack your PC, drive partitioning is a necessity. In order to run several OSs on a single hard drive you are to create a corresponding number of partitions to effectively delineate the boundaries of each OS.

Scheduling

The automation of operations is particularly effective when you have to repeat a sequence of actions on a regular basis. For example, developing a specific project on a day-to-day basis and having to make a backup every evening so as not to lose the valuable data, you will really

appreciate, when this kind of routine operations will be carried out automatically without your participation.

Another aspect of any automation process is that it allows an optimization of your computer's work-load. This is especially important when operations require a considerable amount of computer resources – processor time, memory and more. A number of tasks, which can decrease the performance, can be run during the night or whenever the computer has the least work-load to perform.

The program has a special tool for scheduling. You can set out a timetable for any operation and it will start at a specified time without interrupting your current activity.

Windows Components

In the given section you can find all the information necessary to successfully work with the Windows version of the product.

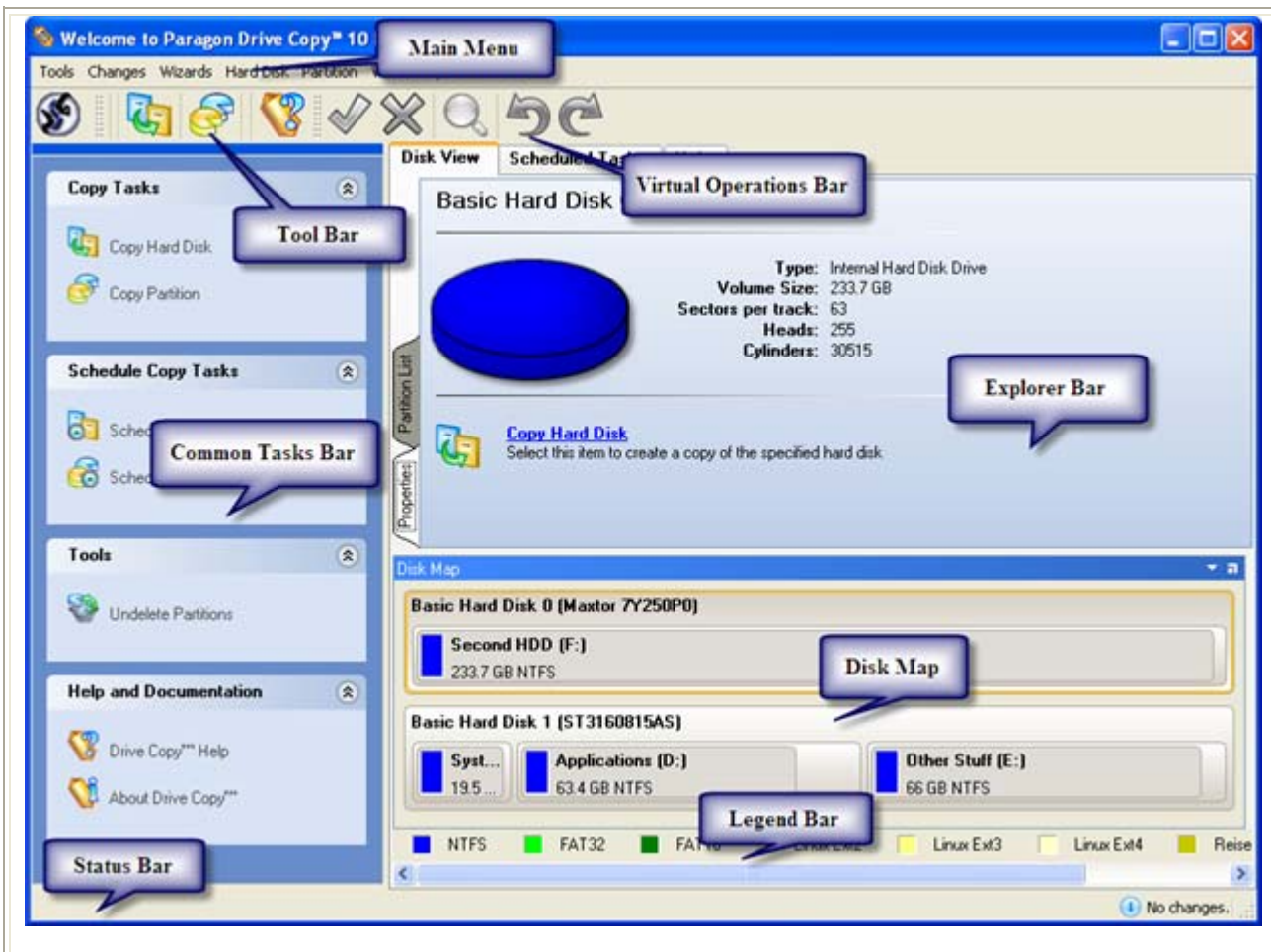
Interface Overview

This chapter introduces the graphical interface of the program. The design of the interface precludes any mistake being made on the part of the user. Most operations are performed through the system of wizards. Buttons and menus are accompanied by easy understandable icons. Nevertheless, any problems that might occur while managing the program can be tackled by reading this very chapter.

General Layout

When you start the program, the first component that is displayed is called the Launcher. It enables to run wizards and dialogs, to specify program settings, to visualize the operating environment and the hard disk configuration.

The Launcher's window can be conditionally subdivided into several sections that differ in their purpose and functionality:



1. [Main Menu](#)
2. [Tool Bar](#)
3. [Virtual Operations Bar](#)
4. [Common Tasks Bar](#)
5. [Explorer Bar](#)
6. [Disk Map](#)
7. [Legend Bar](#)
8. [Status Bar](#)

A number of panels offer similar functionality with a synchronized layout. The program enables to conceal some of them to simplify the interface management.

All panels are separated by vertical and horizontal expandable sliders, allowing the user to customize the screen layout.

Main Menu

The Main Menu provides access to the entire functionality of the program. The available functions are as listed below:

MENU ITEM	FUNCTIONALITY
Tools	
View Logs...	View logs on the carried out operations
Send Log Files	Compress and send the log to the Paragon Support Team
Recovery Media Builder...	Restore the system even when the current operating system cannot boot anymore
Check Recovery Disks...	Verify the recovery media for integrity and ability to boot from
File Transfer Wizard...	Transfer data from any media
Settings...	Edit the general settings of the program
Exit	Exit the program
Changes	
Save to Scheduler...	Schedule pending operations
Undo `the last virtual operation`	Cancel the last virtual operation on the List of Pending Operations
Redo `the last virtual operation`	Cancel the last undo virtual operation on the List of Pending Operations
View Changes...	Display the List of Pending Operations
Apply Changes	Launch the real execution of virtual operations
Discard All Changes	Cancel all virtual operations on the List of Pending Operations
Reload Disk Info	Refresh the current information about disks
Wizards	
Undelete Partitions...	Recover an accidentally deleted partition
One Button Copy Wizard	Create a hard disk copy just by pressing one button
Copy Hard Disk...	Create a hard disk copy
Schedule Hard Disk Copy...	Set a timetable for a hard disk copy
Copy Partition...	Create a partition copy
Schedule Partition Copy...	Set a timetable for a partition copy

Hard Disk	
Update MBR	Update MBR (Master Boot Record) of the selected hard disk
Change Primary Slots...	Modify the primary partitions enumeration for the selected hard disk
Change SID...	Change SID (Security Identifier) value of any found Windows installation
Properties...	Get in-depth information on the properties of selected hard disk
Partition	
Create Partition...	Create a partition
Format Partition...	Format a partition
Delete Partition...	Delete a partition
Assign Drive Letter...	Assign drive letter to the selected partition
Remove Drive Letter...	Remove drive letter for the selected partition
Hide Partition...	Make the selected partition unavailable for the operating system
Unhide Partition...	Make the selected partition available for the operating system
Mark Partition as Active	Make the selected partition bootable by default
Mark Partition as Inactive	Make the selected partition non-bootable by default
Change Volume Label...	Change volume label of the selected partition
Change Serial Number...	Change serial number of the selected partition
Change Partition ID...	Change identifier of the selected partition
Change SID...	Change SID (Security Identifier) value of any found Windows installation
Test Surface...	Test surface of the selected partition/block of free space
Check File System Integrity...	Check the selected partition for possible file system errors
Properties...	Get in-depth information on the properties of selected partition
View	
Layouts	Manage the Launcher layout with several predefined profiles




Toolbar	Manage the Tool Bar representation: show / hide standard and navigation buttons, text labels and large icons
Status Bar	Display the Status Bar
Common Tasks Bar	Display the Common Tasks Bar
Disk Map Legend	Display the Disk Map legend
Properties and Commands	Display the Explorer Bar
Disk Map Location	Select whether the Disk Map will be located on the top of the main window or at the bottom
Help	
Help	Open the Help system (you can also do it by pressing F1)
About	Open the dialog with information about the program



The Main Menu contents available at the moment may vary depending on the selected object.

Tool Bar

The Toolbar provides fast access to the most frequently used operations:






BUTTON	FUNCTIONALITY
	Copy a hard disk
	Copy a partition
	Open the Help system

Virtual Operations Bar

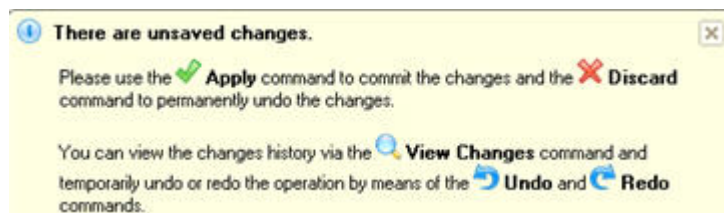
The program supports previewing the resulting layout of hard disks before actually executing operations (so-called virtual mode of execution). In fact, when the virtual mode is enabled, the program does not accomplish operations immediately, but places them on the List of Pending Operations for later execution.

The Virtual Operations Bar enables to manage pending operations.

BUTTON FUNCTIONALITY

	Cancel the last virtual operation on the List of Pending Operations
	Cancel the last undo virtual operation on the List of Pending Operations
	Display the List of Pending Operations
	Launch the real execution of virtual operations
	Cancel all virtual operations on the List of Pending Operations





Virtual mode is an effective way of protection from any troubles, since no operations will be executed until clicking the Apply button for confirmation, thus giving a second chance to weigh all pros and cons of this or that particular operation. The program politely reminds the user that there are unsaved changes by showing the following window:







Common Tasks Bar

The Common Tasks Bar is located on the left side of the main window. It is intended for easy access to the program's wizards.

The bar contains several tabs named **Copy Tasks**, **Schedule Copy Tasks**, **Tools** and **News and Documentation**. Each of these contains a separate button bar which can be folded by clicking it.

Copy Tasks	
 One Button Copy Wizard	Starting the One Button Copy Wizard to clone a hard disk with one click.
 Copy Hard Disk	Starting the Copy Hard Disk Wizard to copy a hard disk.
 Copy Partition	Starting the Copy Partition Wizard to copy a partition.
Schedule Copy Tasks	
 Schedule Hard Disk Copy	Starting the Copy Hard Disk Wizard to set a timetable for a hard disk copy.

 Schedule Partition Copy	Starting the Copy Partition Wizard to set a timetable for a partition copy.
Tools	
 Undelete Partitions	Starting the Undelete Partitions Wizard to recover an accidentally deleted partition.
News and Documentation	
 Drive Copy™ Help	Launching the help system (you can also do it by pressing F1).
 About Drive Copy™	Opening the page which contains information about the program. This page will be displayed in the Explorer Bar.

Disk Map

The Disk Map is displayed in the [Explorer Bar](#) when the Disk View tab is selected. It is located either at the top or at the bottom of the window, depending on the state of the Disk Map Location option (Main Menu: View > Disk Map Location).

As the name infers, the Disk Map displays the layout of physical and logical disks. Physical disks are represented with rectangle bars that contain small-sized bars. These small-sized bars represent logical disks. Their color depends on the file system of the appropriate partition.



Large-sized bars display the following information about physical disks:

- Manufacturer,
- Model.

Small-sized bars display the following information about logical disks:

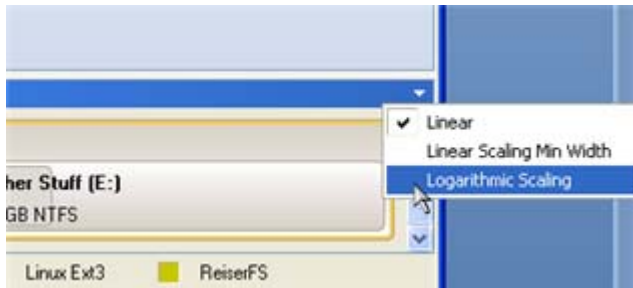
- Serial number,
- Drive letter,
- Total size,
- File system.

Furthermore, it is possible to estimate the used disk space by looking at the size of the bar's shaded area. The program offers to choose from several types of the disk layout scaling. It's done especially to increase the program usability. For instance, if you've got a high capacity hard drive containing both very large (more than 100 GB) and rather small (less than 10 GB) partitions, you can select the logarithmic type to make all partitions readable, otherwise (selecting the linear type) you won't be

able to see small partitions at all, but thing strips. On the other hand, if the proportional disk layout is critical for you, the linear type is exactly what you need.

Nevertheless there's a compromise solution – linear scaling with the minimal limit to small partitions. So if a partition is too small it will remain readable.

Just click on the arrow icon on the top right side of the Disk Map to select the desired scaling type.



Disk Map is synchronized with the Explorer Bar. Thus by selecting a disk on the Disk Map, the Explorer Bar will automatically display detailed information on it.



The drag-and-drop functionality is not available when the logarithmic type of the disk layout is selected.

Explorer Bar

The Explorer Bar is located in the center of the main window which emphasizes its importance. The bar displays reference information including:

- The help system;
- General information on the product including its name, version and a list of helpful links;
- Detailed information about disks selected on the [Disk Map](#);
- List of scheduled operations.

According to these categories the Explorer Bar has several tabs:

- **Disk View**, which offers the user the following options:
 - [Partition List](#) to get a clear-cut picture of the current state of the system hard disks/partitions;
 - [Properties](#) to view detailed information on the selected partition/hard disk in the bright graphical form.



You can switch between these components by clicking tabs on the left side of the Explorer Bar.

- [Scheduled Tasks](#), which gives the user the possibility of browsing and editing scheduled operations and the program scripts.
- **Help**, which contains the program help and general information on the product.





You can access the desired information by clicking on the appropriate tab.

The Explorer Bar is a fully-functional embedded HTML browser, which offers the possibility to address, for example, the company's website to look through important technical notes or download the latest updates without having to close the program.

The program help is also HTML-oriented. You can read it and follow external links from to get additional information.



To easily navigate through browsed pages, the program provides the following functionality:

BUTTON	FUNCTIONALITY
	Return to the previously browsed page
	Open the next browsed page
	Stop loading the current page
	Refresh the contents of the current page

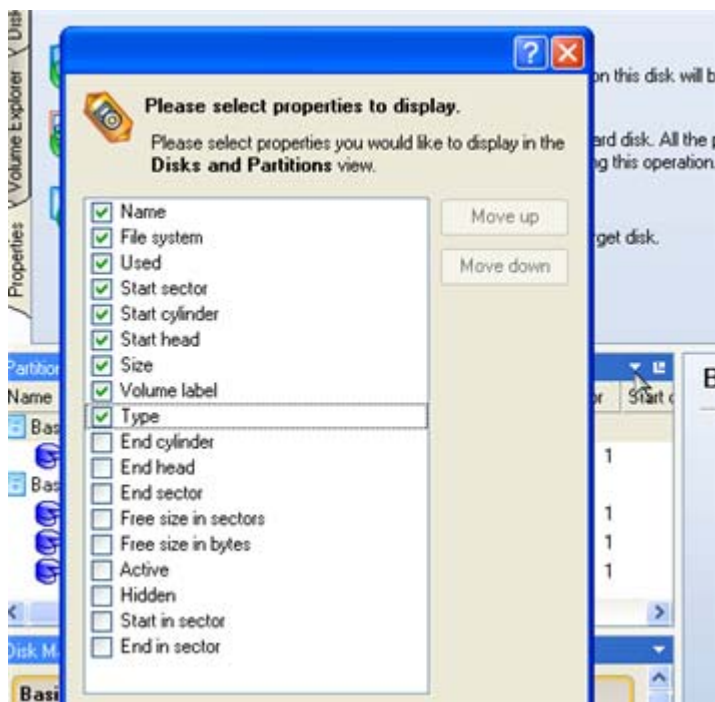
Partition List

The Partition List is another helpful tool that enables you to get a clear-cut picture of the current state of the system hard disks/partitions. Partitions are sorted according to their starting position. For every item of the list there is the possibility to call the context-sensitive popup menu with available

operations. Besides, the program provides detailed information on all hard disks/partitions found in the system including the following properties:

- Name,
- Volume label (if exists),
- Partition type (Primary/Extended /Logical),
- File system type,
- Size,
- Amount of used and unused (free) space,
- Start/End cylinder,
- Start/End head,
- Start/End sector,
- Free size in sectors/bytes,
- Active/Inactive attribute,
- Hidden/Unhidden attribute.

You may customize outlook of the Partition List by clicking on the arrow icon on the top right side of the panel.



By marking a checkbox opposite the required item you can choose whether to display it or not. Besides, you can change its order by pressing the Move up or Move down buttons.

If you don't need the Disk Map, please click the shown below icon to disable it:

	File system	Used	Start sector	Start
(7/250P0)	NTFS	206.4 GB	1	
(0815AS)	NTFS	14.1 GB	1	
	NTFS	10.9 GB	1	
	NTFS	10.1 GB	1	

Basic Hard Disk
 Type: B
 Total size: 2
 Sectors per track: 6
 Heads: 2
 Cylinders: 3

Legend Bar

The Legend Bar explains the color scheme used for disk and partition presentation. You can hide (or show) the bar with the appropriate Main Menu item: View > Disk Map Legend. When it is activated it can be found at the bottom of the [Explorer Bar](#).

The program distinguishes between the following types of known file systems:

- FAT16/32,
- NTFS,
- Linux Ext2/3/4,
- Linux ReiserFS,
- Apple HFS.

Status Bar

This is the bottom part of the main window. The Status Bar displays menu hints, for each item the cursor points to.

The user can hide (or show) the bar with the appropriate Main Menu item: View > Status Bar.

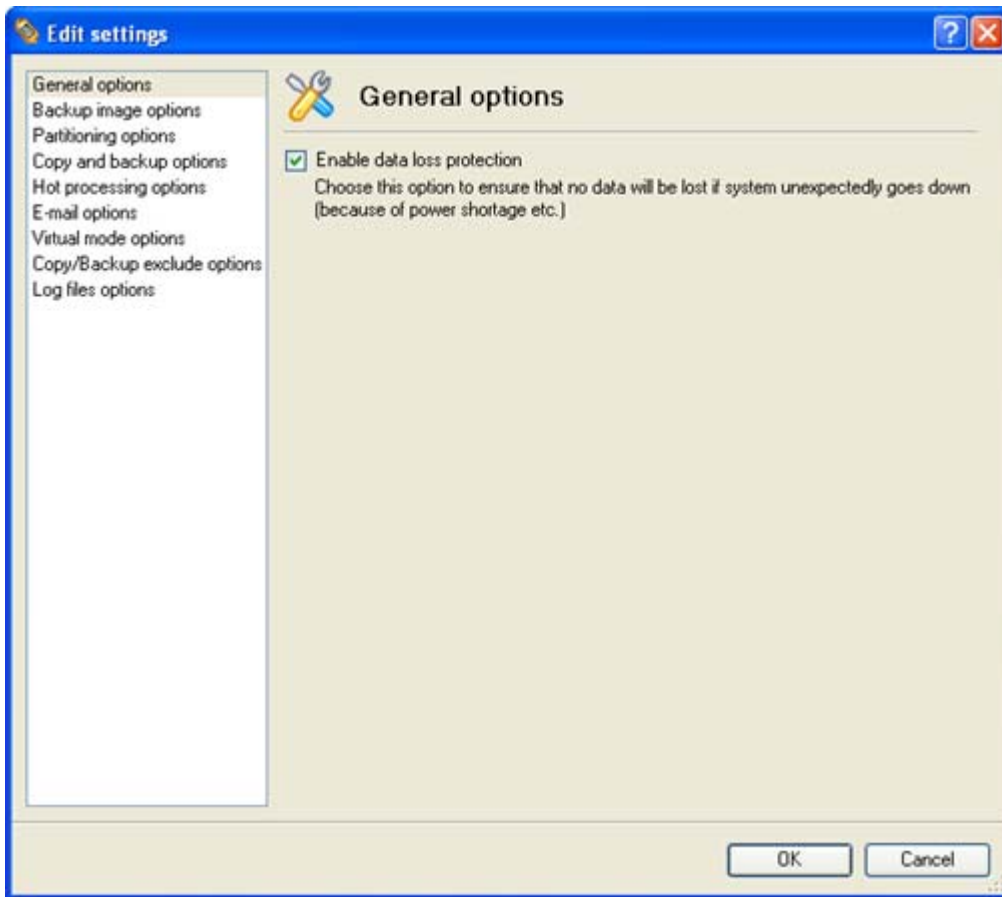
Settings Overview

The Settings dialog is available from the Main Menu: Tools > Settings. All the settings are grouped into several sections, which functions are described in the following paragraphs. The list of sections is placed on the left side of the dialog. By selecting a section from the list, you can open a set of options.



To get a detailed description to any setting, control, or field of the program just click the hint button and then the object you need.

General Options



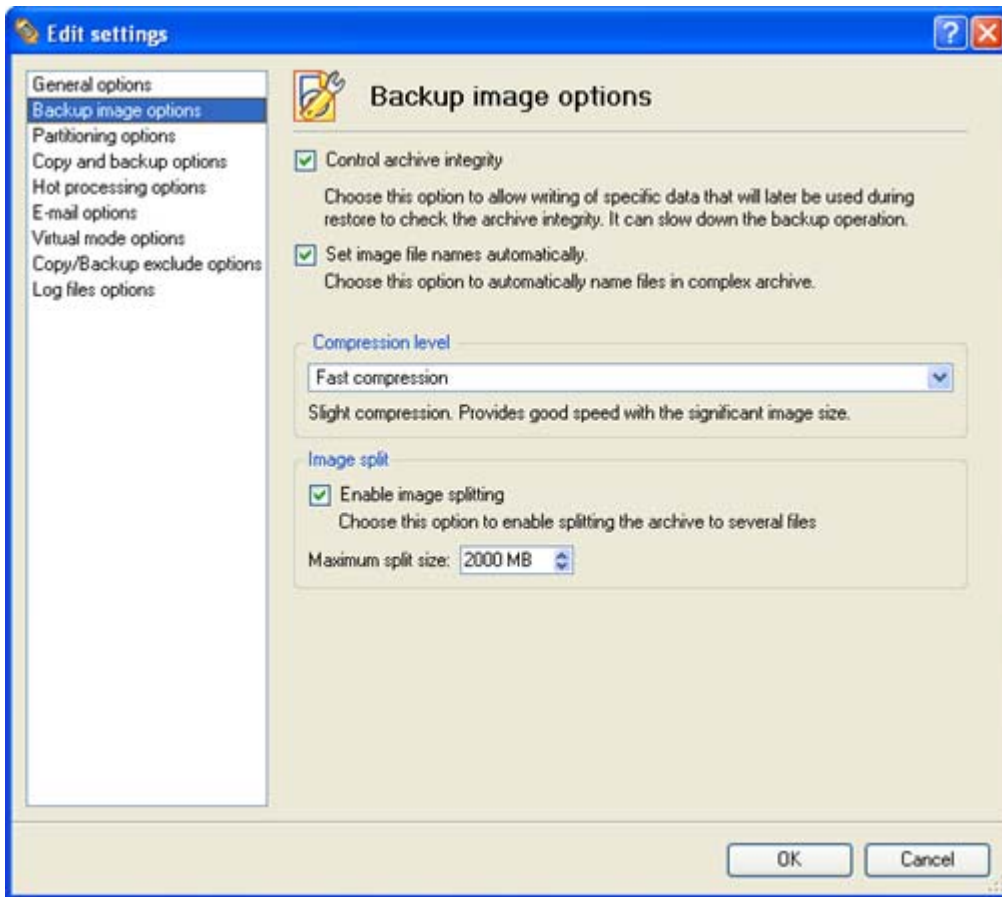
This section contains a set of general options that will be taken into account during any operation carried out with the program:

- **Enable data loss protection.** Mark the checkbox to make the program work in the fail-safe mode (also referred to as the data-loss protection mode), which ensures reliability for operations by maintaining a special journal. In case of a hardware malfunction, power outage or an OS failure happened in the middle of a data-sensitive operation (resize, move, merge, redistribute, change cluster size, etc.), the program will ask to insert the bootable Recovery CD and automatically complete the interrupted operation, thus reviving the corrupted partition.



It is strongly recommended to enable this option.

Backup Image Options



This section contains a set of options that will be taken into account during backup/restore operations:

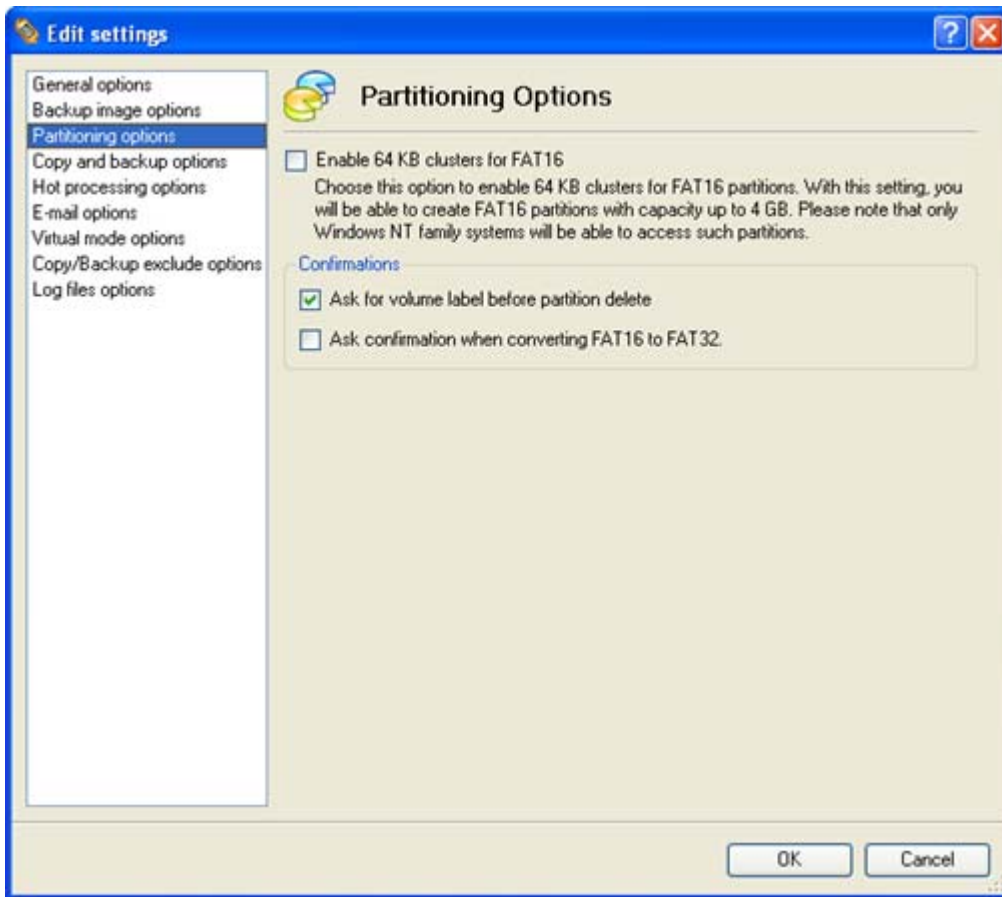
- **Control archive integrity.** Mark the checkbox to guarantee that all backup images created with the program are 100 percent flawless. If you decided not to control the archive integrity, the backup operation would take about 3-5% less time.
- **Set image file names automatically.** Mark the checkbox to make the program automatically set a file name for every volume of a complex backup image. Otherwise you will need to do it manually during the backup operation.
- **Compression level.** From the pull-down list you can select the desired compression level for backup images that will be used by default.
- **Enable image splitting.** Mark the checkbox to automatically split every backup image to volumes of a particular size.



Splitting images enables to tackle problems caused by a maximum file size limitation of some file systems.

- **Maximum split size.** With the spinner control you can specify a maximum size for backup volumes.

Partitioning Options



This section contains a set of options that will be taken into account during partitioning operations:

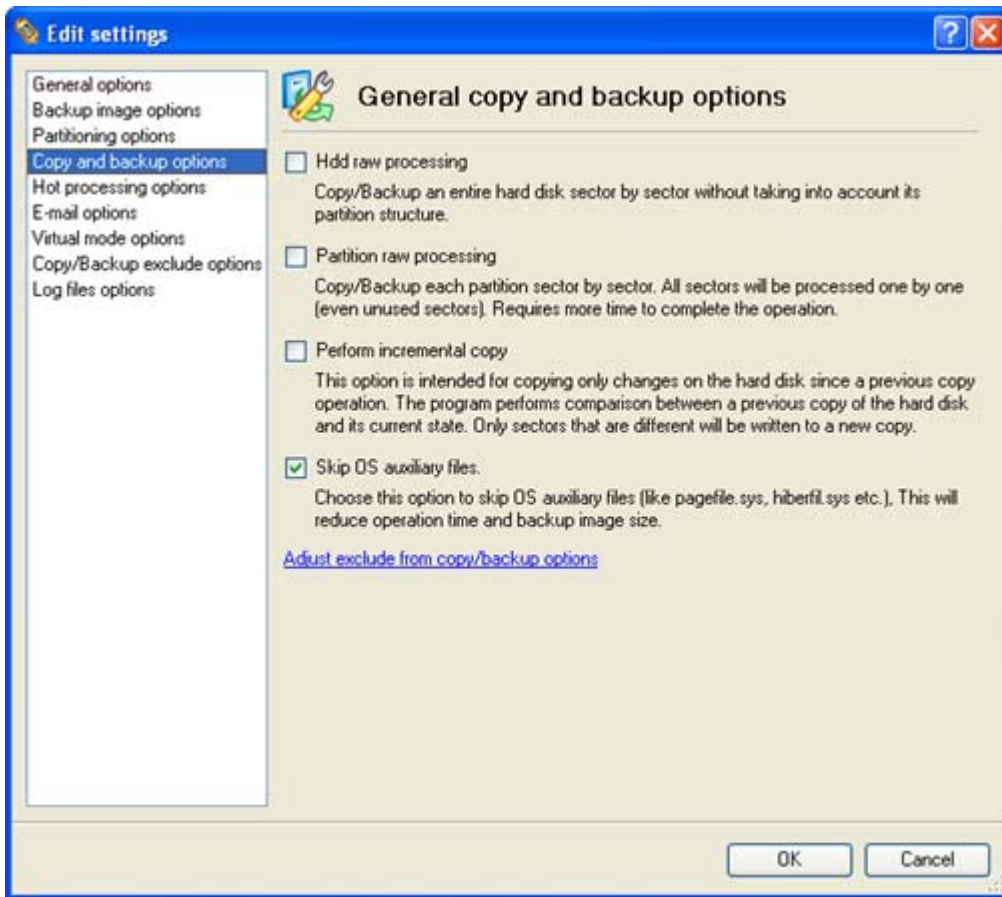
- **Enable 64 KB cluster size for FAT16.** Mark the checkbox to enable 64KB clusters for FAT16 partitions. Thus you will be able to create FAT16 partitions up to 4GB in size



Due to the maximum cluster size of 32KB for Windows 95/98/ME or MS DOS, FAT16 partitions larger than 2GB are not reliably accessible under these operating systems.

- **Request confirmation before partition deletion.** Mark the checkbox to activate an additional security mechanism. Thus when going to delete a partition you will be automatically requested to enter its label.
- **Request confirmation when converting FAT16 to FAT32.** Mark the checkbox to automatically request confirmation before converting FAT16 to FAT32. There are a number of situations when this kind of conversion is the only way out to accomplish the operation. For instance, you are going to migrate your system to a larger hard disk with the proportional resize of existing partitions, what is very convenient. As a result you can get original FAT16 partitions go beyond the 4GB limit. Thus without conversion to FAT32, this operation will in no way be possible to accomplish. The same goes for any copy hard disk/partition or restore hard disk/partition operation involving an extra upsizing.

General Copy and Backup Options



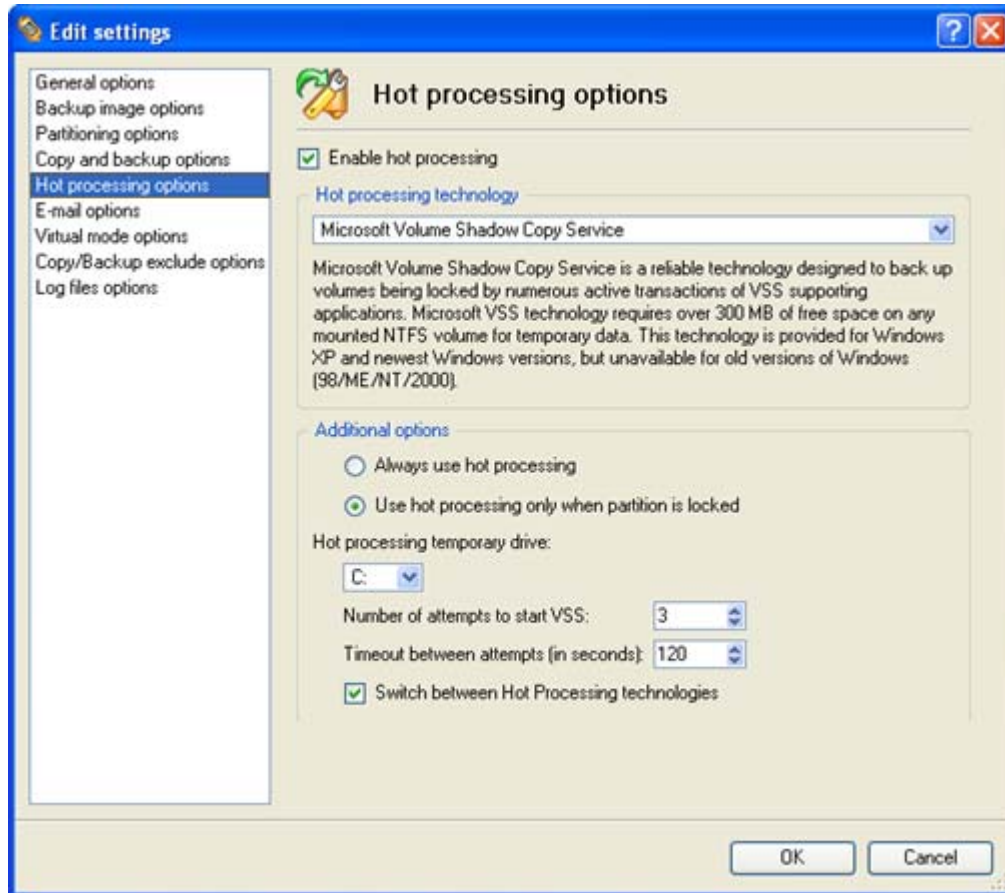
This section contains a set of options that will be taken into account during copy and backup operations:

- **HDD raw processing.** Mark the checkbox to copy/back up a hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.
- **Partition raw processing.** Mark the checkbox to copy a partition in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
- **Perform incremental copy.** Mark the checkbox to only copy changes on the hard disk from the moment of the last copy operation. The program will perform comparison between a previous copy of the hard disk and its current state. Only sectors that are different will be updated, thus considerably decreasing the amount of data to write.
- **Skip OS auxiliary files.** Mark the checkbox to skip OS auxiliary files (like pagefile.sys, hiberfil.sys, etc.), thus reducing the operation time and the resulted size of the backup image.



By clicking the link at the bottom of the window you can jump to the [Copy/Backup Exclude Options](#).

Hot Processing Options



In this section you may configure the hot processing mode:

- **Enable hot processing.** Mark the checkbox to enable the so called hot data processing mode that is specially designed to process data without restarting your operating system.
- **Hot processing technology.** From the pull-down list you can select the required hot processing technology.
- **Always use hot processing.** Select the option to process partitions without making them locked. Thus you will be able to keep working with them as usual.
- **Use hot processing only when partition is locked.** Select the option to use the hot processing only when partitions are locked and cannot be processed without restarting the computer. Please keep in mind, that once you start any operation on a partition in this mode, it will automatically be locked by the program, thus you won't be able to keep working with it as usual.
- **Hot processing temporary drive.** Here you can select a disk drive that will be used to store the temporary hot backup data (by default – C:).
- **Attempts to start VSS.** Here you can set how many attempts to start Microsoft VSS the program is to do before automatically rebooting the system and accomplishing the operation in a special boot-up mode.

- **Timeout between attempts (in seconds).** Here you can set a time period between different attempts to start Microsoft VSS.
- **Switch between hot processing technologies.** Mark the checkbox to automatically switch between Paragon Hot Processing and Microsoft VSS if one of them is unavailable at the moment.



By clicking the link at the bottom of the window you can jump to the [Run during Backup Options](#).

E-Mail Options

Edit settings

General options
Backup image options
Partitioning options
Copy and backup options
Hot processing options
E-mail options
Virtual mode options
Copy/Backup exclude options
Log files options

E-mail options

Specify your e-mail account options:

Outgoing mail server (SMTP):

User e-mail address:

My outgoing server requires authentication

User name:

Password:

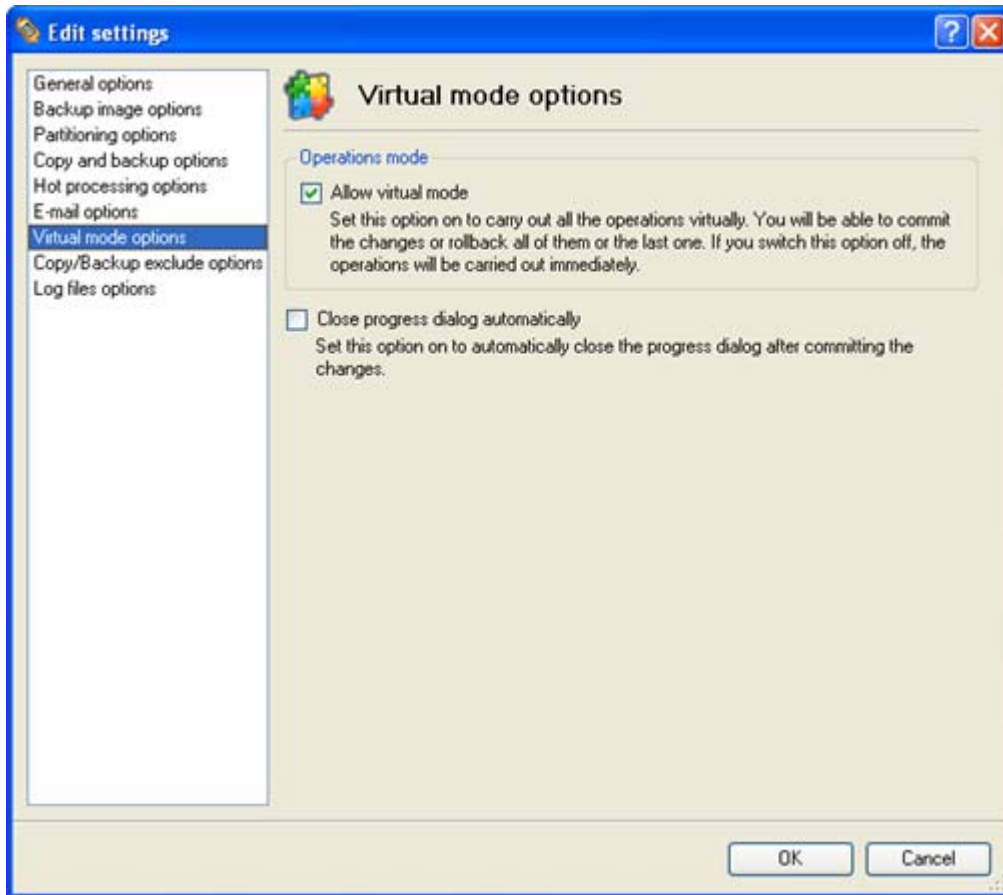
OK Cancel

This section contains a set of options that will be taken into account during the Send log files and Send e-mail notification operations:

- **Outgoing mail server (SMTP).** To send messages by using the built-in mail client, it is necessary to have access to a computer running an SMTP (Simple Mail Transfer Protocol) server. All outgoing messages are first sent to the SMTP server, which in its turn delivers them to the required recipients. The address may be represented as a traditional Internet host name (e.g.: mail.com) or as an IP numeric address (e.g. xxx.xxx.xxx.xx).
- **User e-mail address.** Specify an e-mail address that has been assigned by the Internet Service Provider or organization's e-mail administrator.
- **My outgoing server requires authentication.** Activate the option to allow the program to make authentication on the server before sending messages.

- User name. Enter the name that will be used to log in to the e-mail account.
- Password. Enter the password that will be used to access the mail server.

Virtual Mode Options



In this section you may configure the virtual mode:

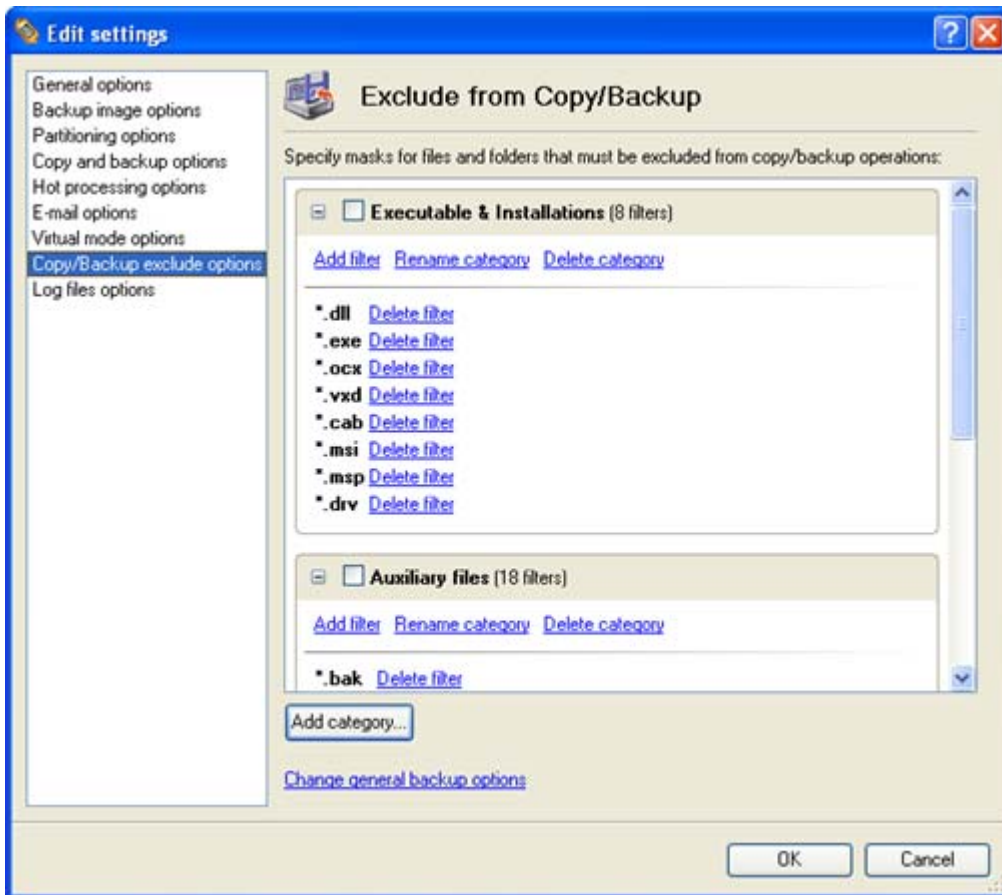
- **Allow virtual mode.** Mark the checkbox to enable the virtual mode. It is an effective way of protection from any troubles, since no operation will be executed until confirmation, thus giving you a second chance to weigh all pros and cons of this or that particular operation.



We strongly recommend you to enable this mode.

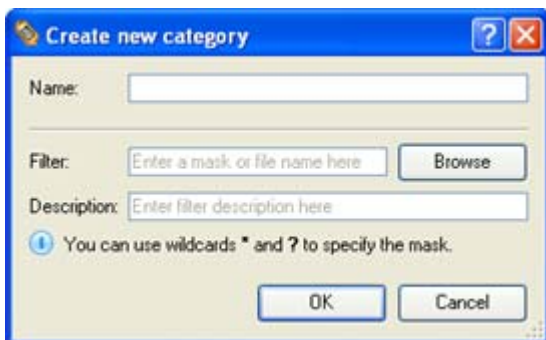
- **Close progress dialog automatically.** Mark the checkbox to automatically close the progress dialog after accomplishing operations.

Copy/Backup Exclude Options



In this section the program enables to specify what data should be automatically ignored during copy and sector-based backup operations. You can filter certain files or folders either by the manual selection or by creating masks, what is more preferable. Thus you will be able to effectively manage contents of your backup images or partition/hard disk copies.

By default, there are no available filters. To create a filter, please click the Add Category... button.



In the opened dialog the program allows the user to define the following parameters:

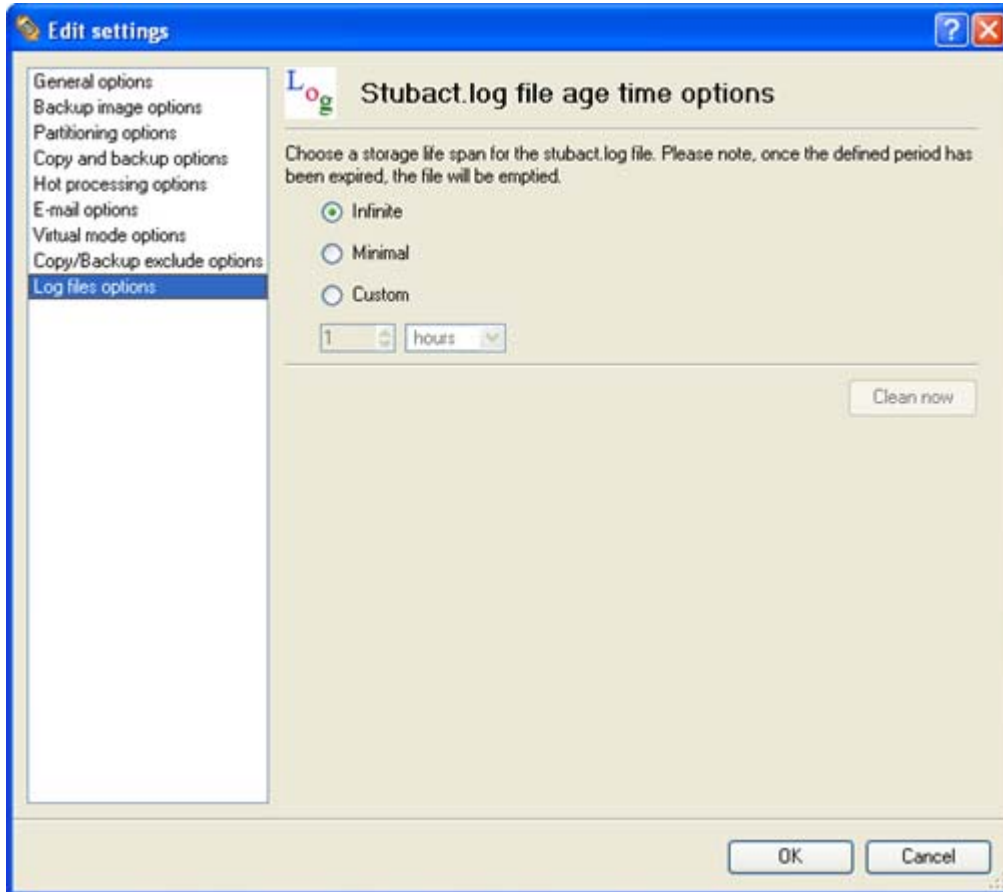
- **Name.** Give to the filter any name you like, but try to use an informative one;
- **Filter.** Press the Browse button to select files or folders you would like to be excluded or specify a filter mask by using * or ? wildcards;
- **Description.** Add a short description to the filter not to miss it up later.

Click the OK button and you will get a new item on the list of filters. By marking/unmarking a checkbox opposite its name you can choose whether to use it or not.



By clicking the link at the bottom of the window you can jump to the [General Copy and Backup Options](#).

Log Files Options



In this section you can specify a storage life span for the [stubact.log file](#):

- **Infinite** not to empty the file ever;
- **Minimal** to have the file emptied all the time;
- **Custom** to set a certain storage life span for the file. Please note, once the defined period has been expired, the file will be emptied.



We strongly recommend you not to choose the Minimal option, as in case of having problems with the program, our Support Team won't be able to study operation logs, thus help you out.

Viewing Disk Properties

The main tool to view in-depth information on the properties of hard disks is the [Disk Map](#). It represents the actual state of the computer's hard disks.

Generally the hard disks are represented on the map by rectangular bars, which also contain small-sized bars. The small-sized bars represent logical disks (partitions). When you select a large-sized bar, the [Explorer Bar](#) displays information about the disk in a bright, graphical form.



Basic Hard Disk 0 (Maxtor 7Y250P0)

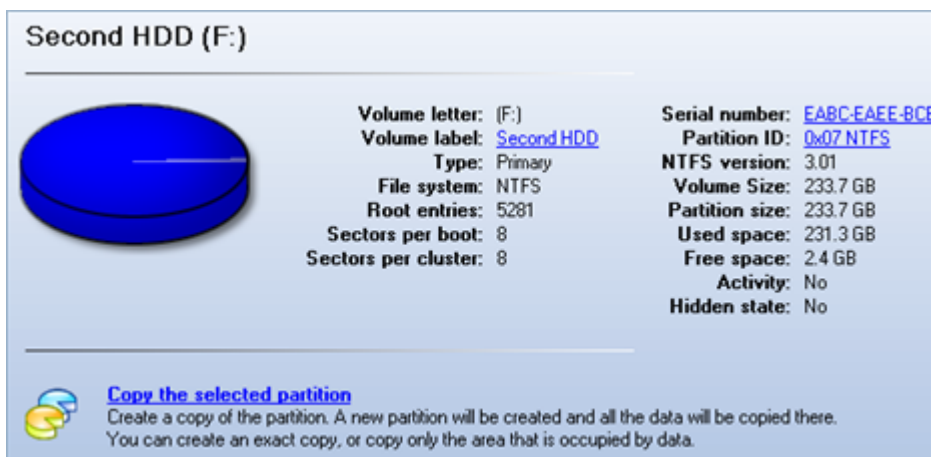
Type:	Internal Hard Disk Drive
Volume Size:	233.7 GB
Sectors per track:	63
Heads:	255
Cylinders:	30515

Copy Hard Disk
Select this item to create a copy of the specified hard disk

The model and serial number of the disk serve as the title of the browsed page. The disk layout is shown in form of a circular graph, where the color of a sector corresponds to a file system of an appropriate partition. On the right you may see a table, which contains the following information:

- Type of hard disk (basic or dynamic),
- Total size (in GB),
- Information on geometry of the disk (amount of sectors per track, heads and cylinders).

Below there is a list of available wizards. If you click a corresponding record the appropriate wizard will be started. All default values for the operation parameters will correspond to the disk's settings. The list of wizards contains a detailed description of tasks that can be performed by the wizard. This nullifies the possibility of selecting the wrong wizard.



Second HDD (F:)

Volume letter:	(F:)	Serial number:	EABC-EAEE-BCE
Volume label:	Second HDD	Partition ID:	0x07 NTFS
Type:	Primary	NTFS version:	3.01
File system:	NTFS	Volume Size:	233.7 GB
Root entries:	5281	Partition size:	233.7 GB
Sectors per boot:	8	Used space:	231.3 GB
Sectors per cluster:	8	Free space:	2.4 GB
		Activity:	No
		Hidden state:	No

Copy the selected partition
Create a copy of the partition. A new partition will be created and all the data will be copied there. You can create an exact copy, or copy only the area that is occupied by data.

When you select a small-sized bar (i.e. corresponding to a logical disk) the Explorer Bar will display information on it as well. The page title will contain a drive letter, which is assigned to the disk. The disk layout graph will be colored in accordance with the volume ratio of the used space to the free space (the light colored sector). The table on the right will contain the following information:

- Volume label (if available),

- Type of the logical disk,
- File system (represented by the color of the graph and the selected bar),
- Total size, used space and free space (in GB or MB).

Below there is a list of wizards, which may be called for this disk. All default values of parameters will correspond to the disk settings.

Building Recovery Media

Recovery Media Builder can help you accomplish the following operations:

- Prepare the Linux/DOS recovery environment (included in the installation package) on external media (CD, DVD, or flash memory) to boot and run utilities under Linux or PTS DOS, and that way to get access to your hard disk for maintenance or recovery purposes (strongly recommended);
- Prepare a custom Linux/DOS recovery environment by adding any data you like to the standard image;
- Prepare bootable recovery environment from any ISO image, including our WinPE 2.1 ISO image;
- Create from the master CD the Linux/DOS or WinPE recovery environment on a CD/DVD disc, or flash memory.

Startup

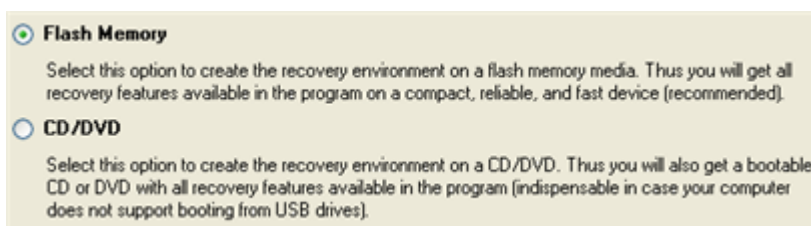
There are several ways to start the Recovery Media Builder:

- In the Main Menu: select **Tools > Recovery Media Builder...**

Setup

The wizard offers the following steps to build recovery media:

- **Type of the recovery media.** You can place it either on a CD/DVD disc, or flash memory.



- **Contents of the recovery set.** You've got the following options:
 - Prepare the Linux/DOS recovery environment (included in the installation package);
 - Prepare a custom Linux/DOS recovery environment by adding any data you like to the standard image (not available for flash memory);
 - Prepare bootable recovery environment from any ISO image, including our WinPE 2.1 ISO image;

- Create from the master CD the Linux/DOS or WinPE recovery environment.



- **A recording device.** The appropriate external media (CD/DVD, or flash memory) needs to be available in the system.



You can make an ISO image instead of burning a CD/DVD by selecting the Emulator drive.

- **CD/DVD writing parameters** (in case you select this kind of media). Writing parameters include writing speed (maximum or minimum) and the ability of ejecting the recorded disc after completing the operation.



The program supports CD-R, CD-RW, DVD-R, DVD+R, DVD-RW, DVD+RW, DVD-R, DVD+R double layer and also Blu-ray discs.



If the inserted disc is not empty, the wizard will suggest erasing its contents (if possible). Once the operation has been confirmed, the program will delete the re-writable disc's contents and begin the recording process.

Result

As a result of the operation, you receive recovery media to use in most emergencies.

Copy Tasks

In this chapter you will find all the information necessary to make a copy of a hard disk or a separate partition.

Cloning Hard Disks

You can clone a hard disk of any file system. During the hard disk copying process, the program moves controlling records of used partitioning scheme, the bootstrap code and on-disk partitions. That's why this operation cannot be substituted by simply copying all on-disk partitions.

The program offers two wizards that can help to clone a hard disk, i.e. the [Copy Hard Disk Wizard](#) and the [One Button Copy Wizard](#). Both wizards provide nearly identical functionality, but different in the work concept.

Copy Hard Disk Wizard

The Copy Hard Disk Wizard is a traditional-like wizard. By going through its steps, you configure all the necessary settings to launch the copy operation. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.



You need at least two hard disks to carry out this operation.

Startup

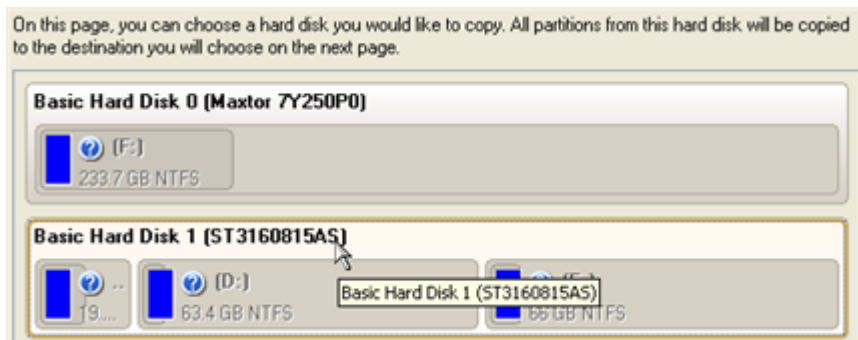
There are several ways to start the Copy Hard Disk Wizard:

- In the Main Menu: select **Wizards > Copy Hard Disk...**
- On the Common Tasks Bar: click the **Copy Hard Disk** item of the Wizards menu.
- In the Toolbar: click the **Copy Hard Disk** button.

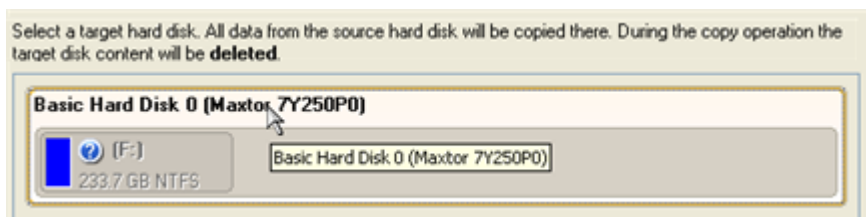
Setup

The wizard offers the following steps to accomplish the copy hard disk operation:

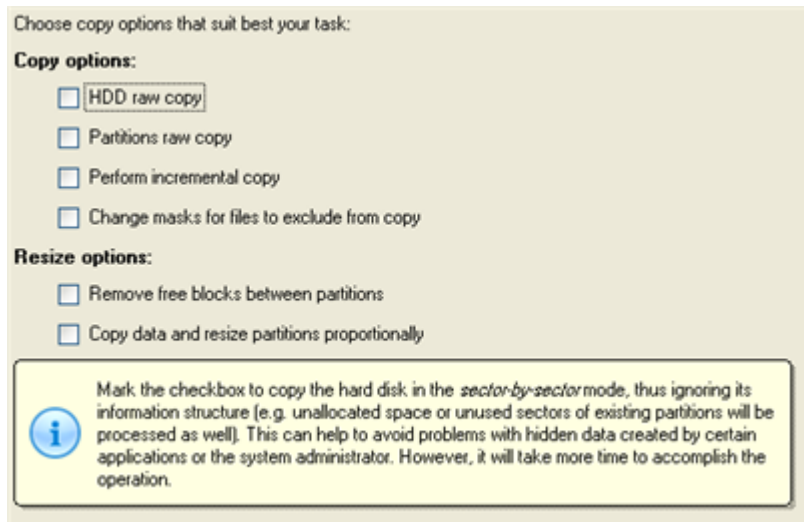
- **The hard disk to copy.** Select a hard disk you want to copy.



- **The target hard disk.** Select a hard disk (if several) where all data of the source disk will be copied to.



- **Copy parameters.** The wizard enables to specify the following options:



Copy options

- **HDD raw copy** to copy the hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.
- **Partition raw copy** to copy the on-disk partitions in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
- **Perform incremental copy** to only copy changes on the hard disk from the moment of the last copy operation. The program will perform comparison between a previous copy of the hard disk and its current state. Only sectors that are different will be updated, thus considerably decreasing the amount of data to write.
- **Change masks for files to exclude from copy** to manage contents of the resulted duplicate. By default the program will take into account exclude filters set in the [Settings](#) dialog. If you need to change them, please mark the checkbox and specify additional filters on the next page of the wizard.

Resize options

- **Remove free blocks between partitions** not to keep blocks of free space between partitions on the targeted hard disk.
- **Copy data and resize partitions proportionally** to make the program proportionally change the size of partitions keeping their relative order intact. The option can be useful when upgrading the hard disk to a larger one.

Verification options

This section allows you to define whether the **Surface** and/or the **Writing verification** tests will be accomplished during the operation.

Result

After the operation is completed, you receive a fully functional duplicate of the existing hard disk.



To make a Win2K+ operating system bootable on different hardware, please additionally complete the [P2P Adjust OS Wizard](#).

Available operation scenarios:

- [Cloning System Hard Disk](#)

One Button Copy Wizard

The One Button Copy Wizard is a new approach of accomplishing such a technically complicated operation as cloning of a hard disk. In fact with its help you can do it just by pressing one button.

Restrictions

So to successfully accomplish the operation your system should meet the following requirements:

- At least two hard disks, one of which should contain data and the other is empty
- The destination hard disk should have enough space to take contents of at least first partition of the source disk

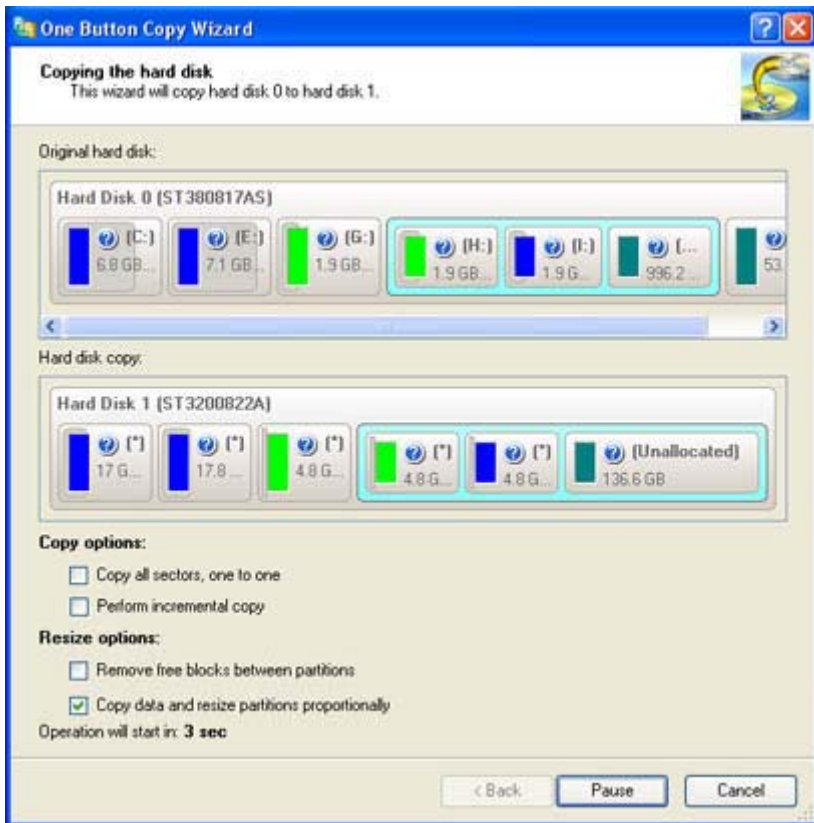
Startup

There are several ways to start the One Button Copy Wizard:

- In the Main Menu: select **Wizards > One Button Copy Wizard...**

Setup

If your system meets the mentioned above requirements, the wizard will automatically accomplish the copy operation after a ten-second pause.



There are a number of options you can modify:

- **HDD raw copy** to copy the hard disk in the sector-by-sector mode, thus ignoring its information structure (e.g. unallocated space or unused sectors of existing partitions will be processed as well). This can help to avoid problems with hidden data created by certain applications or the system administrator. However, it will take more time to accomplish the operation.
- **Partition raw copy** to copy the on-disk partitions in the sector-by-sector mode to successfully process unknown file systems. However it is not recommended to enable this option when working with supported file systems as it takes more time to accomplish the operation.
- **Perform incremental copy** to only copy changes on the hard disk from the moment of the last copy operation. The program will perform comparison between a previous copy of the hard disk and its current state. Only sectors that are different will be updated, thus considerably decreasing the amount of data to write.
- **Change masks for files to exclude from copy** to manage contents of the resulted duplicate. By default the program will take into account exclude filters set in the [Settings](#) dialog. If you need to change them, please mark the checkbox and specify additional filters on the next page of the wizard.
- **Copy without free space blocks** to arrange partitions one after another.
- **Resize proportionally** to proportionally change the size of partitions keeping their relative order intact.

To do that, press the Pause button, to continue execution press Start. To interrupt the operation, press the Cancel button.

Result

After the operation is completed, you receive a fully functional duplicate of the existing hard disk.



To make a Win2K+ operating system bootable on different hardware, please additionally complete the [P2P Adjust OS Wizard](#).

Cloning Partitions

You can duplicate partitions to protect oneself from downtime in case of a system malfunction or for cloning sample partitions. The program enables to duplicate all partition data including files, the exact structure of directories and file system metadata (location of files, security information, access quotas, etc.).

The Copy Partition Wizard will help you copy a partition of any file system. To minimize the possibility of making any mistake, the wizard provides auxiliary information on every single option. Moreover you can get an in-depth description to any setting, control, or field of the wizard just by clicking the hint button and then the object you need.

Startup

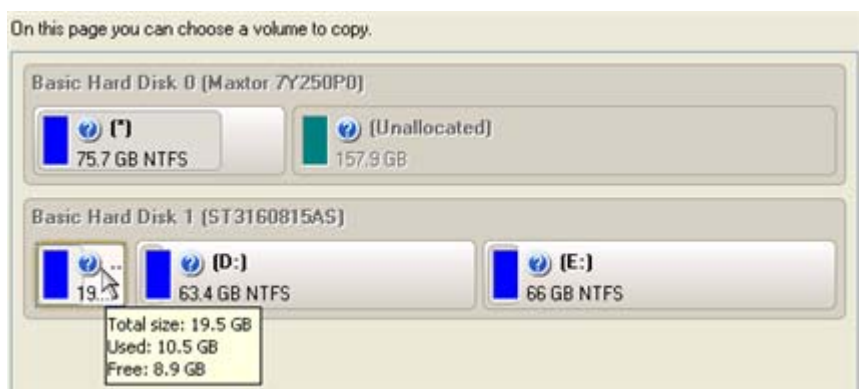
There are several ways to start the Copy Partition Wizard:

- In the Main Menu: select **Wizards > Copy Partition...**
- On the Common Tasks Bar: click the **Copy Partition** item of the Wizards menu.
- In the Toolbar: click the **Copy Partition** button.

Setup

The wizard offers the following steps to accomplish the copy partition operation:

- **The partition to copy.** Select a partition you want to copy.

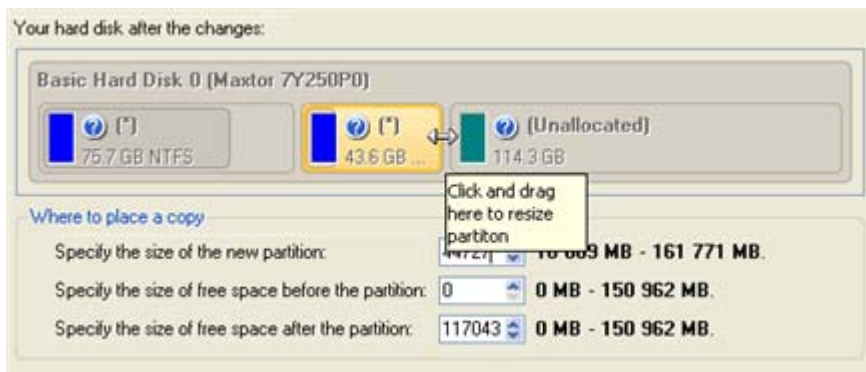


- **Destination disk.** Select a hard disk with enough unallocated space to perform the operation.



The program enables to copy a partition to a block of free space, which is smaller than the partition itself, taking into account only actual amount of data.

- **Copy parameters.** The wizard enables to specify the following options:



- **Partition size.** Define the size (in Mb) of the copied partition.
- **Free space before.** Define the position (in Mb) of the copied partition relative to the beginning of the available range of disk space.
- **Free space after.** Define the amount of trailing free space (in Mb) at the end of the available range of disk space.



Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map.

Result

After the operation is completed you receive a fully functional duplicate of the existing partition.



To make a Win2K+ operating system bootable on different hardware, please additionally complete the [P2P Adjust OS Wizard](#).

Partition Management

In this chapter you will find all the information necessary to carry out partitioning operations supported by the program.

Basic Partitioning Operations

Here you can learn how to accomplish basic partitioning operations (create, format, delete).

Creating Partitions

The program provides the ability to create a new partition by using the DOS partitioning scheme. This operation can be accomplished with the Create Partition Dialog.

Restrictions

1. Do not use the Create Partition function in order to undelete the last deleted partition.
2. The program cannot create new partitions on Dynamic Disks. The current version of the program supports only hard disks that use the DOS partitioning scheme (in Windows 2000 and XP these disks are named Basic Disks).
3. According to the rules of the DOS partitioning scheme, the following combinations of partitions cannot be created:
 - Two Extended Partitions on one hard disk
 - Five or more Primary partitions on one hard disk
 - If there is an Extended Partition on the disk, only three Primary partitions are allowed
4. The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.

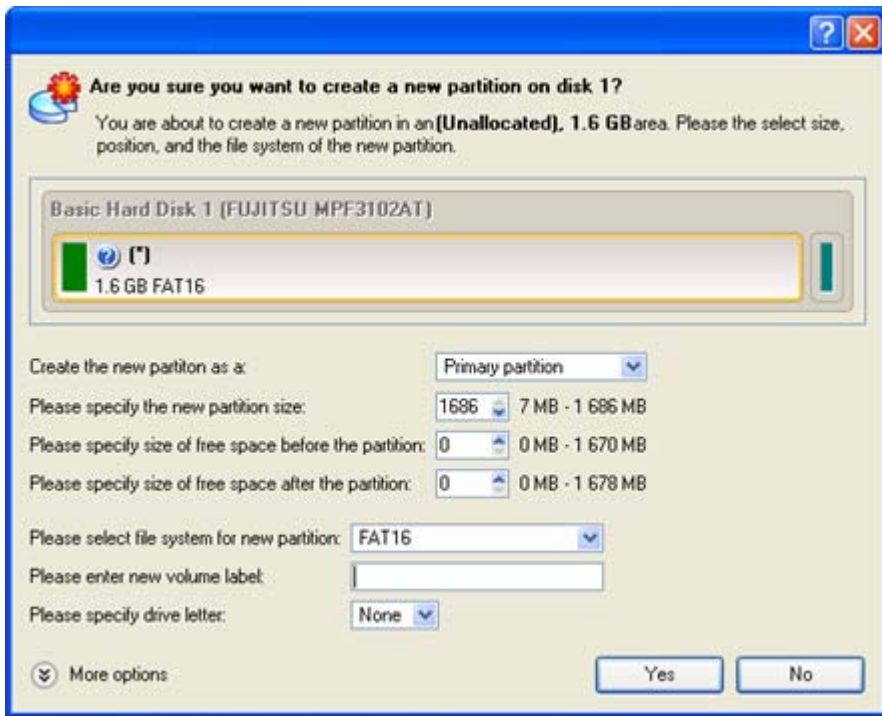
Startup

In order to start the operation you should take the following steps:

1. Select a block of free space on the Disk Map;
2. Call the Create Partition Dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Create Partition**.
 - Call the popup menu for the block of free space (right click of the mouse button) then select the menu item: **Create Partition**.

Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.



- **Define whether the partition will be Primary, Extended or Logical.** You can choose the desired partition type from the pull-down list. As a matter of fact, the available alternatives fundamentally depend on the selected block of free space - within the Logical free space, only Logical partitions can be created; Within the Primary free space, both Primary partitions or the Extended Partition can be created.
- **Partition Size.** Define the size (in Mb) of the new partition.
- **Free space before.** Define the position (in Mb) of the new partition relative to the beginning of the block of free space.
- **Free space after.** Define the amount of trailing free space (in Mb) at the end of the new partition.



Partition size and position may also be defined by using the drag-and-drop technique. To do that, just carry out the required operation on the Disk Map. The virtual operations are to be available.

- **File system for new partition.** From the pull-down list select a file system the newly created partition will be formatted to, otherwise the partition will remain unformatted (so that it will not be ready to use).
- **Volume label.** Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.
- **Drive letter assignment.** The pull-down list contains vacant drive letters that can be associated with the newly formatted partition.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the

foot of the dialog page. Depending on the chosen file system, the following options become available:

- **Use OS built-in routine.** Mark the option to restrict the available values according to the used OS.
- **Whether the surface test will be performed.** Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- **The amount of sectors per boot.** This parameter is available exclusively for FAT16 and FAT32 file systems. Set the number of sectors to be reserved for the boot area on the partition with this spinner control.
- **The amount of root entries.** This parameter is available exclusively for FAT16 file system. Set the maximum amount of files/directories to be placed in the Root Directory on the FAT16 partition.
- **The amount of sectors per cluster.** Define the Cluster Size for the formatted partition with this spinner control.



Number of available options depends on the selected file system type.

Result

After the operation is completed you receive a fully functional partition.

Formatting Partitions

Any partition should contain some file system to be used for keeping data. The process of installing a file system is commonly known as formatting. A huge variety of file systems have been developed these days.

Supported File Systems

The program provides the ability to format partitions of the following file systems:

- FAT12 & FAT16
- FAT32
- NTFS
- Ext2
- Ext3

- Linux Swap v. 2
- Apple HFS

This operation can be accomplished with the Format Partition Dialog.

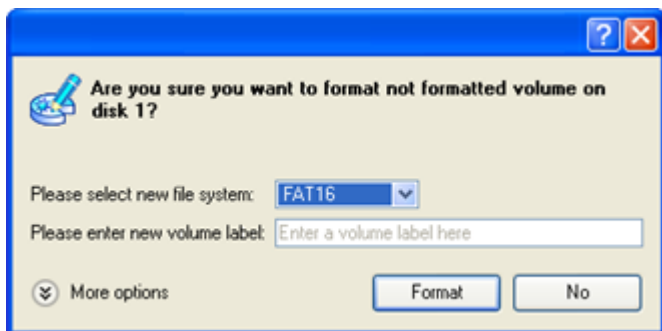
Startup

In order to start the operation you should take the following steps:

1. Select a partition on the Disk Map;
2. Call the Format Partition Dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Format Partition**.
 - Call the popup menu for the selected partition (right click of the mouse button) then select the menu item: **Format Partition**.

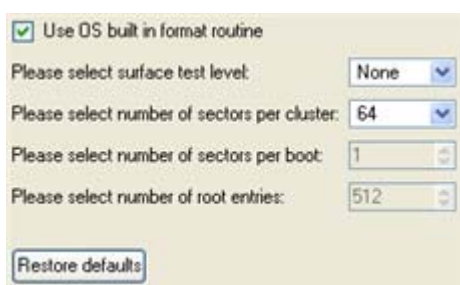
Setup

Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Format button to confirm the operation.



- **File system.** From the pull-down list select the desired file system type. In fact, the program displays only those file systems that can correctly be placed to the selected partition, taking its capacity into account.
- **Volume label.** Enter a label for the selected partition in this textual field. It is an irrelevant parameter usually used for drive identification.

In addition, there is the possibility to make further detailed settings (although the default values will do in most cases). To activate the advance mode, you need to click the More options button at the foot of the dialog page. Depending on the chosen file system, the following options become available:



- **Use OS built-in routine.** Mark the option to restrict the available values according to the used OS.
- **Whether the surface test will be performed.** Define the level of the surface check to make the program find bad and unstable sectors and mark them unusable in the file system metadata.
- **The amount of sectors per boot.** This parameter is available exclusively for FAT16 and FAT32 file systems. Set the number of sectors to be reserved for the boot area on the partition with this spinner control.
- **The amount of root entries.** This parameter is available exclusively for FAT16 file system. Set the maximum amount of files/directories to be placed in the Root Directory on the FAT16 partition.
- **The amount of sectors per cluster.** Define the Cluster Size for the formatted partition with this spinner control.



Number of available options depends on the selected file system type.

Result

After the operation is completed you receive a fully functional partition formatted to the specified file system.

Deleting Partitions

With the Delete Partition Dialog you can delete a partition on a hard disk partitioned with the DOS partitioning scheme. Unlike the majority of other utilities (Windows Disk Manager included), the program can not only remove references to the deleted partition from the Partition Table, thus making it unavailable for the operating system, but also enables to irreversibly destroy its data. This feature will guarantee security of your personal information.

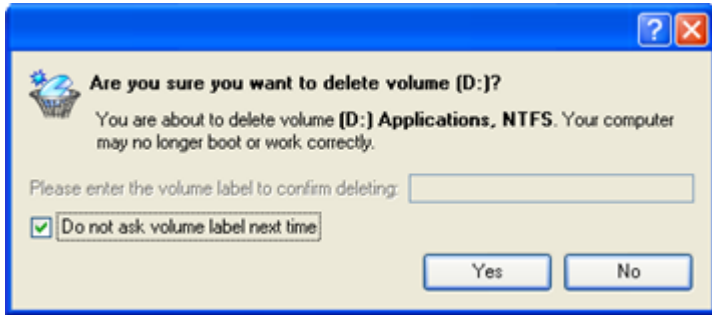
Startup

In order to start the operation you should take the following steps:

1. Select a partition on the Disk Map;
2. Call the Delete Partition Dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Delete Partition.**
 - Call the popup menu for the selected partition (right click of the mouse button) then select the menu item: **Delete Partition.**

Setup

Initially the program suggests you just to remove references to the selected partition from the Partition Table.



- **Enter the volume label to confirm deleting.** To confirm deletion of the selected partition, enter its Volume Label. The current volume label is displayed above.
- **Do not ask volume label next time.** Mark the option to inhibit confirmation next time you start the dialog.

Result

By default, the operation takes only a fraction of a second. However, the program waits until Windows completes the modification of the disk layout. In case you decide to wipe the on-partition data as well, the operation will take much longer, depending on the set wipe parameters.

Advanced Partitioning Operations

Here you can learn how to accomplish advanced partitioning operations (undelete).

Undeleting Partitions

When simply deleting a partition (without additional wiping) disk management software only removes references to it in the Partition Table, thus leaving the possibility to recover it later.

The program enables to find and recover these partitions. A restored partition will be fully functional, as long as other partitions were not created, moved or exceeded the disk space occupied by that partition. That is why the program offers this function only for blocks of free space.

The operation can be accomplished with the Undelete Partition Wizard.

Startup

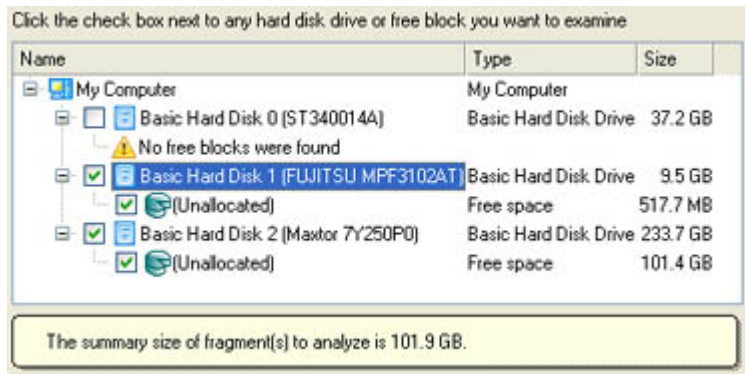
There are several ways to start the Undelete Partition Wizard:

- In the Main Menu: select **Wizards > Undelete Partitions...**
- On the Common Tasks Bar: click the **Undelete Partition** item of the Wizards menu.
- Select a block of free space on the Disk Map and click the **Recover Lost Partitions** item on the page that appears in the Explorer Bar.
- Call the popup menu for the block of free space (right click of the mouse button) then select the menu item: **Recover Lost Partitions...**

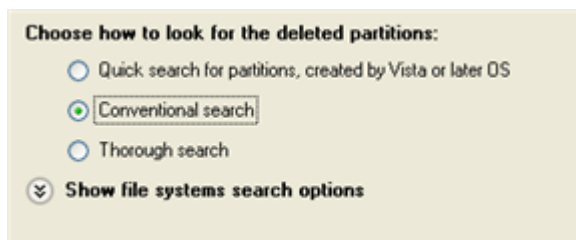
Setup

The wizard offers the following steps to accomplish the undelete partition operation:

- **Free blocks to scan for lost partitions.** Choose a free block from a tree-like list of available hard disks.

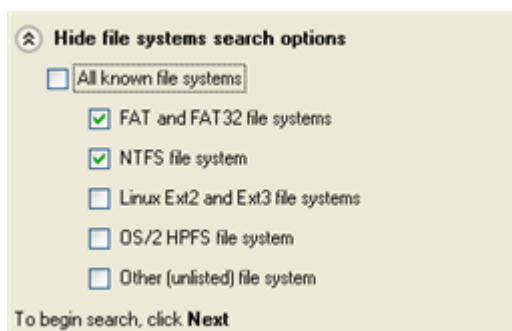


- **Search method.** By default, the wizard selects the fastest search method for your operating system. In most cases that will do to find any accidentally deleted partition. However if you're under Windows XP for instance (the Conventional Search option is selected), but the deleted partition you're looking for has been created with the Disk Management utility under Vista, the wizard won't be able to find this partition, unless you manually select the appropriate option (Quick Search for Partitions Created by Vista or Later OS). Moreover if the wizard still fails to find the partition you need, you can select the Thorough Search option to scan every single sector in the specified search area to get the most accurate results.

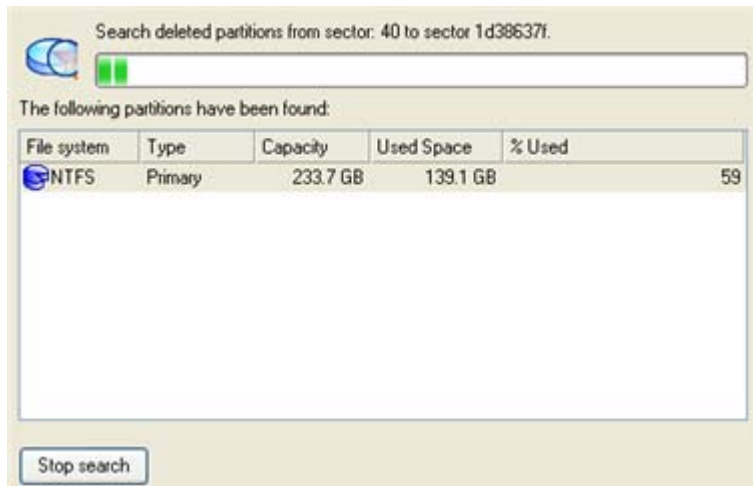


To know more on the available search methods, please use the context sensitive hint system.

- **File system filter.** By default, the wizard will search for all known file systems. However, by clicking on the appropriate option on the second page of the wizard, you can specify only those file systems you need.



- **A partition to undelete** (if several). By default, the program searches records of any deleted partition ever existed on the selected block of free space. So you can get several partitions to choose from.



Most likely the required partition will be found first. If so, you may abort the search operation by pressing the Stop search button.

Result

After the operation is completed you receive a fully functional partition.

Changing Partition Attributes

This chapter explains how you can change partition attributes (Active flag, Hidden flag, Partition ID, Volume Label, etc.).

Mark Partition Active/Inactive

The program enables to set an active/inactive flag for primary partitions of a hard disk. By default, an operating system will boot only if its partition is active or bootable.

In order to mark a partition active/inactive you should take the following steps:

1. Select a primary partition on the Disk Map.
2. Call the Mark Partition Active/Inactive Dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Mark Partition as Active/Inactive**.
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Mark Partition as Active/Inactive**.



3. The operation will be performed immediately after confirmation.



There can only be one active partition on a hard disk, otherwise your operating system will fail to boot.

Hide/Unhide Partition

The program allows you to hide/unhide primary and logical partitions. By default, an operating system does not mount hidden partitions, thus preventing access to their contents.

In order to hide/unhide a partition you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Hide/Unhide Partition Dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Hide/Unhide Partition**.
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Hide/Unhide Partition**.
3. The operation will be performed immediately after confirmation.



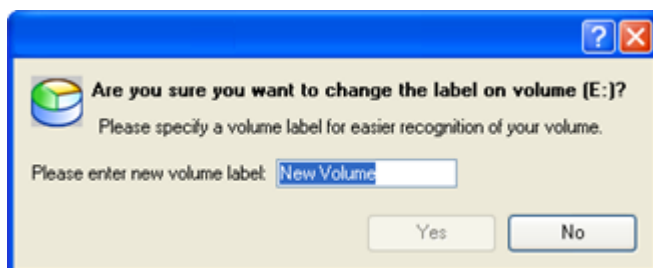
It is strongly recommended not to hide the system partition. Otherwise your operating system will fail to boot.

Set Label of a Partition

The Partition Label is a small textual field (up to 11 characters) that is located in the partition's boot sector. It is detectable by any partitioning tool and is used for notification purposes only.

In order to change a partition label you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Change Volume Label dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Modify > Change Volume Label**.
 - On the Explorer Bar: click on the current volume label.
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Change Volume Label**.
3. Enter a label for the selected partition.



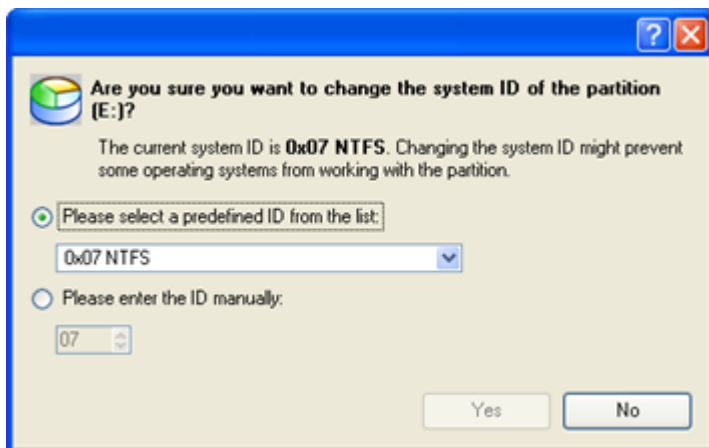
4. The operation will be performed immediately after confirmation.

Change Partition ID

Partition ID is a file system identifier. It is saved in the Partition Table and is used to quickly detect a partition of the supported type. By manually changing its value, you can manipulate accessibility of partitions.

In order to change a partition ID you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Change Partition ID dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Modify > Change Partition ID...**
 - On the Explorer Bar: click on the current partition ID.
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Change Partition ID...**
3. Set a new ID for the selected partition.



- **Predefined ID.** Select from the pull-down list the required ID.
- **Enter ID manually.** With the spinner control set the required ID value. It has to be a 1-2 digit hexadecimal number.

4. The operation will be performed immediately after confirmation.

Change Serial Number of a Partition

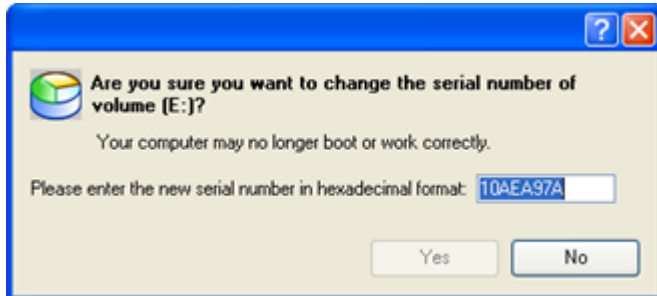
FAT16, FAT32, and NTFS file systems include the Serial Number parameter. A partition's serial number is saved in the boot sector. Its value is generated while formatting.

The program enables to modify the serial number parameter for FAT16, FAT32, or NTFS partitions without re-formatting.

In order to change a serial number you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Change Partition Serial Number dialog to set up the operation. There are several ways to do it:

- Select in the Main Menu: **Partition > Modify > Change Serial Number**.
 - On the Explorer Bar: click on the current serial number.
3. Enter a new serial number for the selected partition. It should contain 8 hexadecimal figures (0..9 or A..F). The operation cannot proceed until you enter all 8 symbols.



4. The operation will be performed immediately after confirmation.

Hard Disk Management

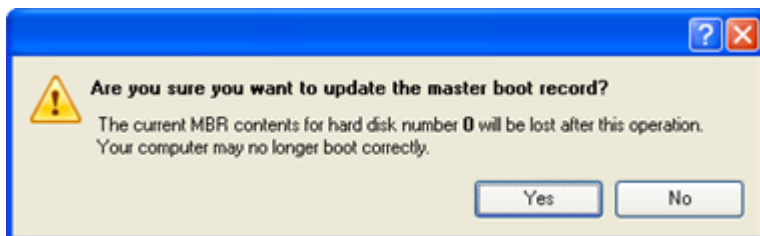
In this chapter you will find all the information necessary to carry hard disk operations supported by the program (Update MBR, Convert to Basic, Change Primary Slot).

Updating MBR

The program enables to overwrite the current bootable code in the MBR (Master Boot Record) by the standard bootstrap code. This can help to repair a corrupted bootable code of a hard disk resulted from a boot virus attack or a malfunction of boot management software.

In order to update MBR of a hard disk you should take the following steps:

1. Select a hard disk on the Disk Map.
2. Call the Update MBR dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Hard Disk > Update MBR**.
 - Call the popup menu for the selected hard disk (right click of the mouse button) on the Disk Map, then select the menu item: **Update MBR**.



3. The operation will be performed immediately after confirmation.

Changing Primary Slot

Different operating systems apply different approaches to enumeration of the primary partitions.

In Linux:

In Linux, every partition has a special symbolic name that encodes a hard disk containing a partition, and a partition itself. Partitions are addressed and accessed by using their symbolic names. Symbolic names are automatically generated by Linux in accordance with the order of hard disks in BIOS and the order of partition records in the Partition Table. Thus changing enumeration of the primary partitions can lead to changing of paths to some important resources.

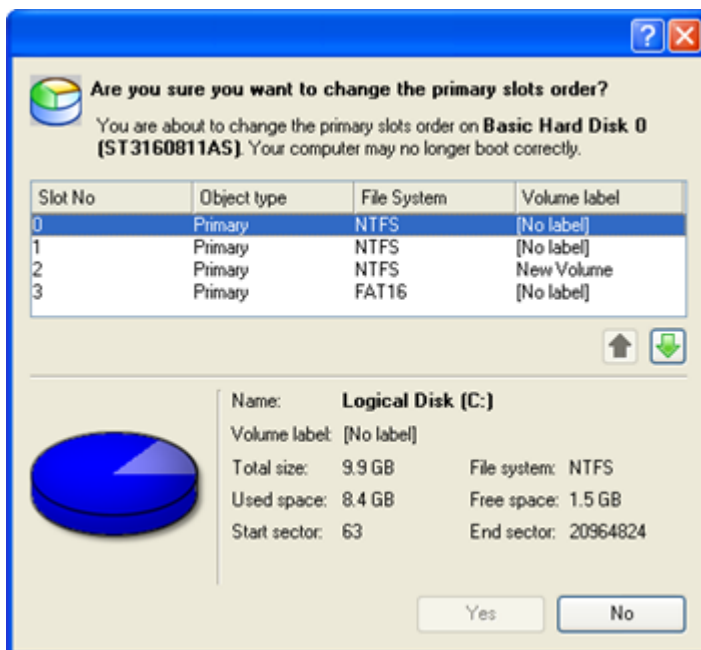
In DOS:

The last versions of MS-DOS use a rather sophisticated algorithm for a drive letter assignment. A drive letter, which is assigned to a partition, depends on the order of records in the Partition Table. Thus changing enumeration of the primary partitions affects the drive letters assignment. In early versions of MS-DOS, it could even lead to the unavailability of a partition.

The program provides the ability to change enumeration of the primary partitions. This feature will allow you to fix problems concerning an inappropriate order of partitions.

In order to modify enumeration of the primary partitions you should take the following steps:

1. Select a hard disk on the Disk Map.
2. Call the Change Primary Slot dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Hard Disk > Change Primary Slot**.
 - Call the popup menu for the selected hard disk (right click of the mouse button) on the Disk Map, then select the menu item: **Change Primary Slot**.



3. In the opened dialog you can see the current enumeration of the primary partitions of the selected hard disk in the Partition Table. To help you distinguish partitions from one another, the program provides the following parameters for every partition:
 - Slot
 - Volume

- Partition type
- File system
- Partition size
- Volume label

There are two buttons on the right to move the selected partition up and down within the primary part of the Partition Table.

4. The operation will be performed immediately after confirmation.

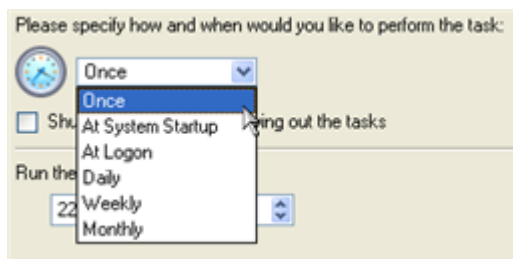
Task Scheduling

Automation of operations can really help you out when you've got to accomplish certain routine operations on a regular basis as it enables to execute them without your involvement while optimizing your computer's work-load.

Setting a Timetable


Thanks to the embedded Scheduler, you can set a timetable for execution of any operation. It has two categories for time settings (these correspond to appropriate items in the Schedule type menu):

- **Initiating the operation by an event:**
 - One time only (i.e. the Once item)
 - When the system starts (i.e. the At System Startup item)
 - When the user logs on (i.e. the At Logon item).
- **Initiating the operation periodically (i.e. Daily, Weekly, Monthly).**



You need to select one of the variants. Depending on your choice, the scheduler displays a form that enables to set a timetable.

Please specify how and when would you like to perform the task:

 Weekly

Shutdown system after carrying out the tasks

Run the task on:

22.05.2008 at 00:00

Every

1 week(s) on: Monday Friday
 Tuesday Saturday
 Wednesday Sunday
 Thursday

Do not run the task after:

22.05.2008

[Specify user name and password.](#)



To run the task in the log-off mode, please specify administering login info by following the appropriate link in the left lower corner of the page.

The Shutdown System on Complete option enables to automatically switch off the computer on the successful accomplishment of the operation.

Managing Tasks

All scheduled tasks are placed in a separate list, which can be retrieved by clicking the Scheduled Tasks tab in the Explorer Bar:

Name	Script	When to Run	Next Run Time	Last Run Time	La
<input checked="" type="checkbox"/>	Backup of MBR of hard disk 0: scr_031007070958500.ps1	At 0:00:00 on day 1 of every ...	01.11.2007 0:00:00		

On every task you can get in-depth information, including:

- The task name
- The full path to the generated script of the task
- Scheduled time of launch
- Statistics on the last launch
- Scheduled time of the next launch
- Used account information
- Comments to the task

To easily manage tasks, the program enables to arrange them according to a certain characteristic just by clicking on the required property.



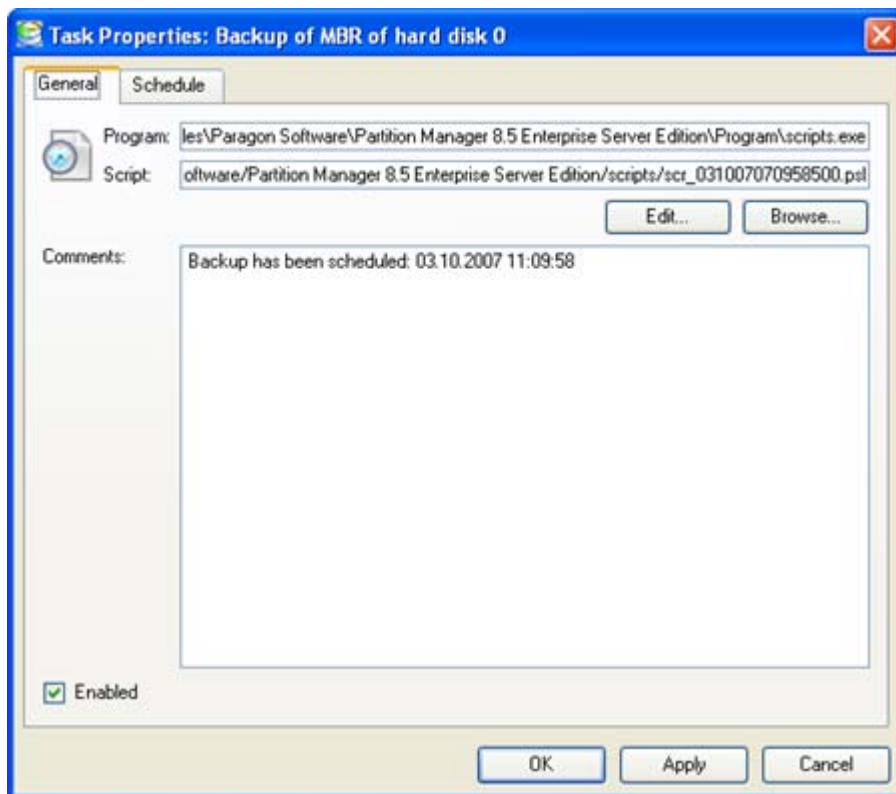
This feature can be particularly beneficial when the Scheduled Tasks list contains too many items.

You can also enable/disable, rename, delete, refresh or modify properties of the selected task.

Task Editor

With the Task Editor you can easily modify properties of scheduled tasks. To do that, you should take the following steps:

1. Select a task on the Scheduled Tasks list.
2. Call the Task Editor dialog. There are several ways to do it:
 - Click the **Properties** button on the Scheduled Tasks list.
 - Call the popup menu for the selected task (right click of the mouse button), then select the menu item: **Properties**.



3. In the opened dialog window you can see two tabs - General and Schedule. Click the General tab to modify:
 - Full path to the macro-command program-interpreter, which describes the scheduled task;
 - Command line for starting the interpreter (i.e. the task described in macro-language)
 - Comments referring to the task
 - The option of enabling/disabling the task.

By clicking the Schedule tab you can modify the task timetable.

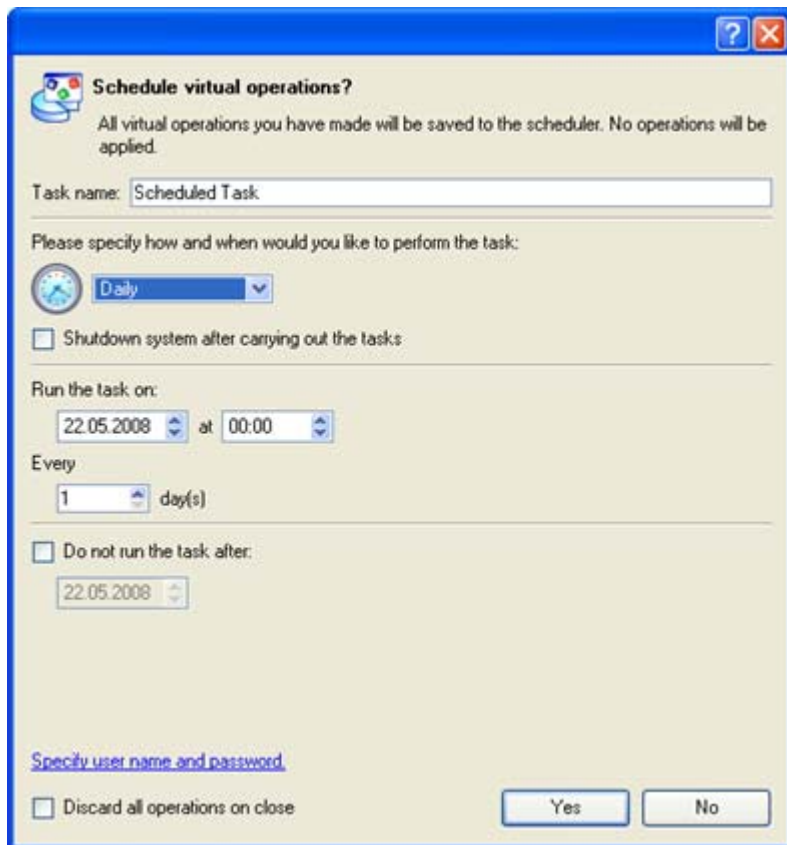
In order to apply the changes, you need to click the Apply button at the foot of the dialog.

Creating a Scheduled Task

You can set a timetable for execution of any operation. For backup and copy operations the program offers handy wizards, while all the others can be scheduled with the Save to Scheduler dialog.

To create a scheduled task you should take the following steps:

1. Make sure the [virtual mode of execution is enabled](#);
2. Carry out with the program all operations you need to schedule;
3. Call the Save to Scheduler dialog in the Main Menu: **Tools > Save to Scheduler...**;



4. In the opened dialog enter the required task name and specify the task timetable;
5. The operation will be performed immediately after confirmation.



This command is unavailable if there are no operations on the List of Pending Operations.

Extra Functionality

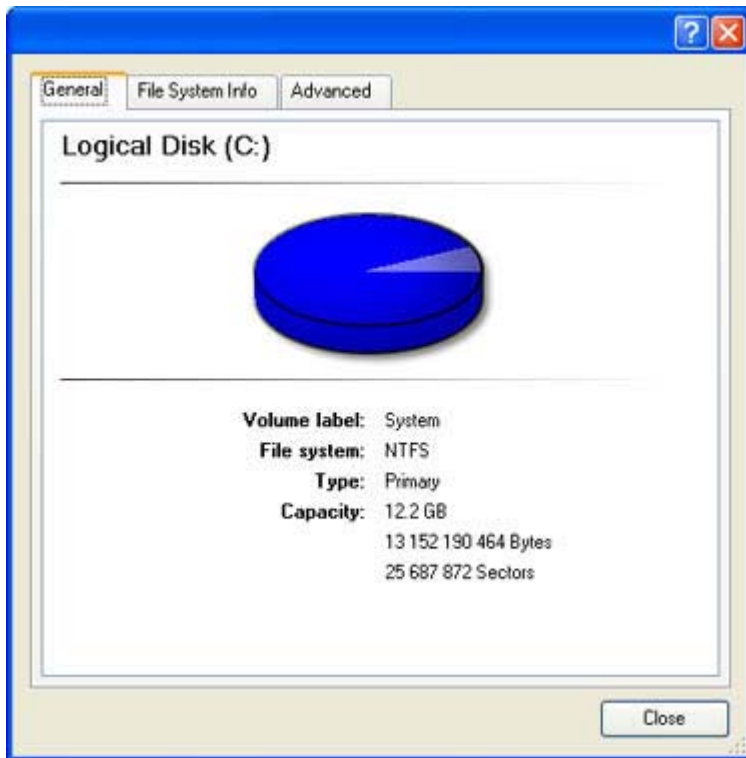
This chapter describes the supplementary functionality available in the program.

View Partition/Hard Disk Properties

The program enables to obtain in-depth information on the properties of hard disks and partitions. Besides the general information, such as capacity, used space or file system type it provides the possibility to get info on hard disk geometry, cluster size, exact partition location, etc.

There are several ways to get properties on a partition/hard disk:

1. Choose a partition/hard disk on the Disk Map, then select in the Main Menu: **Partition/Hard Disk > Properties...**;
2. Call the popup menu for the selected partition/hard disk (right click of the mouse button) on the Disk Map, then select the menu item: **Properties...**



In the opened dialog information will be grouped according to its properties, thus by clicking tabs you can get information you need.

File Transfer Wizard

File Transfer Wizard is designed to make such operations as copying of separate files/directories or burning of them to CD/DVD as easy and convenient as possible. It may be of particular use in case of a system malfunction, caused either by a virus attack or files corruption, in order to get the system back on track again. Besides it provides access to Paragon backups as regular folders to browse through their contents or copy required files.

Startup

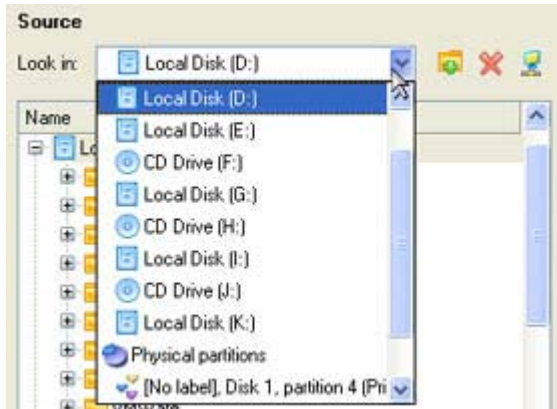
There are several ways to start the File Transfer Wizard:

- Select in the Main Menu: **Tools > File Transfer Wizard.**

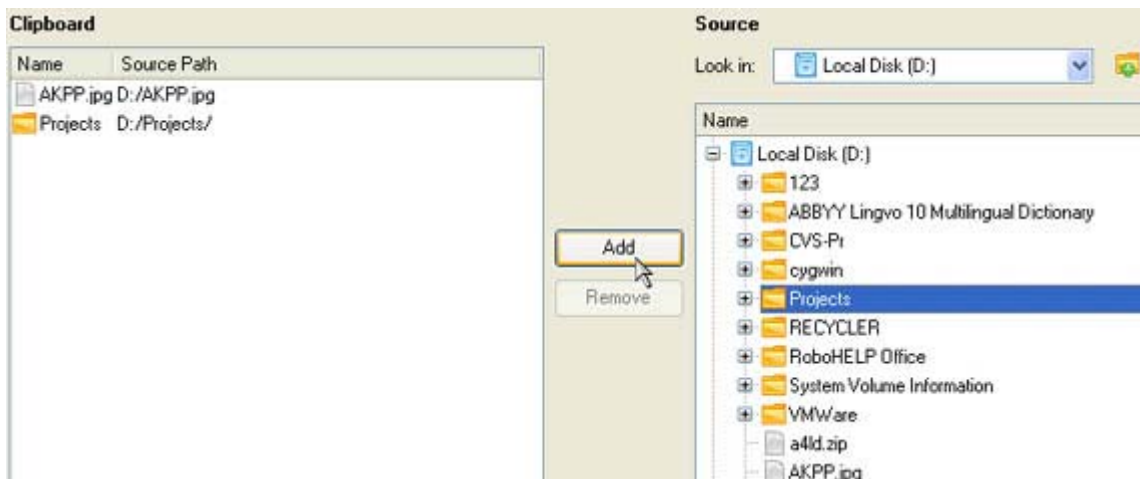
Setup

The wizard offers the following steps to accomplish the transfer operation:

- **Place to look for files/directories.** Select a source disk from the pull-down list in the left pane of the page. The program enables to process both mounted and unmounted (without drive letter assigned) partitions. Besides it is possible to map a network drive.

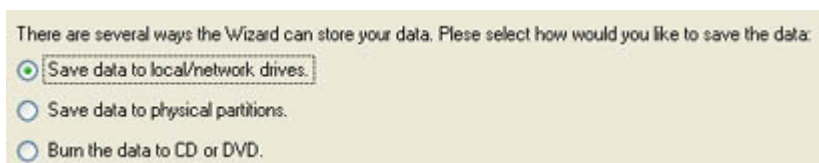


- **Object(s) of operation.** Choose files/directories you want to copy and place them to Clipboard by pressing the Add button. To delete a file/directory from the Clipboard, select it in the Clipboard pane and press the Remove button. You can also create a new folder, rename or irreversibly delete existing files/directories of the left pane by pressing the appropriate buttons.

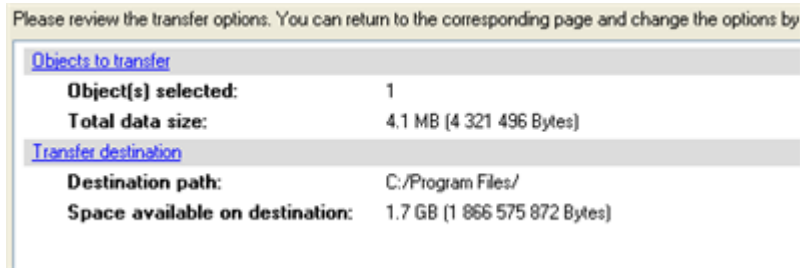


Files/directories deleted from the Clipboard remain intact on source disks.

- **Destination to store the object(s).** The File Transfer Wizard allows copying data to local or network drives, to physical partitions (without drive letters assigned), or burning them to CD/DVDs. Choose the way the data will be stored.



- **Revision of changes.** The Transfer Summary page provides structurally divided information on all the actions made in the wizard. Check the changes and come back to any step of the wizard (if necessary) by following the required hyperlink.



Result

After the operation is completed the required data will be placed into the specified destination.

Available Operation Scenarios:

- [Copying of data from the corrupted system disk to another hard disk](#)
- [Burning of data from the corrupted system disk to CD/DVD](#)
- [Copying of data from a backup to the corrupted system partition](#)

Mount Partition

The program enables to assign or remove drive letters of existing formatted partitions.

Assign Drive Letter

In order to mount a partition you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Add Drive Letter dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Assign Drive Letter...**
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Assign Drive Letter...**
3. Specify a drive letter for the selected partition. Initially the program suggests some consistent value for this parameter. So you may just press the Yes button to confirm the operation.



However you can manually define the required letter by selecting it from the pull-down list of available drive letters.

4. The operation will be performed immediately after confirmation.

Remove Drive Letter

In order to un-mount a partition you should take the following steps:

1. Select a partition on the Disk Map.
2. Call the Remove Drive Letter dialog to define appropriate settings. There are several ways to do it:
 - Select in the Main Menu: **Partition > Remove Drive Letter**.
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Remove Drive Letter**.
3. The operation will be performed immediately after confirmation.



Modifying drive letter of the system partition will result in inability to boot the operating system.

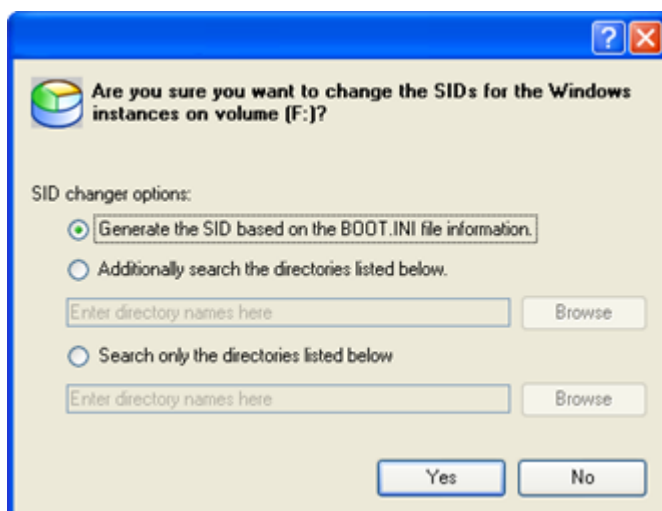
After having processed partitions with installed software, some programs may not run properly.

Change SID

SID - Security Identifier is a binary structure that is associated with some object in the system and is used to distinguish between user access privileges in workgroup local networks. By default, the SID Changer searches Windows installations and then changes SIDs in the found Windows instances to automatically generated random SID values.

To change SID of the desired Windows installation you should take the following steps:

1. Select a hard disk/partition on the Disk Map.
2. Call the Change SID dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition/Hard Disk > Modify > Change SID...**
 - Call the popup menu for the selected partition/hard disk (right click of the mouse button) on the Disk Map, then select the menu item: **Change SID...**



3. By default, the utility searches for a BOOT.INI file to extract information on a Windows installation and then performs modifying of the found SID by an automatically generated random value. However you can manually set a directory to search for a Windows installation.



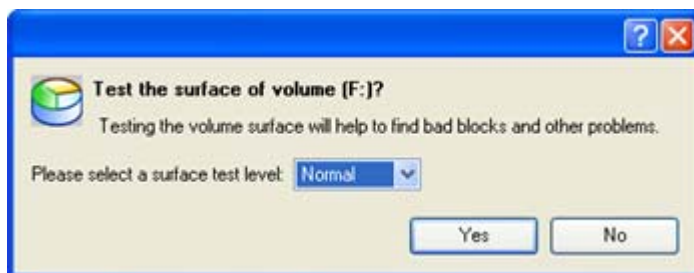
The SID changer utility can be applied only to NT and Win2k installations.

Test Surface

The program enables to test surface of existing partitions and blocks of free space for bad or unstable sectors. If found any it automatically marks them unusable in the file system metadata, thus minimizing the risk of data loss.

In order to start the surface test you should take the following steps:

1. Select a partition or a block of free space on the Disk Map.
2. Call the Test Surface dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Test Surface...**
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Test Surface...**
3. From the pull-down list choose the level of the surface check.



4. The operation will be performed immediately after confirmation.

Check File System Integrity

The program allows you to check integrity of a file system. It can be used to detect possible file system errors before performing any operation on a partition.

To start the system integrity check you should take the following steps:

1. Select a partition on the Disk Map
2. Call the Check File System Integrity dialog to set up the operation. There are several ways to do it:
 - Select in the Main Menu: **Partition > Check File System Integrity**
 - Call the popup menu for the selected partition (right click of the mouse button) on the Disk Map, then select the menu item: **Check File System Integrity**.

- Initially the program suggests some consistent values for all parameters. In most cases, you can just press the Yes button to confirm the operation.



- **Scan for and attempt to recover bad sectors.** Mark the checkbox to additionally process sectors marked bad in the file system metadata for the purpose of their possible recovery.

- The operation will be performed immediately after confirmation.

Check Recovery Discs

You've got the ability to check whether backup media created with the program is 100 percent error-free and ready to use. The Check Recovery Disc Wizard will help you do that.

Startup

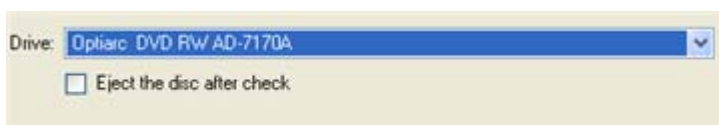
There are several ways to start the Check Recovery Disc Wizard:

- In the Main Menu: select **Tools > Check Recovery Discs...**

Startup

The wizard offers the following steps to accomplish the operation:

- **CD/DVD drive.** Select from the pull-down list of available CD/DVD devices the required drive to use during the operation.



- Set whether to eject the disk after the operation is completed or not.

Result

After the operation is completed you can see results of the check.

Send Log Files

The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in Log files.

In order to send log files to the Paragon Support Team you should take the following steps:

1. Call the Send Log Files dialog in the Main Menu: **Tools > Send Log Files**;
2. Provide a customer name and a product serial number;
3. Give a detailed description on the encountered problem.

By clicking the Send button the built-in mail client will generate a template request with attached compressed log files and then send it to the Paragon Support Team.

Log Files

Log files are simple textual files that can be opened by any text editor. There are several log files automatically generated by the program:

Stubact.log	Contains in-depth information on parameters and performance of all operations carried out by the program
Pwlog.txt*	Besides brief overview on operations it also contains detailed information about the state of all hard disks
Cdb.log	Contains low-level information on the CD/DVD devices used in the system
BioNTlog.txt or Bio95log.txt	It is an OS-dependent supplementary log file derived from Bioxx.dll. It may contain valuable information on Windows family operating systems

Log files do not contain any confidential information on the operating system settings or the user documents.

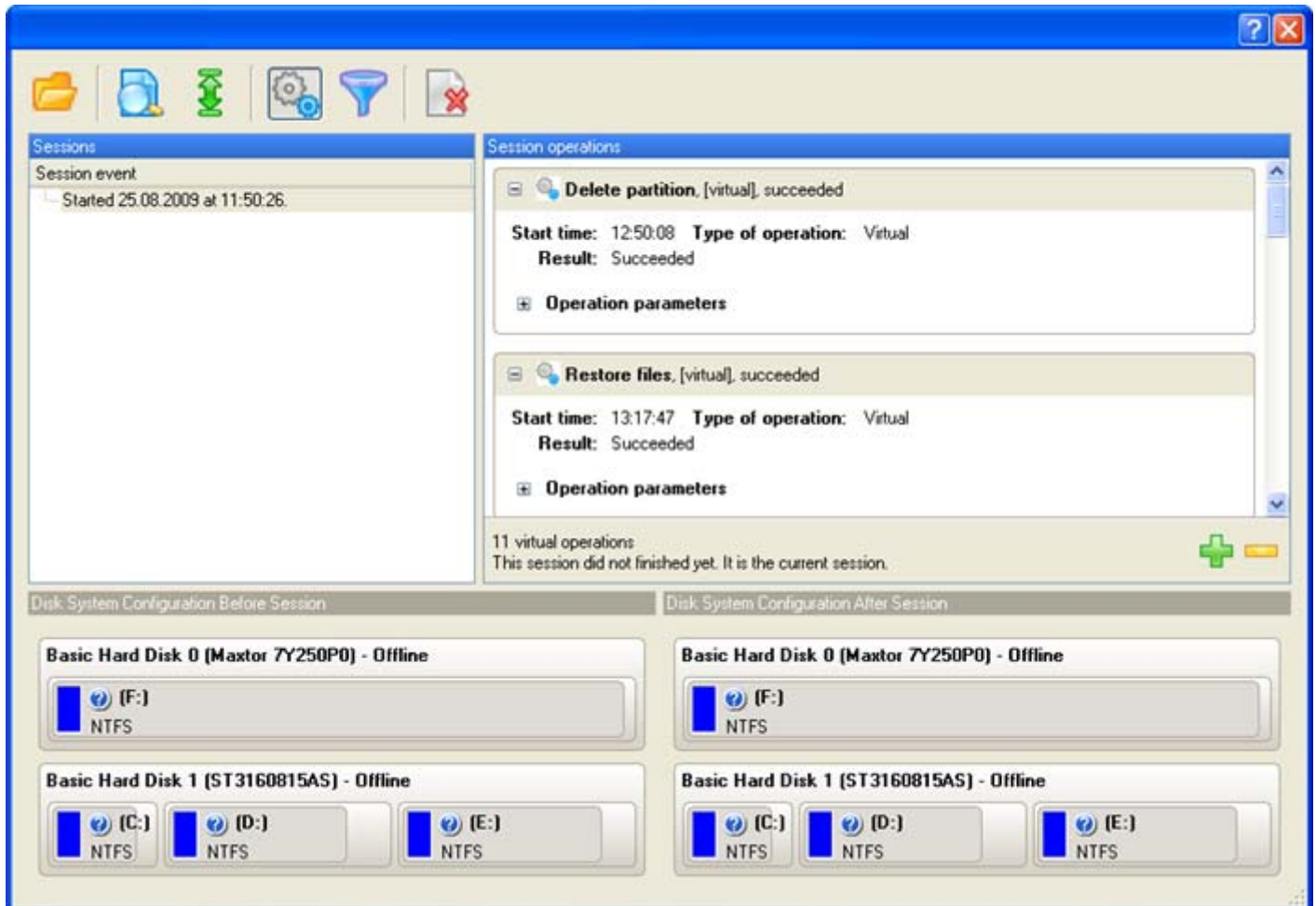


The Send Log Files function is only available when outgoing mail server (SMTP) and the user e-mail address are properly set. To learn more about it please consult the [Settings Overview chapter](#).

View Logs

With a handy dialog you can study logs on any operation carried by the program. To make this job as easy as possible, all the information is structurally divided, besides there is the possibility to see the disk layout before and after an operation, what is very convenient.

In order to view logs on carried out operations call the View Logs dialog in the Main Menu: **Tools > View Logs...**



Typical Scenarios

This chapter lists a number of the most frequently used scenarios that may be accomplished with the program. You can find here useful recommendations and descriptions of operations.

Backup Scenarios

Backing up a hard disk or partition to a network drive

To back up an entire hard disk or a separate partition and then place the resulted image to a network share, please do the following:

1. Launch the **Simple Backup Wizard**.



Disk Copy and Imaging

What would you like to do?



Copy Partition

Copy a partition to unallocated space on the same or a different disk.



Clone Hard Disk

Clone an exact copy of your hard disk to a different disk. The cloned disk will be bootable and can be used for recovery in case of a system crash. **Please note if there is any content on the target disk it will be overwritten.**



Create a Compressed Image of a Hard Drive

This image contains the complete system and data structure of your existing hard drive. The image can later be restored back to a hard drive from the Recovery CD.

2. On the Wizard's Welcome page, click the Next button.
3. On the What to back up page, mark the appropriate option opposite a hard disk's name or a partition's name depending on the chosen task.

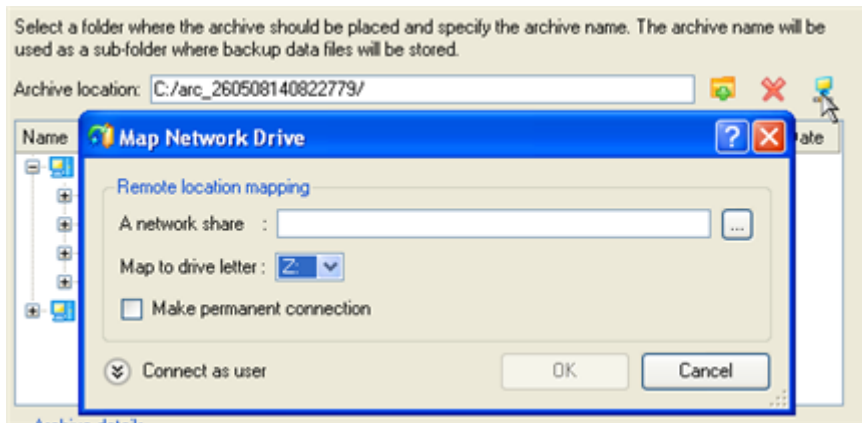
Name	Type	File system	Size	Used
My Computer	My Computer			
Basic Hard Disk 0 (Maxtor 7Y250P0)	Basic Hard Disk Drive		233.7 GB	
First Hard Disk Track	First Track		0 Bytes	
Master Boot Record	MBR		0 Bytes	
Local Disk (F:)	Primary	NTFS	233.7 GB	154.7 G
Basic Hard Disk 1 (ST3160815AS)	Basic Hard Disk Drive		149 GB	
First Hard Disk Track	First Track		0 Bytes	
Master Boot Record	MBR		0 Bytes	
System (C:)	Primary	NTFS	19.5 GB	13 G
Applications (D:)	Primary	NTFS	63.4 GB	6 G
Other Stuff (E:)	Primary	NTFS	66 GB	16.7 G

The size of objects to back up: **19.5 GB**
Estimated archive size **10.4 GB**



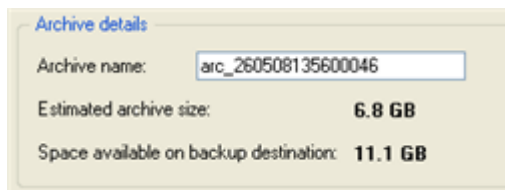
By default the program will take into account exclude filters set in the [Settings](#) dialog.

4. Map a network disk to place your backup image to:
 - Call the Map Network Drive dialog by clicking the appropriate button;



- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Mark the checkbox to make this connection permanent. Otherwise it will only be available for the current Windows session;
- Click the Connect as user button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

5. Edit the archive name if necessary.



Please take into account values of the parameters **Estimated archive size** and **Space available on backup destination** - if the archive size exceeds the available space, another network drive needs to be selected.

6. Click the Next button to start the backup process.



This operation can also be accomplished with the Linux/DOS or WinPE recovery environments.

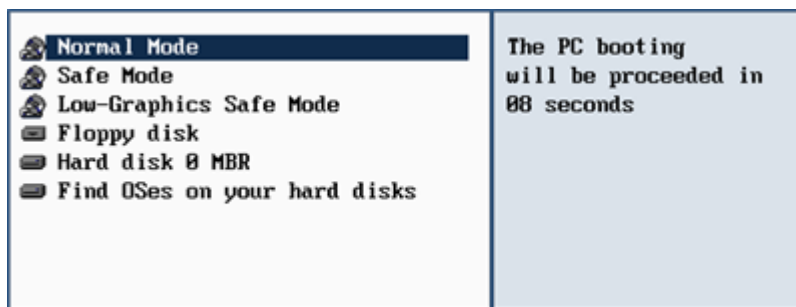
Recovery Scenarios

Fixing MBR after a boot virus attack

Let's assume that the MBR (Master Boot Record) of your hard disk has been corrupted as a result of a boot virus attack, thus your system fails to boot.

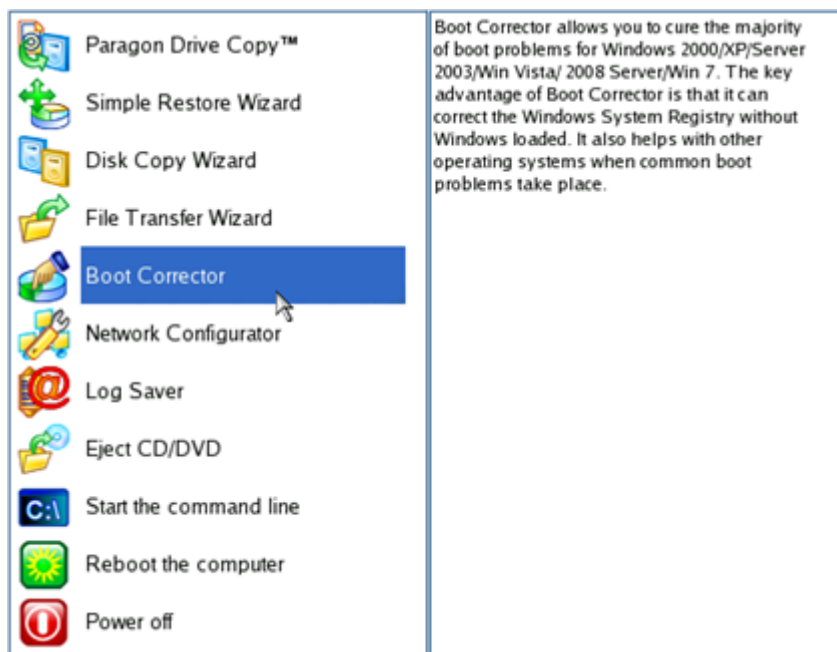
To fix the MBR of your hard disk, please do the following:

1. Insert Paragon Linux/DOS Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
2. Restart the computer.
3. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

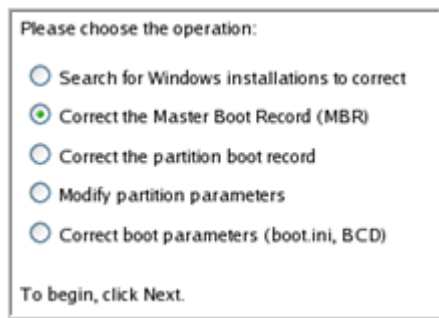


By default the Normal Mode will be automatically initiated after a 10 second idle period.

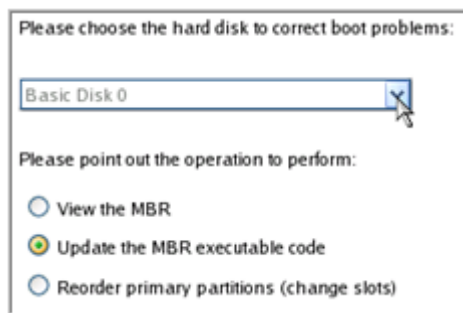
4. In the Linux launch menu select Boot Corrector. You can find it in PTS DOS as well.



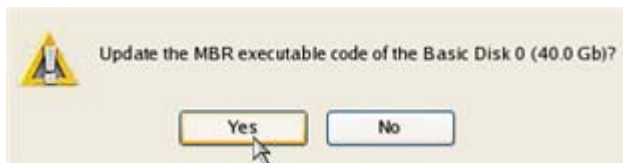
5. On the Wizard's Welcome page, select the **Correct the Master Boot Record (MBR)** option.



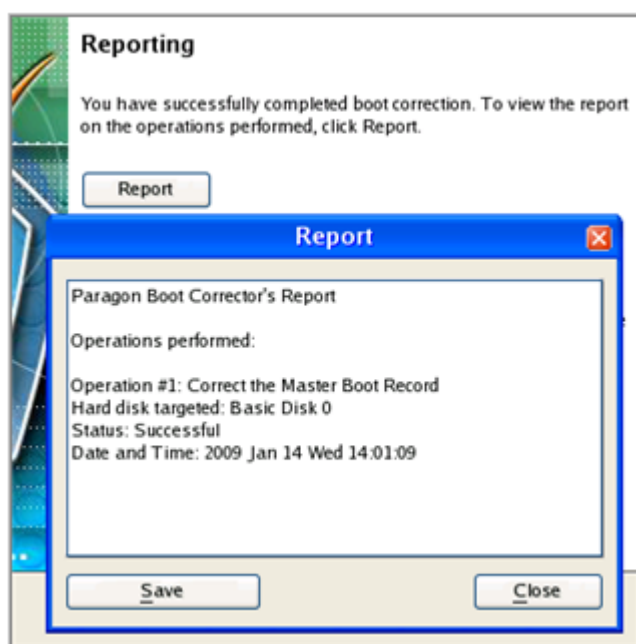
6. On the next page choose the required hard disk from the pull-down list (if several) and then select the **Update the MBR executable code** option.



7. Confirm the operation.



8. After the operation is completed click the Report button to see a well informative summary page. The program also enables to store the resulted report. To do that, just press the Save button and choose the exact location in the opened dialog.



9. Click the Finish button to close Boot Corrector.

10. Eject the CD.

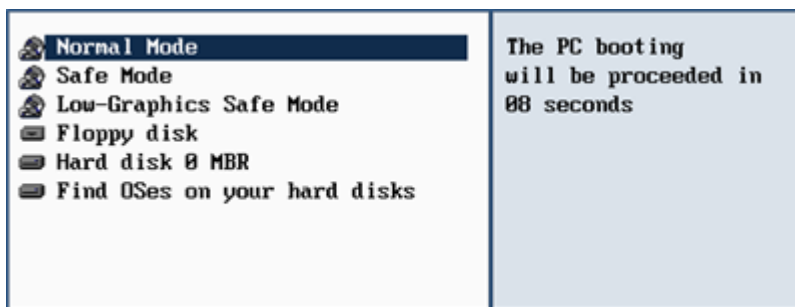
11. Reboot the computer.

Fixing Windows startup ability

Let's assume that due to an unknown reason your Windows fails to complete the startup procedure. At first everything seems quite OK, you can see the standard startup messages on the screen, but at some moment it hangs up.

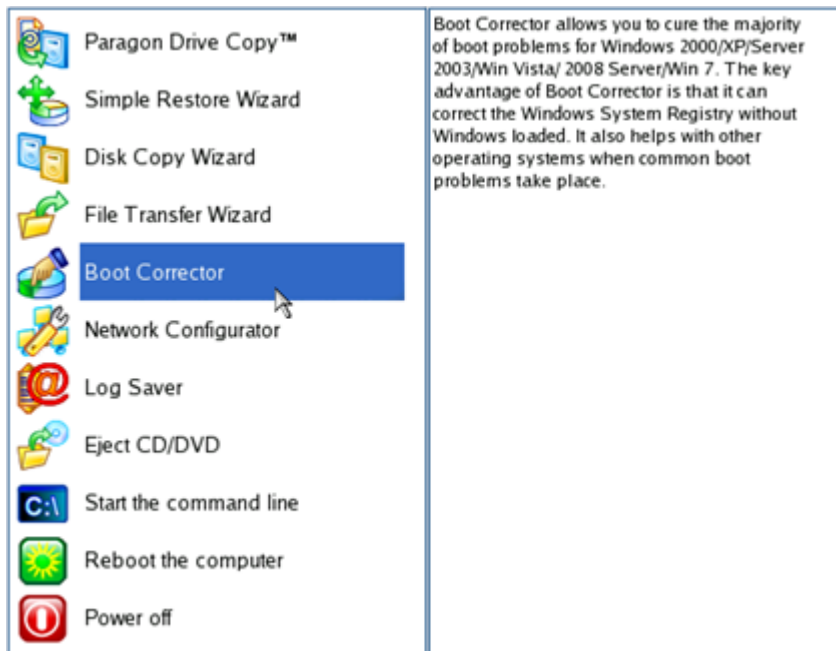
To fix your Windows startup ability, please do the following:

1. Insert Paragon Linux/DOS Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
2. Restart the computer.
3. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

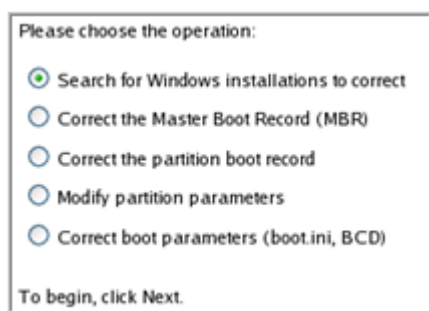


By default the Normal Mode will be automatically initiated after a 10 second idle period.

-
4. In the Linux launch menu select Boot Corrector. You can find it in PTS DOS as well.



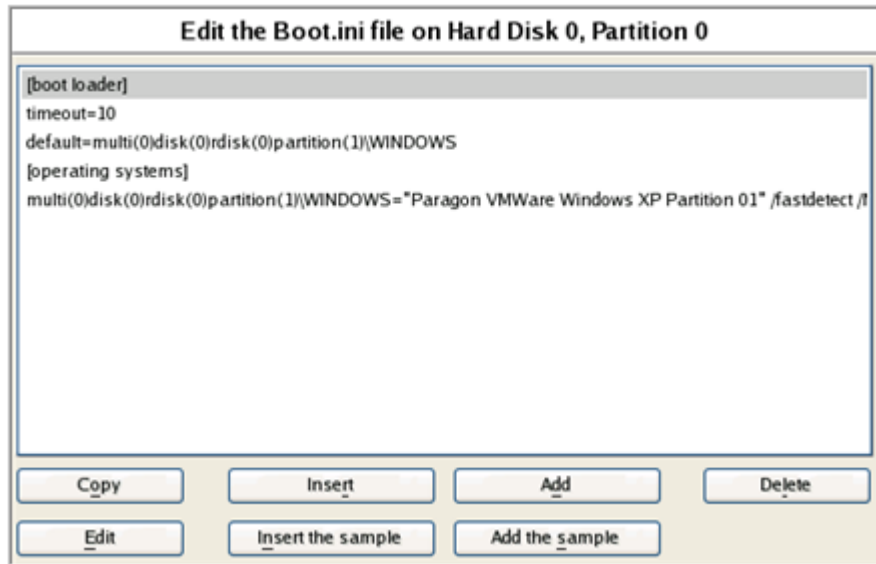
5. On the Wizard's Welcome page, select the **Search for Windows installations to correct** option.



6. On the next page choose the required Windows installation from the list of found installations (if several), then select the **Edit the Boot.ini file** option. If you're not sure which installation you need, please use the Properties button to get more info on the selected item.



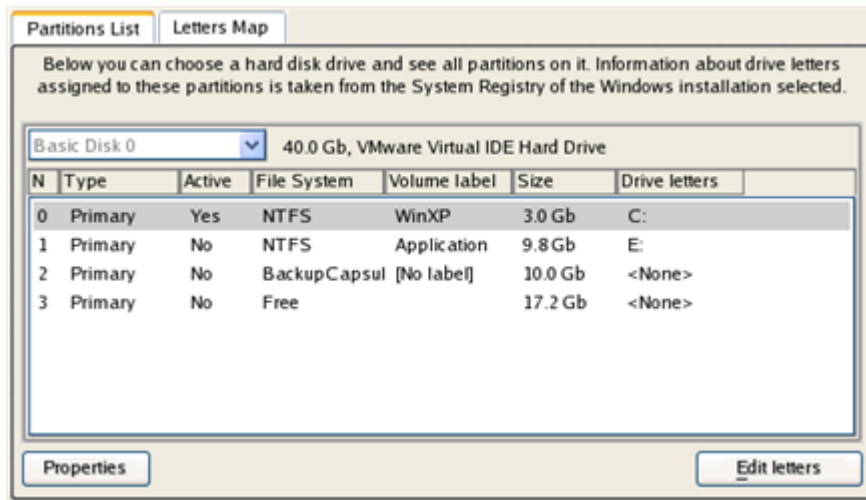
7. Examine the file – maybe that's where the problem is. If it contains a mistake, correct it by using the appropriate buttons.



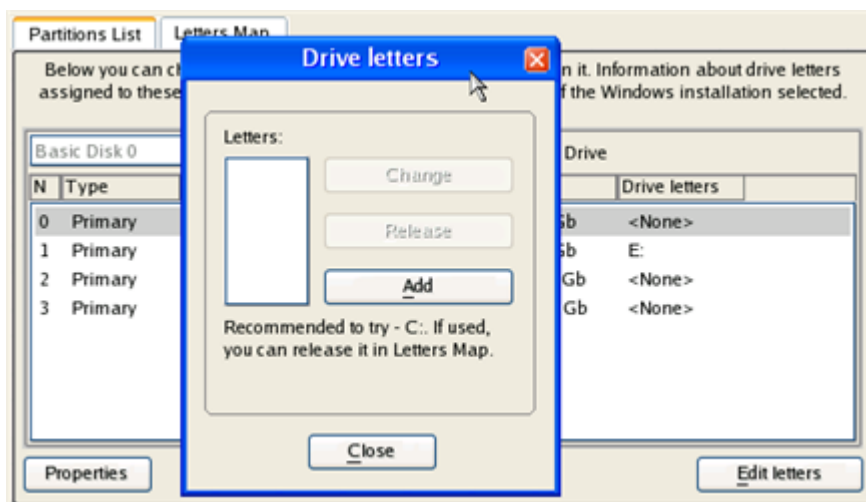
8. If the Boot.ini file does not contain any mistake, please return to the Correct Windows Installations page to correct drive letters in the Windows System Registry.



9. On the next page choose a hard disk from the pull-down list (if several), then the required partition. If you're not sure which installation you need, please use the Properties button to get more info on the selected item.



10. Click the Edit Letters button to correct an existing drive letter or assign a new one in the Windows System Registry.



11. Once you've assigned the appropriate drive letter, close the dialog, then click the Apply button.

12. Confirm the operation.



13. After the operation is completed click the Report button to see a well informative summary page. The program also enables to store the resulted report. To do that, just press the Save button and choose the exact location in the opened dialog.



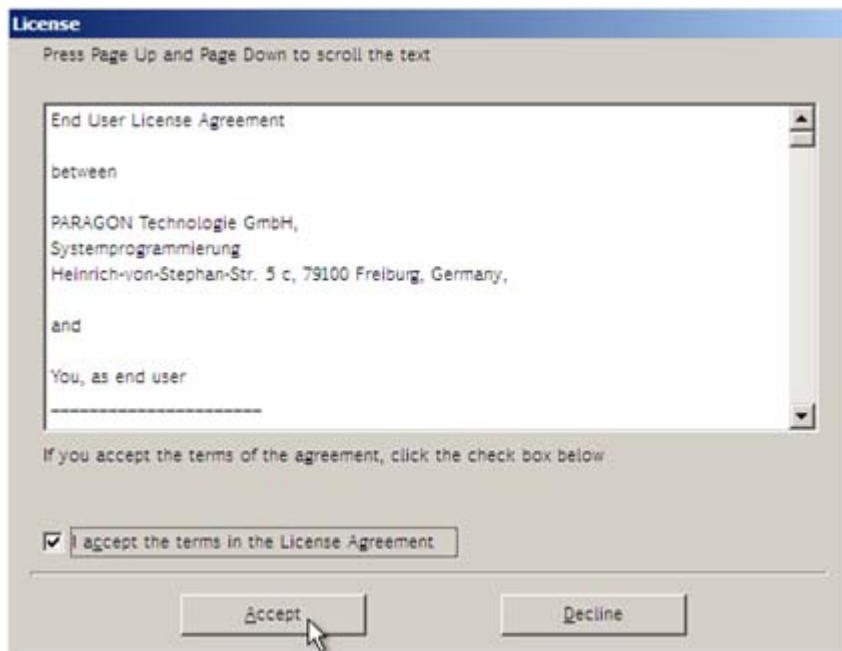
14. Click the Finish button to close Boot Corrector.
15. Eject the CD.
16. Reboot the computer.

Restoring a system partition from a network drive

Let's assume that your computer fails to boot because of a virus attack or corruption of some system critical files. But you've got a backup of your hard disk on a remote backup server. That's just enough to easily get your system back on track again.

To restore your system partition from a backup image located on a network drive, please do the following:

1. Insert Paragon WinPE Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
2. Restart the computer.
3. After the disc has been loaded, read the agreement and then mark the appropriate checkbox to accept.



If you do not agree with any conditions stated there, you won't be able to use the program.

- Once you accept the agreement, you will see the Universal Application Launcher. Select the Restore Wizard.



Disk Copy and Imaging

What would you like to do?



Copy Partition

Copy a partition to unallocated space on the same or a different disk.



Clone Hard Disk

Clone an exact copy of your hard disk to a different disk. The cloned disk will be bootable and can be used for recovery in case of a system crash. **Please note if there is any content on the target disk it will be overwritten.**



Restore Compressed Image

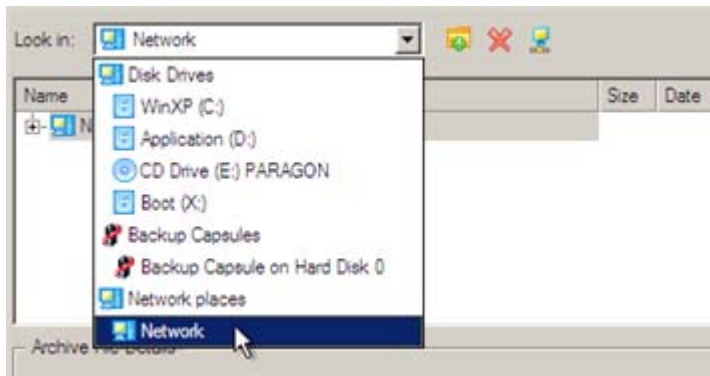
Restore your system and data from previously created compressed image.



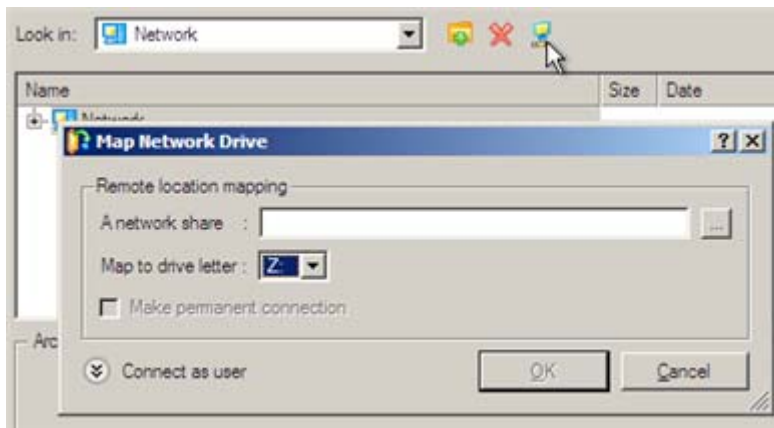
Create a Compressed Image of a Hard Drive

This image contains the complete system and data structure of your existing hard drive. The image can later be restored back to a hard drive from the Recovery CD.

- On the Restore Wizard's Welcome page, click the Next button.
- On the Browse for Archive page you need to specify the required backup image. So you should take the following steps to do that:
 - Select **Network** as a backup destination;



- Map a network disk where your archives are placed:
 - Call the Map Network Drive dialog by clicking the appropriate button;

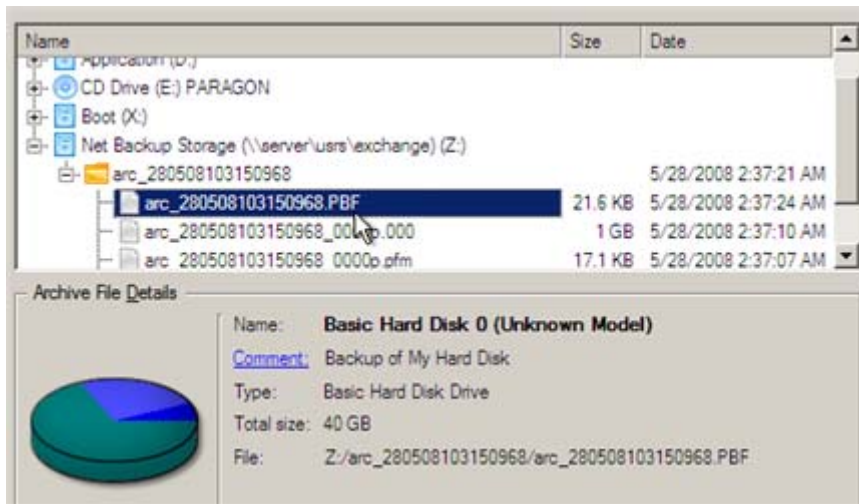


- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Click the Connect as user button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

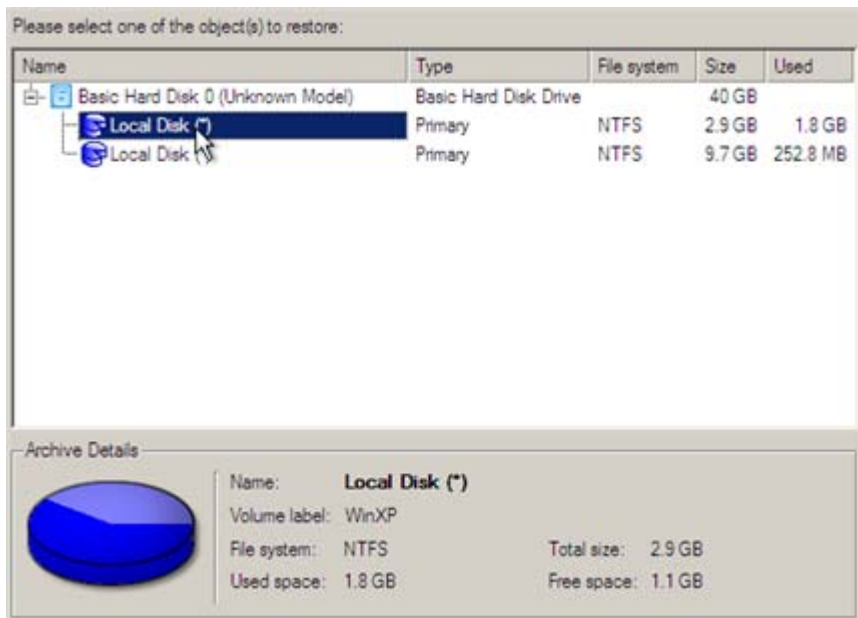


You can also map a network disk with Network Configurator.

- Choose the required archive in the browser-like window. The Archive File Details section displays a short description of the selected image.



7. The What to Restore page displays detailed information about the contents of the archive. Select the required item to restore. In our case it is the first partition of the disk.

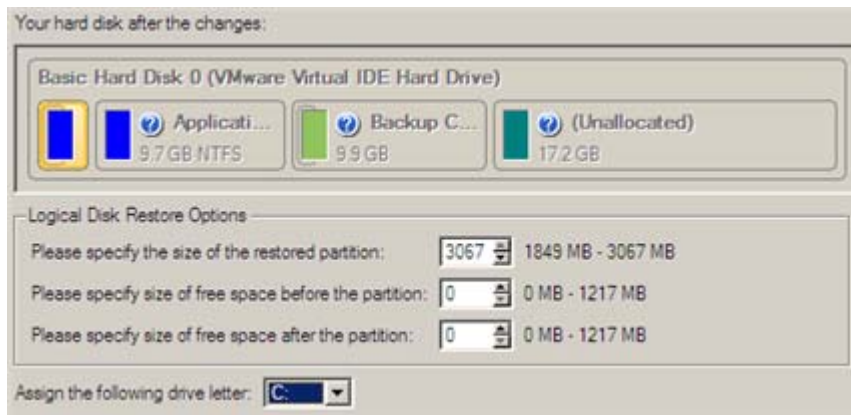


8. On the Where to Restore page specify a hard disk, then one of its partitions to restore the image to (if several in your computer). By default, the program offers to restore the archive exactly where it belongs. That's what we actually need.

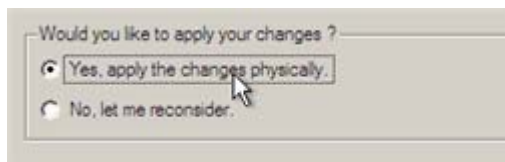


All contents on the partition selected for restoring purposes will be deleted during the operation.

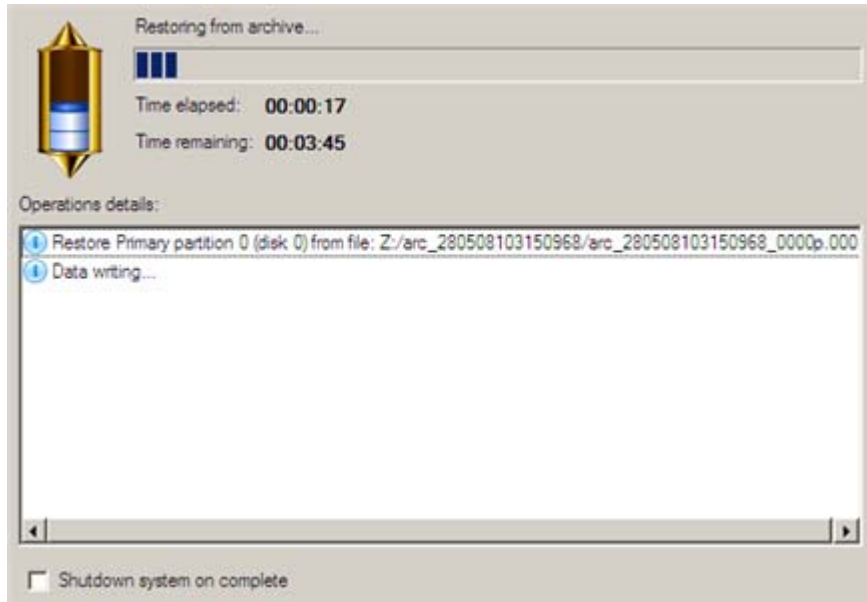
9. On the Restore Results page you can see the resulted disk layout. Besides there's the possibility to change size of the partition and its location if necessary as well as assign a particular drive letter.



10. On the next page of the wizard confirm the operation by selecting the appropriate option.



11. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.



Mark the checkbox at the bottom of the window to automatically switch off the computer on the successful accomplishment of the restore operation.

12. After completing the operation close the wizard, take out the disc and then reboot the computer.



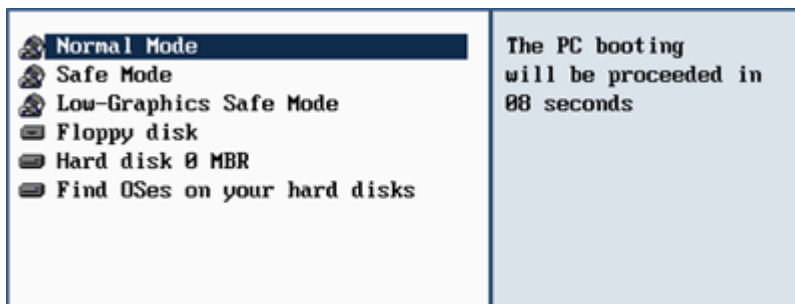
This operation can also be accomplished with the Linux/DOS recovery environment.

To make a Win2K+ operating system bootable on different hardware, please additionally complete the [P2P Adjust OS Wizard](#).

Copying of data from the corrupted system disk to another hard disk

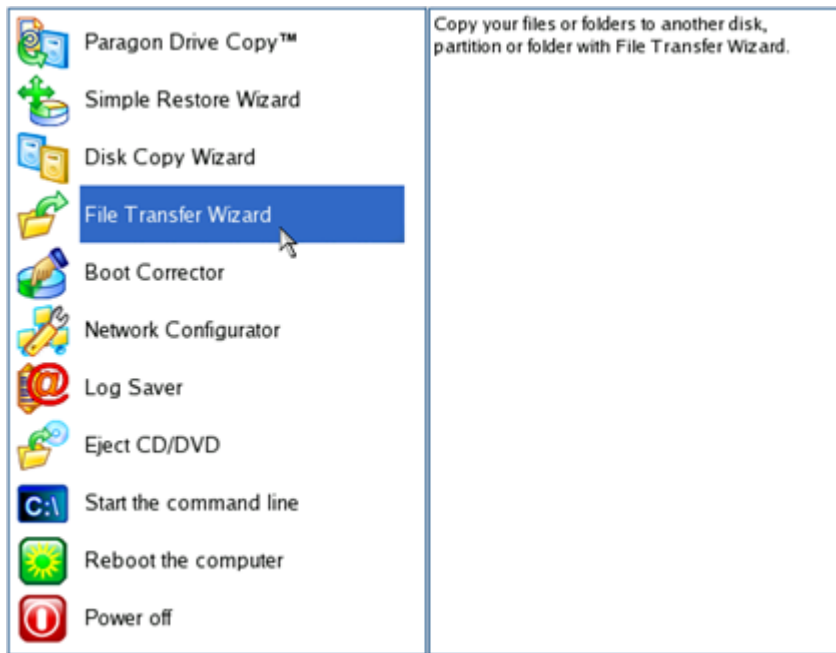
To retrieve valuable information from your hard disk and copy it to another hard disk when the system fails to boot, please do the following:

1. Connect the second hard disk to the computer.
2. Insert Paragon Linux/DOS Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
3. Restart the computer.
4. In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

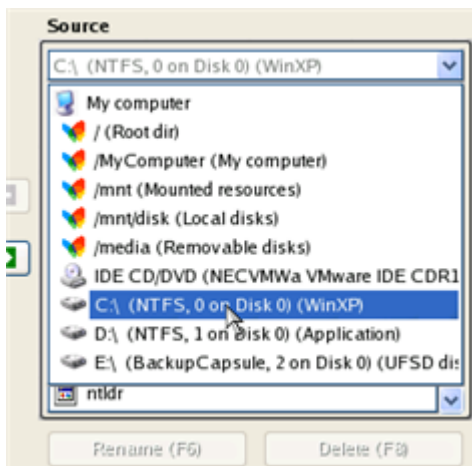


By default the Normal Mode will be automatically initiated after a 10 second idle period.

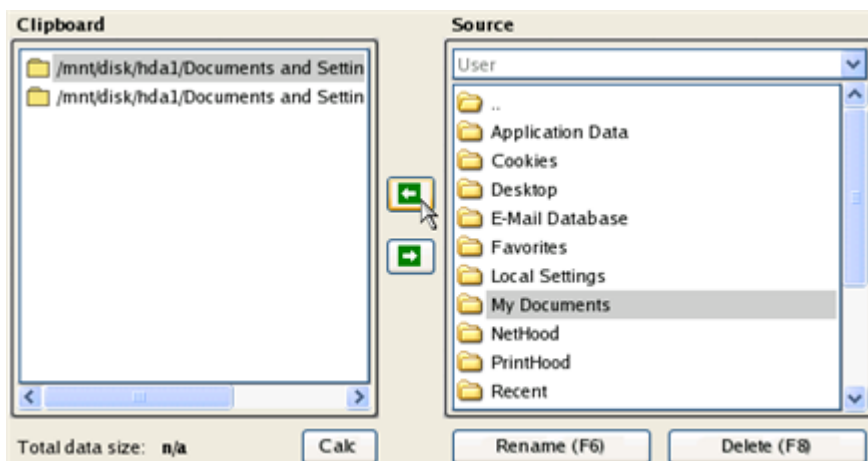
5. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.



6. On the Wizard's Welcome page, click the Next button.
7. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.



8. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.



Click the Calc button to estimate the resulted data size.

- On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

Please select how would you like to save the data:

- Save data to any local drives or a network share**
Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.
- Burn data to CD/DVD**
Choose this option if you want the Wizard to burn the data to CD or DVD. You will be prompted to choose a CD or DVD RW drive.

- On the Select Destination Path page, select a hard disk to copy the data to by pressing the standard browse button [...].

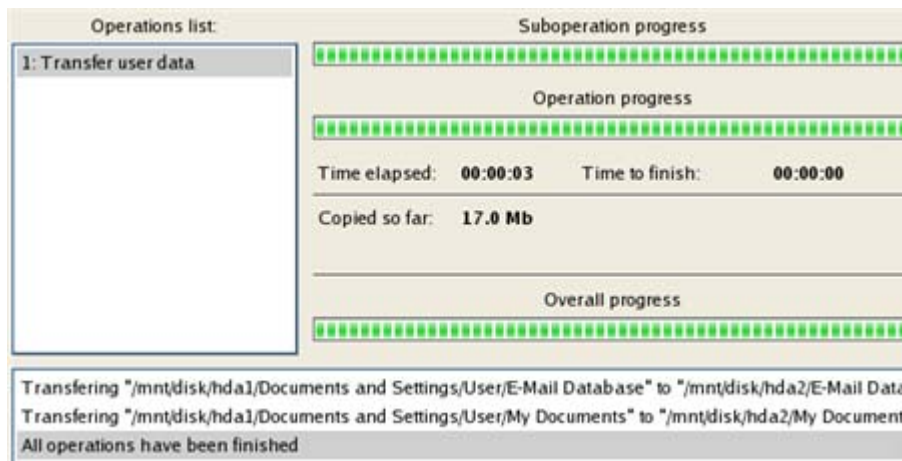
Select path

[...]

Space available on destination: **8.6 Gb**

Total data size: **n/a**

- On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
- In the Progress window you can see in real-time a detailed report on all actions carried out by the program.



- After the operation is completed, close the wizard by pressing the appropriate button.
- Eject the CD.
- Turn off the computer.

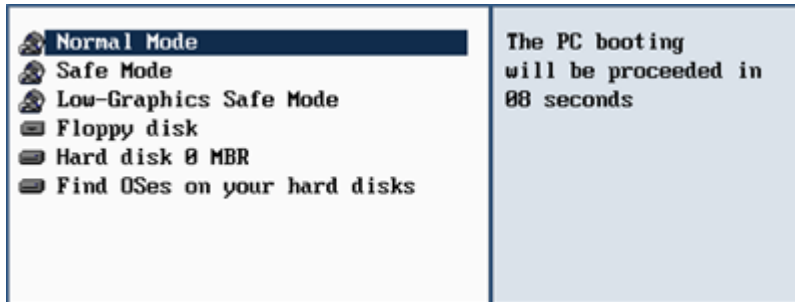


This operation can also be accomplished with the WinPE recovery environment.

Burning of data from the corrupted system disk to CD/DVD

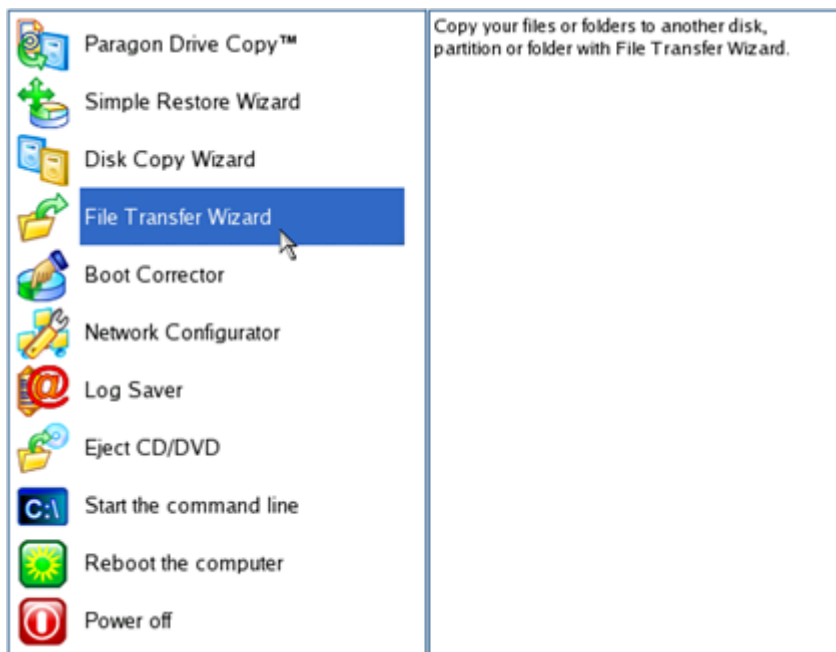
To retrieve valuable information from your hard disk and burn it to CD/DVD when the system fails to boot, please do the following:

1. Insert Paragon Linux/DOS Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
2. Restart the computer.
3. In the boot menu select **Normal Mode** to use the Linux recovery environment, since it's the only mode that enables to burn CD/DVD discs.

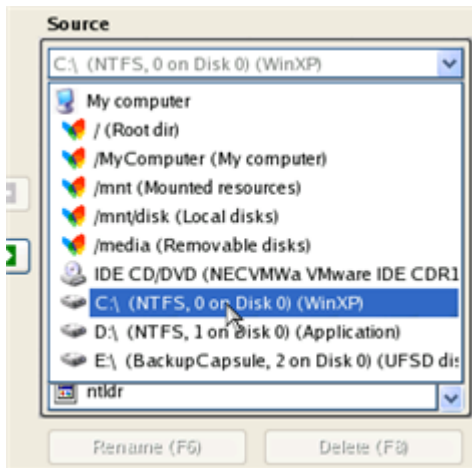


By default the Normal Mode will be automatically initiated after a 10 second idle period.

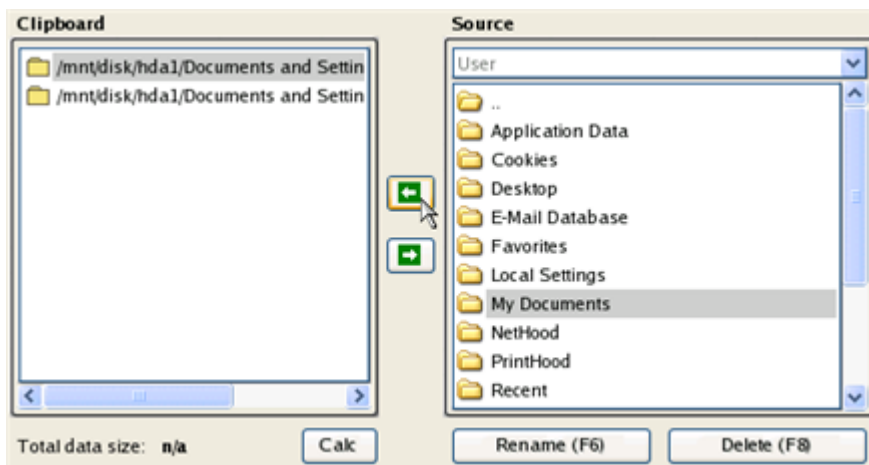
4. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.



5. On the Wizard's Welcome page, click the Next button.
6. Select a disk where the files you need are stored from the pull-down list in the right pane of the page.



7. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.



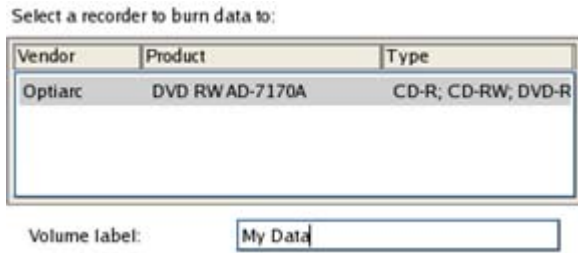
Click the Calc button to estimate the resulted data size.

8. On the Select Destination Type, choose the way the data will be stored. Select the **Burn data to CD/DVD** item.

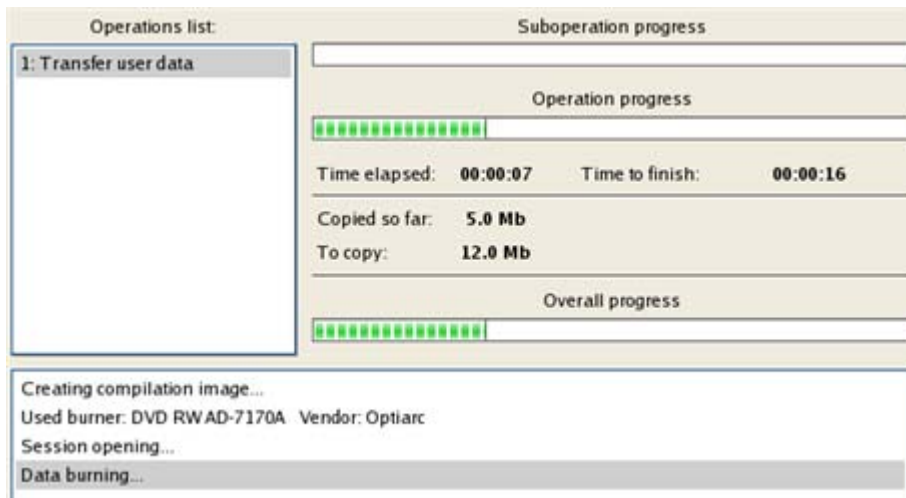
Please select how would you like to save the data:

- Save data to any local drives or a network share**
Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.
- Burn data to CD/DVD**
Choose this option if you want the Wizard to burn the data to CD or DVD. You will be prompted to choose a CD or DVD RW drive.

9. On the Choose a Recorder page, select a recorder from the list of available devices and then set a volume label by entering it in the appropriate field.



- On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
- In the Progress window you can see in real-time a detailed report on all actions carried out by the program.



- After the operation is completed, close the wizard by pressing the appropriate button.
- Eject the CD.
- Turn off the computer.



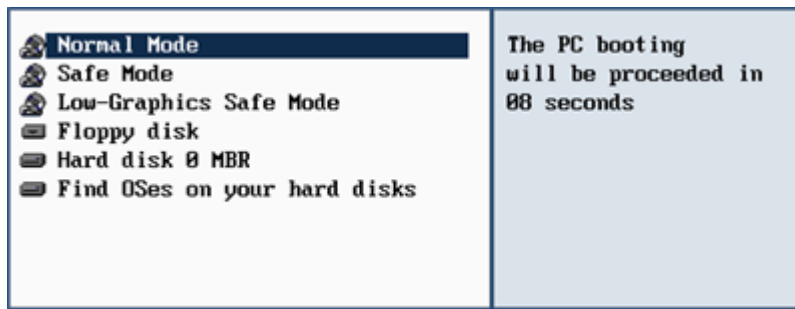
This operation can also be accomplished with the WinPE recovery environment.

Copying of data from a backup to the corrupted system partition

The system fails to boot since some files are damaged. If you have a backup of the system partition, you can recopy these files to make the system be operable again:

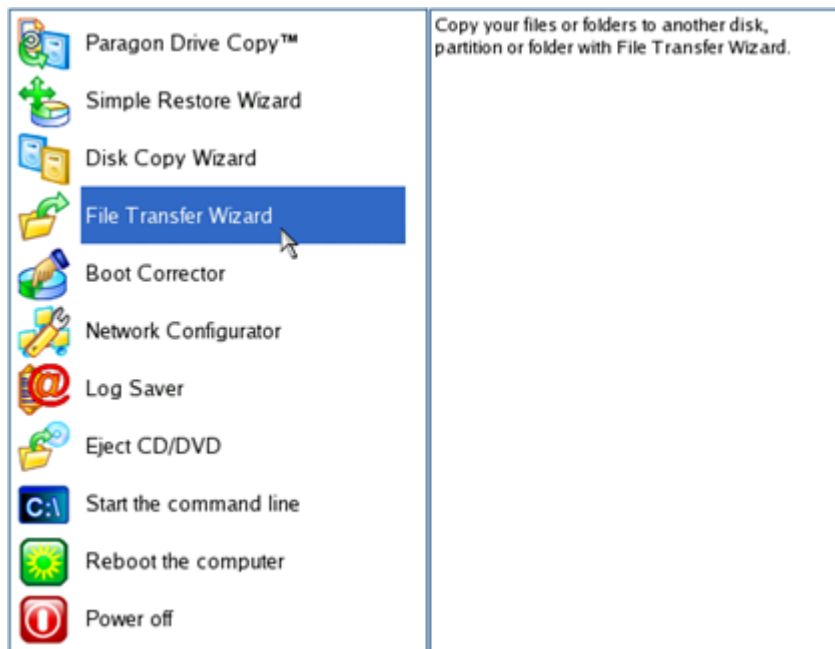
- Insert Paragon Linux/DOS Recovery CD (the BIOS must be enabled to boot the system from the CD/DVD device).
- Restart the computer.
- In the boot menu select **Normal Mode** to use the Linux recovery environment (more preferable) or **Safe Mode** to use the PTS DOS recovery environment (in case you've got problems with Linux). Moreover you've got the option to boot into the **Low-Graphics Safe Mode** (PTS DOS safe mode) to cope with a serious hardware incompatibility. In this case, only

the minimal set of drivers will be included, like hard disk, monitor, and keyboard drivers. This mode has simple graphics and a simple menu.

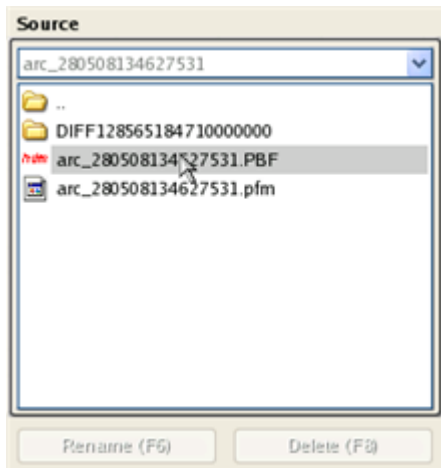


By default the Normal Mode will be automatically initiated after a 10 second idle period.

4. In the Linux launch menu select the File Transfer Wizard. You can find the same wizard in PTS DOS as well.



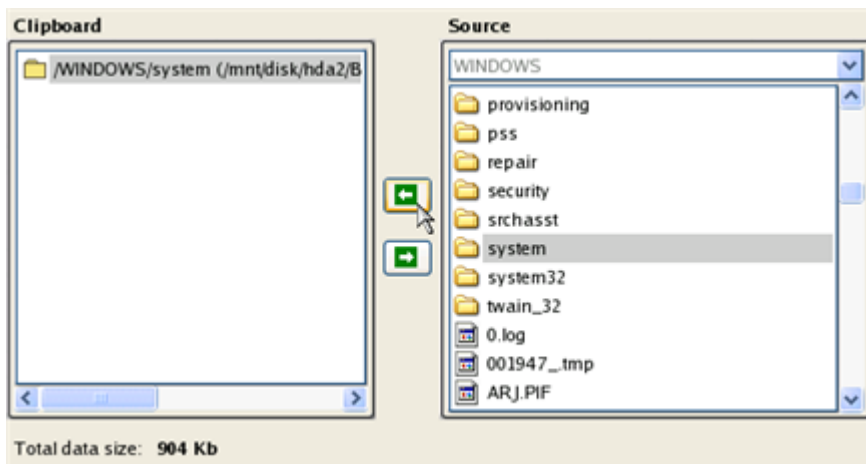
5. On the Wizard's Welcome page, click the Next button.
6. Select a disk where the system backup is stored from the pull-down list in the right pane of the page.



7. Double click on the required backup to open.



8. Select files you want to copy and place them to Clipboard by pressing the left arrow-button.



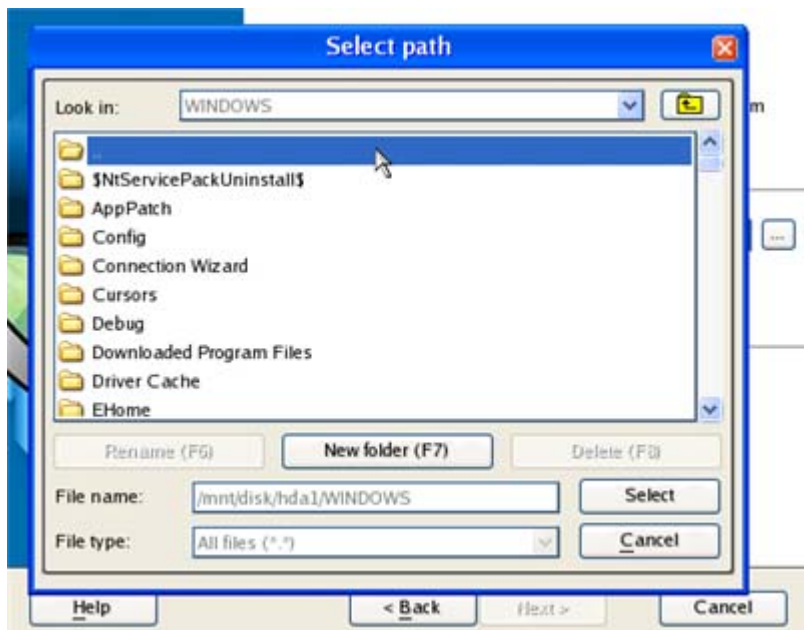
Click the Calc button to estimate the resulted data size.

9. On the Select Destination Type, choose the way the data will be stored. Select the **Save data to any local drive or a network share** item.

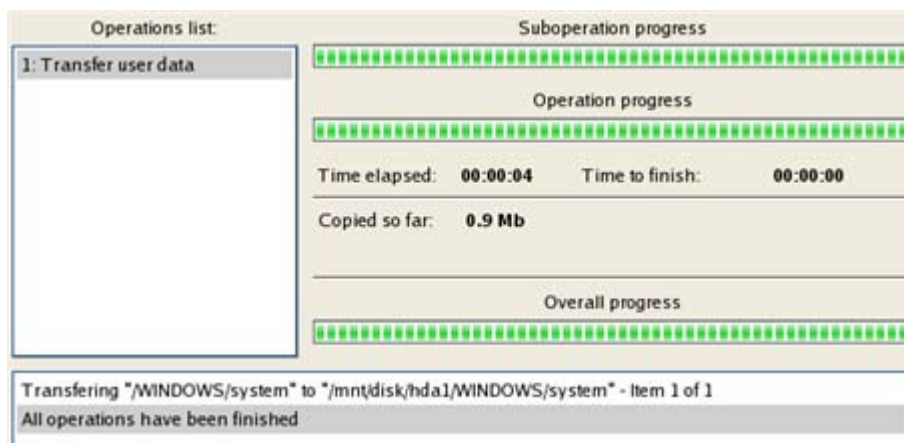
Please select how would you like to save the data:

- Save data to any local drives or a network share**
Choose this option if you want to save your data to local mounted or physical partition, to USB or FireWare external drives and to a mounted network share. You will be prompted to choose a location you want to save the archive to.
- Burn data to CD/DVD**
Choose this option if you want the Wizard to burn the data to CD or DVD. You will be prompted to choose a CD or DVD RW drive.

10. On the Select Destination Path page, select your system disk to copy the data to by pressing the standard browse button [...].



11. On the Transfer Summary page check all parameters of the operation. Click the Next button to accomplish the operation.
12. In the Progress window you can see in real-time a detailed report on all actions carried out by the program.



13. After the operation is completed, close the wizard by pressing the appropriate button.

14. Eject the CD.

15. Turn off the computer.



This operation can also be accomplished with the WinPE recovery environment.

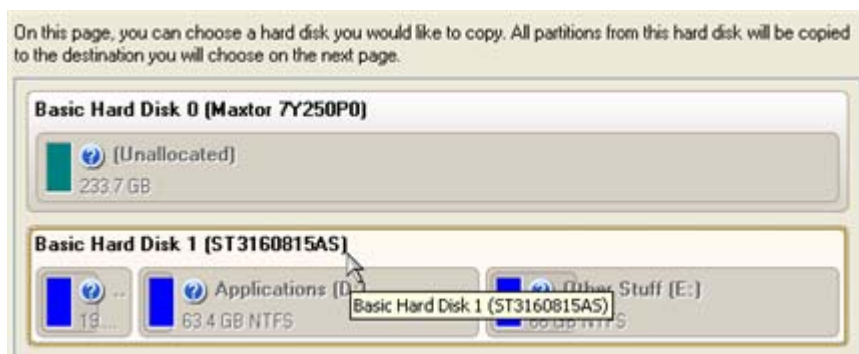
Cloning System Hard Disk

To migrate your system hard disk to a larger disk, please do the following:

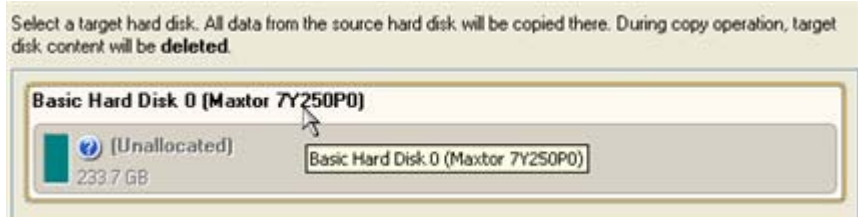
1. Connect both source and destination disks to the computer.
2. Turn on the computer.
3. Launch the **Copy Hard Disk Wizard**.



4. On the Wizard's Welcome page, click the Next button.
5. On the Select Hard Disk to Copy page, select a source disk (a hard disk you want to copy).

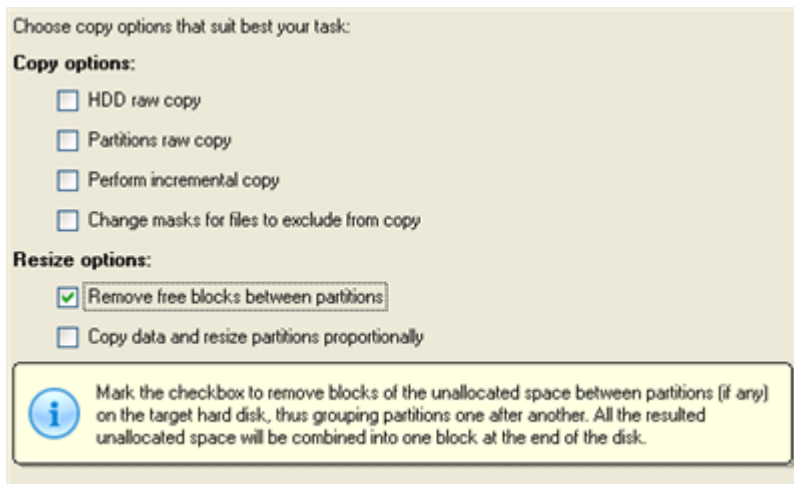


6. On the Select Target Hard Disk page, select a destination disk (a hard disk to copy contents of the source disk).

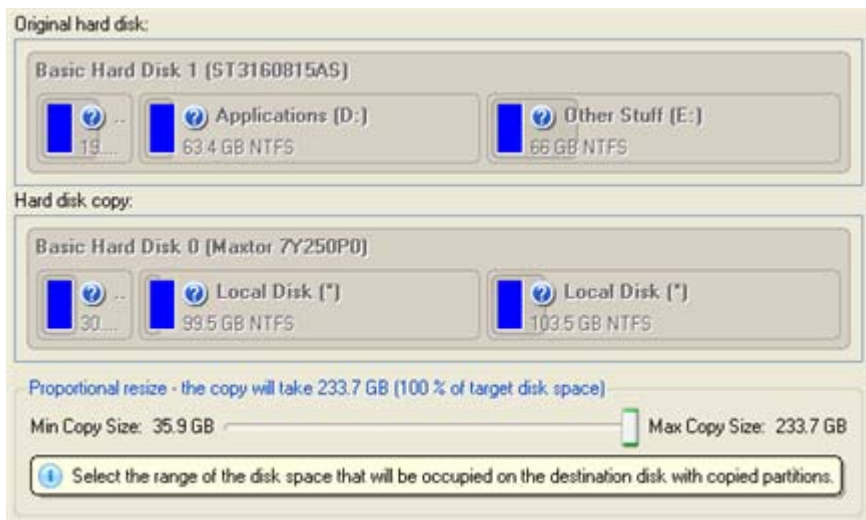


During the operation all contents of the destination disk will be deleted.

- On the next page of the wizard, define the copy options. In our case we'd rather copy data with a proportional resize to occupy the entire disk.



- On the Revise Copy Results page review all parameters of the operation.



- Complete the wizard.
- When copying is completed, shut down the computer.
- Disconnect (physically) the source hard disk.
- Boot the computer from the destination hard disk.



This operation can also be accomplished with the Linux/DOS or WinPE recovery environments.

To make a Win2K+ operating system bootable on different hardware, please additionally complete the [P2P Adjust OS Wizard](#).

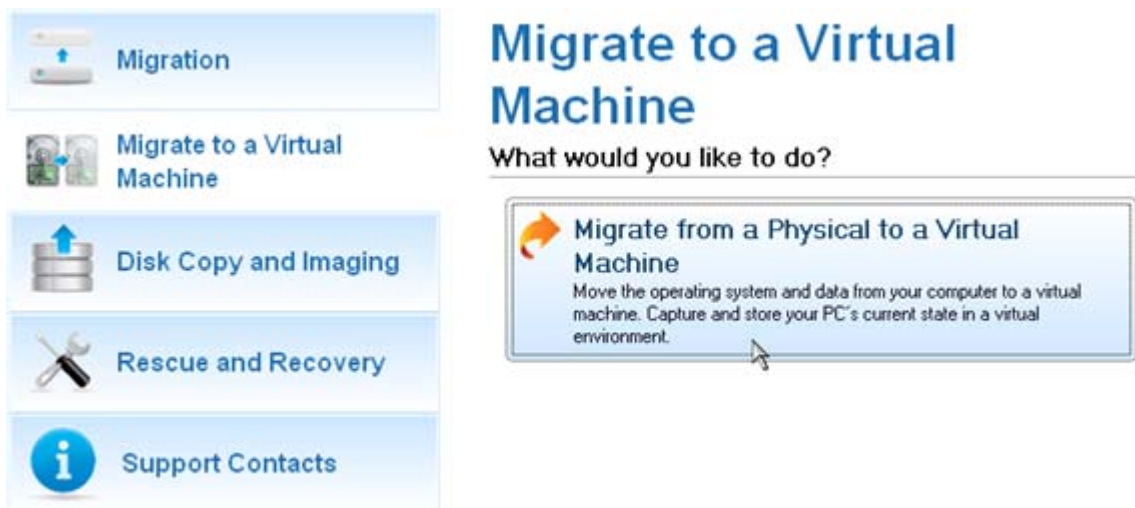
P2V Scenarios

Virtualizing the current system

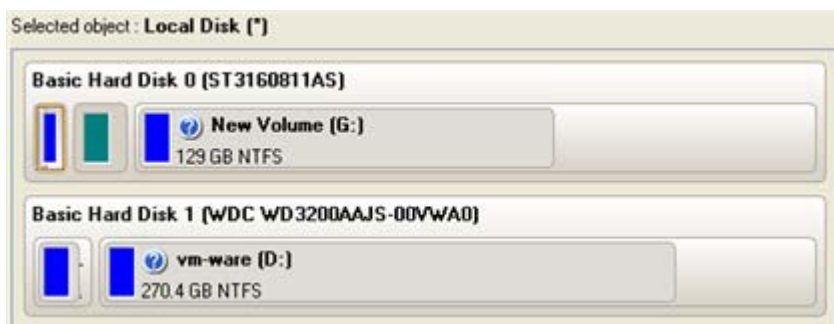
Let's assume that you're about to migrate to a brand-new hardware platform with the latest operating system available for it. Your current system is quite obsolete, but you still need access to some of its software. You don't want to waste time re-installing the old software to the new system, and you do know for sure that the bulk of it won't work anyway. The best way out is to virtualize your old system.

To make a virtual disk out of your current system, please do the following:

1. Launch the **P2V Copy Wizard**.

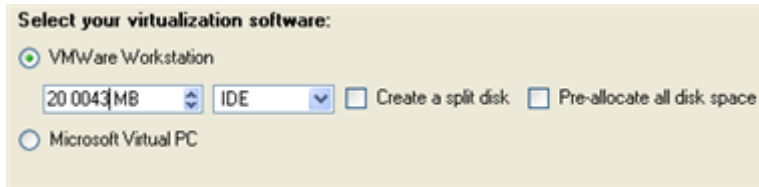


2. On the Wizard's Welcome page, click the Next button.
3. Select either an entire hard disk or only the system partition you want to make a virtual disk of.



4. Choose your virtualization software vendor and a number of additional parameters, including.
 - **Type of the virtual disk.** You can either create an IDE or a SCSI virtual disk (relevant for VMware only);

- **Create a split disk.** You can choose whether to automatically cut the resulted virtual image to files of 2 GBs or not (available for VMware only);
- **Pre-allocate all disk space.** You can choose whether to pre-allocate all space of the future virtual disk, or do it dynamically;

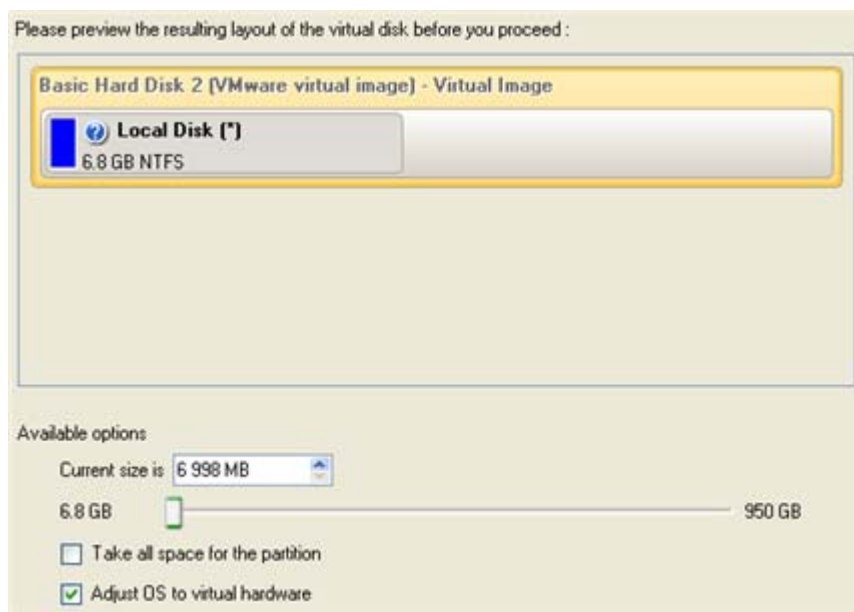


Not all vendors may be available to choose. If the capacity of the selected object exceeds the maximum capacity for a certain virtual disk, its vendor will be shadowed.

5. Depending on your choice the next page of the wizard enables to set the following parameters:

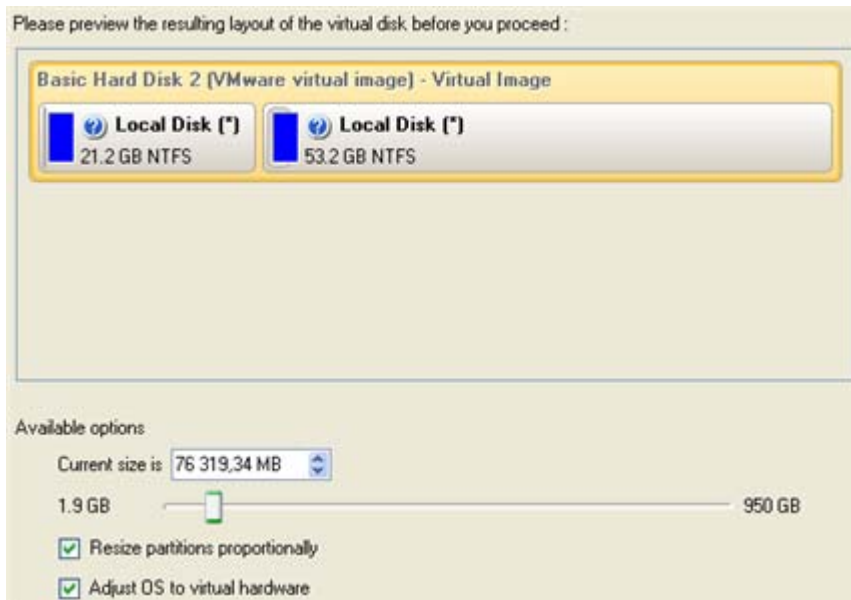
For a separate partition

- **Size of the virtual disk.** By default the program offers to create a virtual disk exactly the size of the selected object, which you can upsize however. Please note, you can only increase size of the resulted virtual disk;
- **Take all space for the partition.** If you upsize the resulted virtual disk, you can choose whether to occupy the whole disk space by that partition or not;
- **Adjust OS to virtual hardware** to make sure the operating system will be bootable after the operation.



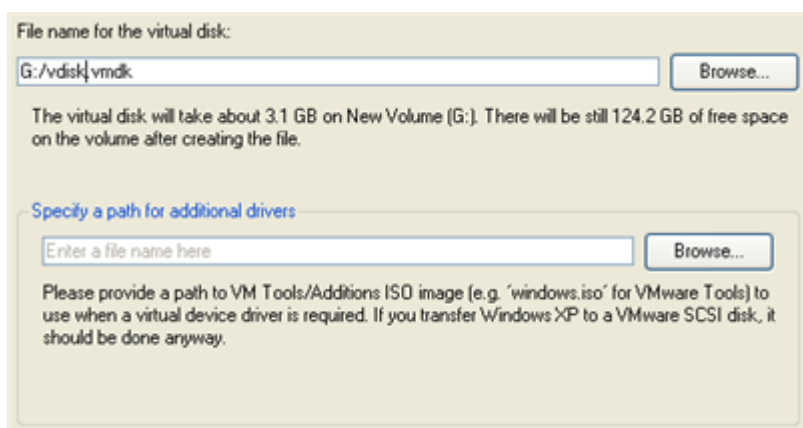
For a hard disk

- **Size of the virtual disk.** By default the program offers to create a virtual disk exactly the size of the selected object, which you can resize however.
- **Resize partitions proportionally.** If you upsize the resulted virtual disk, you can make the program proportionally change the size of partitions keeping their relative order intact.
- **Adjust OS to virtual hardware** to make sure the operating system will be bootable after the operation.



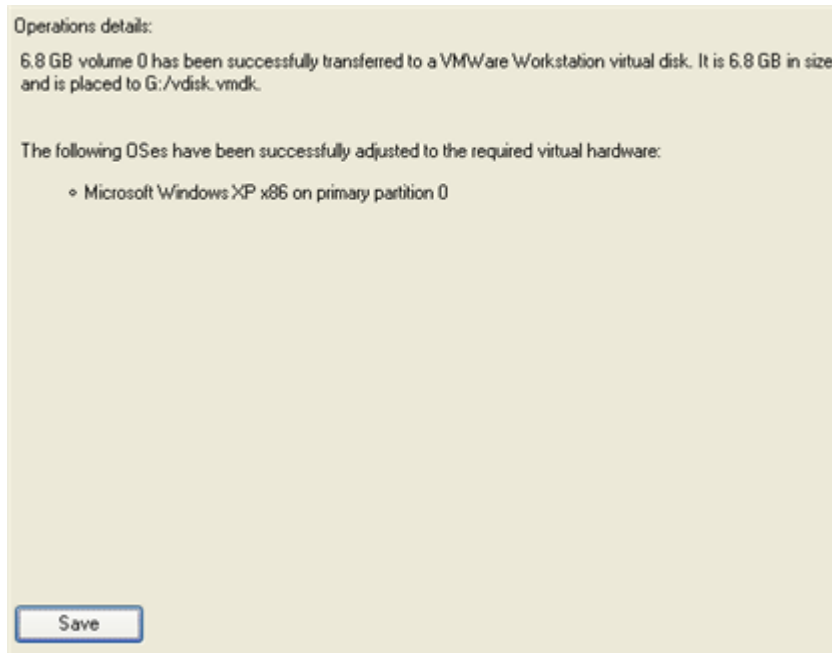
The maximum limit you can downsize the virtual disk is the capacity of its first partition.

6. On the next page of the wizard set a file name for the resulted virtual disk and its location. Besides you can also provide a path to the integration package of your virtualization software.



It's strongly recommended to provide a path to VM Tools/Additions ISO image if you transfer Windows XP to a VMware SCSI disk, otherwise your system won't boot after the operation.

7. The wizard will provide a detailed report on successful accomplishment of the operation. You can save it by clicking the appropriate button.



[Now you can connect the resulted virtual disk to your virtual machine.](#) Your system has been virtualized.

Connecting virtual disks

With our program you can only create virtual disks not virtual machines. Thus to work with your virtualized system, first you need to connect its virtual disk to a virtual machine. Actually you've got two options:

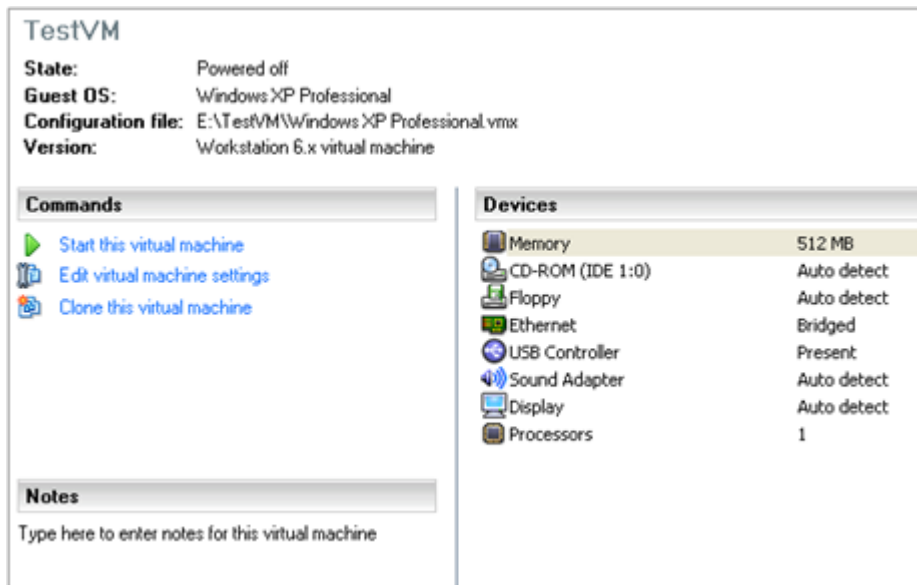
- [Connect the virtual disk to an existing virtual machine;](#)
- [Connect the virtual disk to a new virtual machine.](#)

Below you can see how to accomplish these operations with VMware Workstation. If you've got to do with another virtual machine, the work algorithm will be very much alike. Anyway, to know more on the subject, please consult documentation that comes with your virtual software.

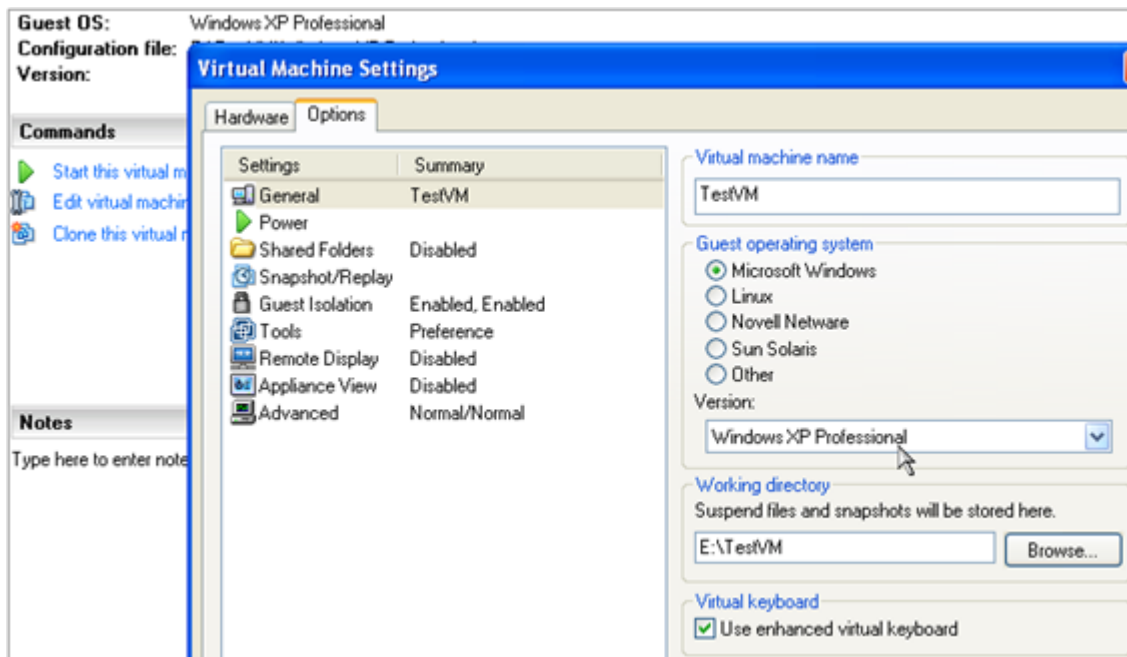
Connecting virtual disks to an existing virtual machine

To connect a VMware Workstation virtual disk to an existing virtual machine, please do the following:

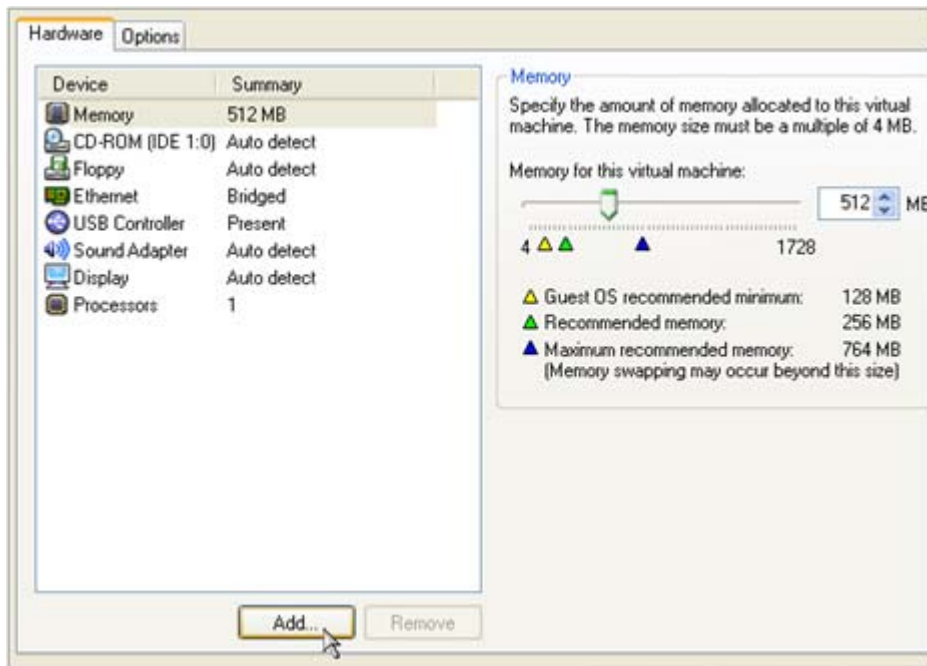
1. Open an existing VMware Workstation virtual machine.



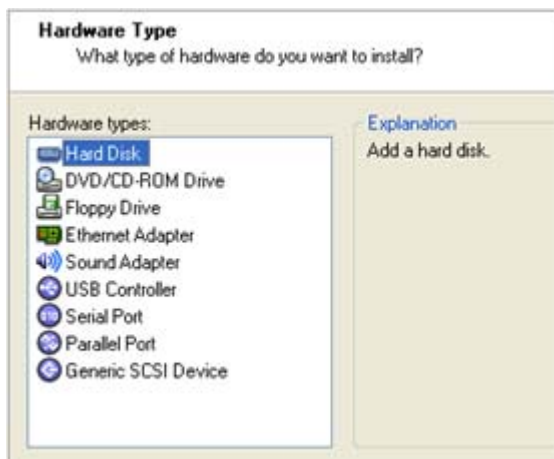
- Please make sure its guest OS is the same as on your virtual disk, otherwise you may face hardware incompatibility problems.



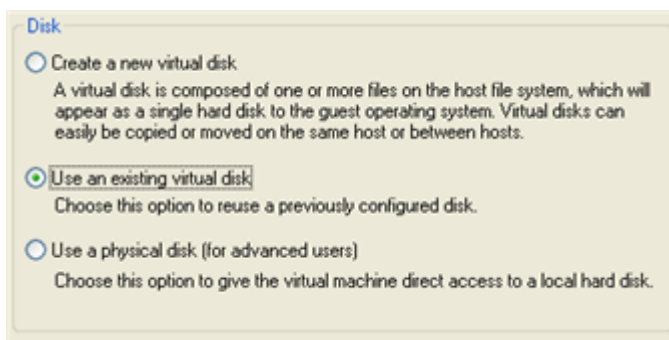
- Click **Add...** to connect your virtual disk to the machine.



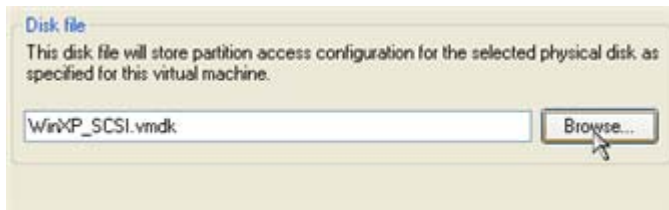
4. In the opened dialog select **Hard Disk** as the required hardware type to add.



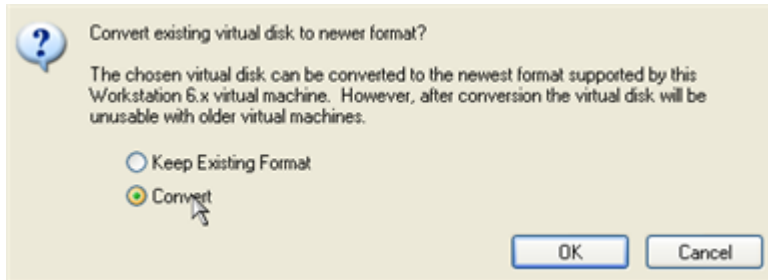
5. On the next page select **Use an existing virtual disk**.



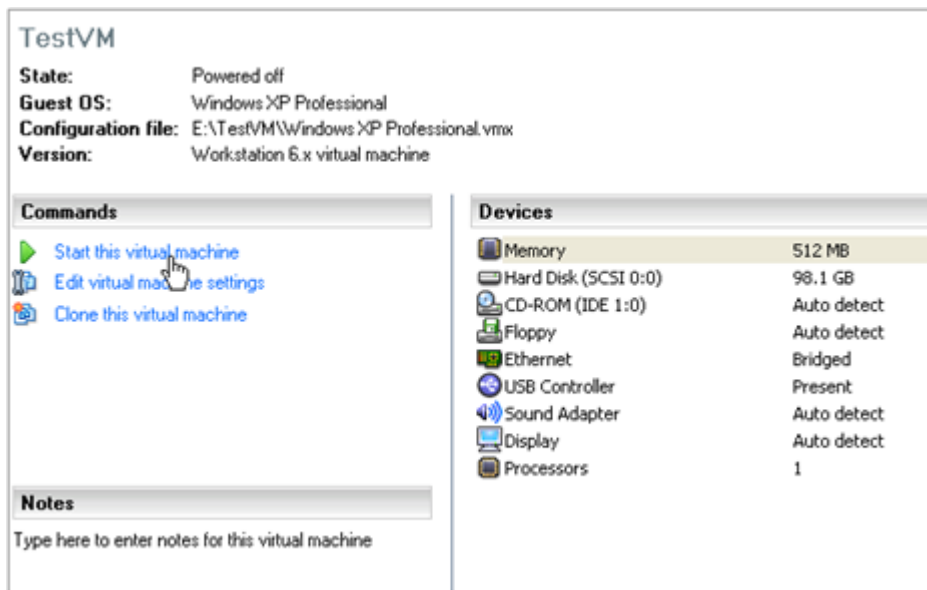
6. Browse for your virtual disk.



- Click **Finish** to complete the operation. Most likely you will be asked to convert your virtual disk to a new format. You can update your disks, since this procedure involves change of a version only, nothing else. To know more on the subject please consult the [Known Issues](#) chapter.



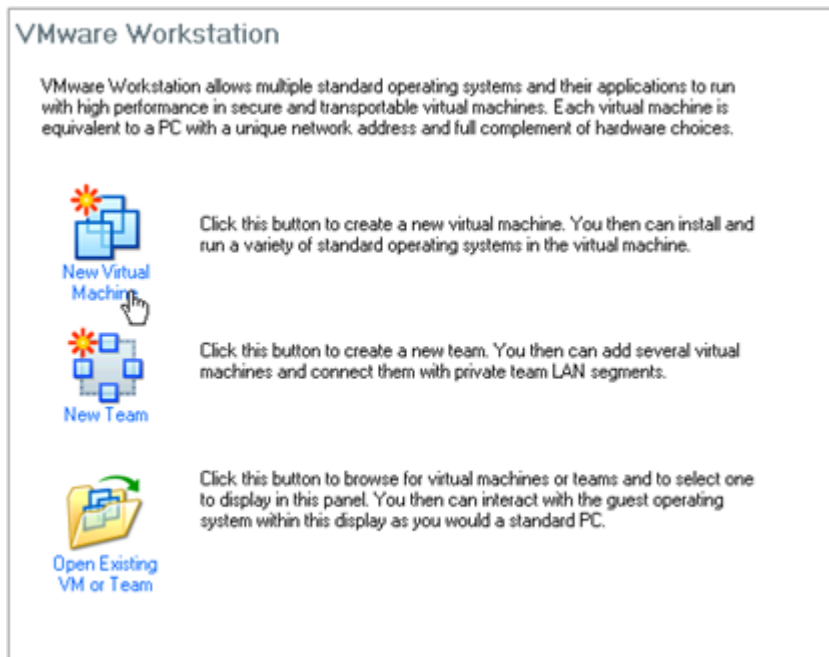
- That's all. You can now launch the virtual machine.



Connecting virtual disks to a new virtual machine

To connect a VMware Workstation virtual disk to a new virtual machine, please do the following:

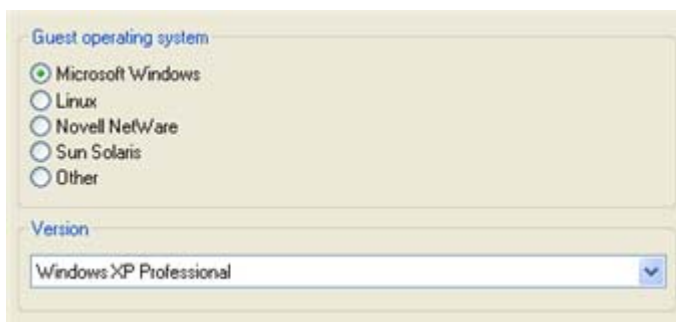
- Click **New Virtual Machine**.



2. On the Wizard's Welcome page, click the Next button.
3. On the next page select **Typical**.



4. Select the required guest OS. Please make sure it's the same as on your virtual disk, otherwise you may face hardware incompatibility problems.



5. Provide a name and location for your virtual machine.

Virtual machine name
WinXP Pro (TEST)

Location
E:\My Documents\My Virtual Machines\WinXP Pro (TEST)

6. Select a network connection type. To know more on the subject, please consult documentation that comes with your virtual software.

Network connection

Use bridged networking
Give the guest operating system direct access to an external Ethernet network. The guest must have its own IP address on the external network.

Use network address translation (NAT)
Give the guest operating system access to the host computer's dial-up or external Ethernet network connection using the host's IP address.

Use host-only networking
Connect the guest operating system to a private virtual network on the host computer.

Do not use a network connection

7. As the final step the wizard will offer you to create a virtual disk. As you cannot skip it, click **Finish** to complete the operation.

Disk capacity

This virtual disk can never be larger than the maximum capacity that you set here.

Disk size (GB):

Allocate all disk space now.
By allocating the full capacity of the virtual disk, you enhance performance of your virtual machine. However, the disk will take longer to create and there must be enough space on the host's physical disk.

If you do not allocate disk space now, your virtual disk files will start small, then become larger as you add applications, files, and data to your virtual machine.

Split disk into 2 GB files.

8. Edit settings of the newly created machine.

WinXP Pro (TEST)

State: Powered off

Guest OS: Windows XP Professional

Configuration file: E:\My Documents\My Virtual Machines\WinXP Pro (TEST)\Windows XP Professional.vmx

Version: Workstation 6.x virtual machine

Commands

-
-
-

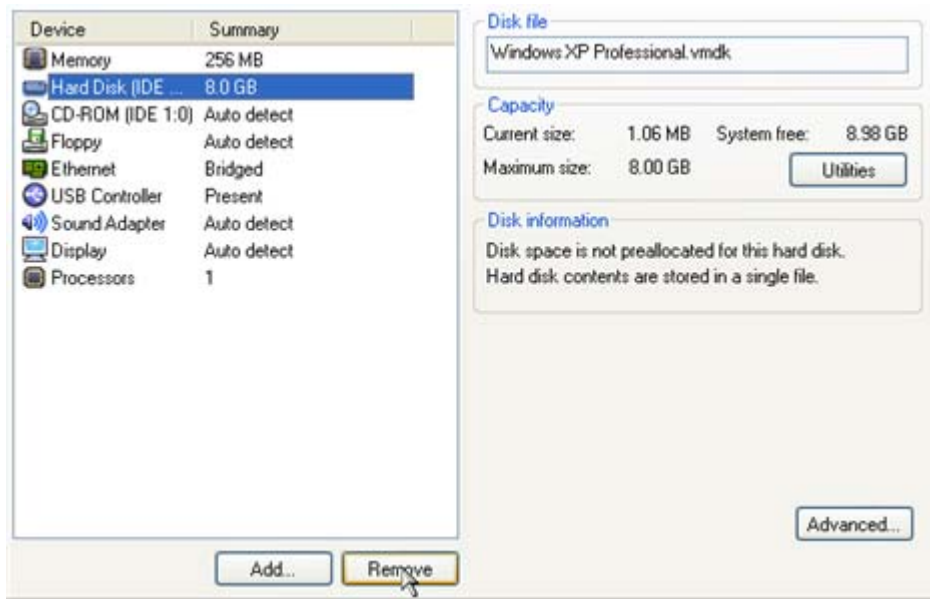
Notes

Type here to enter notes for this virtual machine

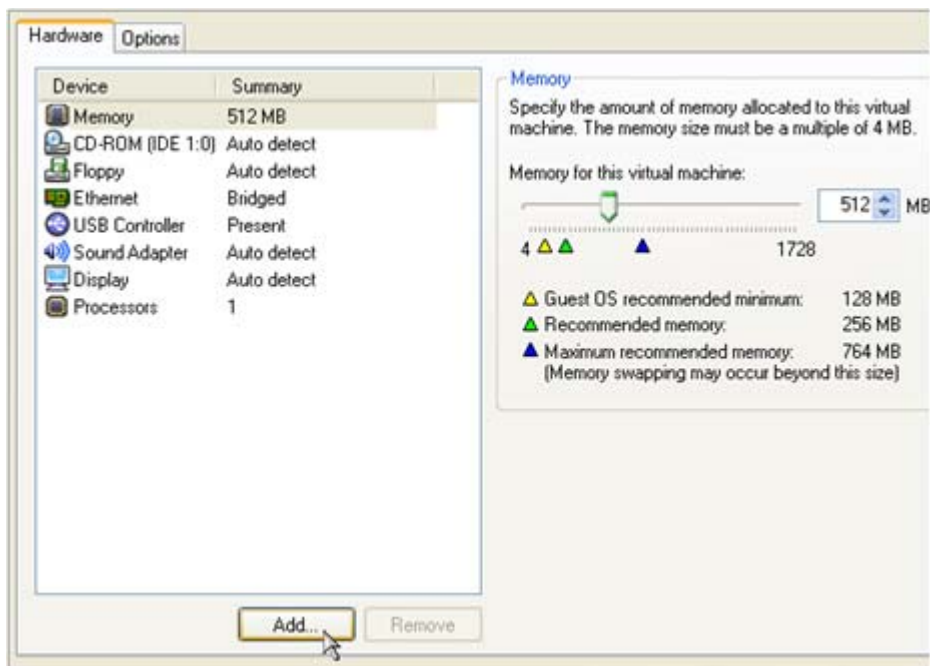
Devices

Memory	256 MB
Hard Disk (IDE 0:0)	8.0 GB
CD-ROM (IDE 1:0)	Auto detect
Floppy	Auto detect
Ethernet	Bridged
USB Controller	Present
Sound Adapter	Auto detect
Display	Auto detect
Processors	1

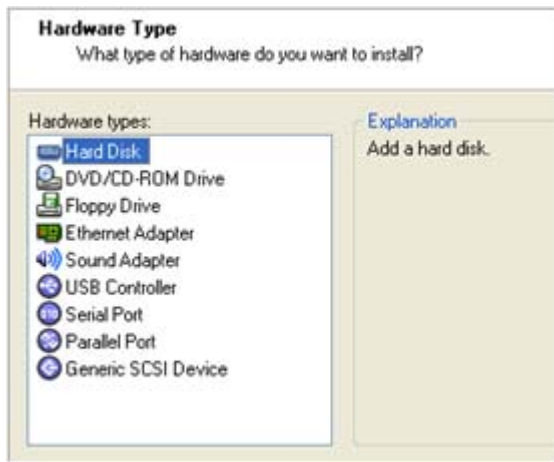
9. Select the default virtual disk and click **Remove** to delete.



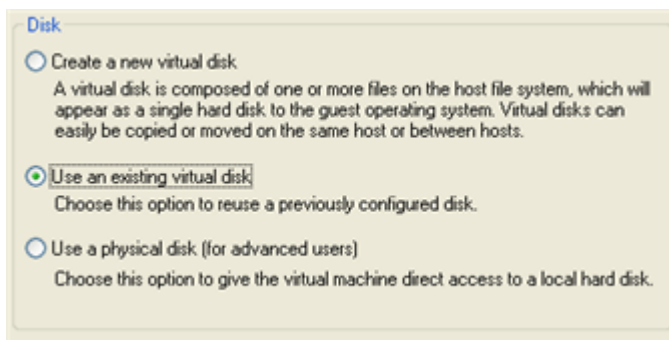
10. Click **Add...** to connect your virtual disk to the machine.



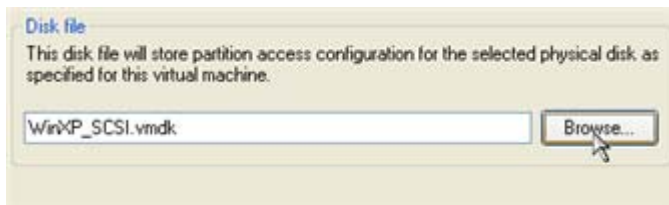
11. In the opened dialog select **Hard Disk** as the required hardware type to add.



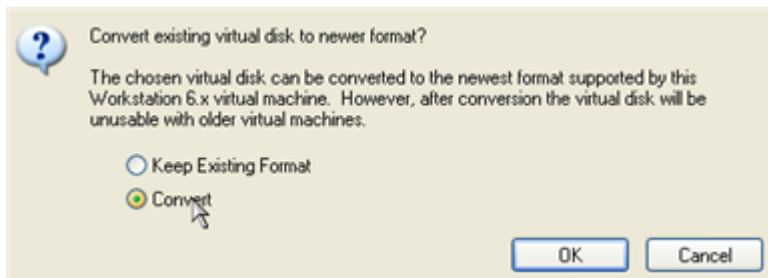
12. On the next page select **Use an existing virtual disk**.



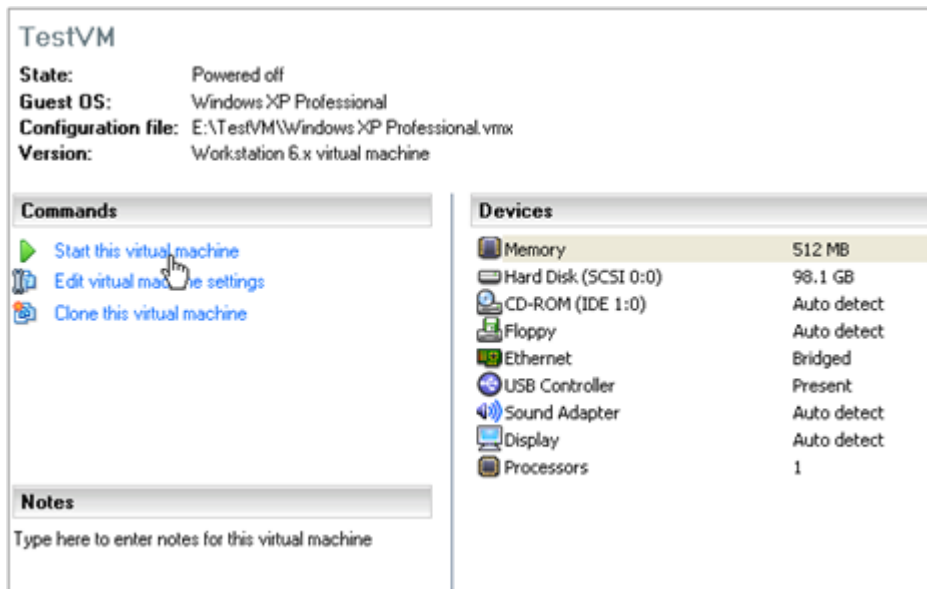
13. Browse for your virtual disk.



14. Click **Finish** to complete the operation. Most likely you will be asked to convert your virtual disk to a new format. You can update your disks, since this procedure involves change of a version only, nothing else. To know more on the subject please consult the [Known Issues](#) chapter.



15. That's all. You can now launch the virtual machine.



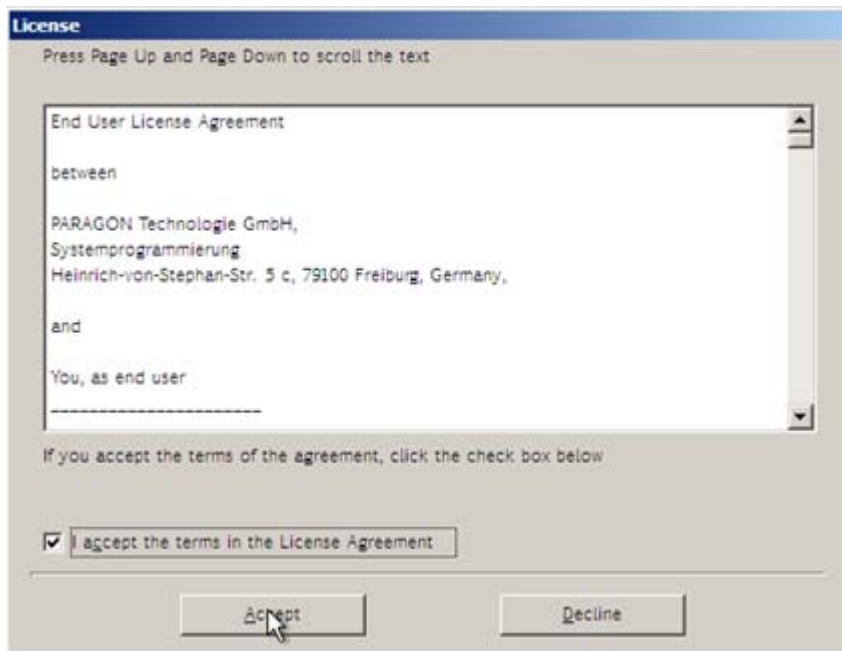
P2P Scenarios

Making system bootable on different hardware

Let's assume you had to migrate to a new hardware platform. You just connected your system hard disk to the brand new PC and tried to start up the operating system - you do know for sure now that this operation had been doomed to failure from the very beginning. With our program you can easily tackle this naughty problem.

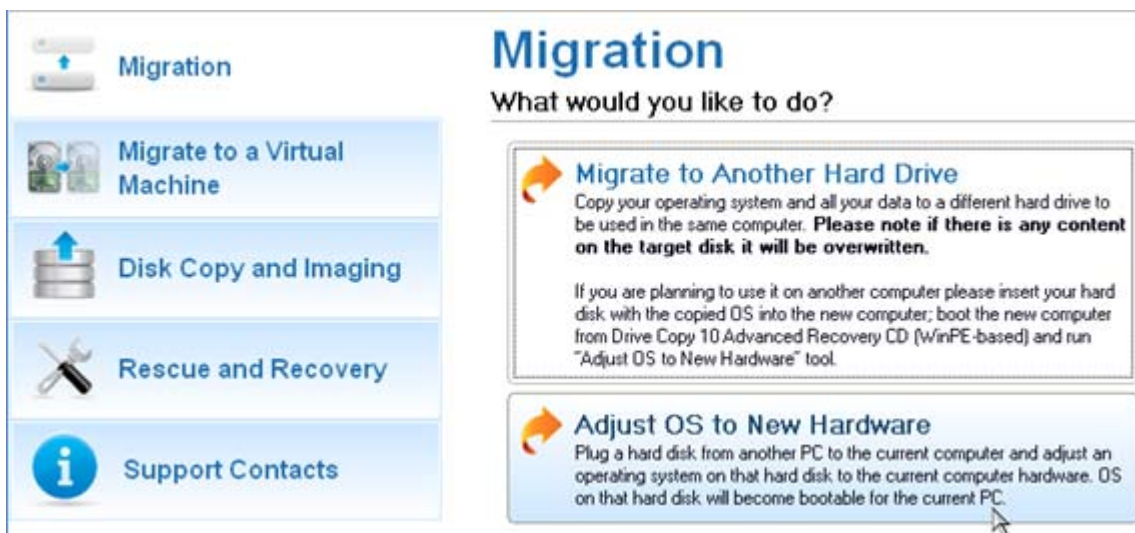
To recover bootability after migrating your physical system to different hardware, please do the following:

1. Insert WinPE CD (the BIOS must be enabled to boot the system from the CD/DVD device).
2. Restart the computer.
3. After the disc has been loaded, read the agreement and then mark the appropriate checkbox to accept.

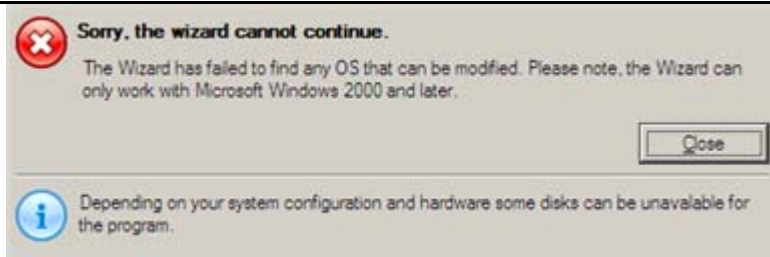


If you do not agree with any conditions stated there, you won't be able to use the program.

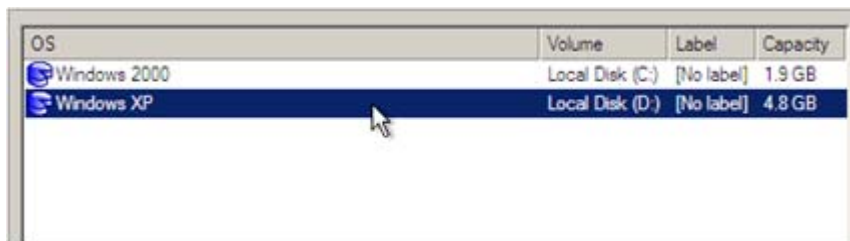
- Once you accept the agreement, you will see the Universal Application Launcher. Launch the P2P Adjust OS Wizard.



Our WinPE 2.1 based CD offers excellent hardware support. However in case it doesn't have a driver for your disk controller, your hard disks will be unavailable. Please consult the [Adding specific drivers](#) scenario to know how to tackle this issue.



5. On the Wizard's Welcome page, click the Next button.
6. From the list of all found Windows based operating systems (if several) select one you need to adjust to your new hardware. If you're willing to adjust them all, just re-launch this wizard for each.



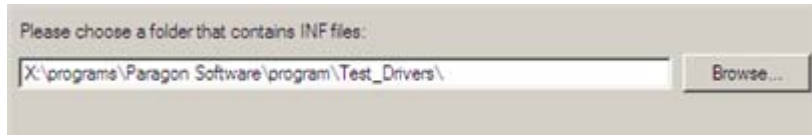
The wizard can only work with Microsoft Windows 2000 and later operating systems.

7. Choose whether you're going to add drivers for the new hardware to the selected operating system or not and the way it's to be done. Actually you've got three options:
 - **Upload drivers automatically from the provided driver repository.** Generally together with new hardware you get its drivers for different operating systems on removable media (mostly CD or DVD). By collecting all these drivers in one folder you can let the wizard automatically pick and install only those required for your OS (recommended);
 - **Upload drivers manually.** If you know exactly what drivers your operating system is lacking to successfully start up, you can manually provide them for the wizard.
 - **Do not upload drivers.** And finally you can just refuse providing 3rd party drivers.

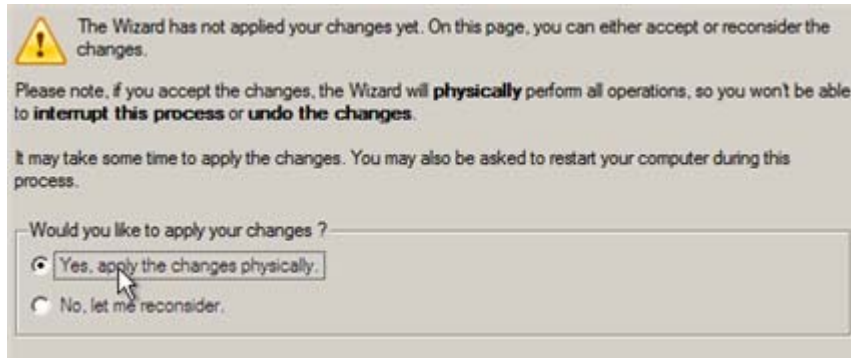


We prefer the wizard to decide what drivers are to be installed.

- Browse for a folder with drivers for the new hardware or type in a full path to it manually.



- Apply the changes by confirming the operation.



After the operation is completed your system will be bootable on the new hardware.

Extra Scenarios for WinPE CD

Adding specific drivers

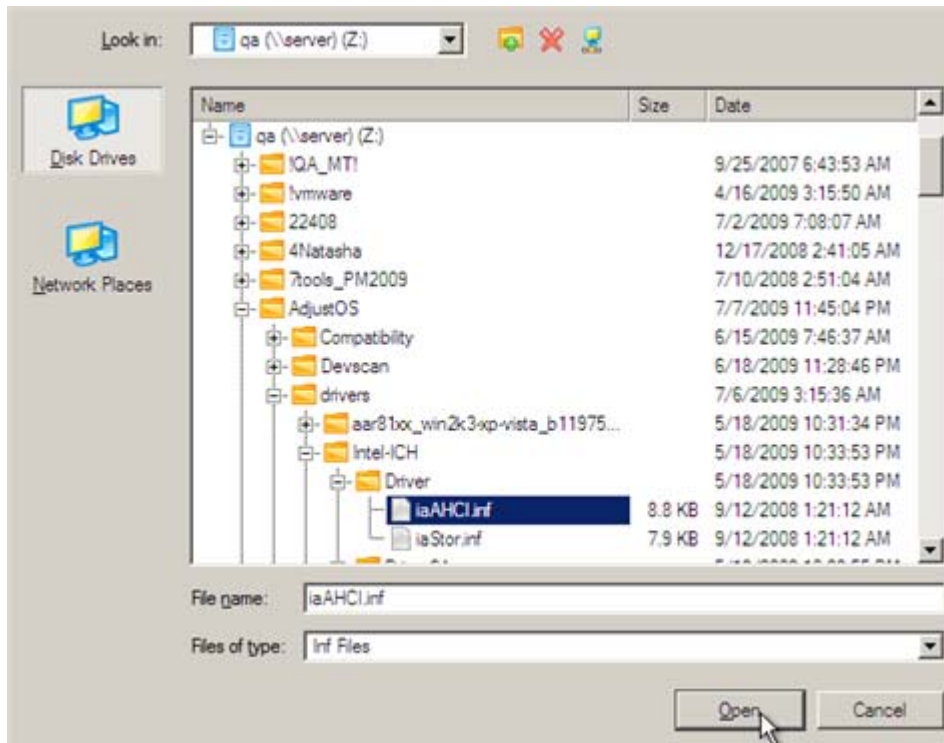
Our WinPE 2.1 based CD offers excellent hardware support. Anyway you've got the option to add drivers for specific hardware with a handy dialog.

To add drivers for specific hardware, please do the following:

- Once you accept the agreement, you will see the Universal Application Launcher. Click **Add Drivers**.

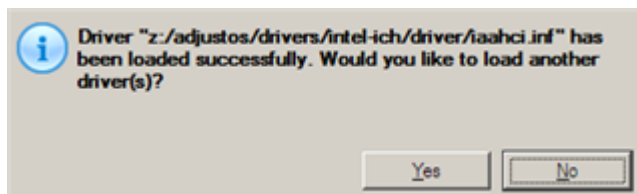


- In the opened dialog browse for an .INF file of the required driver package located on a floppy disk, local disk, CD/DVD or a network share. Then click the **Open** button to initiate the operation



To know how to map a network share, please consult the [Configuring network](#) scenario.

- You will be notified on the successful accomplishment of the operation. Click **Yes** to load another driver or **No** to close the dialog.



Our WinPE 2.1 recovery environment is 32-based, thus you need to use 32-bit drivers for injection.

Configuring network

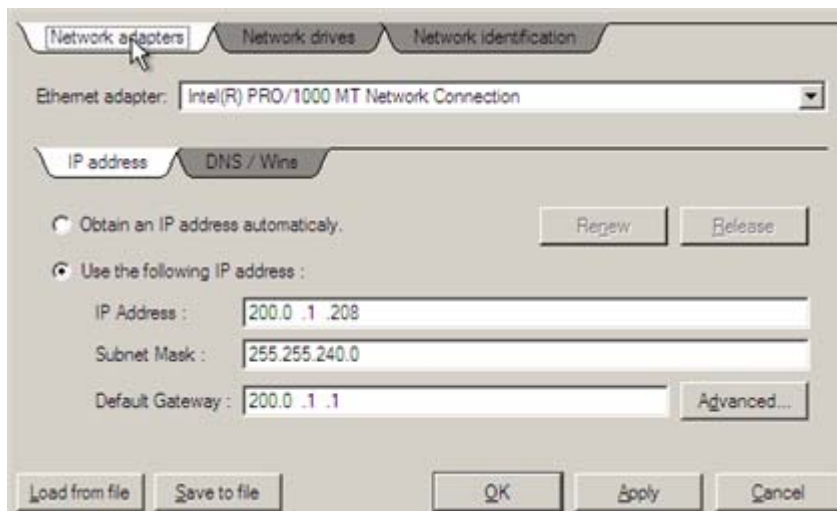
If your local network has a DHCP server, a network connection will be automatically configured once our WinPE CD has been started up. Otherwise you will need to do it manually with a handy dialog by providing an IP address, a network mask, default gateway, etc. Besides with its help you can easily map network shares.

To manually set up a network connection and map a network share, please do the following:

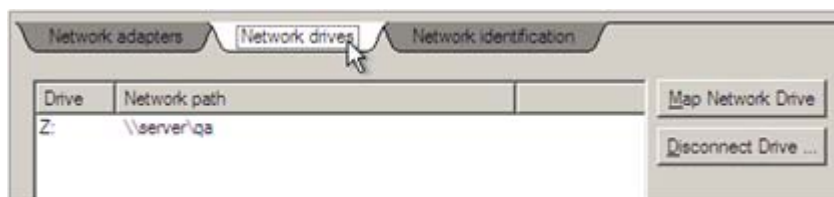
- Once you accept the agreement, you will see the Universal Application Launcher. Click **Configure Network**.



2. In the opened dialog provide an IP address, a network mask, default gateway, etc. for your network device.



3. Click the **Network drivers** tab to map a network share.



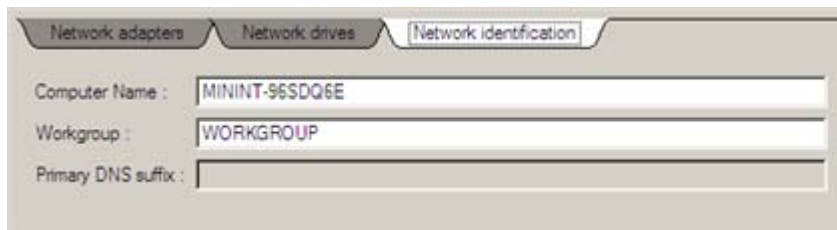
4. Click **Map Network Drive** and provide all the necessary information to map a network share in the opened dialog:



- Click the standard browse button [...] to browse for the required network share or manually enter a path to it;
- Define a letter from the pull-down list of available drive letters;
- Click the **Connect as user** button at the foot of the dialog page to specify a user name and password to access the selected network share if necessary.

By clicking **Disconnect Drive...** you can delete an existing network share if necessary.

5. Click the **Network identification** tab to change a network name of your computer (generated automatically) and a workgroup name.



6. By default, the wizard saves all network settings in the netconf.ini file located on the WinPE RAM drive, thus it will only be available until you restart the computer. However, you can just once configure your network device and then save this file to some other destination, for instance a local drive, and this way avoid constant re-configuration, just by providing a path to it. So Click **Save to file** to save the netconfig.ini file to the required destination.

Saving log files

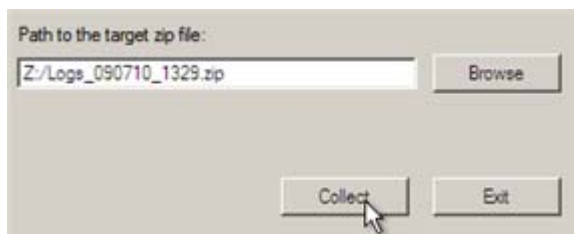
The program enables to simplify the procedure of sending support requests to the Paragon Support Team. In case of having difficulties with handling the program, you, with the help of this very function, can address the company support engineers and provide them with all the information they need such as the disk layout, performed operations, etc. in order to tackle the encountered problem. Information of that kind is stored in log files.

To prepare a log files package, please do the following:

1. Once you accept the agreement, you will see the Universal Application Launcher. Click **Log Saver**.



2. In the opened dialog browse for the required location of the log files package or manually provide a full path to it. Click **Collect** to initiate the operation.



Log files do not contain any confidential information on the operating system settings or the user documents.

Troubleshooter

Here you can find answers to the most frequently asked questions that might arise while using the program.

1. I try to run an operation, but the program claims my partition is in use and suggests restarting the computer.

There are a number of operations that cannot be performed while your partition is in use (or locked in other words). Please agree to reboot your machine to make the program accomplish the operation in a special boot-up mode.

2. I run an operation and restart the machine as required, but it just boots back into Windows without accomplishing the operation.

Please run 'chkdsk /f' for the partition in question.

3. I cannot create a new partition on the disk.

There can be a number of reasons for that:

- The program cannot create a new partition on a dynamic disk, but only on a hard disk that uses the DOS partitioning scheme.
- According to the rules of the DOS partitioning scheme, the following combinations of partitions cannot be created:
 - Two Extended Partitions on one hard disk;
 - Five or more Primary partitions on one hard disk;
 - If there is an Extended Partition on the disk, only three Primary partitions are allowed.
- The program allows creating new partitions only within blocks of un-partitioned space. It cannot convert a free space on an existing partition to a new partition.

4. I cannot copy a partition.

There can be a number of reasons for that:

- The source or target disk you select is a dynamic disk;
- 4 primary partitions (or three primary partitions and an extended one) already exist on the target disk.

5. I need to copy a partition. But when selecting a place where to make a copy, I always get a crossed circle sign no matter which partition is selected.

The program enables to copy a partition only to a block of un-partitioned space. If you don't have a block of free space on your hard disk, please delete or reduce an existing partition to accomplish the operation.

6. I cannot do anything with my USB flash drive. I get a crossed circle sign when trying to select any area on it.

Some USB flash drives don't have the MBR (Master Boot Record), that's the cause of your problem. To fix the issue please use the Update MBR function of our program or 'fixmbr' of the Windows installation disc to write a standard code to your flash drive.

7. When trying to back up my system the program asks to restart the computer.

Most likely the Hot Processing mode is disabled. Please make it active in the program settings.

8. When backing up a partition with the VSS (Volume Shadow Copy Service) mode, the program throws "VSS could not be started for processed volume".

Most likely you try to back up a FAT32 partition, which is not supported by VSS. Please use the Paragon Hot Processing mode instead.

9. I cannot back up my hard disk to an external hard drive. Once started, the operation is aborted with the following error: Hard Disk management, Error Code 0x1100a. What is wrong here?

The problem is that the Microsoft VSS service is set as the default Hot Processing mode in the program. But this service has not been started in your WindowsXP/Windows2003/Vista. Please start this service (right click on My Computer > Manage > Services > find Microsoft Volume Shadow Copy Service and make it active. Set also to start it automatically).

10. When running a backup operation with the Paragon Hot Processing mode enabled, I get an error: error code 0x1200e "Internal error during Hot Backup"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: <http://kb.paragon-software.com>

11. When running a backup operation with the Microsoft VSS mode enabled, I get the following error: error code 0x12016 "VSS: can't read volume data"

Most likely your hard disk contains bad blocks. Please fix the issue with your HDD manufacturer's tool.

You can find a name of the tool you need here: <http://kb.paragon-software.com>

12. When trying to back up to a network share, I get the following error: "i/o error" or "can't open/create file"

Please check whether you've got a permission to write to the selected destination or not.

13. When trying to restore a backup archive, I get the following error: "Can't restore to current selection" or "Archive does not fit"

Most likely you're trying to restore a backup of the whole hard disk to a partition or vice versa.

14. I set up a timetable for a task, but it fails to execute.

There can be a number of reasons for that:

- Windows Task Scheduler does not work properly. Check whether it is so or not by scheduling a simple task (call Notepad through scheduling);
- You don't have permission to write to the selected backup destination.

Glossary

Active Partition is a partition from which an x86-based computer starts up. The active partition must be a primary partition on a basic disk. If you use Windows exclusively, the active partition can be the same as the system volume.

In the DOS partitioning scheme, only primary partitions can be active due to limitations of the standard bootstrap.

The term **backup** originates from the time when the best way to protect valuable information was to store it in form of archives on external media. It's become now a general notion to mean making duplications of data for protection purposes.

Bootable Archive is created by adding a special bootable section when backing up the data to CD/DVDs. Thus you will be able to restore the data from these archives without having to run the program, but by simply booting from these CD/DVDs.

Cluster is the smallest amount of disk space that can be allocated to hold a file. All file systems used by Windows organize hard disks based on clusters, which consist of one or more contiguous sectors. The smaller the cluster size, the more efficiently a disk stores information. If no cluster size is specified during formatting, Windows picks defaults based on the size of the volume. These defaults are selected to reduce the amount of space that is lost and the amount of fragmentation on the volume. A cluster is also called an allocation unit.

Extended Partition is a partition type you create only on a basic MBR (Master Boot Record) disk. Extended partition is used if you want to create more than four volumes on a disk, since it may contain multiple logical drives.

File System Metadata. The servicing structures of a file system, which contain information about allocating files and directories, security information etc, are named the file system metadata. It is invisible for users and regular applications because its accidental modification usually makes a partition unusable.

Hard Disk Geometry. Traditionally, the usable space of a hard disk is logically divided into cylinders, cylinders are divided into tracks (or heads), and tracks are divided into sectors.

The triad of values {[Sectors-per-Track], [Tracks-per-Cylinder], [Amount-of-Cylinders]} is usually named the Hard Disk Geometry or C/H/S geometry.

Tracks and cylinders are enumerated from "0", while sectors are enumerated from "1". These disk parameters play an essential role in the DOS Partitioning scheme.

Modern hardware uses an advanced scheme for the linear addressing of sectors, which assumes that all on-disk sectors are continuously enumerated from "0". To allow backward compatibility with older standards, modern hard disks can additionally emulate the C/H/S geometry.

Hidden Partition. The concept of a "hidden" partition was introduced in the IBM OS/2 Boot Manager. By default, an operating system does not mount a hidden partition, thus preventing access to its contents.

A method of hiding a partition consists in changing the partition ID value saved in the Partition Table. This is achieved by XOR-ing the partition ID with a 0x10 hexadecimal value.

Master File Table (MFT) is a relational database that consists of rows of file records and columns of file attributes. It contains at least one entry for every file on an NTFS volume, including the MFT itself. MFT is similar to a FAT table in a FAT file system.

MBR & 1st track of the hard disk is the 0th sector of the disk. MBR (Master Boot Record) contains important information about the disk layout:

- The used partitioning scheme;
- The starting records of the Partition Table;

- The standard bootstrap code (or the initial code of boot managers, disk overlay software or boot viruses).

Generally, the 0th sector is used for similar purposes in all existing partitioning schemes.

The MBR capacity is not sufficient to contain sophisticated boot programs. That's why the on-boot software is allowed to use the entire 0th track of the disk. For example, boot managing utilities such as LILO, GRUB and Paragon Boot Manager are located in the 0th track.

Partition ID (or File system ID) is a file system identifier that is placed in the partition. It is used to quickly detect partitions of supported types. A number of operating systems completely rely on it to distinguish supported partitions.

Partition ID is saved in appropriate entries of the Partition Table and takes only 1 byte of space.

Partition Label (or Volume Label) is a small textual field (up to 11 characters) that is located in the partition's boot sector. This value is used for notification purposes only. It is detectable by any partitioning tool including the DOS FDISK utility.

Modern operating systems save it within a file system, e.g. as a special hidden file. Thus it is able to contain a relatively large amount of text in multiple languages.

Partitioning Scheme is a set of rules, constraints and format of the on-disk structures to keep information on partitions located on a hard disk.

There are known several partitioning schemes. The most popular of them is the so-called DOS partitioning scheme. It was introduced by IBM and Microsoft to use multiple partitions in the disk subsystems on IBM PC compatible computers.

Another popular partitioning scheme is the so-called Logical Disks Model (LDM) that originates from the UNIX mainframe systems. Veritas Executive accommodates a simplified version of LDM to the Windows 2000 operating system.

Windows 2000 and XP support two quite different partitioning schemes: the old DOS partitioning scheme and the new Dynamic Disk Management (DDM). The problem is that earlier versions of Windows do not support DDM. In addition, most hard disk utilities do not support it as well.

Recovery Media is a CD/DVD disc, a USB flash card or even a floppy disk from which you can boot for maintenance or recovery purposes.

Root Directory is the top-level directory of a formatted logical drive to include other files and directories. In modern file systems (Ext2/Ext3, NTFS and even FAT32) it does not differ from other directories. This is not the case for old FAT12 and FAT16 file systems.

Serial Number. In the DOS partitioning scheme, every hard disk and every partition has a 32-bit serial number represented by an 8-figure hexadecimal value. It is stored in the MBR and its value is assigned when the MBR sector is initialized by Microsoft standard disk managing tools, such as Windows Disk Administrator and the FDISK utility.

In fact, a hard disk's serial number is not important for most operating systems and software. It is known that Windows NT, 2000 and XP store its value in the database of assigned drive letters.

A partition's serial number is stored in its boot sector (in FAT16, FAT32 and NTFS file systems). Its value is assigned when the partition is formatted. It does not play an important role for most operating systems and software as well.